



Oracle Health (Cerner) Millennium EHR Updates

Week of October 8 – October 14, 2026

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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Behavioral Health Staff

Ambulatory

NEW Pain Scale Auto Text

WHAT: A new auto text **/pain_scale** will be available. The auto text automatically pulls pre- and post-procedure pain scores from iView, eliminating the need for manual lookup.

Pain Scale and Acceptability Level Numeric Pain Score (0-10): 1 (09/04/2026 12:41)	Pain Acceptable Intensity/Goal Score: 1 (09/04/2026 12:41)
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WHY: The auto text is intended to reduce manual data entry in clinical notes and increase documentation efficiency.

WHEN: Monday, October 5, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- Ambulatory/WIC
- ED
- Peri-Op

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Ambulatory 724Access Downtime Viewer

WHAT: The **Ambulatory 724Access Downtime Viewer** is being installed on designated workstation devices within the ambulatory practices. Select practices will participate in **Phase 1** of the implementation. The remainder of the ambulatory practices will be rolled out in a future phase.

The Ambulatory 724Access Downtime Viewer provides access to critical patient information during planned and unplanned Oracle Health (Cerner Millennium) downtimes. Users can view and print:

- Ambulatory **practice schedule**
- Select patient **documents**
- **Continuity of Care Document (CCD)**

Appointment schedules are available for:

- The previous seven days
- The next seven days

Additional Resources:

- Click [here](#) for information on using the Ambulatory 724Access Downtime Viewer.
- Click [here](#) for the complete Ambulatory 724Access Downtime Viewer Manual.

NOTE: The workstations hosting the Ambulatory 724Access Downtime Viewer **may be rebooted if necessary; but must NOT be powered off**. CCDs are generated overnight. If a workstation is turned off and a downtime occurs the following day, patient CCDs will NOT be available through the viewer. Additionally, patients who schedule same day appointments will not have a CCD available in the event of a downtime, as CCDs are only generated during the overnight process.

WHY: During a planned or unplanned Oracle Health (Cerner Millennium) downtime, access to the electronic health record may be unavailable. The Ambulatory 724Access Downtime Viewer provides authorized staff with timely access to essential patient information, supporting continuity of care and helping practices maintain safe and effective patient care operations during system outages.

Key Benefit: The Ambulatory 724Access Downtime Viewer ensures critical patient information remains accessible during Oracle Health downtime events, supporting uninterrupted clinical workflows and patient care delivery.

WHEN: Monday, October 12, 2026

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WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- Acadia Hospital
 - Adult Behavioral Health Bangor Clinic
- AR Gould
 - Cancer Care Presque Isle
 - Cancer Care Presque Isle Treatment
- Eastern Maine Medical Center
 - Cancer Care Brewer Med Onc
 - Cancer Care Brewer Med Onc Treatment
- Maine Coast Hospital
 - Primary Care Ellsworth
- Sebecook Valley Hospital
 - Cardiovascular Care Pittsfield
 - Newport Occupational Therapy
 - Newport Physical Therapy
 - Newport Speech Therapy
 - Primary Care Clinton

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Front Office Staff
- Providers

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with a section for selecting the caregiver type. Below this is a question "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio button options. To the right is a text field for "Patient's legal parent(s) or guardian". A red note at the bottom states: "*Request a copy of court order if applicable and scan into chart".

Primary Caregiver			
☐ Parents	☐ Grandparents	☐ Foster Parents	☐ Other:
☐ Mother	☐ Grandmother	☐ Foster mother	
☐ Father	☐ Grandfather	☐ Foster father	

Does the patient have a legal court appointed guardian?

☐ No
☐ Yes

Patient's legal parent(s) or guardian

***Request a copy of court order if applicable and scan into chart**

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian

The screenshot shows an "Information" box with a blue header and a white body. The text inside reads: "The patient has a guardian."

Information

The patient has a guardian.

WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

EHR Updates

Week of October 8 – October 14, 2026

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Inpatient

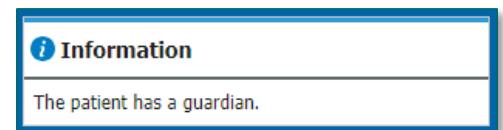
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled 'Primary Caregiver' with a table of radio button options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a question 'Does the patient have a legal court appointed guardian?' with 'No' and 'Yes' radio buttons. To the right is a text field for 'Patient's legal parent(s) or guardian'. A red note at the bottom states: '*Request a copy of court order if applicable and scan into chart'.

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

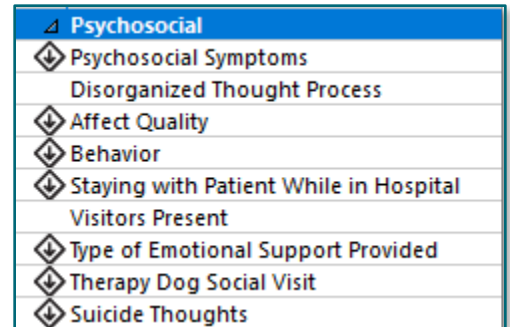
- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

Therapeutic Dog Social Visit – Acadia & EMMC Only

WHAT: A new order, Therapy Dog Social Visit (NSG), will be available in the EHR to request a therapy dog social visit. The order will automatically print to the designated location for visit coordination. Following the visit, nursing staff will document the patient's response in Interactive View and I&O under the Psychosocial Assessment section.



Psychosocial
Psychosocial Symptoms
Disorganized Thought Process
Affect Quality
Behavior
Staying with Patient While in Hospital
Visitors Present
Type of Emotional Support Provided
Therapy Dog Social Visit
Suicide Thoughts

WHY: The change standardizes how therapy dog social visits are requested, coordinated, and documented. Automatically printing the order improves visibility and supports timely coordination, while documenting the patient's response promotes clear communication and continuity of care.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Acadia
- EMMC

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Care Managers

Ambulatory & Inpatient

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

EHR Updates

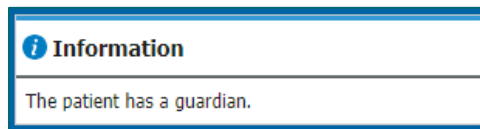
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Updated documentation fields:

The screenshot shows a form titled 'Primary Caregiver' with a grid of radio button options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a section 'Does the patient have a legal court appointed guardian?' with 'No' and 'Yes' radio buttons. To the right is a text field for 'Patient's legal parent(s) or guardian'. A red note at the bottom states: '*Request a copy of court order if applicable and scan into chart'.

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
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Clinical Decision Support Updates

Weekly Newsletter

- Any questions should be directed to our [CDS Team](#) for review.

Release Date	Venues Affected	CDS Tool	Summary
10/20/2026	Inpatient	Massive Transfusion Protocol (MTP) Non Trauma and Trauma	The MTP PowerPlan has been updated to better align with current clinical workflows and processes. Updates are specific to EMMC, Mercy, and MCH.

Leadership

Ambulatory/WIC

Ambulatory 724Access Downtime Viewer

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Additional Resources:

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-

EHR Updates

Week of October 8 – October 14, 2026

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 - Primary Care Ellsworth
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- Seabasticook Valley Hospital
 - Cardiovascular Care Pittsfield
 - Newport Occupational Therapy
 - Newport Physical Therapy
 - Newport Speech Therapy
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WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Front Office Staff
- Providers

Omniceil Technology Conversion – Mercy (Go-Live 10/12 – 11/24/26)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omniceil** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omniceil dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omniceil Anywhere RN, click [here](#). Additional training materials and resources are available on the Omniceil Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Monday, October 12, 2026 – Tuesday, November 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy
-

EHR Updates

Week of October 8 – October 14, 2026

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)

Emergency

Omnicell Technology Conversion – Blue Hill

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

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WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, October 6, 2026 – Thursday, October 8, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED

At the following NLH Member Organization(s):

- Blue Hill Hospital
-

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 6*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: October 8*)

Omnicell Technology Conversion – Mercy (*Go-Live 10/12 – 11/24/26*)

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- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy
-

EHR Updates

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Inpatient

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- Acute/Inpatient
- ED

At the following NLH Member Organization(s):

- Blue Hill Hospital
-

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- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy
-

EHR Updates

Week of October 8 – October 14, 2026

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Peri-Op

Omnicell Technology Conversion – Mercy (*Go-Live 10/12 – 11/24/26*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

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Nursing, CNA, Medical Assistants

Ambulatory/WIC

Ambulatory 724Access Downtime Viewer

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EHR Updates

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At the following NLH Member Organization(s):

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 - Adult Behavioral Health Bangor Clinic
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 - Primary Care Ellsworth
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- Clinical Staff
- Front Office Staff
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Omniceil Technology Conversion – Mercy (Go-Live 10/12 – 11/24/26)

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- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy
-

EHR Updates

Week of October 8 – October 14, 2026

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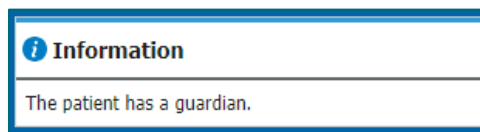
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with a section for selecting the caregiver type using radio buttons: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a question "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio button options. To the right is a text field labeled "Patient's legal parent(s) or guardian". At the bottom, a red note states: "*Request a copy of court order if applicable and scan into chart".

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

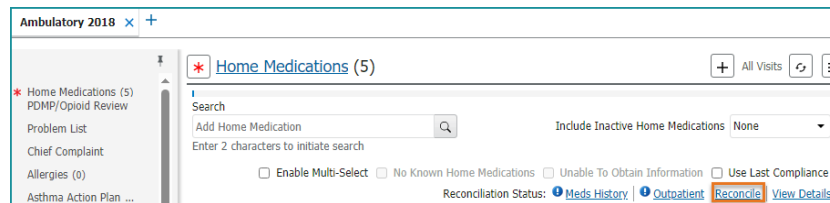
- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Reactivate Medication Reconciliation Button for RN in PCP Clinics

WHAT: The Medication Reconciliation button will be reactivated for the AMB RN/LPN position and made available within the Ambulatory 2018 MPage and Medicare Annual Wellness Visit MPage.



WHY: To align with Medicare Wellness Visit requirements, RNs who perform these visits need access to the Medication Reconciliation button to review and reconcile medications as part of the visit workflow.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- AMB RNs
-

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Mercy Pain Clinic Procedural Documentation (*Go-Live 11/02/26*)

WHAT: The Mercy Pain Clinic procedural documentation will be standardized to align with Surgical Services, Operating Room, and Endoscopy procedural documentation workflows, improving documentation consistency and procedural work capture. As part of the updated workflow, Medical Assistants will have access to a new position titled **Surginet MA Periop**, which will provide procedure-specific MPages and documentation tools to support the procedural documentation process. Updated workflow will include the use of the following documentation tools:

- Capacity Management
- iView
- Medication Administration Record (MAR)
- MPages
- Surginet

NOTE: For more in-depth workflow education, please refer to the detailed educational flyer found [here](#).

WHY: Aligning documentation with Surgical Services will improve workflow efficiency, reduce documentation errors, enhance patient care, and support more consistent procedural work capture across care settings.

WHEN: **Phase 1: October 5, 2026** – Begin scheduling appointments dated **November 2** or later in the new scheduling book.

Phase 2: November 2, 2026 – Surginet procedural documentation goes live.

WHERE: The change will affect the following venue(s):

- Ambulatory
- Peri-Op

At the following NLH Member Organization(s):

- Mercy (Pain Clinic)

WHO: The change will affect the following staff at the above noted locations:

- Medical Assistants
 - Nurses
-

Emergency

Omnicell Technology Conversion – Blue Hill

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, October 6, 2026 – Thursday, October 8, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED

At the following NLH Member Organization(s):

- Blue Hill Hospital

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 6*)
 - **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: October 8*)
-

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Omnicell Technology Conversion – Mercy (*Go-Live 10/12 – 11/24/26*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Monday, October 12, 2026 – Tuesday, November 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
 - **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
 - **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)
-

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

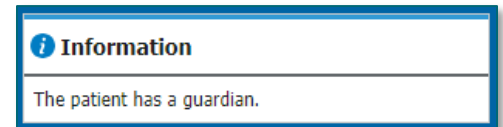
Updated documentation fields:

The form is titled "Primary Caregiver" and contains the following fields:

- Primary Caregiver:** A group of radio buttons with the following options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father.
- Does the patient have a legal court appointed guardian?:** A group of radio buttons with the following options: No and Yes.
- Patient's legal parent(s) or guardian:** A large text box for entering the name of the legal parent or guardian.

At the bottom of the form, there is a red text instruction: ***Request a copy of court order if applicable and scan into chart**

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

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Inpatient

Omnicell Technology Conversion – Blue Hill

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, October 6, 2026 – Thursday, October 8, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED

At the following NLH Member Organization(s):

- Blue Hill Hospital

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 6*)
 - **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: October 8*)
-

Omnicell Technology Conversion – Mercy (Go-Live 10/12 – 11/24/26)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere RN**, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Monday, October 12, 2026 – Tuesday, November 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
 - **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
 - **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)
-

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Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

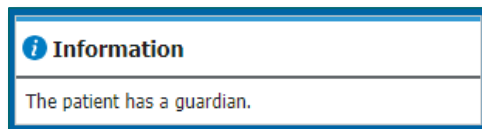
Updated documentation fields:

The form is titled "Primary Caregiver" and contains the following fields:

- Primary Caregiver:** A group of radio buttons with the following options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father.
- Does the patient have a legal court appointed guardian?:** A group of radio buttons with the following options: No and Yes.
- Patient's legal parent(s) or guardian:** A large text input field.

At the bottom of the form, there is a red text instruction: ***Request a copy of court order if applicable and scan into chart**

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Therapeutic Dog Social Visit – Acadia & EMMC Only

WHAT: A new order, Therapy Dog Social Visit (NSG), will be available in the EHR to request a therapy dog social visit. The order will automatically print to the designated location for visit coordination. Following the visit, nursing staff will document the patient's response in Interactive View and I&O under the Psychosocial Assessment section.

Psychosocial
Psychosocial Symptoms
Disorganized Thought Process
Affect Quality
Behavior
Staying with Patient While in Hospital
Visitors Present
Type of Emotional Support Provided
Therapy Dog Social Visit
Suicide Thoughts

WHY: The change standardizes how therapy dog social visits are requested, coordinated, and documented. Automatically printing the order improves visibility and supports timely coordination, while documenting the patient's response promotes clear communication and continuity of care.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Acadia
- EMMC

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Peri-Op**Omnicell Technology Conversion – Mercy (Go-Live 10/12 – 11/24/26)**

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

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NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Monday, October 12, 2026 – Tuesday, November 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)

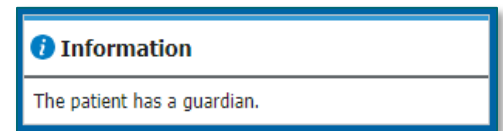
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with a grid of radio button options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a section "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio buttons. To the right is a text field labeled "Patient's legal parent(s) or guardian". At the bottom, a red note states: "*Request a copy of court order if applicable and scan into chart".

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

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Interventional Services (IS) Nurse Navigator Workflow Updates – EMMC Only (Go-Live 10/20/26)

WHAT: IR PowerPlans will now be proposed electronically. At EMMC, **IS Navigation Nurses** will propose the **PowerPlans**, and **Interventional Radiologists** will review, approve, and co-sign them electronically through Message Center. Because IS Navigation Nurses use the **Surgical Nurse** position, this change will affect all nurses assigned to that position. **At this time, only IS Navigation Nurses should use Propose.**

NOTE: Additional nursing training material is available [here](#).
Additional Interventional Radiologist Training material is available [here](#).

WHY: The paper process limited IR case visibility and relied on manual chart handoffs. Moving to an electronic workflow aligns with the standard PAT process, improves tracking and review, reduces manual steps, and supports patient safety.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Peri-Op

At the following NLH Member Organization(s):

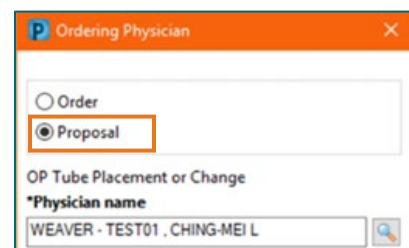
- Eastern Maine Medical Center – IS Navigation

WHO: The change will affect the following staff at the above noted locations:

- IS Navigation Nurses
- Interventional Radiologists

Nurse Surgical P1 Order 'Proposal' Option (Go-Live 10/20/26)

WHAT: A new **Proposal** option will be available to all nurses assigned to the **Nurse Surgical P1** position. While the option will be visible to all Nurse Surgical P1 position users, it should only be used by **EMMC Interventional Services (IS) Nurse Navigators**. Users outside of this group do not need to take any action and should not use this functionality.



WHY: This feature has been implemented specifically to support the electronic workflow used by **IS Nurse Navigators at EMMC**.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Peri-Op

At the following NLH Member Organization(s):

- All Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Surgical P1

Mercy Pain Clinic Procedural Documentation (Go-Live 11/02/26)

WHAT: The Mercy Pain Clinic procedural documentation will be standardized to align with Surgical Services, Operating Room, and Endoscopy procedural documentation workflows, improving documentation consistency and procedural work capture. As part of the updated workflow, Medical Assistants will have access to a new position titled **Surginet MA Periop**, which will provide procedure-specific MPages and documentation tools to support the procedural documentation process. The updated workflow will include the use of the following documentation tools:

- Capacity Management
- iView
- Medication Administration Record (MAR)
- MPages
- Surginet

NOTE: For more in-depth workflow education, please refer to the detailed educational flyer found [here](#).

WHY: Aligning documentation with Surgical Services will improve workflow efficiency, reduce documentation errors, enhance patient care, and support more consistent procedural work capture across care settings.

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WHEN: **Phase 1: October 5, 2026** – Begin scheduling appointments dated **November 2** or later in the new scheduling book.

Phase 2: November 2, 2026 – SurgiNet procedural documentation goes live.

WHERE: The change will affect the following venue(s):

- Ambulatory
- Peri-Op

At the following NLH Member Organization(s):

- Mercy (Pain Clinic)

WHO: The change will affect the following staff at the above noted locations:

- Medical Assistants
- Nurses

Pharmacists & Pharmacy Technicians

Ambulatory/WIC

Omnicell Technology Conversion – Mercy (*Go-Live 10/12 – 11/24/26*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: **Monday, October 12, 2026 – Tuesday, November 24, 2026**

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op
- WIC (Gorham and Windham)

At the following NLH Member Organization(s):

- Mercy

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)

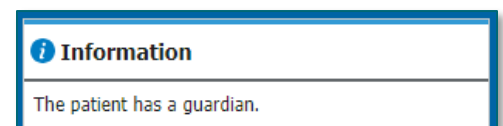
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with radio button options for "Parents", "Grandparents", "Foster Parents", and "Other:". Below these are sub-options for "Mother", "Grandmother", "Foster mother", "Father", "Grandfather", and "Foster father". To the right, there is a text field labeled "Patient's legal parent(s) or guardian". Below the "Primary Caregiver" section is a question "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio button options. At the bottom, a red text note states: "*Request a copy of court order if applicable and scan into chart".

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



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WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Inpatient/ED/Peri-Op

Omnicell Technology Conversion – Blue Hill

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, October 6, 2026 – Thursday, October 8, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED

At the following NLH Member Organization(s):

- Blue Hill Hospital

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 6*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: October 8*)

Omnicell Technology Conversion – Mercy (*Go-Live 10/12 – 11/24/26*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere** RN, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Monday, October 12, 2026 – Tuesday, November 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
 - ED
 - Peri-Op
 - WIC (Gorham and Windham)
-

EHR Updates

Week of October 8 – October 14, 2026

At the following NLH Member Organization(s):

- Mercy

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: October 12*)
- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: October 26*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: November 24*)

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Ambulatory 724Access Downtime Viewer

WHAT: The **Ambulatory 724Access Downtime Viewer** is being installed on designated workstation devices within the ambulatory practices. Select practices will participate in **Phase 1** of the implementation. The remainder of the ambulatory practices will be rolled out in a future phase.

The Ambulatory 724Access Downtime Viewer provides access to critical patient information during planned and unplanned Oracle Health (Cerner Millennium) downtimes. Users can view and print:

- Ambulatory **practice schedule**
- Select patient **documents**
- **Continuity of Care Document (CCD)**

Appointment schedules are available for:

- The previous seven days
- The next seven days

Additional Resources:

- Click [here](#) for information on using the Ambulatory 724Access Downtime Viewer.
-

- Click [here](#) for the complete Ambulatory 724Access Downtime Viewer Manual.

NOTE: The workstations hosting the Ambulatory 724Access Downtime Viewer **may be rebooted if necessary; but must NOT be powered off.** CCDs are generated overnight. If a workstation is turned off and a downtime occurs the following day, patient CCDs will NOT be available through the viewer. Additionally, patients who schedule same day appointments will not have a CCD available in the event of a downtime, as CCDs are only generated during the overnight process.

WHY: During a planned or unplanned Oracle Health (Cerner Millennium) downtime, access to the electronic health record may be unavailable. The Ambulatory 724Access Downtime Viewer provides authorized staff with timely access to essential patient information, supporting continuity of care and helping practices maintain safe and effective patient care operations during system outages.

Key Benefit: The Ambulatory 724Access Downtime Viewer ensures critical patient information remains accessible during Oracle Health downtime events, supporting uninterrupted clinical workflows and patient care delivery.

WHEN: Monday, October 12, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- Acadia Hospital
 - Adult Behavioral Health Bangor Clinic
 - AR Gould
 - Cancer Care Presque Isle
 - Cancer Care Presque Isle Treatment
 - Eastern Maine Medical Center
 - Cancer Care Brewer Med Onc
 - Cancer Care Brewer Med Onc Treatment
 - Maine Coast Hospital
 - Primary Care Ellsworth
-

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- Seabasticook Valley Hospital
 - Cardiovascular Care Pittsfield
 - Newport Occupational Therapy
 - Newport Physical Therapy
 - Newport Speech Therapy
 - Primary Care Clinton

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Front Office Staff
- Providers

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with a section for selecting the caregiver type (Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, Foster father). Below this is a section titled "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio buttons. To the right is a text box for "Patient's legal parent(s) or guardian". At the bottom, a red note states: "*Request a copy of court order if applicable and scan into chart".

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian

The screenshot shows an "Information" box with a blue header and a white body. The text inside reads: "The patient has a guardian."

WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Emergency

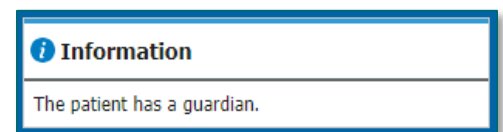
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled 'Primary Caregiver' with a table of radio button options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a section 'Does the patient have a legal court appointed guardian?' with 'No' and 'Yes' radio buttons. To the right is a text box labeled 'Patient's legal parent(s) or guardian'. At the bottom, a red note states: '*Request a copy of court order if applicable and scan into chart'.

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Transfer Level of Care & Change Level of Care (MCH only) Order Updates (Effective 10/20/26)

WHAT: The **Transfer Level of Care** and **Change Level of Care** (MCH only) orders will include two additional required fields: **Current Code Status Reviewed?** and **Code Status Reviewed With**. Clinicians must complete these fields for every transfer or change in level of care. The order details will display the Yes/No response and the person with whom the code status was reviewed.

Details for Transfer Level of Care

Details | Order Comments | Diagnoses

*Start Date/Time: 10/01/2026 0839 EDT

*Patient Placement: Medical

Isolation: Yes No

Suggested Nursing Unit:

Transport Mode:

Attending Provider:

Transfer Reason:

Special Placement Needs:

*Current Code Status Reviewed: No Yes

*Code Status reviewed with: Patient

Diagnosis/Procedure: Parent/Guardian of patient under 18 yrs

Special Instructions: Refer to Advance Care Document
Unable to Provide Consent
Legal Representative-enter details below
Unable to Review - enter details below

2 Missing Required Details | Dx Table | Orders For Cosignature | Sign

Admit/Dischg/Transfer

Transfer Level of Care Order 10/01/2026 8:39 EDT 10/01/2026 8:39 EDT, Patient Placement Medical Code Status Reviewed: Yes Reviewed with Parent/Guardi...

WHY: The change promotes consistent code status review and documentation at key transitions in care. Capturing the response directly in the order details improves visibility for the care team, supports clear communication, and helps ensure that current code status information is available when patients transfer or change levels of care.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

Inpatient

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with the following fields:

- Primary Caregiver:** A group of radio buttons for selection: ☐ Parents, ☐ Grandparents, ☐ Foster Parents, ☐ Other, ☐ Mother, ☐ Grandmother, ☐ Foster mother, ☐ Father, ☐ Grandfather, ☐ Foster father.
- Does the patient have a legal court appointed guardian?** A group of radio buttons: ☐ No, ☐ Yes.
- Patient's legal parent(s) or guardian:** A large text input field.

At the bottom of the form, a red asterisk note reads: ***Request a copy of court order if applicable and scan into chart**

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian

The screenshot shows a blue-bordered box with the following content:

- Information** (with an information icon)
- The patient has a guardian.

WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

EHR Updates

Week of October 8 – October 14, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Therapeutic Dog Social Visit – Acadia & EMMC Only

WHAT: A new order, Therapy Dog Social Visit (NSG), will be available in the EHR to request a therapy dog social visit. The order will automatically print to the designated location for visit coordination. Following the visit, nursing staff will document the patient's response in Interactive View and I&O under the Psychosocial Assessment section.

Psychosocial
Psychosocial Symptoms
Disorganized Thought Process
Affect Quality
Behavior
Staying with Patient While in Hospital
Visitors Present
Type of Emotional Support Provided
Therapy Dog Social Visit
Suicide Thoughts

WHY: The change standardizes how therapy dog social visits are requested, coordinated, and documented. Automatically printing the order improves visibility and supports timely coordination, while documenting the patient's response promotes clear communication and continuity of care.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Acadia
- EMMC

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

Transfer Level of Care & Change Level of Care (MCH only) Order Updates (Effective 10/20/26)

WHAT: The **Transfer Level of Care** and **Change Level of Care** (MCH only) orders will include two additional required fields: **Current Code Status Reviewed?** and **Code Status Reviewed With**. Clinicians must complete these fields for every transfer or change in level of care. The order details will display the Yes/No response and the person with whom the code status was reviewed.

Details for Transfer Level of Care

Details | Order Comments | Diagnoses

+ | - | [Icons]

*Start Date/Time: 10/01/2026 0839 EDT | Transfer Reason: [Dropdown]

*Patient Placement: Medical | Special Placement Needs: [Dropdown]

Isolation: ☐ Yes ☐ No | *Current Code Status Reviewed: [Dropdown]

Suggested Nursing Unit: [Text] | [No] [Yes]

Transport Mode: [Dropdown] | *Code Status reviewed with: [Dropdown]

Attending Provider: [Text] [Search] | [Patient] [Parent/Guardian of patient under 18 yrs] [Refer to Advance Care Document] [Unable to Provide Consent] [Legal Representative-enter details below] [Unable to Review - enter details below]

Diagnosis/Procedure: [Text]

Special Instructions: [Text]

2 Missing Required Details | Dx Table | Orders For Cosignature | Sign

Admit/Dischg/Transfer

Transfer Level of Care Order 10/01/2026 8:39 EDT 10/01/2026 8:39 EDT, Patient Placement Medical Code Status Reviewed: Yes Reviewed with Parent/Guardi...

WHY: The change promotes consistent code status review and documentation at key transitions in care. Capturing the response directly in the order details improves visibility for the care team, supports clear communication, and helps ensure that current code status information is available when patients transfer or change levels of care.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

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Peri-Op

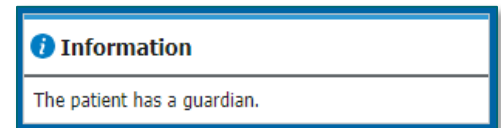
Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled 'Primary Caregiver' with radio button options: Parents, Grandparents, Foster Parents, Other, Mother, Grandmother, Foster mother, Father, Grandfather, and Foster father. Below this is a section 'Does the patient have a legal court appointed guardian?' with 'No' and 'Yes' radio buttons. To the right is a text box labeled 'Patient's legal parent(s) or guardian'. At the bottom, a red note states: '*Request a copy of court order if applicable and scan into chart'.

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

Interventional Services (IS) Nurse Navigator Workflow Updates – EMMC Only **(Go-Live 10/20/26)**

WHAT: IR PowerPlans will now be proposed electronically. At EMMC, **IS Navigation Nurses** will propose the **PowerPlans**, and **Interventional Radiologists** will review, approve, and co-sign them electronically through Message Center. Because IS Navigation Nurses use the **Surgical Nurse** position, this change will affect all nurses assigned to that position. **At this time, only IS Navigation Nurses should use Propose.**

NOTE: Additional nursing training material is available [here](#).
Additional Interventional Radiologist Training material is available [here](#).

WHY: The paper process limited IR case visibility and relied on manual chart handoffs. Moving to an electronic workflow aligns with the standard PAT process, improves tracking and review, reduces manual steps, and supports patient safety.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Peri-Op

At the following NLH Member Organization(s):

- Eastern Maine Medical Center – IS Navigation

WHO: The change will affect the following staff at the above noted locations:

- IS Navigation Nurses
- Interventional Radiologists

Transfer Level of Care & Change Level of Care (MCH only) Order Updates **(Effective 10/20/26)**

WHAT: The **Transfer Level of Care** and **Change Level of Care** (MCH only) orders will include two additional required fields: **Current Code Status Reviewed?** and **Code Status Reviewed With**. Clinicians must complete these fields for every transfer or change in level of care. The order details will display the Yes/No response and the person with whom the code status was reviewed.

EHR Updates

Week of October 8 – October 14, 2026

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Details for Transfer Level of Care

***Start Date/Time:** 10/01/2026 0839 EDT

***Patient Placement:** Medical

Isolation: ☐ Yes ☐ No

Suggested Nursing Unit:

Transport Mode:

Attending Provider:

Transfer Reason:

Special Placement Needs:

***Current Code Status Reviewed:** No

***Code Status reviewed with:** Patient

Diagnosis/Procedure: Patient, Parent/Guardian of patient under 18 yrs, Refer to Advance Care Document, Unable to Provide Consent, Legal Representative-enter details below, Unable to Review - enter details below

Special Instructions:

2 Missing Required Details Dx Table Orders For Cosignature Sign

WHY: The change promotes consistent code status review and documentation at key transitions in care. Capturing the response directly in the order details improves visibility for the care team, supports clear communication, and helps ensure that current code status information is available when patients transfer or change levels of care.

WHEN: Tuesday, October 20, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

Rehab Content Updates

WHAT: Documentation within **Physical Therapy (PT)**, **Occupational Therapy (OT)**, and **Speech-Language Pathology (SLP) PowerForms** has been updated to improve workflow efficiency, documentation consistency, and goal tracking.

New Content and Documentation Options

- **New sections** have been added to select PowerForms.
- Additional **dropdown options** are now available for certain documentation fields.
- Some documentation fields have been **relocated** for improved workflow.

Documentation Relocation

- Orders and **Pain Present** have been moved to **General Information** from the Review/Treatments Provided section.

Grid Enhancements

- New grid columns have been added:
 - **Start Date** and **Target Date** added to **Short** and **Long-Term Goals**
 - **Treatment Location** for select treatment grids.
- The **Completed Today** column has been renamed to **Completed** and moved to the first position.
- Additional rows have been added to certain treatment grids.
- New documentation fields have been introduced within select grids.

Additional Improvements

- **Last Charted Value** is now displayed for selected documentation fields and grids.
 - Updates have been made to documentation field names within the **Plan** section:
 - **Duration Value** replaces **Duration**.
 - Enter a numeric value and select the appropriate **Duration Unit**.
-

EHR Updates

Week of October 8 – October 14, 2026

- **Expected Intensity** replaces **Estimated Hours per Day**.

The screenshot shows a 'Plan' form with four main sections: Frequency, Duration Value, Duration Unit, and Expected Intensity. The Frequency section contains two columns of radio button options for various frequencies (e.g., 1-2 times per day, Daily, Twice daily, etc.). The Duration Value section has a text input field. The Duration Unit section has radio button options for Days, Weeks, Months, and Other. The Expected Intensity section has radio button options for 1 hour per day, 90 minutes per day, 2 hours per day, 3 hours per day, and Other.

Plan			
Frequency	Duration Value	Duration Unit	Expected Intensity
☐ 1-2 times per day ☐ Daily ☐ Twice daily ☐ Three times a day ☐ 1-2 times per week ☐ 3-4 times per week ☐ 3-5 times per week ☐ 4-6 times per week ☐ 5-7 times per week	☐ 1-2 times per month ☐ 1 time per week ☐ 2 times per week ☐ 3 times per week ☐ 4 times per week ☐ 5 times per week ☐ 6 times per week ☐ 7 times per week ☐ 1 time per month	☐ Days ☐ Weeks ☐ Months ☐ Other:	☐ 1 hour per day ☐ 90 minutes per day ☐ 2 hours per day ☐ 3 hours per day ☐ Other:

Click [here](#) for detailed information on the updates.

WHY: Updating the Rehab documentation content ensures therapists have access to the latest Oracle Cerner enhancements while improving documentation efficiency, workflow consistency, and goal tracking within the EHR. These updates are designed to streamline documentation processes, support more accurate data capture, and enhance overall user experience.

WHEN: Wednesday, October 14, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Occupational Therapists and Assistants
- Physical Therapists and Assistants
- Rehab Managers
- Speech Therapists

Guardianship Documentation

WHAT: Guardianship documentation will be simplified to capture only the information required during patient intake.

Updated documentation fields:

The screenshot shows a form titled "Primary Caregiver" with a section for selecting a caregiver role. Below this is a question "Does the patient have a legal court appointed guardian?" with "No" and "Yes" radio button options. To the right is a text field for "Patient's legal parent(s) or guardian". A red note at the bottom states: "*Request a copy of court order if applicable and scan into chart".

Primary Caregiver			
☐ Parents	☐ Grandparents	☐ Foster Parents	☐ Other:
☐ Mother	☐ Grandmother	☐ Foster mother	
☐ Father	☐ Grandfather	☐ Foster father	

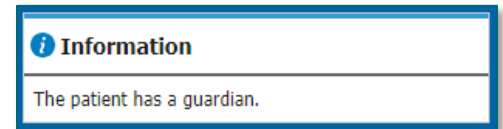
Does the patient have a legal court appointed guardian?

☐ No
☐ Yes

Patient's legal parent(s) or guardian

***Request a copy of court order if applicable and scan into chart**

- Primary caregiver
- Does the patient have a court-appointed legal guardian?
 - Selecting **Yes** triggers a **guardianship SmartZone alert** in the patient's record.
- Patient's legal parent or guardian



WHY: The change streamlines guardianship documentation, improves the accuracy of information collected at intake, and helps ensure that staff can quickly identify a patient's legal decision-maker.

WHEN: Tuesday, October 13, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers