

Unresulted Lab Orders

DO NOT COMPLETE unresulted Lab orders

Active Lab orders do not require any further action by providers once the specimen has been collected. The lab completes orders as they are resultated. Completing the lab order prior to being resultated increases turnaround time by at least 20 minutes per order which results in a patient safety and billing issue.

In the event a patient is discharged or expires as an inpatient, the system has an operational job that runs in the background to discontinue active orders at the system level.

The **ONLY** time an active order would be completed by staff/provider is when the patient has ordered labs performed at an outside facility and the results are recorded on the **Outside Lab Adhoc form**. Staff reconciling those lab orders marked done **Outside of EMHS** would complete the active order.

In this issue...

Unresulted Lab Orders	1
Amwell Visit Update	1
Oswestry Disability Index Updates	1
Public Case Reporting	2
Social Determinants of Health Form Update	2



Amwell Visit Update

If patients are having issues with an Amwell visit, confirm which web browser they are using on their device. Chrome is the preferred browser and Amwell also supports Edge and Firefox.

Oswestry Disability Index Updates

The **Oswestry Disability Index** was updated to reflect the published version of this standard tool. The change removes the question on **Sex Life Quality**, resulting in a more accurate **Total Raw Score** and **Total Percentage** across the system.

Only calculates if entire index is completed.

Total Raw Score

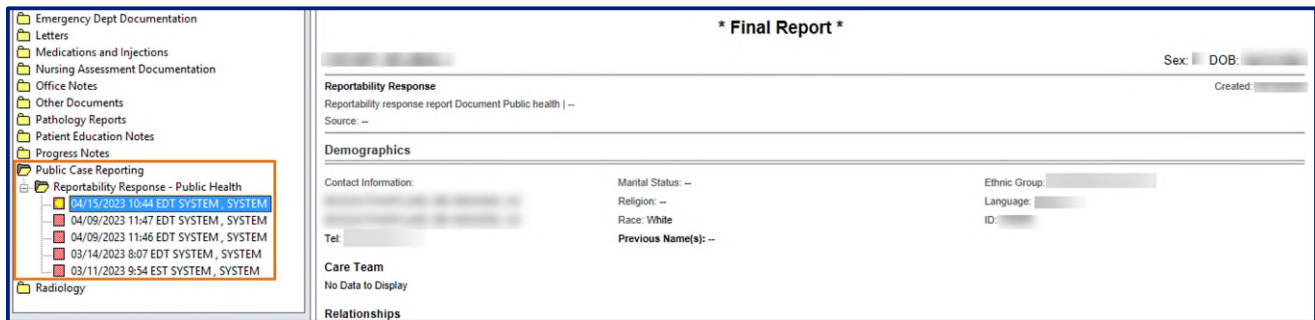
Total Percent

0 - 4	No disability
5 - 14	Mild disability
15 - 24	Moderate disability
25 - 34	Severe disability
35 - 50	Completely disabled

0% - 20%	Minimal Disability
21% - 40%	Moderate Disability
41% - 60%	Severe Disability
61% - 80%	Crippled
81% - 100%	Either Bed-Bound or Exaggerating

Public Case Reporting

Early this year, Public Case Reporting went live. Public Case Reporting automatically scans a patient’s chart and sends pertinent information to the CDC several times a day. Currently, a known Cerner issue is that Public Case Reporting creates a document each time it sends data to the CDC which may be seen in the **Notes** and **Documentation** sections of the chart.



Social Determinants of Health Form Update

The **Social Determinants of Health** form has been updated to include the option, **Patient declined food bag**, within the **Food Insecurity** section, which allows clinical staff to document when a patient declines a food bag/box when offered by staff.

