

Thank You!

From February 3 to February 5, NLH experienced the longest downtime since implementation of the EHR. The CNIOS, CMIOs, and VP of Digital Transformation and Performance would like to commend everyone on the amazing teamwork we witnessed. This experience identified process improvement opportunities in several different areas. Teams will be assembled to address the various challenges over the coming weeks.

For **those who worked during this downtime**, THANK YOU. Your flexibility and focus on the delivery of high-quality safe patient care did not go unnoticed.

To the members of our **IS team** who selfishly gave their time and talents over the course of the weekend to ensure our environment was safe and restore our EHR as quickly as possible, THANK YOU.

To our **Clinical Informatics staff** who provided support to ensure critical patient information was restored to the EHR, THANK YOU.

The patients served by NLH are extremely fortunate to have such dedicated teams work together to ensure the delivery of care continued uninterrupted. THANK YOU!

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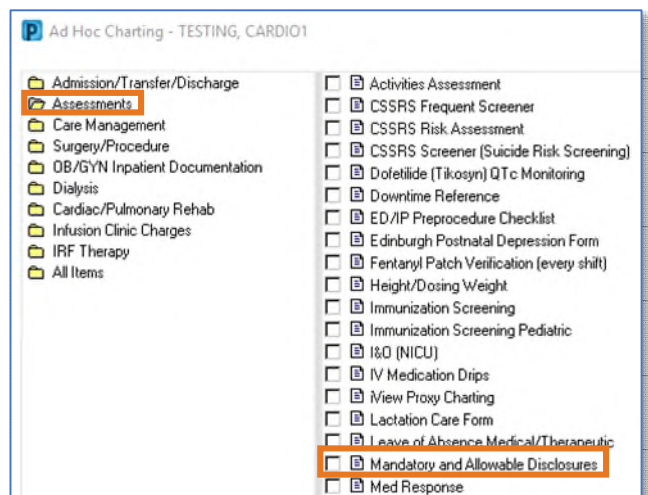
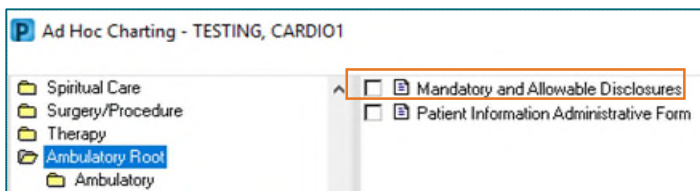


Mandatory and Allowable Disclosures

Where can mandated reporting be documented?

Mandated reporting is documented in the **Mandatory and Allowable Disclosures** form located in numerous Adhoc folders. Ambulatory practices will find the form in the Ambulatory root folder.

Click [here](#) for more information about the Mandatory and Allowable Disclosures form.



Frequent Faller Flag – Smart Zone Alert

The **frequent faller Smart Zone Alert** has been updated to fire after the patient has had a documented history of falls within the last three months, whenever the Post Fall evaluation is documented within interactive view I&O and if a patient is admitted due to a fall. In addition, the Smart Zone alert will cross encounters and be viewable in the inpatient and outpatient settings.

- Ambulatory 2018
- Ambulatory Pediatrics 2018
- Inpatient 2018
- Handoff

Skin Response

A free text **Comment** field has been added to **Skin Response** documentation in **iView** and on the **Wound/Ostomy Note** PowerForm. When **No** is selected, the **Comments** field is available to document the reason why a patient was not able to be seen when a skin response was called.

Post Skin Response	<input checked="" type="checkbox"/>
SKIN Response	No
Comment	Free text reason

The screenshot shows the 'Wound/Ostomy Note - TESTING, DEVONTEEN' interface. At the top, there is a toolbar with various icons and a 'Performed on:' field set to '02/02/2024 16:04 EST'. A sidebar on the left lists navigation options: 'Wound Ostomy Consult', 'Wound/Ostomy Note', 'Skin Response' (highlighted), '(EMMC) Wound/Ostomy Charges', and '(MCH) Wound Supplies'. The main content area is titled 'Skin Response' and contains a 'SKIN Response' section with radio buttons for 'Yes' and 'No' (selected). To the right of the radio buttons is a 'Comments' field, which is currently empty.