



Oracle Health (Cerner) Millennium EHR Updates

Week of September 17 – September 23, 2026

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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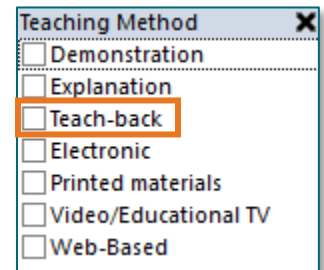
Behavioral Health Staff

Ambulatory

Teaching Method Updated

WHAT: The **Teach-back** method has been repositioned as the third selection option within the **Teaching Method** field for the following **education iView bands**:

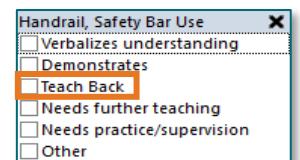
- Adult Education
- OB Education
- Pediatric Education
- Newborn/Neonate Education



A screenshot of a dropdown menu titled "Teaching Method" with a close button (X) in the top right corner. The menu contains six options, each with a checkbox: "Demonstration", "Explanation", "Teach-back" (which is highlighted with an orange box), "Electronic", "Printed materials", and "Video/Educational TV". At the bottom of the menu is an option "Web-Based" without a checkbox.

WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

NOTE: In addition to documenting the use of Teach-back as a teaching method, Teach-back should also be documented in the patient's response to education.



A screenshot of a dropdown menu titled "Handrail, Safety Bar Use" with a close button (X) in the top right corner. The menu contains five options, each with a checkbox: "Verbalizes understanding", "Demonstrates", "Teach Back" (which is highlighted with an orange box), "Needs further teaching", and "Needs practice/supervision". At the bottom of the menu is an option "Other" without a checkbox.

WHEN: Monday, September 21, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
-

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Message Center Pool Name Updates for Infusion Clinics

WHAT: As part of the Non-Chemo Infusion Project, **Message Center Pool** names across infusion clinic locations will be updated to align with a standardized naming convention.

Overview of Updates

- The change affects pool names only; the existing function, routing, and purpose of the pools will remain unchanged.
- Any Message Center Pools saved as **Favorites** will automatically update to the new name, and no action is required.
- A table of the current Message Center Pool names and their corresponding new standardized names are provided below for reference.

Crosswalk of Message Center Pool Name Updates

AR Gould Infusion Clinic

Current Pool Name	New Pool Name
ARG Infusion Center Referral Specialists	NL ARG Infusion Prior Authorization
NL ARG Pharmacy – Cancer Care/Infusion Center	NL ARG Pharmacy Infusion Services

Blue Hill Infusion Clinic

Current Pool Name	New Pool Name
Central Infusion Prior Authorization	NL Blue Hill Infusion Prior Authorization
BHMH Infusion Clinic Scheduling	NL Blue Hill Infusion Scheduling
BHMH Oncology Front Staff	NL Blue Hill Infusion Front Office Staff

EMMC Infusion Center (Level 3 at Lafayette)

Current Pool Name	New Pool Name
EMMC Infusion RN/CMA	NL Brewer Non-Oncology Infusion Clinical Staff
NL Rheumatology Insurance Verification	NL Brewer Non-Oncology Infusion Prior Authorization

NL Cancer Care Ellsworth

Current Pool Name	New Pool Name
NL MCH Infusion	NL Cancer Care Ellsworth Infusion Clinical Staff
NL MCH ONC/TR Scheduling	NL Cancer Care Ellsworth Scheduling
NL Cancer Care Ellsworth	NL Cancer Care Ellsworth Triage Nurse

WHY: Standardizing Message Center Pool names will create a consistent experience across infusion clinic locations and support the future implementation of standardized workflows as part of the Non-Chemo Infusion Project.

Implementing these updates ahead of go-live helps reduce confusion, improve communication, and familiarize staff with the new naming conventions before additional workflow changes are introduced.

Completing the naming updates in advance also supports technical build and validation activities, as Message Center Pool names are referenced in system rules, workflows, and other configurations.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Front Office
 - Nursing
 - Pharmacists
 - Providers
-

EHR Updates

Week of September 17 – September 23, 2026

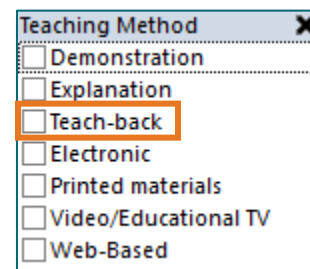
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Inpatient

Teaching Method Updated

WHAT: The **Teach-back** method has been repositioned as the third selection option within the **Teaching Method** field for the following **education iView bands**:

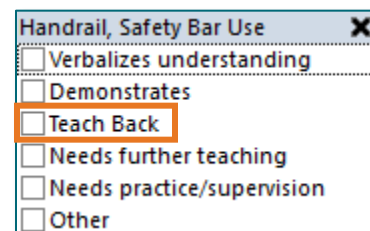
- Adult Education
- OB Education
- Pediatric Education
- Newborn/Neonate Education



A screenshot of a dropdown menu titled "Teaching Method" with a close button (X) in the top right corner. The menu lists six options, each with an unchecked checkbox: "Demonstration", "Explanation", "Teach-back" (which is highlighted with an orange border), "Electronic", "Printed materials", and "Video/Educational TV". At the bottom is an option "Web-Based" also with an unchecked checkbox.

WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

NOTE: In addition to documenting the use of Teach-back as a teaching method, Teach-back should also be documented in the patient's response to education.



A screenshot of a dropdown menu titled "Handrail, Safety Bar Use" with a close button (X) in the top right corner. The menu lists six options, each with an unchecked checkbox: "Verbalizes understanding", "Demonstrates", "Teach Back" (which is highlighted with an orange border), "Needs further teaching", "Needs practice/supervision", and "Other".

WHEN: Monday, September 21, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
-

Clinical Decision Support Updates

Weekly Newsletter

➤ Any questions should be directed to our [CDS Team](#) for review.

Release Date	Venues Affected	CDS Tool	Summary
10/1/2026	Inpatient	OBG Postpartum Hemorrhage	Update to tranexamic acid infuse over time, Smart pump updated to reflect PowerPlan change
9/23/2026	Inpatient	Acute Rehab Admission	Tube Feeding Additive orders added, replacing the Supplemental Tube Feeding section
9/23/2026	Inpatient	JPP Nutrition Services	Tube Feeding Additive orders added
9/23/2026	Inpatient	Cystic Fibrosis	Tube Feeding Additive orders for adults added
9/23/2026	Inpatient	Oral and Maxillofacial Surgery Post-Op	Tube Feeding Additive orders added, replacing the Supplemental Tube Feeding section. Discontinued tube feeding formula removed.
9/23/2026	Inpatient	Tube Feeding Enteral Adult	Tube Feeding Additive orders added, replacing the Supplemental Tube Feeding section

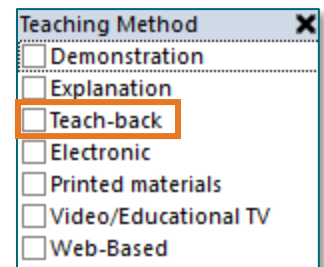
Nursing, CNA, Medical Assistants

Ambulatory/WIC

Teaching Method Updated

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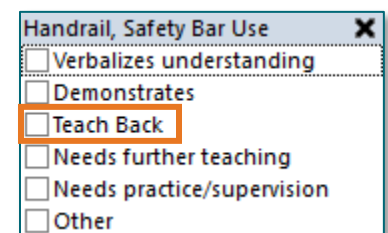
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WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

NOTE: In addition to documenting the use of Teach-back as a teaching method, Teach-back should also be documented in the patient's response to education.



Handrail, Safety Bar Use	
☐	Verbalizes understanding
☐	Demonstrates
☒	Teach Back
☐	Needs further teaching
☐	Needs practice/supervision
☐	Other

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- Nursing

Message Center Pool Name Updates for Infusion Clinics

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EHR Updates

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At the following NLH Member Organization(s):

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WHO: The change will affect the following staff at the above noted locations:

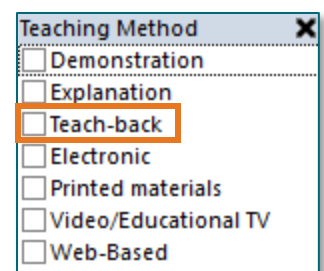
- Front Office
- Nursing
- Pharmacists
- Providers

Emergency

Teaching Method Updated

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- Adult Education
- OB Education
- Pediatric Education
- Newborn/Neonate Education



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Teaching Method
☐ Demonstration
☐ Explanation
☐ Teach-back
☐ Electronic
☐ Printed materials
☐ Video/Educational TV
☐ Web-Based

WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

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☐	Teach Back
☐	Needs further teaching
☐	Needs practice/supervision
☐	Other

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Antiembolism Device Added to Caregiver Rounding

WHAT: Antiembolism Device documentation has been added to the **Caregiver Rounding** section.

NOTE: Antiembolism Device documentation may also be completed within the **Equipment/Devices** section located within the Quick View Interactive View and I&O bands.

Caregiver Rounding	
	Call Light & Personal Items Within Reach
	Bed/Personal Alarm On/Attached
	IV Sites Assessed
	Elimination Needs Addressed
	Pain Present
	Psychosocial & Safety Needs Addressed
☒	Antiembolism device
☒	Antiembolism Device Removal Reason
	Patient Refused
	Patient Off Unit/Out of Room

EHR Updates

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WHY: Adding Antiembolism Device documentation to Caregiver Rounding enhances workflow efficiency by providing a convenient location to document whether an antiembolism device is present on the patient or has been removed.

NOTE: Hourly documentation of the Antiembolism device is not required.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

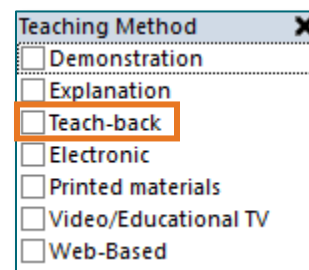
- Nurse Techs
- Nursing

Inpatient

Teaching Method Updated

WHAT: The **Teach-back** method has been repositioned as the third selection option within the **Teaching Method** field for the following **education iView bands**:

- Adult Education
- OB Education
- Pediatric Education
- Newborn/Neonate Education



The screenshot shows a dropdown menu titled "Teaching Method" with a close button (X) in the top right corner. The menu contains six options, each with a checkbox: "Demonstration", "Explanation", "Teach-back", "Electronic", "Printed materials", and "Video/Educational TV". The "Teach-back" option is highlighted with an orange border, indicating it is the selected or recommended method.

Teaching Method	
☐	Demonstration
☐	Explanation
☐	Teach-back
☐	Electronic
☐	Printed materials
☐	Video/Educational TV
☐	Web-Based

WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

NOTE: In addition to documenting the use of Teach-back as a teaching method, Teach-back should also be documented in the patient's response to education.

Handrail, Safety Bar Use	
☐	Verbalizes understanding
☐	Demonstrates
☐	Teach Back
☐	Needs further teaching
☐	Needs practice/supervision
☐	Other

WHEN: Monday, September 21, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Antiembolism Device Added to Caregiver Rounding

WHAT: Antiembolism Device documentation has been added to the **Caregiver Rounding** section.

NOTE: Antiembolism Device documentation may also be completed within the **Equipment/Devices** section located within the Quick View Interactive View and I&O bands.

Caregiver Rounding	
☐	Call Light & Personal Items Within Reach
☐	Bed/Personal Alarm On/Attached
☐	IV Sites Assessed
☐	Elimination Needs Addressed
☐	Pain Present
☐	Psychosocial & Safety Needs Addressed
☐	Antiembolism device
☐	Antiembolism Device Removal Reason
☐	Patient Refused
☐	Patient Off Unit/Out of Room

EHR Updates

Week of September 17 – September 23, 2026

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WHY: Adding Antiembolism Device documentation to Caregiver Rounding enhances workflow efficiency by providing a convenient location to document whether an antiembolism device is present on the patient or has been removed.

NOTE: Hourly documentation of the Antiembolism device is not required.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

Nutrition Supplement & Tube Feeding Additive Updates

WHAT: The **JPP Nutrition Services PowerPlan** has been updated to separate oral nutrition supplements from tube feeding additives to support nursing tasking. In addition to the JPP update:

- **Nutrition Supplement** is now a single-line order for oral use only. All tube feeding components have been removed from this order so that the **Tube Feeding Enteral Adult PowerPlan** plan can be used instead.
- **Tube Feeding Additive** orders are available within four PowerPlans. Multiple order lines are included in case more than one additive is needed within each Powerplan:
 - Acute Rehab Admission
 - Cystic Fibrosis
 - Oral and Maxillofacial Surgery Post Op
 - Tube Feeding Enteral Adult

- **Route, Tube Feeding Additives, and Dose Unit** selections are now more specific to available additives within the Tube Feeding Additive order.

The image displays two screenshots of EHR order entry forms. The top screenshot is titled 'Details for Tube Feeding Additives' and shows fields for Start Date/Time, Frequency, Route, Dose, Dose Unit, Duration Unit, and Special Instructions. The bottom screenshot is titled 'Details for Nutrition Supplement' and shows fields for Start Date/Time, PO Supplement, Frequency, Route, Dose, Dose Unit, Duration Unit, Liquid Consistency, and Special Instructions. Both forms have tabs for Details, Order Comments, and Diagnoses.

WHY: Nutrition Supplement and Tube Feeding Additive orders will now generate nursing tasks based on the ordered frequency. These tasks will remind nursing staff to administer and document the ordered supplement or additive, reducing the risk of a missed administration.

WHEN: Wednesday, September 23, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All Northern Light Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Dietary
 - Nursing
 - Providers
-

EHR Updates

Week of September 17 – September 23, 2026

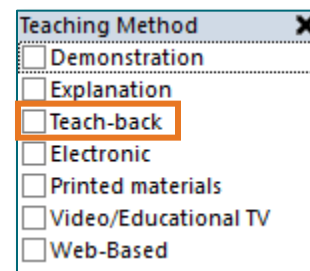
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Peri-Op

Teaching Method Updated

WHAT: The **Teach-back** method has been repositioned as the third selection option within the **Teaching Method** field for the following **education iView bands**:

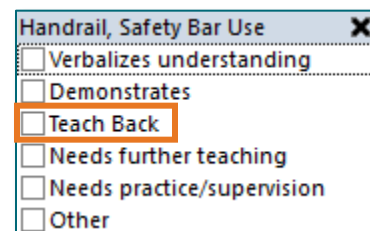
- Adult Education
- OB Education
- Pediatric Education
- Newborn/Neonate Education



Teaching Method	
☐	Demonstration
☐	Explanation
☒	Teach-back
☐	Electronic
☐	Printed materials
☐	Video/Educational TV
☐	Web-Based

WHY: The **Teach-back method** is a recognized best practice for validating patient understanding by allowing patients to explain information in their own words. Positioning Teach-back as the third option better aligns with the typical education workflow, in which the clinician first provides instruction and demonstration, followed by an opportunity for the patient to demonstrate comprehension through teach-back. The update supports effective patient education, reinforces learning, and helps ensure patient understanding of the information provided.

NOTE: In addition to documenting the use of Teach-back as a teaching method, Teach-back should also be documented in the patient's response to education.



Handrail, Safety Bar Use	
☐	Verbalizes understanding
☐	Demonstrates
☒	Teach Back
☐	Needs further teaching
☐	Needs practice/supervision
☐	Other

WHEN: Monday, September 21, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
-

Nutrition Supplement & Tube Feeding Additive Updates

WHAT: The **JPP Nutrition Services PowerPlan** has been updated to separate oral nutrition supplements from tube feeding additives to support nursing tasking. In addition to the JPP update:

- **Nutrition Supplement** is now a single-line order for oral use only. All tube feeding components have been removed from this order so that the **Tube Feeding Enteral Adult PowerPlan** plan can be used instead.
- **Tube Feeding Additive** orders are available within four PowerPlans.
Multiple order lines are included in case more than one additive is needed within each Powerplan:
 - Acute Rehab Admission
 - Cystic Fibrosis
 - Oral and Maxillofacial Surgery Post Op
 - Tube Feeding Enteral Adult
- **Route, Tube Feeding Additives, and Dose Unit** selections are now more specific to available additives within the Tube Feeding Additive order.

Details for Tube Feeding Additives

Start Date/Time: [Date/Time Picker] EDT

*Frequency: [Dropdown]

*Route: [Dropdown]

*Dose: [Dropdown]

Dose Unit: [Dropdown]

Duration: [Text]

Special Instructions: [Text]

Details for Nutrition Supplement

*Start Date/Time: 09/11/2026 0944 EDT

PO Supplement: [Dropdown]

*Frequency: [Dropdown]

*Route: PO [Dropdown]

*Dose: [Dropdown]

Dose Unit: [Dropdown]

Duration: [Text]

Liquid Consistency: [Dropdown]

Special Instructions: [Text]

WHY: Nutrition Supplement and Tube Feeding Additive orders will now generate nursing tasks based on the ordered frequency. These tasks will remind nursing staff to administer and document the ordered supplement or additive, reducing the risk of a missed administration.

WHEN: Wednesday, September 23, 2026

EHR Updates

Week of September 17 – September 23, 2026

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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All Northern Light Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Dietary
- Nursing
- Providers

Nutrition

Inpatient Only

Nutrition Supplement & Tube Feeding Additive Updates

WHAT: The **JPP Nutrition Services PowerPlan** has been updated to separate oral nutrition supplements from tube feeding additives to support nursing tasking. In addition to the JPP update:

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- **Tube Feeding Additive** orders are available within four PowerPlans. Multiple order lines are included in case more than one additive is needed within each Powerplan:
 - Acute Rehab Admission
 - Cystic Fibrosis
 - Oral and Maxillofacial Surgery Post Op
 - Tube Feeding Enteral Adult

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The image displays two screenshots of EHR order entry forms. The top screenshot is titled 'Details for Tube Feeding Additives' and the bottom is 'Details for Nutrition Supplement'. Both forms have tabs for 'Details', 'Order Comments', 'Offset Details', and 'Diagnoses'. The 'Tube Feeding Additives' form includes fields for 'Start Date/Time', 'Frequency', 'Route', 'Dose', 'Dose Unit', 'Duration Unit', and 'Special Instructions'. The 'Nutrition Supplement' form includes fields for 'Start Date/Time', 'PO Supplement', 'Frequency', 'Route', 'Dose', 'Dose Unit', 'Duration Unit', 'Liquid Consistency', and 'Special Instructions'. The 'Route' and 'Dose Unit' fields in both forms are highlighted in yellow, indicating they are the focus of the update.

WHY: Nutrition Supplement and Tube Feeding Additive orders will now generate nursing tasks based on the ordered frequency. These tasks will remind nursing staff to administer and document the ordered supplement or additive, reducing the risk of a missed administration.

WHEN: Wednesday, September 23, 2026

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At the following NLH Member Organization(s):

- All Northern Light Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Dietary
 - Nursing
 - Providers
-

EHR Updates

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Patient Service Representatives

Ambulatory/WIC Only

Message Center Pool Name Updates for Infusion Clinics

WHAT: As part of the Non-Chemo Infusion Project, **Message Center Pool names** across infusion clinic locations will be updated to align with a standardized naming convention.

Overview of Updates

- The change affects pool names only; the existing function, routing, and purpose of the pools will remain unchanged.
- Any Message Center Pools saved as **Favorites** will automatically update to the new name, and no action is required.
- A table of the current Message Center Pool names and their corresponding new standardized names are provided below for reference.

Crosswalk of Message Center Pool Name Updates

AR Gould Infusion Clinic

Current Pool Name	New Pool Name
ARG Infusion Center Referral Specialists	NL ARG Infusion Prior Authorization
NL ARG Pharmacy – Cancer Care/Infusion Center	NL ARG Pharmacy Infusion Services

Blue Hill Infusion Clinic

Current Pool Name	New Pool Name
Central Infusion Prior Authorization	NL Blue Hill Infusion Prior Authorization
BHMH Infusion Clinic Scheduling	NL Blue Hill Infusion Scheduling
BHMH Oncology Front Staff	NL Blue Hill Infusion Front Office Staff

EMMC Infusion Center (Level 3 at Lafayette)

Current Pool Name	New Pool Name
EMMC Infusion RN/CMA	NL Brewer Non-Oncology Infusion Clinical Staff
NL Rheumatology Insurance Verification	NL Brewer Non-Oncology Infusion Prior Authorization

NL Cancer Care Ellsworth

Current Pool Name	New Pool Name
NL MCH Infusion	NL Cancer Care Ellsworth Infusion Clinical Staff
NL MCH ONC/TR Scheduling	NL Cancer Care Ellsworth Scheduling
NL Cancer Care Ellsworth	NL Cancer Care Ellsworth Triage Nurse

WHY: Standardizing Message Center Pool names will create a consistent experience across infusion clinic locations and support the future implementation of standardized workflows as part of the Non-Chemo Infusion Project.

Implementing these updates ahead of go-live helps reduce confusion, improve communication, and familiarize staff with the new naming conventions before additional workflow changes are introduced.

Completing the naming updates in advance also supports technical build and validation activities, as Message Center Pool names are referenced in system rules, workflows, and other configurations.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Front Office
- Nursing
- Pharmacists
- Providers

EHR Updates

Week of September 17 – September 23, 2026

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Pharmacists & Pharmacy Technicians

Ambulatory/WIC

Message Center Pool Name Updates for Infusion Clinics

WHAT: As part of the Non-Chemo Infusion Project, **Message Center Pool names** across infusion clinic locations will be updated to align with a standardized naming convention.

Overview of Updates

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Blue Hill Infusion Clinic

Current Pool Name	New Pool Name
Central Infusion Prior Authorization	NL Blue Hill Infusion Prior Authorization
BHMH Infusion Clinic Scheduling	NL Blue Hill Infusion Scheduling
BHMH Oncology Front Staff	NL Blue Hill Infusion Front Office Staff

EMMC Infusion Center (Level 3 at Lafayette)

Current Pool Name	New Pool Name
EMMC Infusion RN/CMA	NL Brewer Non-Oncology Infusion Clinical Staff
NL Rheumatology Insurance Verification	NL Brewer Non-Oncology Infusion Prior Authorization

NL Cancer Care Ellsworth

Current Pool Name	New Pool Name
NL MCH Infusion	NL Cancer Care Ellsworth Infusion Clinical Staff
NL MCH ONC/TR Scheduling	NL Cancer Care Ellsworth Scheduling
NL Cancer Care Ellsworth	NL Cancer Care Ellsworth Triage Nurse

WHY: Standardizing Message Center Pool names will create a consistent experience across infusion clinic locations and support the future implementation of standardized workflows as part of the Non-Chemo Infusion Project.

Implementing these updates ahead of go-live helps reduce confusion, improve communication, and familiarize staff with the new naming conventions before additional workflow changes are introduced.

Completing the naming updates in advance also supports technical build and validation activities, as Message Center Pool names are referenced in system rules, workflows, and other configurations.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Front Office
- Nursing
- Pharmacists
- Providers

EHR Updates

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Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Message Center Pool Name Updates for Infusion Clinics

WHAT: As part of the Non-Chemo Infusion Project, **Message Center Pool names** across infusion clinic locations will be updated to align with a standardized naming convention.

Overview of Updates

- The change affects pool names only; the existing function, routing, and purpose of the pools will remain unchanged.
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Blue Hill Infusion Clinic

Current Pool Name	New Pool Name
Central Infusion Prior Authorization	NL Blue Hill Infusion Prior Authorization
BHMH Infusion Clinic Scheduling	NL Blue Hill Infusion Scheduling
BHMH Oncology Front Staff	NL Blue Hill Infusion Front Office Staff

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Current Pool Name	New Pool Name
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Current Pool Name	New Pool Name
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WHY: Standardizing Message Center Pool names will create a consistent experience across infusion clinic locations and support the future implementation of standardized workflows as part of the Non-Chemo Infusion Project.

Implementing these updates ahead of go-live helps reduce confusion, improve communication, and familiarize staff with the new naming conventions before additional workflow changes are introduced.

Completing the naming updates in advance also supports technical build and validation activities, as Message Center Pool names are referenced in system rules, workflows, and other configurations.

WHEN: Tuesday, September 22, 2026

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Front Office
- Nursing
- Pharmacists
- Providers

Inpatient

Nutrition Supplement & Tube Feeding Additive Updates

WHAT: The **JPP Nutrition Services PowerPlan** has been updated to separate oral nutrition supplements from tube feeding additives to support nursing tasking. In addition to the JPP update:

EHR Updates

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- **Nutrition Supplement** is now a single-line order for oral use only. All tube feeding components have been removed from this order so that the **Tube Feeding Enteral Adult PowerPlan** plan can be used instead.
- **Tube Feeding Additive** orders are available within four PowerPlans.
Multiple order lines are included in case more than one additive is needed within each Powerplan:
 - Acute Rehab Admission
 - Cystic Fibrosis
 - Oral and Maxillofacial Surgery Post Op
 - Tube Feeding Enteral Adult
- **Route, Tube Feeding Additives, and Dose Unit** selections are now more specific to available additives within the Tube Feeding Additive order.

The image displays two overlapping screenshots of EHR order entry forms. The top form, titled 'Details for Tube Feeding Additives', includes tabs for Details, Order Comments, Offset Details, and Diagnoses. It features a Start Date/Time field with a calendar icon and a time dropdown, a Frequency dropdown, a Route dropdown, a Dose Unit dropdown, a Duration field, and a Special Instructions text area. The bottom form, titled 'Details for Nutrition Supplement', also has tabs for Details, Order Comments, and Diagnoses. It includes a Start Date/Time field with a date and time dropdown, a Frequency dropdown, a Route dropdown (with 'PO' selected), a Dose Unit dropdown, a Duration field, a Liquid Consistency dropdown, and a Special Instructions text area.

WHY: Nutrition Supplement and Tube Feeding Additive orders will now generate nursing tasks based on the ordered frequency. These tasks will remind nursing staff to administer and document the ordered supplement or additive, reducing the risk of a missed administration.

WHEN: Wednesday, September 23, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All Northern Light Hospitals (excluding Acadia and Mayo)
-

WHO: The change will affect the following staff at the above noted locations:

- Dietary
- Nursing
- Providers

Peri-Op

Nutrition Supplement & Tube Feeding Additive Updates

WHAT: The **JPP Nutrition Services PowerPlan** has been updated to separate oral nutrition supplements from tube feeding additives to support nursing tasking. In addition to the JPP update:

- **Nutrition Supplement** is now a single-line order for oral use only. All tube feeding components have been removed from this order so that the **Tube Feeding Enteral Adult PowerPlan** plan can be used instead.
- **Tube Feeding Additive** orders are available within four PowerPlans. Multiple order lines are included in case more than one additive is needed within each Powerplan:
 - Acute Rehab Admission
 - Cystic Fibrosis
 - Oral and Maxillofacial Surgery Post Op
 - Tube Feeding Enteral Adult
- **Route, Tube Feeding Additives, and Dose Unit** selections are now more specific to available additives within the Tube Feeding Additive order.

The image displays two overlapping screenshots of the EHR interface. The top screenshot shows the 'Details for Tube Feeding Additives' form. It includes fields for 'Start Date/Time' (09/11/2026 0944 EDT), '*Frequency' (dropdown), '*Route' (dropdown), '*Dose' (dropdown), 'Duration' (dropdown), and 'Special Instructions' (text area). The bottom screenshot shows the 'Details for Nutrition Supplement' form. It includes fields for '*Start Date/Time' (09/11/2026 0944 EDT), 'PO Supplement' (dropdown), '*Dose' (dropdown), 'Duration' (dropdown), 'Liquid Consistency' (dropdown), '*Frequency' (dropdown), '*Route' (dropdown), '*Dose Unit' (dropdown), 'Duration Unit' (dropdown), and 'Special Instructions' (text area).

EHR Updates

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WHY: Nutrition Supplement and Tube Feeding Additive orders will now generate nursing tasks based on the ordered frequency. These tasks will remind nursing staff to administer and document the ordered supplement or additive, reducing the risk of a missed administration.

WHEN: Wednesday, September 23, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op)

At the following NLH Member Organization(s):

- All Northern Light Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Dietary
- Nursing
- Providers