

CareAware VitalsLink – Phase 2 Wave 2

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, May 18, 2026

WHERE: The change will affect the following areas:

- Acute/Inpatient

At the following NLH Member Organization:

- AR Gould
- Eastern Maine Medical Center

On the following floors:

- ARG – ED
- ARG – ICU
- ARG – Infusion Center
- ARG – Med/Surg and Overflow
- ARG – Rehab
- EMMC – Grant 8
- EMMC – OB
- EMMC – Peds Sedation

WHO: The change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

EDUCATION STRATEGY:

• All Clinical Staff

- **Online Promise Point Simulation Education Available Now!**
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064 ACTCLN – Vitalslink – Welch Allyn Video** Duration 15 mins!
- **Flyer-based education**
- **FAQs click [here](#).**

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthousehealth
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30) or call 1-207-973-7728 for assistance.



IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: April 20

PromisePoint Simulation Education Opens

Date: May 17

DUE: All Assigned Education

Date: May 18

Go-Live (Focused & Rounding Health Informatics support)

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

****PLEASE NOTE: This mailbox is not monitored.****

Please direct any questions to the Health Informatics team using this link.