

Northern Light Health. Optum

From the Office of Health Informatics

Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

May 1 – May 7, 2025

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Behavioral Health Staff

Ambulatory Only

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> <mark>Deadline May 30</mark>

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.
- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

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WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RNs and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education Available Now! STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - o Duration 29 mins!

- NOLH-1035 ACTAMB Document Temperature in a PowerForm
 Duration 2 mins!
- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW: Required Online Education in the PromisePoint Community

- Online Simulator Education Available Now!
 - URL: <u>www.promisepoint.com/northernlighthealth</u>
 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



- Initial Password: password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- **Need a password reset?** <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY	Date: May 5	PromisePoint Simulation Education Opens
UPCOMING DATES:	Date: May 30	DUE: All Assigned Education
	Date: June 2	Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

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Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.
- **NOTE**: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

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Nursing Note - TESTING, JKRULES	– 🗆 X	
🗸 🖬 🛇 🖏 🗗 🔹 📾 🖾 🗎	Show Sign Confirmation	
*Performed on: 03/24/2025 • 09:23 • EDT	By: ELLIOTT , ROWENA E	
Nsg Note Nursing Note	^	
Segoe UI 🗸 9 🗸 🕸 🛍 🖻 🛛 🖉 🖌 🖺 🧮 🗃		
B/20/25 1005 Third nursing note. Nurse Name RN 3/20/25 0600 Second nurisng note. Nurse Name RN 3/19/25 1800 Initial nursing note. Nurse Name RN		
<	>	
	In Progress	

Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

The Nursing Note will also be accessible from the Admission
 Documentation component on the Admission Tab (MPage) and Discharge
 Documentation dropdown on the Discharge tab (MPage).

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The Patient Info & Story MPage will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

• The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

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- The Nursing Note can also be found in:
 - Clinical Notes component in Nurse View Handoff tab
 - Documentation in Menu/Table of Contents
 - Results Review

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.

	😓 😣 Referral Order 🛛 Order	04/16/2025 15:41 E Start: 04/16/2025 15:41 EDT	
■ Details for Refe	rral Order		
📲 😣 Details 🛛 🕅 Or	rder Comments 🛛 😥 🗙 Diagnoses		
T To III. 💌	*		
*Medical Service:	×	*Reason For Referral:	
Treatment To Date:	Bariatric Surgery	^	
incatinent to Date.	Behavioral & Developmental		
	Behavioral Health	Referral Type:	*
	Behavioral Health Home		
Refer to:	Behavioral Health Therapy	*Requested Start Date/Time:	04/16/2025
	Behavioral Medicine	Service By Date:	**/**/****
	Bone Health		· ·
Urgent:	Breast Health	Staff Instructions:	
	Breast Surgery		
	Cardiac Rehabilitation		
	Cardiology		
	Cardiothoracic Surgery - Cardiac Surgery	×	

- WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.
- WHEN: Tuesday, May 6, 2025
- **WHERE:** The change will affect the following venue(s):
 - Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

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Inpatient Only

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

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- Nursing staff
- Providers

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Care Managers

Ambulatory & Inpatient

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> <mark>Deadline May 30</mark>

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EDUCATION Online Promise Point Simulation Education <u>Available Now!</u> STRATEGY:

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Flyer-based education

HOW:

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Clinical Decision Support Updates

Weekly Newsletter

- > Please reference our <u>CDS Portal</u> for additional information and previous newsletters.
- > Any questions should be directed to our <u>CDS Team</u> for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
5/7/2025	Inpatient	Insulin Infusion Peri-Operative Protocol	Glargine administration and Protocol discontinuation times updated
5/13/2025	Inpatient	<u>Bronchoscopy</u>	Content update to support ordering of Dahl Chase Non Gyn Cytology
5/13/2025	Inpatient	Sildenafil (Revatio) Treatment of Pulmonary Hypertension	Content update for order comment clarity and medication weight filtering
5/13/2025	Inpatient	Surgery and Trauma Admission	Content updates include preselecting some lab orders and updating antimicrobials

Imaging Staff & Radiologists

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> <mark>Deadline May 30</mark>

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Modernized Vital Sign Component

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Leadership

Ambulatory/WIC

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements

• **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.
- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.
- WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

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EDUCATION Online Promise Point Simulation Education <u>Available Now!</u> STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - o Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - o Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component

 Duration 29 mins!
 - NOLH-1035 ACTAMB Document Temperature in a PowerForm
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Flyer-based education

HOW: Required Online Education in the PromisePoint Community

• Online Simulator Education – Available Now!

- o URL: <u>www.promisepoint.com/northernlighthealth</u>
- Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
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Emergency

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Inpatient

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Peri-Op

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Nursing, CNA, Medical Assistants

Ambulatory/WIC

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Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)

- Page 40 of 101
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.
- **NOTE**: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

P Nursing Note -	TESTING, JKRULES				
🗸 🖬 🛇 🖄 🖡	🤋 🛧 🔸 🚥 🖾 🗎		now Sigr	n Confirm	nation
*Performed on: 0	3/24/2025 • 09:23 • EDT	By:	ELLIOT	T , ROWE	NA E
Nsg Note	Nursing Note				^
	Segoe UI			.	
	3/20/25 1005 Third nursing note. Nurse Name RN 3/20/25 0600 Second nurisng note. Nurse Name RN 3/19/25 1800 Initial nursing note. Nurse Name RN				~
	<				>
			In	Progress	

Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

The Nursing Note will also be accessible from the Admission
 Documentation component on the Admission Tab (MPage) and Discharge
 Documentation dropdown on the Discharge tab (MPage).

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The Patient Info & Story MPage will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The Nursing Note can also be found in:
 - Clinical Notes component in Nurse View Handoff tab
 - Documentation in Menu/Table of Contents
 - Results Review

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

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Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.

	😓 😣 Referral Order 🛛 Order	(04/16/2025 15:41 E Start: 04/16/2025 15:41 EDT		
■ Details for Refe	rral Order				
📑 😒 Details 🛛 📺 O	rder Comments 🛛 😥 🗙 Diagnoses				
+ t h. 🖣	×				
*Medical Service:	×			*Reason For Referral:	
Treatment To Date: Refer to: Urgent:	Baristric Surgery Behavioral & Developmental Behavioral Health Behavioral Health Home Behavioral Health Therapy Behavioral Medicine Bone Health Breast Health Breast Surgery Cardiac Rehabilitation Cardiac gy	~		Referral Type: *Requested Start Date/Time: Service By Date: Staff Instructions:	04/16/2025 • • • 1541 • EDT
	Cardiothoracic Surgery - Cardiac Surgery	~			

- WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.
- WHEN: Tuesday, May 6, 2025
- **WHERE:** The change will affect the following venue(s):
 - Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)
- **WHO:** The change will affect the following staff at the above noted locations:
 - Clinical Staff
 - Providers

Emergency

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WHO: The change will affect the following staff:

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- Clinical Staff
- Imaging
- MAs
- Nurses
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Ambulatory and ED Clinical Staff

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New Paramedic Role

- WHAT: Paramedics working at NLH Emergency Departments will have the ability to Check In, Assign, and document Activities within ED LaunchPoint.
 - WHY: Paramedics did not have an established clinical position within Oracle when working in the Emergency department setting. The position will enable Paramedics the ability to work within their scope of practice.

Updated Provider Assignment Column

• The Provider Assignment column has been updated to view the Paramedic assigned to the patient.

From the Office of Health Informatics EHR Updates May 1 – May 7, 2025 Page 47 of 101

Close

Paramedics will have the ability to Provider Assignments × select patient assignments on ED *Name Alert *TESTING, BARRY ER,03 LaunchPoint. 23y M DOB: 04/21/02 MRN: 2514310 FIN: 400023909 Clin: No assignments have been made No assignments have been made Nurse: Paramedic: No assignments have been made Assign

Assign/Unassign Others



WHEN: Monday, May 5, 2025

WHERE: The change will affect the following venue(s):

• ED Only

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- ED Clinical Staff
- Paramedics

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Page 48 of 101

- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
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- **NOTE**: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

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Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

The Nursing Note will also be accessible from the Admission
 Documentation component on the Admission Tab (MPage) and Discharge
 Documentation dropdown on the Discharge tab (MPage).

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The Patient Info & Story MPage will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The Nursing Note can also be found in:
 - Clinical Notes component in Nurse View Handoff tab
 - Documentation in Menu/Table of Contents
 - Results Review

WHY: Nursing Note replaces Annotations

 Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR. Page 50 of 101

- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Inpatient

New Bariatric Icon

WHAT: A new Bariatric icon will be used for patients with a documented dosing weight of 181.8 kg or higher. The Bariatric icon will be removed if the documented dosing weight falls below 181.8 kg.

Viewing the Bariatric Icon

• The Bariatric icon B will appear in **Capacity Management** and **Room Link**.

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- WHY: For enhanced patient and staff safety, the **Bariatric icon** allows clinicians to immediately recognize patients requiring specialized equipment.
- WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

• Acute/Inpatient (including Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)
- **WHO:** The change will affect the following staff at the above noted locations:
 - Clinical Staff

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Page 52 of 101

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.
- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.
- WHEN: Monday, June 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education Available Now! STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - o Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - o Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 Duration 29 mins!
 - NOLH-1035 ACTAMB Document Temperature in a PowerForm
 - Duration 2 mins!
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW: Required Online Education in the PromisePoint Community

• Online Simulator Education – Available Now!

- o URL: www.promisepoint.com/northernlighthealth
- Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



O Initial Password: password

- Initial password is all lowercase.
- If PromisePoint password has been previously set-up, please use that password.
- **Need a password reset?** <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:	Date: May 5	PromisePoint Simulation Education Opens
	Date: May 30	DUE: All Assigned Education
	Date: June 2	Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
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Accessing the Nursing Note PowerForm

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Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

Page 56 of 101

The Nursing Note will also be accessible from the Admission
 Documentation component on the Admission Tab (MPage) and Discharge
 Documentation dropdown on the Discharge tab (MPage).

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The Patient Info & Story MPage will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
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WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
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Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Meds to Beds Program Delivery Service Change (SVH Only) – effective 05/12/25

WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Sebasticook Hospital via a currier service for those patients who have opted to participate in the Meds To Beds Program.

Prescription Order and Delivery Timeline

Prescriptions should be **ordered** <u>the **day prior to discharge by 2 pm**</u> to allow the Pharmacist time to prepare the medications for delivery the next morning.

Prescriptions will be delivered by 0915 the day of discharge.

NOTE: Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click <u>here</u> for more information on the Meds to Beds Program.

WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be closing on May 9 as a result of the upcoming closure of NL Inland Hospital.

Page 58 of 101

WHEN: Monday, May 12, 2025

WHERE: The change will affect the following venue(s):

• Acute/Inpatient

At the following NLH Member Organization(s):

• NL Sebasticook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- NL State Street Retail Pharmacy
- Nursing
- Providers

Peri-Op

New Bariatric Icon

WHAT: A new Bariatric icon will be used for patients with a documented dosing weight of 181.8 kg or higher. The Bariatric icon will be removed if the documented dosing weight falls below 181.8 kg.

Viewing the Bariatric Icon

• The Bariatric icon **B** will appear in **Capacity Management** and **Room Link**.



- WHY: For enhanced patient and staff safety, the **Bariatric icon** allows clinicians to immediately recognize patients requiring specialized equipment.
- **WHEN: Effective Immediately**
- WHERE: The change will affect the following venue(s):
 - Acute/Inpatient (including Peri-Op)

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

Clinical Staff

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

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Clinical Entry Workspace

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- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

Page 60 of 101

WHERE: The change will affect the following venue(s):

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- Ambulatory/WIC

At the following NLH Member Organization(s):

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WHO: The change will affect the following staff:

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- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education <u>Available Now!</u> STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - o Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
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Ambulatory and ED Clinical Staff

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 - NOLH-1030 ACTAMB Document from the Vital Signs Component
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Flyer-based education

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 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



- Initial Password: password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- **Need a password reset?** <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY	Date: May 5	PromisePoint Simulation Education Opens
UPCOMING DATES:	Date: May 30	DUE: All Assigned Education
	Date: June 2	Go-Live Focused Rounding by Health Informatics

A Note of Thanks

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Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

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Page 63 of 101

P Nursing Note - TESTING, JKRULES					×
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OB/GYN Inpatient Documentation	NICU
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Dialysis	

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Annotations and Patient Info & Story MPage

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NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

• The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

Page 64 of 101

- The Nursing Note can also be found in:
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 - Documentation in Menu/Table of Contents
 - Results Review

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
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Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Pharmacists & Pharmacy Technicians

Ambulatory/WIC

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.

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NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

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Annotations and Patient Info & Story MPage

- *The ability to document an annotation in iView will* be removed from nursing.
- The Patient Info & Story MPage will also be removed.

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• Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Inpatient/ED/Peri-Op

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WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

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- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Page 68 of 101

Annotations and Patient Info & Story MPage

- *The ability to document an annotation in iView will* be removed from nursing.
- The Patient Info & Story MPage will also be removed.

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Patient Story (2)	≡• ⊘				
Selected Visit: Last 30 days					
Event/Commant Chart Annotations	Shift Summary	Data 04/11/25 18:51			
Kr. Testing is alort and oriented. Lung sounds diminished with some expratory wheeing PLL. Nob treatments are decreasing SOB. OZ remains at Zipn via NC with a SPOZ of 94%, have not been able to weap patient down. Pleiert ambulatory in hall with assist for OZ tank. Experienced chest					
Chart Annotations	Chest Pain	04/11/25 10:16			
Patient experienced chest pain whil walking in the hall.					
Patient Background		≣∗⊗			
Selected Visit					
Attending Physician:	KITCHEN - TEST MD , JOSHUA C	01/13/25 13:05			
Service:	Family Medicine	11/12/24 11:56			
Resuscitation Status:	03/25/25 11:17:00 EDT, Information Source: Patient, Code Status: Full Resuscita	ion 03/25/25 11:17			
Advance Directive:	No	12/03/24 12:10			

• Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Meds to Beds Program Delivery Service Change (SVH Only) – effective 05/12/25

WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Sebasticook Hospital via a currier service for those patients who have opted to participate in the Meds To Beds Program.

Prescription Order and Delivery Timeline

Prescriptions should be **ordered** <u>the **day prior to discharge by 2 pm**</u> to allow the Pharmacist time to prepare the medications for delivery the next morning.

Prescriptions will be delivered by 0915 the day of discharge.

NOTE: Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click <u>here</u> for more information on the Meds to Beds Program.

- WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be closing on May 9 as a result of the upcoming closure of NL Inland Hospital.
- WHEN: Monday, May 12, 2025

WHERE: The change will affect the following venue(s):

• Acute/Inpatient

At the following NLH Member Organization(s):

• NL Sebasticook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- NL State Street Retail Pharmacy
- Nursing
- Pharmacists
- Providers

Page 70 of 101

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> <mark>Deadline May 30</mark>

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.
- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

WHERE:

The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education Available Now! STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 Duration 6 minutos
 - Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - o Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - o Duration 29 mins!

Page 72 of 101

- NOLH-1035 ACTAMB Document Temperature in a PowerForm

 Duration 2 mins!
- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW:

Required Online Education in the PromisePoint Community

- Online Simulator Education Available Now!
 - O URL: <u>www.promisepoint.com/northernlighthealth</u>
 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



- o Initial Password: password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- Need a password reset? <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:	Date: May 5	PromisePoint Simulation Education Opens
	Date: May 30	DUE: All Assigned Education
	Date: June 2	Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.
Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
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Inpatient 2018 x Inpatient Quick Orders x Patient Info & Story x Discharge x Calculators Workflow x +						
Patient Story (2) =• •						
Selected Visit: Last 30 days	Selected Visit: Last 30 days					
Event/Comment Chart Annotations		Shift Summary	Date 04/11/25 18:51	·		
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		04/14/2025 17:20:00 E	Nursing Note	TR_Nursing Note		

NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

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WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

- Pharmacists
- Providers

Referral Order Update: Behavioral Medicine

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.

	😓 😣 Referral Order 🛛 Order	0	4/16/2025 15:41 E Start: 04/16/2025 15:41 EDT			
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🕇 🕇 🖿 🕹 🕹	*					
*Medical Service:	v			*Reason For Referral:		
	Bariatric Surgery	^				
Treatment To Date:	Behavioral & Developmental					
	Behavioral Health			Referral Type:	×	
	Behavioral Health Home				04/10/0005	
Refer to:	Behavioral Health Therapy			*Requested Start Date/Time:	U4/16/2025	EDI
	Behavioral Medicine			Service By Date:	**/**/****	
	Bone Health			,		
Urgent:	Breast Health			Staff Instructions:		
	Breast Surgery					
	Cardiac Rehabilitation					
	Cardiology					
	Cardiothoracic Surgery - Cardiac Surgery	\checkmark				

- WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.
- WHEN: Tuesday, May 6, 2025
- **WHERE:** The change will affect the following venue(s):
 - Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

- Clinical Staff
- Providers

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Emergency

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
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- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

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- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

Page 77 of 101

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education <u>Available Now!</u> STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - o Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - o Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

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 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - o Duration 29 mins!

Page 78 of 101

- NOLH-1035 ACTAMB Document Temperature in a PowerForm

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Flyer-based education

HOW:

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 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
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UPCOMING DATES:	Date: May 30	DUE: All Assigned Education
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New Paramedic Role

- WHAT: Paramedics working at NLH Emergency Departments will have the ability to Check In, Assign, and document Activities within ED LaunchPoint.
 - WHY: Paramedics did not have an established clinical position within Oracle when working in the Emergency department setting. The position will enable Paramedics the ability to work within their scope of practice.

Updated Provider Assignment Column

- The Provider Assignment column has been updated to view the Paramedic assigned to the patient.
- Paramedics will have the ability to select patient assignments on ED LaunchPoint.





WHEN: Monday, May 5, 2025

WHERE: The change will affect the following venue(s):

• ED Only

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Acadia and Mayo)

- ED Clinical Staff
- Paramedics

Page 80 of 101

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
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Inpatient 2018 x Inpatient Quick Orders x Patient Info & Story x Discharge x Calculators Workflow x +						
Patient Story (2) =• •						
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Event/Comment Chart Annotations		Shift Summary	Date 04/11/25 18:51	·		
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		04/14/2025 17:20:00 E	Nursing Note	TR_Nursing Note		

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Annotations and Patient Info & Story MPage

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Selected Visit: Last 30 days		
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WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

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- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

- Pharmacists
- Providers

Page 82 of 101

Decision Pathway Image Update

WHAT:	The Decision Pathway Image, located in HIT Probability (4T Score) PowerForm, will be updated.					
	Pathway Updates:					
	 Score of 3 is now in the low-risk category, where testing is NOT recommended. There is no more "indeterminate" result for our updated PF4 assay that is now used. Score >6 should still have PF4 testing performed. 					
	Pit device included (nor > 11112) (Cold) Product Product					
WHY:	The update is to align to the 2018 ASH Guidelines and EMMC Pharmacy HIT Guidelines.					
WHEN:	Wednesday, May 7, 2025					
WHERE:	 The change will affect the following venue(s): Acute/Inpatient (to include ED & Peri-Op) 					
	 All NLH Hospitals (excluding Acadia and Mayo) 					
WHO:	 The change will affect the following staff at the above noted locations: Providers 					

Inpatient

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

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WHEN: Monday, June 2, 2025

Page 84 of 101

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NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

• *The ability to document an annotation in iView will* be removed from nursing.

• The Patient Info & Story MPage will also be removed.

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ii Inpatient 2018 🗙 ii Inpatient Quick Orders 🗙	ii Patient Info & Story × ii Discharge × ii Calculators Workflow × +	🌲 💿 📾 🔍 🌲 No Severity 🔖 🚺 🔍 🔣 🚍 =-
Patient Story (2)		≡*⊗
Selected Visit: Last 30 days		
Event/Comment Chart Annotations	Shift Summary	Date v 04/11/25 18:51
Mr. Testing is alert and oriented. Lung sour	nds diminished with some expiratory wheezing RLL. Neb treatments are decreasing SOB. O2 remains at 2lpm via NC with a SPO2 of	94% , have not been able to wean patient down. Patient ambulatory in hall with assist for O2 tank. Experienced chest
Chart Annotations	Chest Pain	04/11/25 10:16
Patient experienced chest pain whil walking	g in the hall.	
Patient Background		≡•⊗
Selected Visit		
Attending Physician:	KITCHEN - TEST MD , JOSHUA C	01/13/25 13:05
Service:	Family Medicine	11/12/24 11:56
Resuscitation Status:	03/25/25 11:17:00 EDT, Information Source: Patient, Code Status: Full Resuscitation	03/25/25 11:17
Advance Directive:	No	12/03/24 12:10

• Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

- Pharmacists
- Providers

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Decision Pathway Image Update

WHAT:	The Decision Pathway Image, located in HIT Probability (4T Score) PowerForm, will be updated.				
	Pathway Updates:				
	 Score of 3 is now in the low-risk category, where testing is NOT recommended. There is no more "indeterminate" result for our updated PF4 assay that is now used. Score >6 should still have PF4 testing performed. 				
	I they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If they submakely fame: STITUE Califordia If the stitue ca				
WHY:	The update is to align to the 2018 ASH Guidelines and EMMC Pharmacy HIT Guidelines.				
WHEN:	Wednesday, May 7, 2025				
WHERE:	 The change will affect the following venue(s): Acute/Inpatient (to include ED & Peri-Op) 				
	 All NLH Hospitals (excluding Acadia and Mayo) 				
WHO:	 The change will affect the following staff at the above noted locations: Providers 				

Meds to Beds Program Delivery Service Change (SVH Only) – effective 05/12/25

WHAT: NL Pharmacy State Street (Retail Pharmacy) in Bangor will deliver prescriptions to NL Sebasticook Hospital via a currier service for those patients who have opted to participate in the Meds To Beds Program.

Prescription Order and Delivery Timeline

- **Prescriptions** should be **ordered** <u>the **day prior to discharge by 2 pm**</u> to allow the Pharmacist time to prepare the medications for delivery the next morning.
- Prescriptions will be delivered by 0915 the day of discharge.
- **NOTE:** Prescriptions must be ordered the day before by 2pm in order to be delivered at 0915 the next day.

Click <u>here</u> for more information on the Meds to Beds Program.

- WHY: NL Pharmacy Penny Hill, the current pharmacy providing delivery service to NL SVH, will be closing on May 9 as a result of the upcoming closure of NL Inland Hospital.
- WHEN: Monday, May 12, 2025
- **WHERE:** The change will affect the following venue(s):
 - Acute/Inpatient

At the following NLH Member Organization(s):

- NL Sebasticook Valley Hospital
- **WHO:** The change will affect the following staff at the above noted locations:
 - NL State Street Retail Pharmacy
 - Nursing
 - Providers

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Peri-Op

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> Deadline May 30

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

- The Modernized Vital Sign component will allow documentation of:
 - Vital Signs
 - Pain Location, Pain Scale, and Pain Score
 - Measurements
- **Temperature** and **Temperature Method** will be combined in one documentation field in the Vital Signs component, Interactive View and I&O, and PowerForms.

Clinical Entry Workspace

- Located on the right side of the MPages.
- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.
- Provides an efficient method to search for and open PowerForms.
 - PowerForms can be saved as a favorite.
- View PowerForm documentation.
- Modification of documentation from the Vital Sign component and PowerForms can be performed within this space.
- WHY: Implementing Modernized Vital Signs Component and Clinical Entry Workspace within the MPage is the first step towards new functionality called Integrated Charting. Integrated Charting provides workflow efficiencies.

WHEN: Monday, June 2, 2025

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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff:

- Ambulatory RN and LPNs
- Clinical Staff
- Imaging
- MAs
- Nurses
- Nurse Techs
- Providers
- Rehab and Respiratory Therapy

EDUCATION Online Promise Point Simulation Education <u>Available Now!</u> STRATEGY:

All PowerForm and Dynamic Documentation Users

- Curriculum Name: Clinical Entry Workspace
 - NOLH-1840.15 PCTRV Use the Clinical Entry Workspace
 - o Duration 6 minutes

Inpatient and Surgical Clinical Staff

- Curriculum Name: Modernized Vitals-Clinical v1
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - o Duration 29 minutes
 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

- Curriculum: Modernized Vitals-Clinical v2
 - NOLH-1030 ACTAMB Document from the Vital Signs Component
 - Duration 29 mins!

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- NOLH-1035 ACTAMB Document Temperature in a PowerForm

 Duration 2 mins!
- NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 mins!

Flyer-based education

HOW:

N: Required Online Education in the PromisePoint Community

- Online Simulator Education Available Now!
 - URL: <u>www.promisepoint.com/northernlighthealth</u>
 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



- o Initial Password: password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- Need a password reset? <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY	Date: May 5	PromisePoint Simulation Education Opens
UPCOMING DATES:	Date: May 30	DUE: All Assigned Education
	Date: June 2	Go-Live Focused Rounding by Health Informatics

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
- Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.

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ICU Liberation Bundle Scales and Assessments	Time of Service	Subject	Note Type	Author	Last Updated	Last Updated By View
Documents (3)	✓ In Progress (0)					
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Care Team	MAR 27, 2025 13:18	Nursing Note	e TR_Nursing Note Δ	ELLIOTT , ROWENA E	MAR 27, 2025 13:24	ELLIOTT , ROWENA E >
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notes			04/15/2025 06:39:00 E	Med Response		TR_Med Responses
			04/14/2025 17:20:00 E	Nursing Note		TR_Nursing Note

NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

• *The ability to document an annotation in iView will* be removed from nursing.

Page 94 of 101

• The Patient Info & Story MPage will also be removed.

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Patient Story (2)		=• •		
Selected Visit: Last 30 days				
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Event/Comment	Child Common	Date		
Chart Annotations	Shirt Summary	04/11/25 16:51		
Mr. Testing is alert and oriented. Lung s	sounds diminished with some expiratory wheezing RLL. Neb treatments are decreasing SOB. O2 remains at 21pm via NC with a SPO2 of 94	4% , have not been able to wean patient down. Patient ambulatory in hall with assist for O2 tank. Experienced chest		
Chart Annotations	Chest Pain	04/11/25 10:16		
Patient experienced chest pain whil wal	lking in the hall.			
Patient Background		Ξ- Α		
odundura.				
Selected Visit				
Attending Physician:	KITCHEN - TEST MD , JOSHUA C	01/13/25 13:05		
Service:	Family Medicine	11/12/24 11:56		
Resuscitation Status:	03/25/25 11:17:00 EDT, Information Source: Patient, Code Status: Full Resuscitation	03/25/25 11:17		
Advance Directive:	No	12/03/24 12:10		

• Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Hospitals (excluding Mayo)

- Pharmacists
- Providers

Decision Pathway Image Update

WHAT:	The Decision Pathway Image, located in HIT Probability (4T Score) PowerForr will be updated.		
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	 Score of 3 is now in the low-risk category, where testing is NOT recommended. There is no more "indeterminate" result for our updated PF4 assay that is now used. Score >6 should still have PF4 testing performed. 		
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WHO:	 The change will affect the following staff at the above noted locations: Providers 		

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Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

Modernized Vitals and Clinical Entry Workspace – <mark>Education Open May 5 –</mark> <mark>Deadline May 30</mark>

WHAT: The Modernized Vital Sign component and Clinical Entry Workspace will be implemented within the Workflow Mpages.

Modernized Vital Sign Component

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WHEN: Monday, June 2, 2025

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 - NOLH-1040 ACTAMB Document Vital Signs in iView
 - Duration 4 minutes

Ambulatory and ED Clinical Staff

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Flyer-based education

HOW:

W: Required Online Education in the PromisePoint Community

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 - Username:
 - NLH Employees: Seven-digit employee number with leading zeros, e.g., 0098765
 - Contracted Employees: Username provided at the time of hire



- O Initial Password: password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
- Need a password reset? <u>Click this link to reach out to Health</u> <u>Informatics</u> (resets are available M-F, 08:00-16:30).

IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:	Date: May 5	PromisePoint Simulation Education Opens
	Date: May 30	DUE: All Assigned Education
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A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Nursing Note PowerForm to Replace Annotations

WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **AdHoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the AdHoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.
- **NOTE**: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

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Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **AdHoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

The Nursing Note will also be accessible from the Admission
 Documentation component on the Admission Tab (MPage) and Discharge
 Documentation dropdown on the Discharge tab (MPage).

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The Nursing Note can also be found in:
 - Clinical Notes component in Nurse View Handoff tab
 - Documentation in Menu/Table of Contents
 - Results Review

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

• All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.