



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

May 1 – May 7, 2025

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Behavioral Health Staff

Ambulatory Only

Modernized Vitals and Clinical Entry Workspace – *Education Open May 5 – Deadline May 30*

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.

WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

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WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RNs and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION STRATEGY: Online Promise Point Simulation Education [Available Now!](#)

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 mins!
-

- NOLH-1035 ACTAMB Document Temperature in a PowerForm
 - Duration 2 mins!
- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthousehealth
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30).



IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: May 5 PromisePoint Simulation Education Opens

Date: May 30 DUE: All Assigned Education

Date: June 2 Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

EHR Updates

May 1 – May 7, 2025

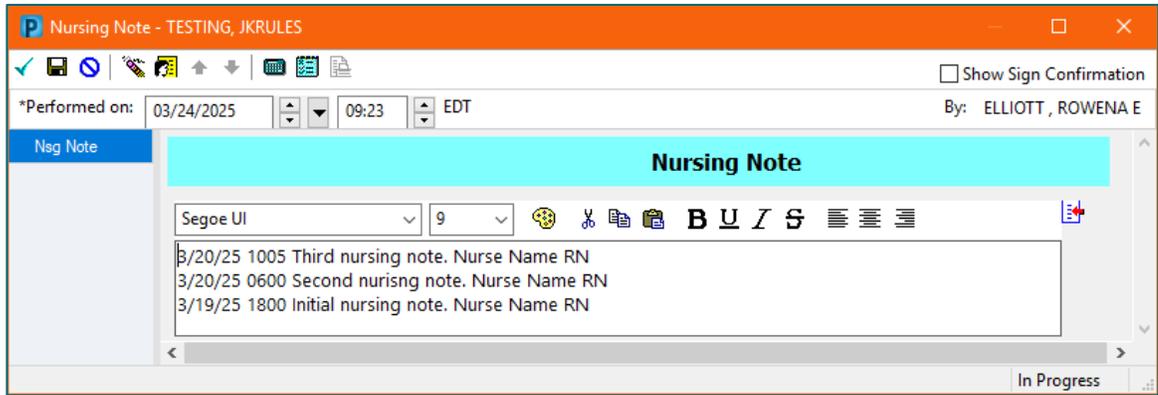
Nursing Note PowerForm to Replace Annotations

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

| | |
|--------------------------------|-----------------------------|
| Nursing Assessments | Critical Care |
| Surgery/Procedure | ED Forms |
| OB/GYN Inpatient Documentation | NICU |
| Behavioral Health | Ambulatory |
| Physician Practices | Child/Adolescent Assessment |
| Surgical Navigation | Anemia Management |
| Dialysis | |

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

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- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

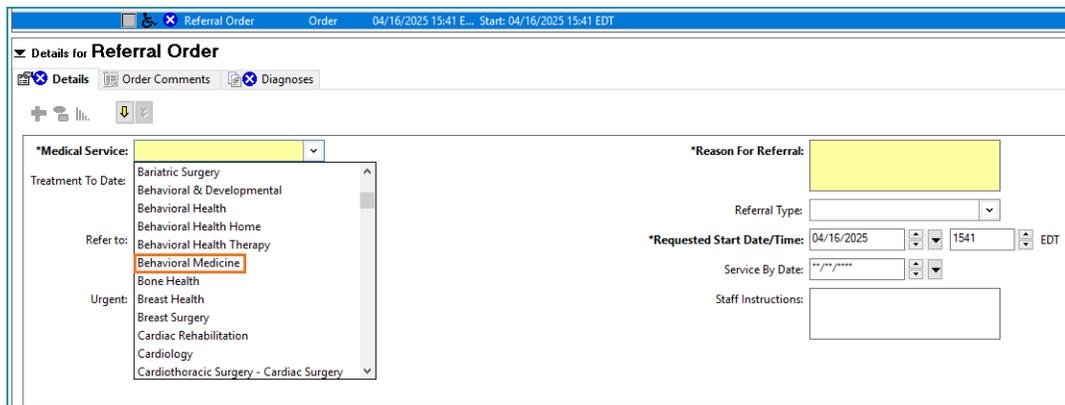
- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
 - Nursing staff
 - Providers
-

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.



The screenshot shows a web application window titled "Referral Order" with a browser address bar showing "Order 04/16/2025 15:41 E... Start: 04/16/2025 15:41 EDT". The main content area is titled "Details for Referral Order" and has tabs for "Details", "Order Comments", and "Diagnoses". The "Details" tab is active. On the left, there is a "Medical Service" dropdown menu that is open, showing a list of services. "Behavioral Medicine" is highlighted with a red box. Other services in the list include Bariatric Surgery, Behavioral & Developmental, Behavioral Health, Behavioral Health Home, Behavioral Health Therapy, Bone Health, Breast Health, Breast Surgery, Cardiac Rehabilitation, Cardiology, and Cardiothoracic Surgery - Cardiac Surgery. On the right, there are fields for "Reason For Referral" (a yellow box), "Referral Type" (a dropdown), "*Requested Start Date/Time" (set to 04/16/2025 1541 EDT), "Service By Date" (a date field), and "Staff Instructions" (a text area).

WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

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Inpatient Only

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

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WHEN: **Monday, June 2, 2025**

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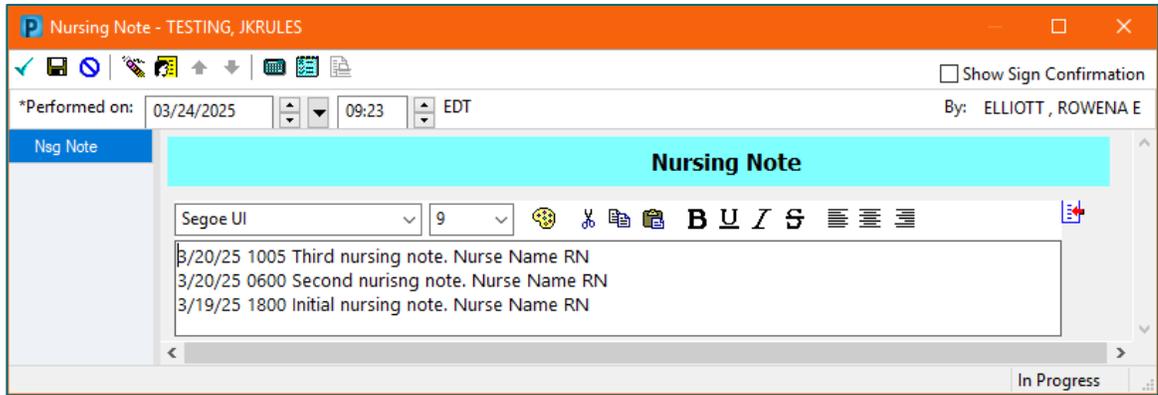
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Care Managers

Ambulatory & Inpatient

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Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select “Open link in new tab.”

| Release Date | Venues Affected | CDS Tool | Summary |
|--------------|-----------------|--|--|
| 5/7/2025 | Inpatient | Insulin Infusion Peri-Operative Protocol | Glargine administration and Protocol discontinuation times updated |
| 5/13/2025 | Inpatient | Bronchoscopy | Content update to support ordering of Dahl Chase Non Gyn Cytology |
| 5/13/2025 | Inpatient | Sildenafil (Revatio) Treatment of Pulmonary Hypertension | Content update for order comment clarity and medication weight filtering |
| 5/13/2025 | Inpatient | Surgery and Trauma Admission | Content updates include preselecting some lab orders and updating antimicrobials |

Imaging Staff & Radiologists

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

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Flyer-based education

HOW: **Required Online Education in the PromisePoint Community**

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EHR Updates

May 1 – May 7, 2025

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DUE: All Assigned Education

Date: June 2

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Leadership

Ambulatory/WIC

Modernized Vitals and Clinical Entry Workspace – Education Open May 5 – Deadline May 30

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Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
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Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
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 - PowerForms can be saved as a favorite.
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WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: **Monday, June 2, 2025**

WHERE: **The change will affect the following venue(s):**

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff:**

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
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EHR Updates

May 1 – May 7, 2025

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EDUCATION STRATEGY: Online Promise Point Simulation Education **Available Now!**

All PowerForm and Dynamic Documentation Users

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 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
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Emergency

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EHR Updates

May 1 – May 7, 2025

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Inpatient

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EHR Updates

May 1 – May 7, 2025

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Peri-Op

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EHR Updates

May 1 – May 7, 2025

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Nursing, CNA, Medical Assistants

Ambulatory/WIC

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EHR Updates

May 1 – May 7, 2025

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Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

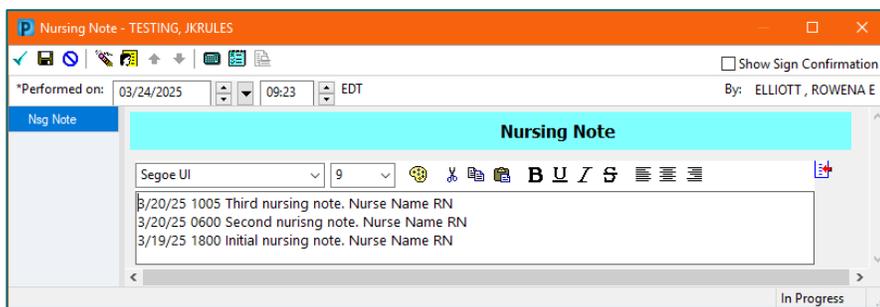
- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
 - The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
 - Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
-

EHR Updates

May 1 – May 7, 2025

- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient’s stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

| | |
|--------------------------------|-----------------------------|
| Nursing Assessments | Critical Care |
| Surgery/Procedure | ED Forms |
| OB/GYN Inpatient Documentation | NICU |
| Behavioral Health | Ambulatory |
| Physician Practices | Child/Adolescent Assessment |
| Surgical Navigation | Anemia Management |
| Dialysis | |

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
 - A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
 - Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
 - Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.
-

EHR Updates

May 1 – May 7, 2025

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.

The screenshot shows a web application window titled "Referral Order" with a browser address bar showing "Order 04/16/2025 15:41 E... Start: 04/16/2025 15:41 EDT". The main content area is titled "Details for Referral Order" and has tabs for "Details", "Order Comments", and "Diagnoses". Below the tabs are icons for adding, deleting, and saving. The form contains several fields: "Medical Service:" with a dropdown menu showing a list of services including "Behavioral Medicine" (highlighted with a red box); "Treatment To Date:"; "Refer to:" with a dropdown menu; "Urgent:"; "Reason For Referral:" with a yellow text box; "Referral Type:" with a dropdown menu; "*Requested Start Date/Time:" with date and time pickers set to "04/16/2025" and "1541" EDT; "Service By Date:" with a date picker; and "Staff Instructions:" with a text area.

WHY: The update will enable patients to be referred to providers offering **Behavioral Medicine** services. **Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.**

WHEN: Tuesday, May 6, 2025

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- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

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New Paramedic Role

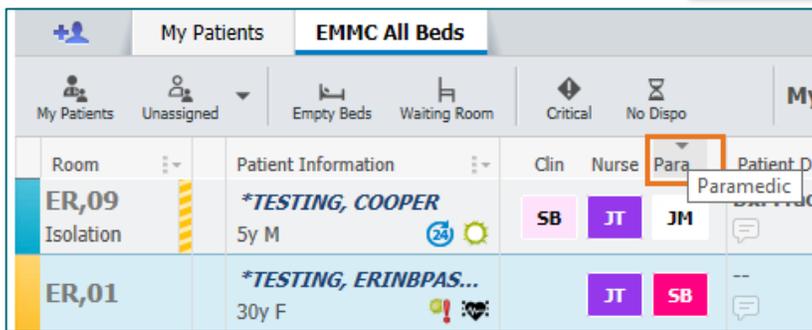
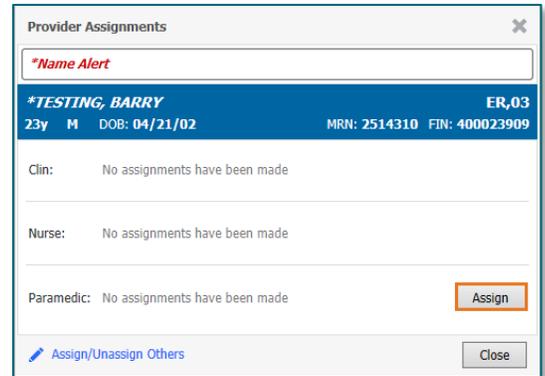
WHAT: Paramedics working at NLH Emergency Departments will have the ability to **Check In, Assign,** and document **Activities** within **ED LaunchPoint**.

WHY: Paramedics did not have an established clinical position within Oracle when working in the Emergency department setting. The position will enable Paramedics the ability to work within their scope of practice.

Updated Provider Assignment Column

- The Provider Assignment column has been updated to view the Paramedic assigned to the patient.
-

- Paramedics will have the ability to select patient assignments on ED LaunchPoint.



WHEN: Monday, May 5, 2025

WHERE: The change will affect the following venue(s):

- ED Only

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- ED Clinical Staff
- Paramedics

Nursing Note PowerForm to Replace Annotations

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.

Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

| | |
|--------------------------------|-----------------------------|
| Nursing Assessments | Critical Care |
| Surgery/Procedure | ED Forms |
| OB/GYN Inpatient Documentation | NICU |
| Behavioral Health | Ambulatory |
| Physician Practices | Child/Adolescent Assessment |
| Surgical Navigation | Anemia Management |
| Dialysis | |

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
-

EHR Updates

May 1 – May 7, 2025

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- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

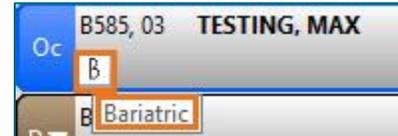
Inpatient

New Bariatric Icon

WHAT: A new **Bariatric** icon will be used for patients with a documented **dosing weight of 181.8 kg or higher**. The Bariatric icon will be **removed** if the documented dosing weight falls **below** 181.8 kg.

Viewing the Bariatric Icon

- The Bariatric icon  will appear in **Capacity Management** and **Room Link**.



WHY: For enhanced patient and staff safety, the **Bariatric icon** allows clinicians to immediately recognize patients requiring specialized equipment.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (including Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

EHR Updates

May 1 – May 7, 2025

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.

WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION STRATEGY: **Online Promise Point Simulation Education Available Now!**

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 mins!
 - NOLH-1035 ACTAMB Document Temperature in a PowerForm
 - Duration 2 mins!
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW: **Required Online Education in the PromisePoint Community**

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthhealth
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire



EHR Updates

May 1 – May 7, 2025

Page 54 of 101

- **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: May 5

PromisePoint Simulation Education Opens

Date: May 30

DUE: All Assigned Education

Date: June 2

Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

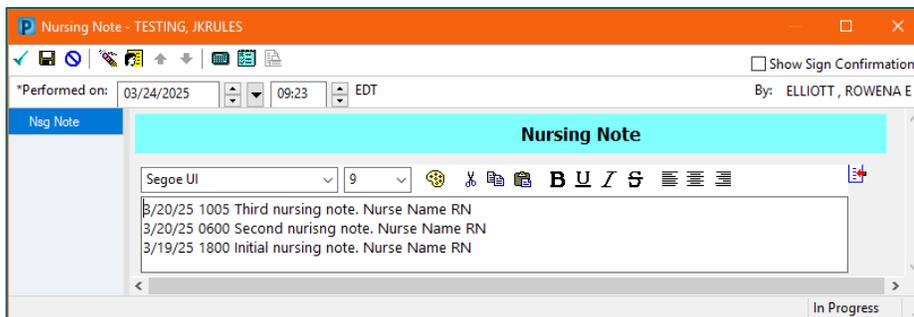
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 - The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
 - Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
-

- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient’s stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

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| Surgical Navigation | Anemia Management |
| Dialysis | |

EHR Updates

May 1 – May 7, 2025

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
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NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

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WHY: Nursing Note replaces Annotations

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-

Patient Info & Story MPage

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WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Meds to Beds Program Delivery Service Change (SVH Only) – effective 05/12/25

WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Seabasticook Hospital via a courier service for those patients who have opted to participate in the **Meds To Beds Program**.

Prescription Order and Delivery Timeline

Prescriptions should be ordered the day prior to discharge by 2 pm to allow the Pharmacist time to prepare the medications for delivery the next morning.

Prescriptions will be delivered by 0915 the day of discharge.

NOTE: Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click [here](#) for more information on the Meds to Beds Program.

WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be closing on May 9 as a result of the upcoming closure of NL Inland Hospital.

EHR Updates

May 1 – May 7, 2025

WHEN: Monday, May 12, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL Seabrook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- NL State Street Retail Pharmacy
- Nursing
- Providers

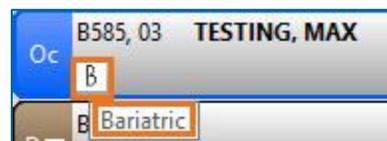
Peri-Op

New Bariatric Icon

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Viewing the Bariatric Icon

- The Bariatric icon  will appear in **Capacity Management** and **Room Link**.



WHY: For enhanced patient and staff safety, the **Bariatric icon** allows clinicians to immediately recognize patients requiring specialized equipment.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (including Peri-Op)

At the following NLH Member Organization(s):

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WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
-

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

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Modernized Vital Sign Component

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- Located on the right side of the MPages.
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WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: **Monday, June 2, 2025**

EHR Updates

May 1 – May 7, 2025

- WHERE:** **The change will affect the following venue(s):**
- Acute/Inpatient (to include ED & Peri-Op)
 - Ambulatory/WIC

- At the following NLH Member Organization(s):**
- All NLH Member Organizations (excluding Mayo)

- WHO:** **The change will affect the following staff:**
- Ambulatory RN and LPNs
 - Clinical Staff
 - Imaging
 - MAs
 - Nurses
 - Nurse Techs
 - Providers
 - Rehab and Respiratory Therapy

EDUCATION STRATEGY: **Online Promise Point Simulation Education [Available Now!](#)**

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
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 - Duration 29 minutes
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-

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Flyer-based education

HOW:

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 - **Contracted Employees:** Username provided at the time of hire
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IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: May 5 **PromisePoint Simulation Education Opens**

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EHR Updates

May 1 – May 7, 2025

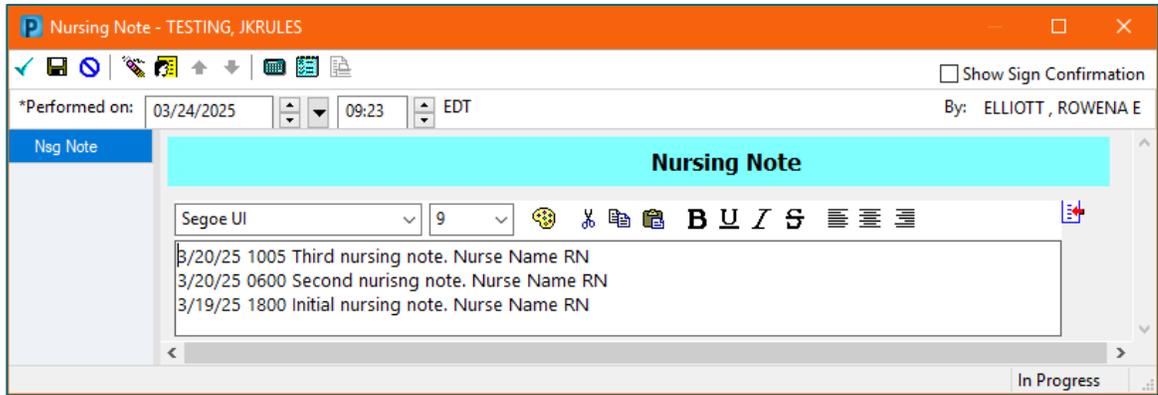
Nursing Note PowerForm to Replace Annotations

WHAT: **Nursing Note PowerForm**

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- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
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Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

EHR Updates

May 1 – May 7, 2025

- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
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 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
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Patient Info & Story MPage

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WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
 - Nursing staff
 - Providers
-

Pharmacists & Pharmacy Technicians

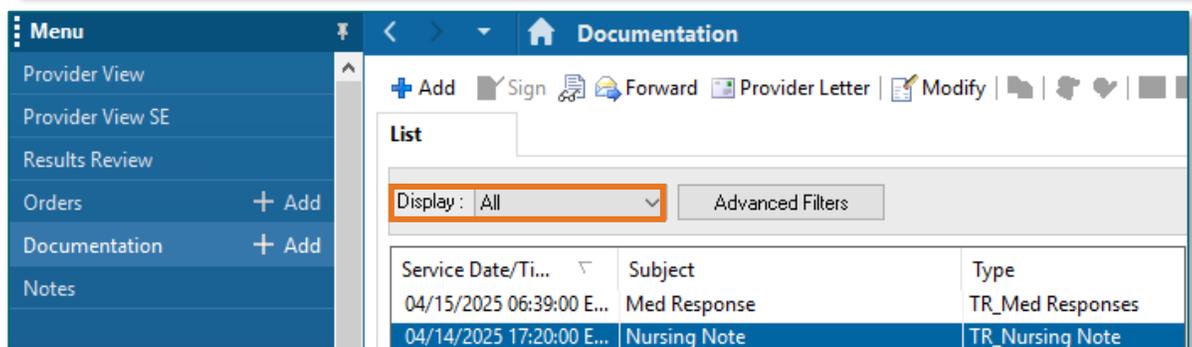
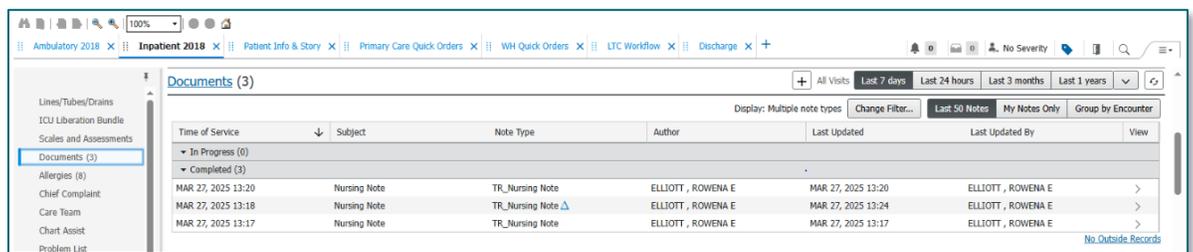
Ambulatory/WIC

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The **Nursing Note** PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



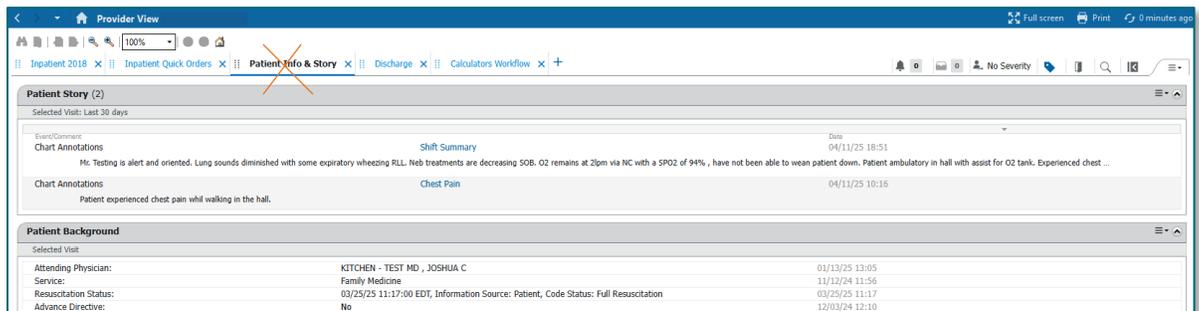
NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

EHR Updates

May 1 – May 7, 2025

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.
- The Patient Info & Story MPage will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

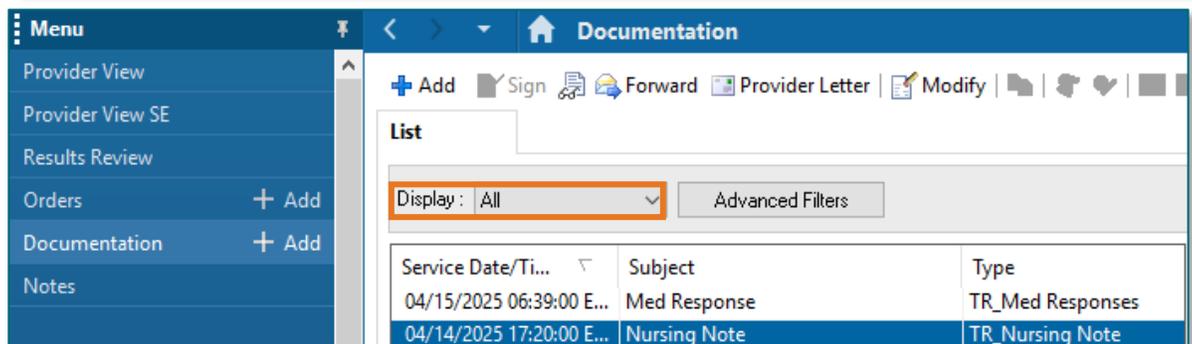
Inpatient/ED/Peri-Op

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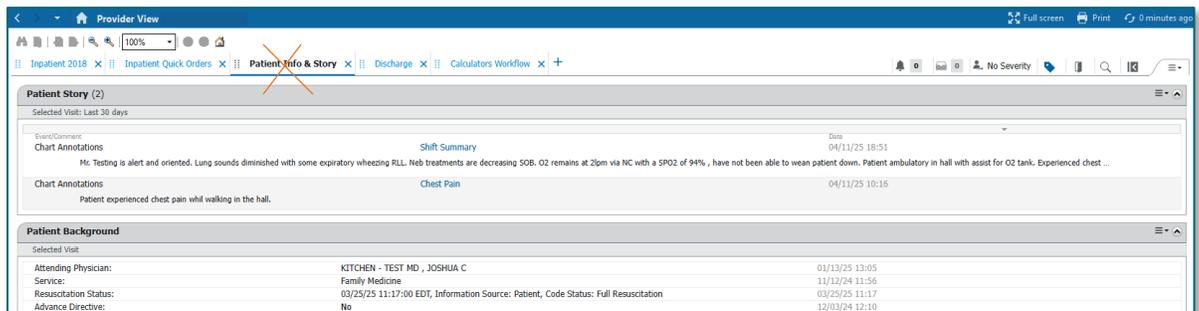
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EHR Updates

May 1 – May 7, 2025

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WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Seabasticook Hospital via a courier service for those patients who have opted to participate in the **Meds To Beds Program**.

Prescription Order and Delivery Timeline

Prescriptions should be **ordered the day prior to discharge by 2 pm** to allow the Pharmacist time to prepare the medications for delivery the next morning.

Prescriptions will be **delivered by 0915** the **day of discharge**.

NOTE: Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click [here](#) for more information on the Meds to Beds Program.

WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be **closing on May 9** as a result of the upcoming closure of NL Inland Hospital.

WHEN: Monday, May 12, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL Seabasticook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- NL State Street Retail Pharmacy
 - Nursing
 - Pharmacists
 - Providers
-

EHR Updates

May 1 – May 7, 2025

Page 70 of 101

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.

WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION STRATEGY: Online Promise Point Simulation Education [Available Now!](#)

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
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 - Duration 29 mins!
-

EHR Updates

May 1 – May 7, 2025

- NOLH-1035 ACTAMB Document Temperature in a PowerForm
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- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthouse
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
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IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: May 5 **PromisePoint Simulation Education Opens**

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Date: June 2 **Go-Live Focused Rounding by Health Informatics**

A Note of Thanks

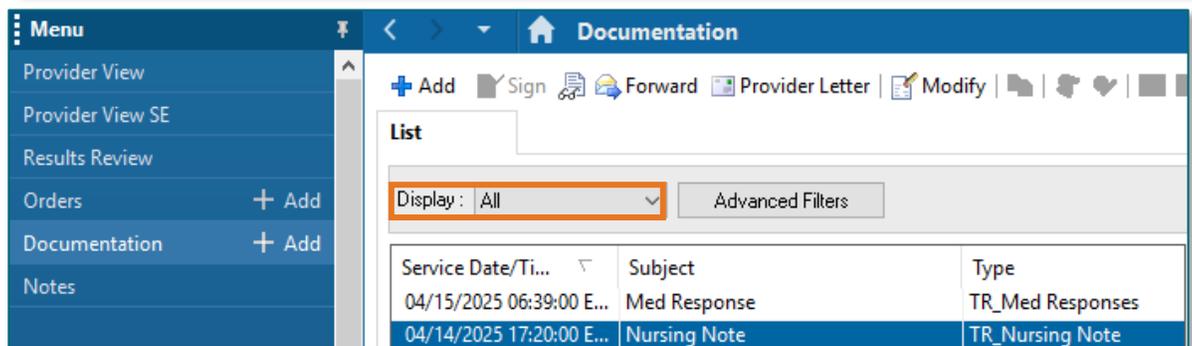
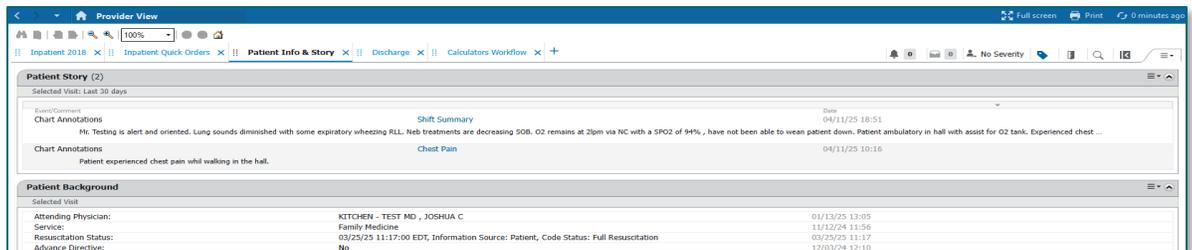
Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The **Nursing Note** PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

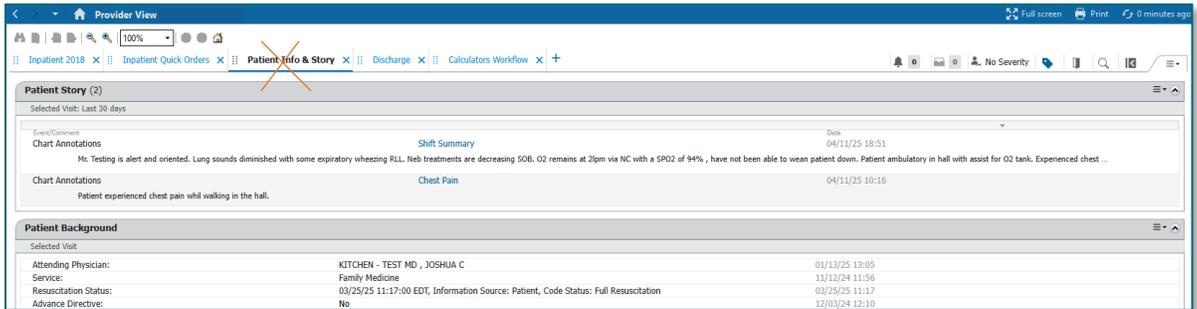
Annotations and Patient Info & Story MPage

- *The ability to document an annotation in iView will be removed from nursing.*

EHR Updates

May 1 – May 7, 2025

- The **Patient Info & Story MPage** will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
 - Providers
-

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.

The screenshot shows a web application window titled "Referral Order" with a browser address bar showing "Order 04/16/2025 15:41 E... Start: 04/16/2025 15:41 EDT". The main content area is titled "Details for Referral Order" and has tabs for "Details", "Order Comments", and "Diagnoses". The "Details" tab is active. On the left, there is a "Medical Service:" dropdown menu that is open, showing a list of services. "Behavioral Medicine" is highlighted with a red box. Other services in the list include Bariatric Surgery, Behavioral & Developmental, Behavioral Health, Behavioral Health Home, Behavioral Health Therapy, Bone Health, Breast Health, Breast Surgery, Cardiac Rehabilitation, Cardiology, and Cardiothoracic Surgery - Cardiac Surgery. To the right of the dropdown, there are fields for "Reason For Referral:" (a yellow box), "Referral Type:" (a dropdown), "*Requested Start Date/Time:" (04/16/2025 1541 EDT), "Service By Date:" (a date field), and "Staff Instructions:" (a text area).

WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

EHR Updates

May 1 – May 7, 2025

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Emergency

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

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- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
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- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.

WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: **Monday, June 2, 2025**

WHERE: The change will affect the following venue(s):

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At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION STRATEGY: Online Promise Point Simulation Education [Available Now!](#)

All PowerForm and Dynamic Documentation Users

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Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
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Ambulatory and ED Clinical Staff

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EHR Updates

May 1 – May 7, 2025

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Flyer-based education

HOW:

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KEY UPCOMING DATES:

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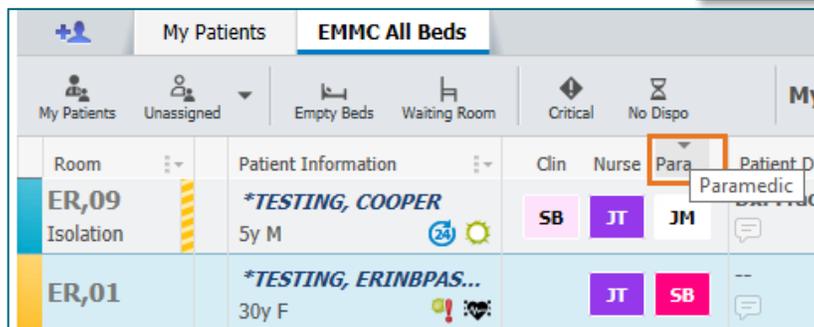
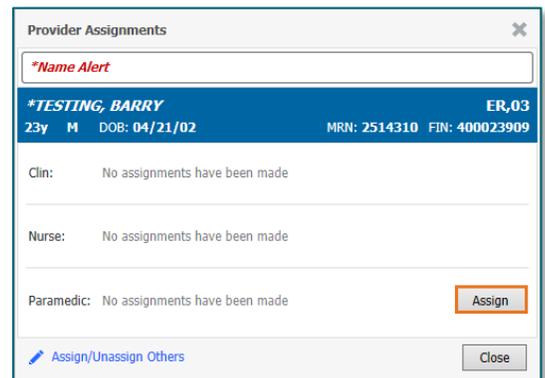
New Paramedic Role

WHAT: Paramedics working at NLH Emergency Departments will have the ability to **Check In, Assign,** and document **Activities** within **ED LaunchPoint.**

WHY: Paramedics did not have an established clinical position within Oracle when working in the Emergency department setting. The position will enable Paramedics the ability to work within their scope of practice.

Updated Provider Assignment Column

- The Provider Assignment column has been updated to view the Paramedic assigned to the patient.
- Paramedics will have the ability to select patient assignments on ED LaunchPoint.



WHEN: Monday, May 5, 2025

WHERE: The change will affect the following venue(s):

- ED Only

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- ED Clinical Staff
- Paramedics

EHR Updates

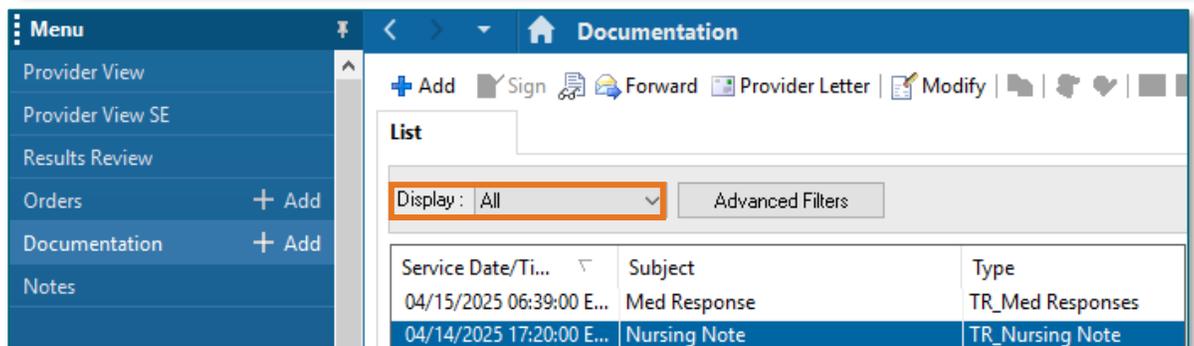
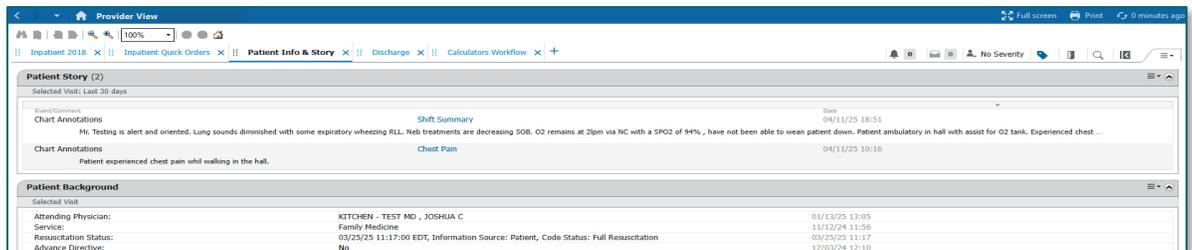
May 1 – May 7, 2025

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
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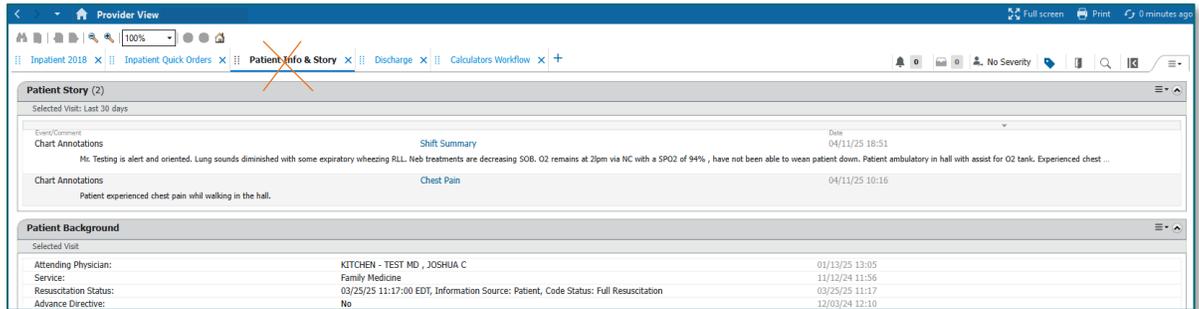


NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.

- The **Patient Info & Story MPage** will also be removed.



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WHY: Nursing Note replaces Annotations

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WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

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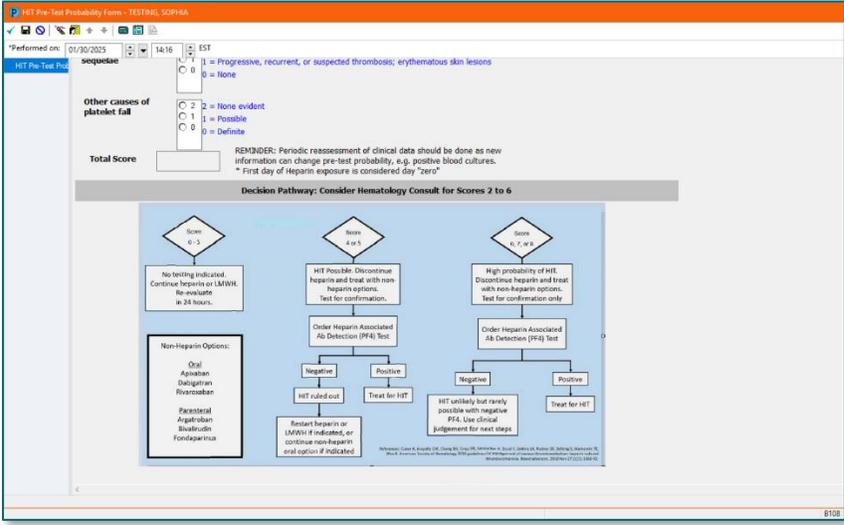
WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

EHR Updates

May 1 – May 7, 2025

Decision Pathway Image Update

| | |
|----------------------|--|
| <p>WHAT:</p> | <p>The Decision Pathway Image, located in HIT Probability (4T Score) PowerForm, will be updated.</p> <p>Pathway Updates:</p> <ul style="list-style-type: none"> Score of 3 is now in the low-risk category, where testing is NOT recommended. There is no more "indeterminate" result for our updated PF4 assay that is now used. Score >6 should still have PF4 testing performed.  |
| <p>WHY:</p> | <p>The update is to align to the 2018 ASH Guidelines and EMMC Pharmacy HIT Guidelines.</p> |
| <p>WHEN:</p> | <p>Wednesday, May 7, 2025</p> |
| <p>WHERE:</p> | <p>The change will affect the following venue(s):</p> <ul style="list-style-type: none"> Acute/Inpatient (to include ED & Peri-Op) <p>At the following NLH Member Organization(s):</p> <ul style="list-style-type: none"> All NLH Hospitals (excluding Acadia and Mayo) |
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Inpatient

Modernized Vitals and Clinical Entry Workspace – *Education Open May 5 – Deadline May 30*

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Modernized Vital Sign Component

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WHEN: **Monday, June 2, 2025**

EHR Updates

May 1 – May 7, 2025

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EDUCATION STRATEGY: **Online Promise Point Simulation Education [Available Now!](#)**

All PowerForm and Dynamic Documentation Users

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EHR Updates

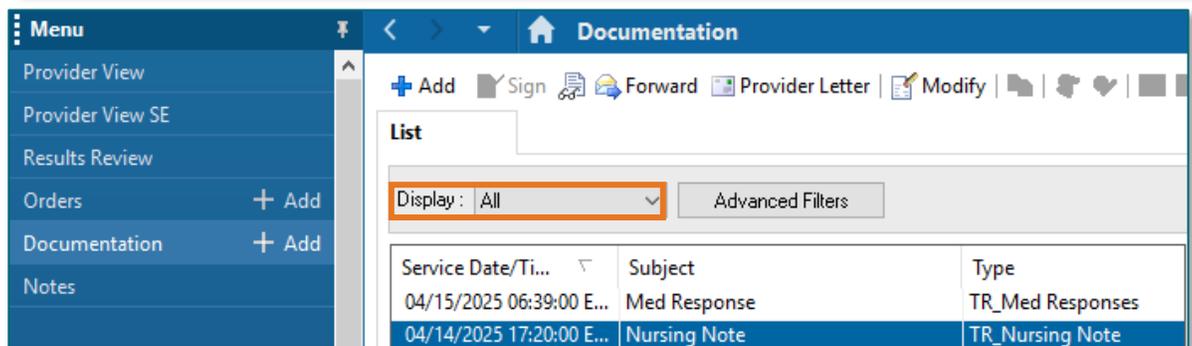
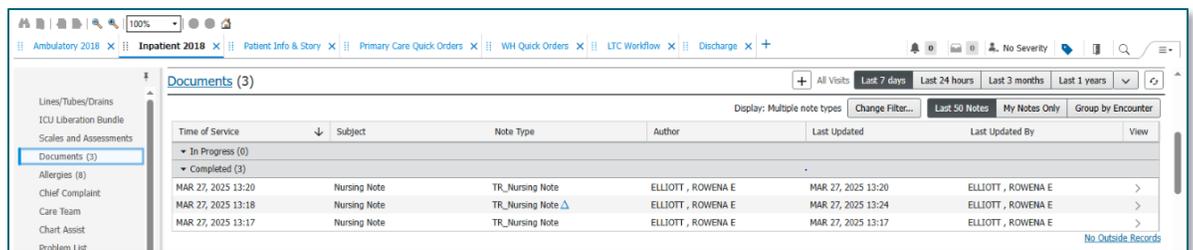
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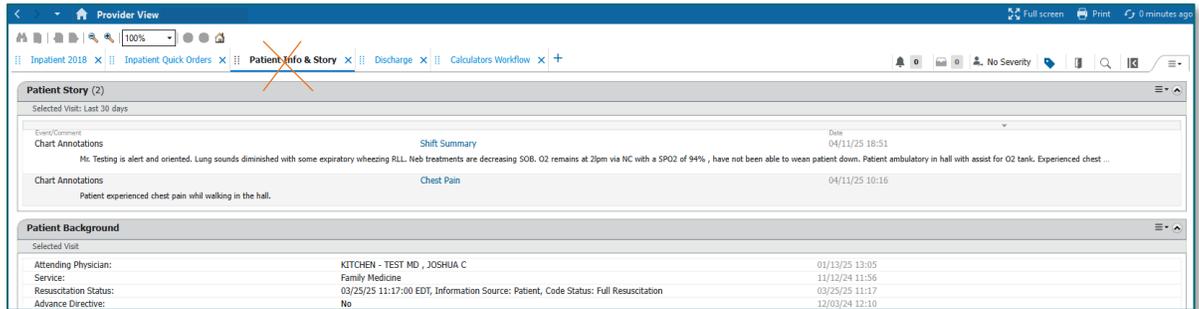


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WHEN: Tuesday, May 6, 2025

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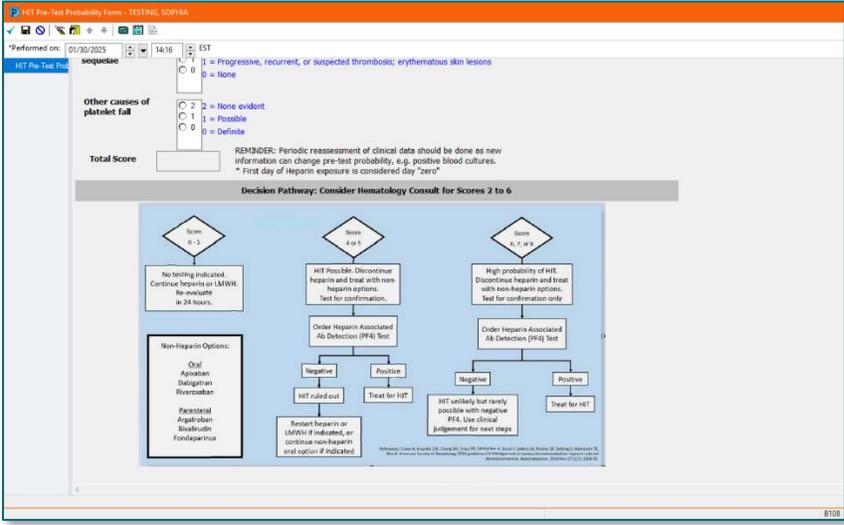
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EHR Updates

May 1 – May 7, 2025

Decision Pathway Image Update

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Meds to Beds Program Delivery Service Change (SVH Only) – effective 05/12/25

WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Seabrook Hospital via a courier service for those patients who have opted to participate in the **Meds To Beds Program**.

Prescription Order and Delivery Timeline

- Prescriptions should be ordered the day prior to discharge by 2 pm to allow the Pharmacist time to prepare the medications for delivery the next morning.
- Prescriptions will be delivered by 0915 the day of discharge.

NOTE: Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click [here](#) for more information on the Meds to Beds Program.

WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be closing on May 9 as a result of the upcoming closure of NL Inland Hospital.

WHEN: Monday, May 12, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL Seabrook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- NL State Street Retail Pharmacy
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EHR Updates

May 1 – May 7, 2025

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Peri-Op

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- Ambulatory RN and LPNs
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 - Duration 29 mins!
-

EHR Updates

May 1 – May 7, 2025

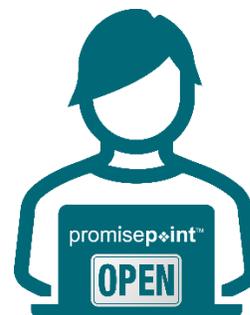
- NOLH-1035 ACTAMB Document Temperature in a PowerForm
 - Duration 2 mins!
- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthousehealth
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30).



IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: May 5 **PromisePoint Simulation Education Opens**

Date: May 30 **DUE: All Assigned Education**

Date: June 2 **Go-Live Focused Rounding by Health Informatics**

A Note of Thanks

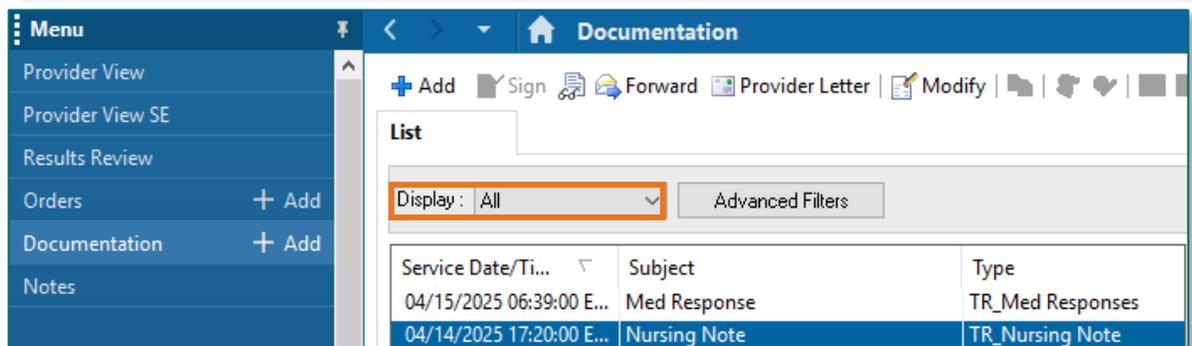
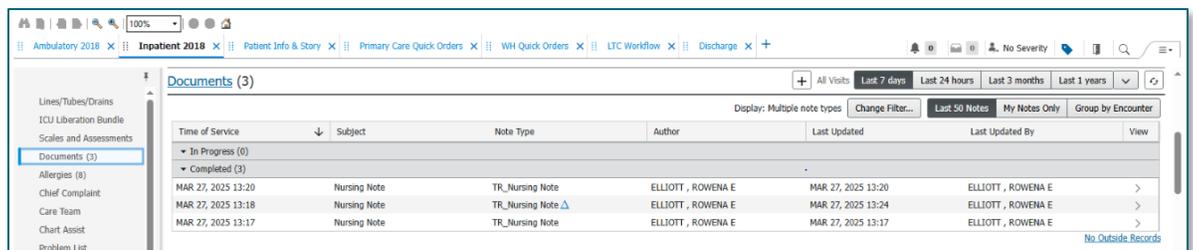
Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The **Nursing Note** PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

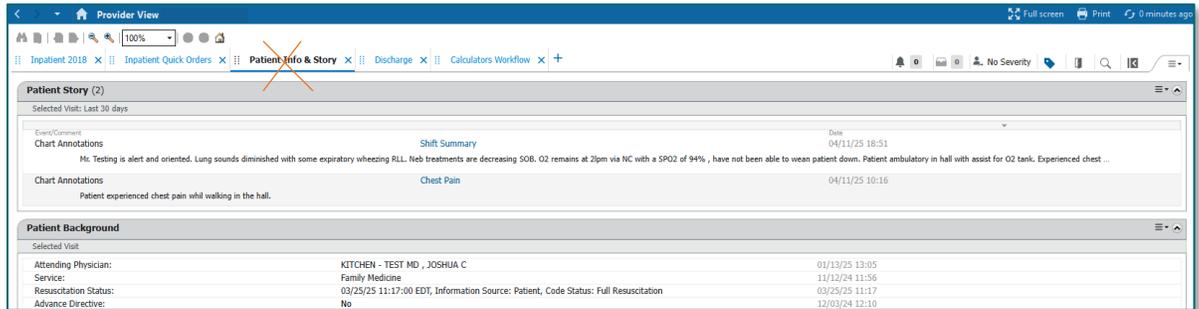
Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.

EHR Updates

May 1 – May 7, 2025

- The **Patient Info & Story MPage** will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

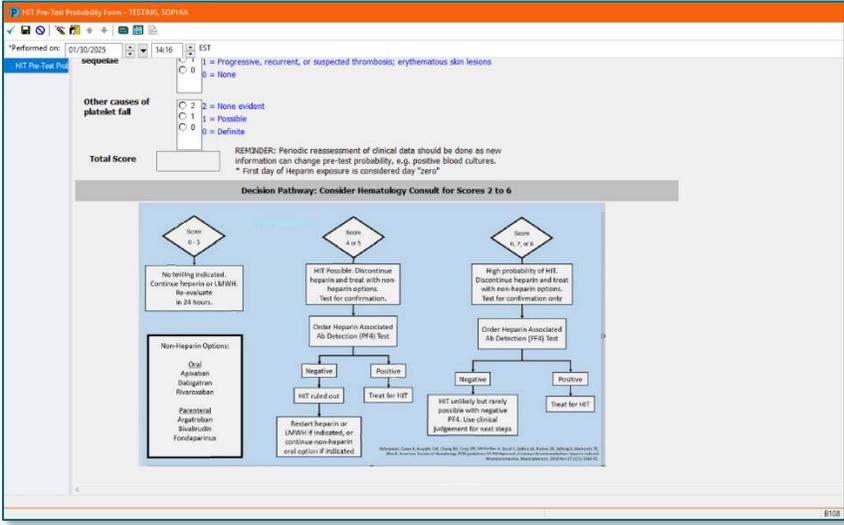
At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
 - Providers
-

Decision Pathway Image Update

| | |
|----------------------|--|
| <p>WHAT:</p> | <p>The Decision Pathway Image, located in HIT Probability (4T Score) PowerForm, will be updated.</p> <p>Pathway Updates:</p> <ul style="list-style-type: none"> Score of 3 is now in the low-risk category, where testing is NOT recommended. There is no more "indeterminate" result for our updated PF4 assay that is now used. Score >6 should still have PF4 testing performed.  |
| <p>WHY:</p> | <p>The update is to align to the 2018 ASH Guidelines and EMMC Pharmacy HIT Guidelines.</p> |
| <p>WHEN:</p> | <p>Wednesday, May 7, 2025</p> |
| <p>WHERE:</p> | <p>The change will affect the following venue(s):</p> <ul style="list-style-type: none"> Acute/Inpatient (to include ED & Peri-Op) <p>At the following NLH Member Organization(s):</p> <ul style="list-style-type: none"> All NLH Hospitals (excluding Acadia and Mayo) |
| <p>WHO:</p> | <p>The change will affect the following staff at the above noted locations:</p> <ul style="list-style-type: none"> Providers |

EHR Updates

May 1 – May 7, 2025

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Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

Modernized Vitals and Clinical Entry Workspace – **Education Open May 5 – Deadline May 30**

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.

WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION STRATEGY: Online Promise Point Simulation Education [Available Now!](#)

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 mins!
-

EHR Updates

May 1 – May 7, 2025

- NOLH-1035 ACTAMB Document Temperature in a PowerForm
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Nursing Note PowerForm to Replace Annotations

WHAT: **Nursing Note PowerForm**

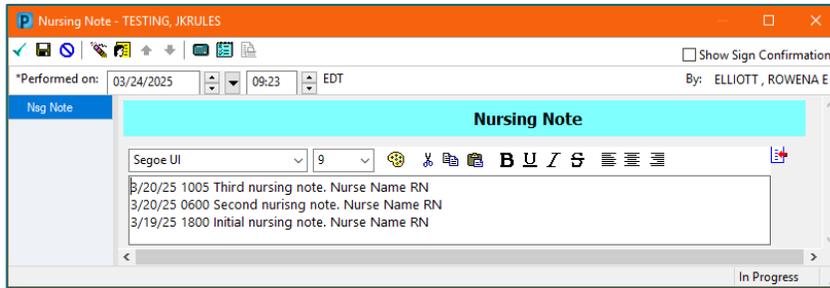
The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

EHR Updates

May 1 – May 7, 2025



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

| | |
|--------------------------------|-----------------------------|
| Nursing Assessments | Critical Care |
| Surgery/Procedure | ED Forms |
| OB/GYN Inpatient Documentation | NICU |
| Behavioral Health | Ambulatory |
| Physician Practices | Child/Adolescent Assessment |
| Surgical Navigation | Anemia Management |
| Dialysis | |

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers