

Oracle's Clinical AI Agent (CAA) enables ambulatory providers to verbally generate orders after a patient visit. Proposed orders will appear within the **CAA application** and the **Orders Agent MPage Component**, where orders can be reviewed, edited as needed, and signed.

What is Orders Agent?

Orders Agent listens during the ambient conversation to capture and identify actions discussed during the encounter to draft orders for the provider to review, such as:

- Laboratory tests and panels
- Imaging/diagnostic studies
- New prescriptions
- Medication refills
- Referrals
- Follow-Up appointments

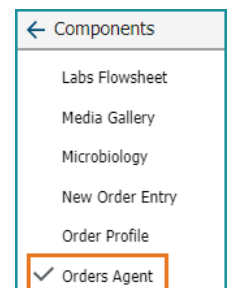
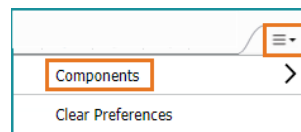
Adding Orders Agent Component

From the Workflow MPage click the **Menu** dropdown.

STEP 1: Click on **Components**.

STEP 2: Select **Orders Agent**.

- Orders Agent will appear within the Workflow MPage.



NOTE: Orders Agent does not have the functionality to verbalize PowerPlans.

NOTE: Currently, Orders Agent is for Ambulatory encounters only.

Orders Creation

Providers should be explicit about intent ("Let's order...") and recap orders at the end of the visit. Repeating an order request counts as intent.

NOTE: Orders Agent can search/select the same orders the provider can search and select. Orders Agent can pick from commonly used favorites/edited orders.

NOTE: Orders Agent does not update the Medication History component (renewals entered here won't carry over.)

STEP 1: Ensure microphone is between provider and patient, then select **Start Recording**.

STEP 2: During the visit, be clear and specific with orders during recording.

NOTE: The recording can be paused and resumed later to dictate orders to include prior to submitting for note generation.

NOTE: Orders will populate during the recording in the Orders Agent component.

STEP 4: Prior to sending the recording for note generation, document **This Visit Problems**.

STEP 5: Once recording is complete, select **Send for Note Generation**.

NOTE: Orders can be reviewed and deleted from within the CAA app.

➤ **Intent phrases:** “Lets order....”, “I want to order...”, “I’m going to order...”

Order Style	Say This (Minimum)	Add if Needed	Example
Labs	Lab/panel name		Let’s order a urinalysis
Diagnostic/Imaging	Study name + body location	Laterality	Let’s order an X-ray of the left hand
Medications	Medication Name	Dose/Strength	We’ll start atorvastatin 20 mg
Referrals	Specialty	Reason for referral	I’m going to refer you to cardiology for chest pain
Follow-up	Timeframe	Reason for visit	I’d like to see you back in 3 weeks for a follow-up

Viewing Proposed Orders Within CAA App

STEP 1: From the CAA app, select **View Proposed Orders** on the **Ambulatory Organizer View**.

NOTE: The note must be generated to view proposed orders from Orders Agent.

STEP 2: To remove unwanted orders, select the delete  icon next to the order.

STEP 3: Navigate to **PowerChart Orders Agent** component to approve/move the remaining orders for signature.

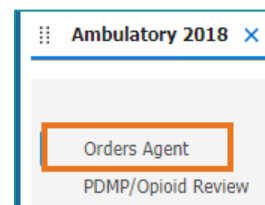
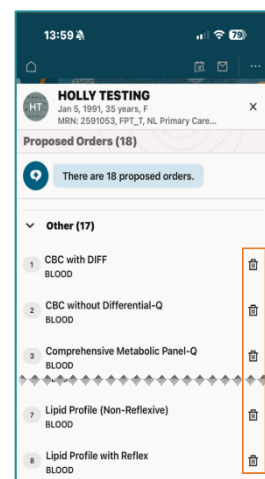
➤ **For more information on Oracle Clinical AI Agent, click [here](#).**

Orders Agent Component

The Orders Agent component will populate orders that have been verbalized using CAA during a patient visit.

NOTE: Orders will populate within the component in real time.

STEP 1: From the patient chart, navigate to the **Orders Agent** component. All available orders for import are displayed.



STEP 2: Click to the right of the orders to individually import. The order is imported automatically and a **checkmark** is displayed when the import is **complete**.

The screenshot shows the 'Orders Agent' window. At the top, there is a button labeled 'Import All' and a refresh icon. Below this is a table with the following rows:

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CBC with DIFF BLOOD	CBC without Differential-Q BLOOD	Comprehensive Metabolic Panel-Q BLOOD
Mammogram Screening Bilat Digital WC 77067	WC Mammo Digital Screening Bilat 77067 3D with CAD	Free T4 BLOOD
Vitamin D 25 Hydroxy Level BLOOD	Vitamin D Dihydroxy (1,25) Level	
Patient Care		
AMB Follow Up Appointment 1 year		
Referral		
Referral Order Medical Service: Gastroenterology- Procedure, Reason: Colonoscopy Diagnostic		

- Optionally, clicking **Import All** will import all available orders.

Import All

NOTE: Proposed orders cannot be deleted from the Orders Agent component.

STEP 3: To **delete** a proposed order from the **Orders Agent** component, it must be imported, then removed from the Orders for Signature window.

The screenshot shows the 'Orders for Signature' window. It has tabs for 'List View' and 'Association View'. Below the tabs is a table with the following rows:

Diagnosis Association Table	Adult general medical examination (Z00...	Crohn's disease (K50.90)	Encounter for screening for malignant n...	Encounter for screening mammogram f...
	Clear column	Clear column	Clear column	Clear column
Laboratory (14)				
CBC with DIFF BLOOD, Routine, Order for Future Visi... Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4
CBC without Differential-Q BLOOD, Routine, Order for Future Visi... Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4
* Comprehensive Metabolic Panel-Q BLOOD, Routine, Order for Future Visi... Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4
Free T4 BLOOD, Routine, Order for Future Visi... Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4
* Hemoglobin A1c POC 83036 06/29/2026 14:03 EDT Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4
Hemoglobin A1c w/est Average Glucose BLOOD, Routine, Order for Future Visi... Clear associations in this row	Assign Priority 1	Assign Priority 2	Assign Priority 3	Assign Priority 4

NOTE: Proposed orders are stored 24 hours after they are generated. The provider can access them in the Orders Agent component during this timeframe.

STEP 3: Address or modify any additional actions related to the orders.

STEP 4: Click **Sign**.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.