From the Office of Health Informatics Dynamic Documentation Northern Light Health. Optum Place Charge Orders for Physicians May 21, 2025

The following is a Quick Reference Guide (QRG) demonstrates the process for placing charge orders in the Dynamic Documentation workflow.

Common Buttons & Icons

≡	Menu icon
☆	Favorites icon
×	X Close button
<i>وع</i>	Component Refresh icon
0	Information icon
*	Expand icon

Add the Clinical Charge Entry Component

- From the Inpatient Workflow MPage:
- **<u>STEP 1</u>**: Click the **Menu** icon.
- **<u>STEP 2</u>**: Click **Components**.
- **<u>STEP 3</u>**: Click **Clinical Charge Entry**. The component displays in the component list on the left.

Generate a Note and Place a Charge

- From the Inpatient Workflow MPage:
- **<u>STEP 1</u>**: Click the **Problem List** component.
- **<u>STEP 2</u>**: Verify the patient's This Visit problem(s) is associated.
- **<u>STEP 3</u>**: Click the appropriate note hyperlink. The note displays.
- **<u>STEP 4</u>**: Review that the documentation is appropriate and complete.
- **<u>STEP 5</u>**: Click **Sign/Submit**.
- **<u>STEP 6</u>**: Verify that the note type, note title, and date of service are correct.
- **<u>NOTE</u>**: The date of service will be the date associated to the charge that is being submitted.
- **<u>STEP 7</u>**: Click **Sign**. The Charge Entry window for the Clinical Charge Entry component displays.
- **<u>STEP 8</u>**: Click **Add** for the appropriate date of service.
- **<u>STEP 9</u>**: Click the appropriate folder.
- **<u>STEP 10</u>**: Select the checkbox the appropriate charge.
- **<u>NOTE</u>**: Add a charge to Favorites by clicking the Favorites icon.

STEP 11: Click Assign.

<u>NOTE</u>: If needed, problems can be associated with a priority in the Details pane.

- **<u>STEP 12</u>**: Click **Submit**.
- **<u>STEP 13</u>**: Click the **X** Close button to close the window.
- **<u>STEP 14</u>**: Click the Clinical Charge Entry component **Refresh** icon. The charge displays in the Submitted section.

Replace a Submitted Charge with the Correct Charge

- From the Clinical Charge Entry component:
- **<u>NOTE</u>**: To replace an incorrect charge, first, delete the incorrect charge. Then add the correct charge.
- **<u>STEP 1</u>**: Click the desired charge to replace. A window displays.
- **STEP 2**: Click **Delete**.
- **<u>NOTE</u>**: Do not click Modify to replace the charge.
- <u>STEP 3</u>: Add the appropriate charge; follow **Steps 8-14** in the **Generate a Note and Place a Charge Add a Charge** section of this document.

View Charge Information

- From the Clinical Charge Entry component:
- **NOTE:** To view insurance information, click the Information icon.
- **<u>STEP 1</u>**: Click the **Expand** icon in the Submitted header, if needed.
- **<u>NOTE</u>**: To look further back, click Show More and update the time frame in the corresponding fields.
- **<u>STEP 2</u>**: Click the appropriate charge. The **Details** pane displays.
- **<u>STEP 3</u>**: Click the **X** Close button to close the pane.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.