

Message Center Sorting

Messages may not always show in order by **Create Date** after **Priority** sorting and messages may be out of chronological order. This generally occurs when looking back more than 30 days or when numerous messages are in the inbox.

Reminder: Messages can be manually sorted to your preference by clicking a specific header at the top.

Priority	Patient Name	From	Subject	Create Date	Status	To
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In this issue...

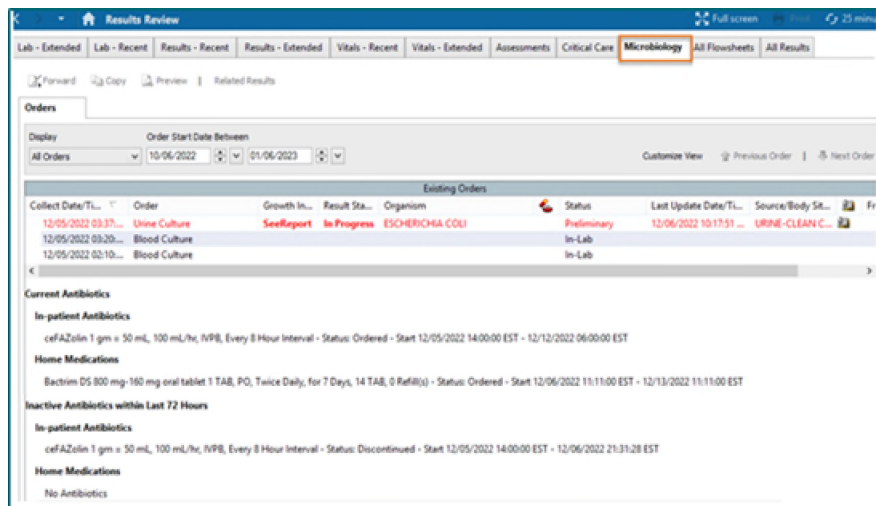
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Outside Records Performance Enhancements

Several enhancements and corrections have been made to improve the functionality of **Outside Records**. The impact on end users is minimal. Users should be aware there is a known error on the **CommonWell+** page when **Reconciliation** is completed and is not able to load successfully. To bypass, select **Close** when prompted.

Microbiology Viewer Reminder

The **Microbiology** view in **Results Review** provides a quick access to pertinent microbiology results sorted by the collection date and time. Antibiotic orders for the previous 72 hours are also displayed.



Hierarchical Condition Categories (HCC)

Reminder that the **HCCs** need to be accessed by a provider at least once a year are **red** again on the problem list as of January 1. The HCCs need to be satisfied during a billable appointment and can be done by marking the problem as **This Visit** and enter assessment and plan within the dynamic documentation.

The screenshot shows a 'Problem List' interface. At the top, there is an 'Information' banner stating 'Overdue HCC problems require attention.' Below this is a 'Classification' dropdown menu set to 'All'. A table lists several conditions with their priorities and names. The 'Priority' column has a dropdown set to '1'. The 'Problem Name' column lists: 'Acute depression', '(HCC) Diabetes with retinopathy', 'Health check for newborn under 8 days old', 'Health examination for newborn under 8 days old', and '(HCC) Heart failure with preserved ejection fraction'. To the right of the table is an 'Actions' column with buttons for 'This Visit', 'Chronic', and 'Resolve'. The 'This Visit' button for '(HCC) Diabetes with retinopathy' is highlighted with an orange border.

NOTE: If diagnosis is not an exact match to what is listed on the Problem list, a duplicate is created. The old diagnosis on the problem list must be manually removed.

The **HCC Diagnosis Insights** component contains data from multiple outside sources to help providers with decision making, develop comprehensive plans of care and outcomes for patients, and ensure thorough documentation. The tool helps support provider panel complexity. When adding a diagnosis, select from the drop down to update to the best specificity diagnosis, then click **Add Diagnosis**.

The screenshot shows the 'HCC - Diagnosis Insights' interface. It features a 'Diagnosis Insights' section with a refresh icon. Below this is a 'Prior and Suspected Diagnoses (4)' section. A table lists four diagnoses with their HCC names, full diagnosis names, effective dates, and actions. The 'Diabetes without Complication' row has an orange border around its 'Add Diagnosis' button. Below the table are sections for 'Suspected Diagnoses (0)', 'Completed this Year (0)', and 'Suppressed (0)', all showing 'No Results Found'.