



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of September 4 – September 10, 2025

For more information on how to navigate this Flash Flyer effectively, click [here](#).

Table of Contents

Behavioral Health Staff	4
Ambulatory.....	4
Artificial Intelligence (AI) Consent Documentation	4
Laboratory Order Updates – Go-Live September 23 – Action Needed	5
Inpatient.....	8
Artificial Intelligence (AI) Consent Documentation	8
Removal of Fluoxetine Oral Solution Order Sentences.....	9
Clinical Decision Support Updates.....	9
Weekly Newsletter	9
Nursing, CNA, Medical Assistants.....	10
Ambulatory/WIC.....	10
PCP Colonoscopy Screening Referral Update – AR Gould.....	10
Rapid Urine Drug Screen TRUDR Order Update – Mercy.....	11
Laboratory Order Updates – Go-Live September 23 – Action Needed	11
Inpatient.....	14
Meds to Beds Program Update (EMMC, MCH, Mercy).....	14
Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists.....	16
Rapid Urine Drug Screen TRUDR Order Update – Mercy.....	17

EHR Updates

Week of September 4 – September 10, 2025

Peri-Op	18
Update to Delay Segment In Perioperative Documentation – <i>effective 09/03/25</i>	18
Meds to Beds Program Update (<i>EMMC and Mercy</i>).....	19
Pharmacists & Pharmacy Technicians	20
Ambulatory/WIC	20
Laboratory Order Updates – Go-Live September 23 – Action Needed	20
Inpatient/ED/Peri-Op	23
Removal of Fluoxetine Oral Solution Order Sentences.....	23
Removal of Single-line Rasburicase (Elitek) Medication Orders.....	24
Physicians, Physician Assistants, Nurse Practitioners	25
Ambulatory/WIC	25
Artificial Intelligence (AI) Consent Documentation	25
PCP Colonoscopy Screening Referral Update – AR Gould.....	26
Rapid Urine Drug Screen TRUDR Order Update – Mercy.....	27
Removal of Single-line Rasburicase (Elitek) Medication Orders.....	27
Laboratory Order Updates – Go-Live September 23 – Action Needed	28
Emergency	31
Artificial Intelligence (AI) Consent Documentation	31
Removal of Fluoxetine Oral Solution Order Sentences.....	32
Removal of Single-line Rasburicase (Elitek) Medication Orders.....	33
Inpatient	34
Artificial Intelligence (AI) Consent Documentation	34
Removal of Fluoxetine Oral Solution Order Sentences.....	35
Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists.....	35
Rapid Urine Drug Screen TRUDR Order Update – Mercy.....	37
Removal of Single-line Rasburicase (Elitek) Medication Orders.....	37

Peri-Op.....38

Artificial Intelligence (AI) Consent Documentation 38

Removal of Fluoxetine Oral Solution Order Sentences..... 39

Removal of Single-line Rasburicase (Elitek) Medication Orders..... 40

Therapies: Respiratory 41

Inpatient Only41

Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists..... 41

EHR Updates

Week of September 4 – September 10, 2025

Behavioral Health Staff

Ambulatory

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
- Click [here](#) for more information on CAA – NLH device.
- Click [here](#) for more information on CAA – Personal device.

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals
-

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA

Laboratory Order Updates – **Go-Live September 23 – Action Needed**

WHEN: Tuesday, September 23, 2025

WHAT: A portion of **ambulatory** labs will be sent to the Quest lab in Marlborough, MA for processing.

- To support this process, new lab orders in Oracle (Cerner) will be built.
- **User level Lab Order Favorites will need to be rebuilt by end-users at time of go live.**
- Sending labs to Marlborough will add 24-48 hours for processing.
- Ten (10) NLH practices have been sending their ambulatory labs to Marlborough for two years, without concerns about turn-around time.
- If clinically required, an additional priority of “**expedite**” can be used for these Quest labs to be processed at NLH lab site vs. going to Marlborough.

Action Needed:

- **Lab Order Favorites Review:** A subset of your personal lab order favorites will need to be rebuilt. Please take a few moments to review the attached spreadsheet to verify your current selections. [Click here for more information.](#)
- **Support Planning Survey:** To help us prepare for any at-elbow support you may need, please complete this brief survey. It will only take a minute. [Click here to access the survey.](#)

WHY: In 2023, NLH contracted with Quest lab to process NLH lab tests.

HOW: **Instructions to Filter the Spreadsheet to Your Name:**

Step 1: Click [here](#) to open the attached spreadsheet in Excel.

Step 2: Locate the column labeled **OWNER_NAME**.

EHR Updates

Week of September 4 – September 10, 2025

Step 3: Click the **dropdown arrow** in that column.

Step 4: Type your **full name - last name first**, in the search toolbar.

Step 5: Click in the **box** next to your name, if not checked.

Step 6: Click **OK**, the spreadsheet will now only show the rows of current Favorites.

Step 7: Please ensure you print a copy of your lab order favorites for reference during go-live. Rebuilding these favorites can **only** be completed after the system is live.

NOTE: The spreadsheet may not include lab order favorites added after today. It will be updated weekly through go-live, so please check the link regularly for the latest information.

Support Plan: As part of our go-live readiness and provider support strategy, the Health Informatics (HI) team will be providing targeted rounding assistance to ensure a smooth transition related to lab order favorites.

Pre-Go-Live Support:

The HI team will conduct rounding to remind and assist providers in reviewing the provided spreadsheet and printing a copy of their current lab order favorites folder. This proactive step is intended to minimize disruption and ensure providers have a reference for their commonly used lab items.

Go-Live Support:

During go-live, the HI team will be available for at-elbow rounding support. They will assist providers in repopulating their lab order favorites as needed, ensuring continuity in workflow and minimizing delays in patient care.

This approach is designed to provide hands-on, real-time support to our providers and reinforce our commitment to a successful go-live experience.

Frequently Asked Questions

1. Does this Quest project impact all venues at NLH?

No. This project only impacts Ambulatory venues, including Walk in Care

The following venues are NOT impacted:

- Ambulatory Surgery Centers
- Inpatient
- Oncology

2. Does this mean I will need to rebuild my Favorites?

Yes. Some of the Lab Orders will need to be rebuilt

3. Can someone else rebuild the Favorites folder for me?

No. This is not possible as this requires the end-user can log in.

4. Can I rebuild the Favorites ahead of the 9/23/25 Go Live date?

Yes. Please be sure to complete the survey [link](#).

5. Are you providing any support?

Yes. Both education and a list of your current Favorite Folder content will be provided to you to support the rebuild of Favorites orders?

6. Does the Quest project impact *all* of my Favorites Folders?

No. Only a subset of the Lab Orders in your Favorites Folders will be impacted. Additional information will be provided.

7. Is expedite or stat an additional charge to patients?

No. There is no additional charge for labs ordered as stat or expedite.

WHERE: The change will affect the following venue(s):

- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Ambulatory locations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- MAs
 - Nurses
 - Pharmacists
 - Providers
-

EHR Updates

Week of September 4 – September 10, 2025

Inpatient

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
- Click [here](#) for more information on CAA – NLH device.
- Click [here](#) for more information on CAA – Personal device.

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA
-

Removal of Fluoxetine Oral Solution Order Sentences

WHAT: The following Fluoxetine oral solution order sentences are being removed from the inpatient order catalog:

- Fluoxetine 10 mg, Soln, PO, Daily
- Fluoxetine 20 mg, Soln, PO, Daily

NOTE: The **Fluoxetine 10 mg, Soln, PO, Daily** order sentence will remain visible and available for ordering for patients under 19 years of age ONLY.

WHY: Oral solution order sentences are being removed to reduce unnecessary utilization of liquid for non-pediatric populations.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
8/27/2025	Outpatient	OP eculizumab (Soliris) (Paper)	CDS Review. Standardization of template and patient care orders. Addition of Anaphylaxis Treatment orders

EHR Updates

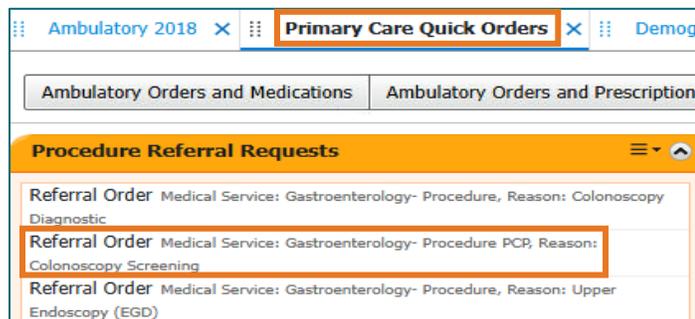
Week of September 4 – September 10, 2025

Nursing, CNA, Medical Assistants

Ambulatory/WIC

PCP Colonoscopy Screening Referral Update – AR Gould

WHAT: AR Gould Primary Care Providers will start using the **Referral Order Medical Service: Gastroenterology – Procedure PCP, Reason: Colonoscopy Screening** referral order in the **Procedure Referral Request** folder on **Primary Care Quick Orders** MPage. The Referral Order Medical Service: General Surgery, Reason: Colonoscopy Screening will no longer be used for screening colonoscopies.



NOTE: Order favorites will need to be updated. Click [here](#) for more information on how to manage order favorites.

WHY: This will increase order entry efficiency for providers and will ensure the appropriate team receives the referral. Additionally, it will reduce delay in services for the patient.

WHEN: Monday, September 8, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory Primary Care

At the following NLH Member Organization(s):

- AR Gould Hospital

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

Rapid Urine Drug Screen TRUDR Order Update – Mercy

WHAT: The **Rapid Urine Drug Screen TRUDR** orders will be updated to include a required field to document the patient’s last dose of a controlled medication.

NOTE: This will also populate the result flowsheet with the Rapid Urine Drug Screen Results.

WHY: Last dose of a patient’s controlled medication is pertinent information when reviewing Urine Drug Screen results.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Inpatient

At the following NLH Member Organization(s):

- NL Mercy

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Laboratory Order Updates – **Go-Live September 23 – Action Needed**

WHEN: Tuesday, September 23, 2025

WHAT: A portion of **ambulatory** labs will be sent to the Quest lab in Marlborough, MA for processing.

- To support this process, new lab orders in Oracle (Cerner) will be built.
 - **User level Lab Order Favorites will need to be rebuilt by end-users at time of go live.**
 - Sending labs to Marlborough will add 24-48 hours for processing.
 - Ten (10) NLH practices have been sending their ambulatory labs to Marlborough for two years, without concerns about turn-around time.
-

EHR Updates

Week of September 4 – September 10, 2025

- If clinically required, an additional priority of “**expedite**” can be used for these Quest labs to be processed at NLH lab site vs. going to Marlborough.

Action Needed:

- **Lab Order Favorites Review:** A subset of your personal lab order favorites will need to be rebuilt. Please take a few moments to review the attached spreadsheet to verify your current selections. [Click here for more information.](#)
- **Support Planning Survey:** To help us prepare for any at-elbow support you may need, please complete this brief survey. It will only take a minute. [Click here to access the survey.](#)

WHY: In 2023, NLH contracted with Quest lab to process NLH lab tests.

HOW: **Instructions to Filter the Spreadsheet to Your Name:**

Step 1: Click [here](#) to open the attached spreadsheet in Excel.

Step 2: Locate the column labeled **OWNER_NAME**.

Step 3: Click the **dropdown arrow** in that column.

Step 4: Type your **full name - last name first**, in the search toolbar.

Step 5: Click in the **box** next to your name, if not checked.

Step 6: Click **OK**, the spreadsheet will now only show the rows of current Favorites.

Step 7: Please ensure you print a copy of your lab order favorites for reference during go-live. Rebuilding these favorites can **only** be completed after the system is live.

NOTE: The spreadsheet may not include lab order favorites added after today. It will be updated weekly through go-live, so please check the link regularly for the latest information.

Support Plan: As part of our go-live readiness and provider support strategy, the Health Informatics (HI) team will be providing targeted rounding assistance to ensure a smooth transition related to lab order favorites.

Pre-Go-Live Support:

The HI team will conduct rounding to remind and assist providers in reviewing the provided spreadsheet and printing a copy of their current lab order favorites folder. This proactive step is intended to minimize disruption and ensure providers have a reference for their commonly used lab items.

Go-Live Support:

During go-live, the HI team will be available for at-elbow rounding support. They will assist providers in repopulating their lab order favorites as needed, ensuring continuity in workflow and minimizing delays in patient care.

This approach is designed to provide hands-on, real-time support to our providers and reinforce our commitment to a successful go-live experience.

Frequently Asked Questions

2. Does this Quest project impact all venues at NLH?

No. This project only impacts Ambulatory venues, including Walk in Care

The following venues are NOT impacted:

- Ambulatory Surgery Centers
- Inpatient
- Oncology

2. Does this mean I will need to rebuild my Favorites?

Yes. Some of the Lab Orders will need to be rebuilt

3. Can someone else rebuild the Favorites folder for me?

No. This is not possible as this requires the end-user can log in.

4. Can I rebuild the Favorites ahead of the 9/23/25 Go Live date?

Yes. Please be sure to complete the survey [link](#).

5. Are you providing any support?

Yes. Both education and a list of your current Favorite Folder content will be provided to you to support the rebuild of Favorites orders?

EHR Updates

Week of September 4 – September 10, 2025

6. Does the Quest project impact *all* of my Favorites Folders?

No. Only a subset of the Lab Orders in your Favorites Folders will be impacted. Additional information will be provided.

7. Is expedite or stat an additional charge to patients?

No. There is no additional charge for labs ordered as stat or expedite.

WHERE: The change will affect the following venue(s):

- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Ambulatory locations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- MAs
- Nurses
- Pharmacists
- Providers

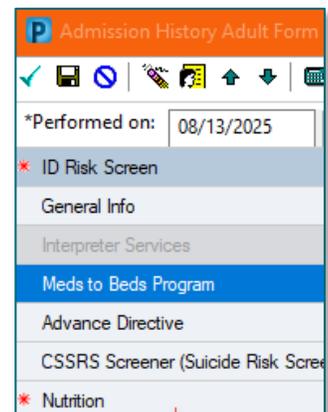
Inpatient

Meds to Beds Program Update (*EMMC, MCH, Mercy*)

WHAT: Documentation

Meds to Beds Program has been added to the following **Admission History PowerForms**:

- Admission History Adult
- Admission History OB
- Admission History Newborn
- Admission History NICU
- Admission History Pediatric



The screenshot shows a software interface titled "Admission History Adult Form". At the top, there is a toolbar with icons for save, undo, redo, and other functions. Below the toolbar, there is a field labeled "*Performed on:" with the date "08/13/2025" entered. A list of form sections is displayed below, including "ID Risk Screen", "General Info", "Interpreter Services", "Meds to Beds Program" (which is highlighted in blue), "Advance Directive", "CSSRS Screener (Suicide Risk Screenshot)", and "Nutrition".

CareCompass Tasking

A CareCompass task will fire the day after admission prompting the nurse to invite the patient to the Meds to Beds Program *if **Accepts Meds to Beds Program** does not have **Yes** or **No** documented.*

- If **Unable to Respond** or no documentation exists, the CareCompass task will fire each morning until documentation takes place.

Click [here](#) to learn more about the Meds to Beds Program workflow.

IMPORTANT: After completing documentation within Meds to Beds Program form and signing the Admission form, update the Preferred Pharmacy directly thereafter. This will ensure Meds to Beds prescriptions are routed to the correct NL Pharmacy retail location.

WHY: Including the Meds to Beds Program section in the Admission History PowerForms and daily documentation will help ensure that every patient is given the opportunity to participate.

Receiving prescription medications prior to discharge leads to better medication compliance and decreased readmission rates.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op at EMMC & Mercy)

At the following NLH Member Organization(s):

- EMMC
- Maine Coast Hospital
- Mercy Hospital

WHO: The change will affect the following staff at the above noted locations:

- Nursing
-

EHR Updates

Week of September 4 – September 10, 2025

Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists

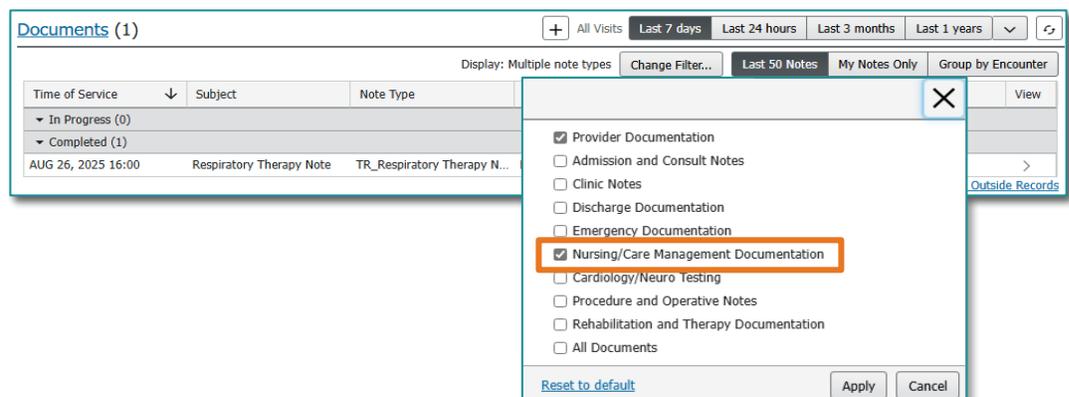
WHAT: Respiratory Therapy Note PowerForm

- The **Respiratory Therapy Note** PowerForm will **replace** the use of the **Nursing Note** for Respiratory Therapists.

Locating a Completed Respiratory Therapy Note

- The **Respiratory Therapy Note** can be found in:
 - **Clinical Entry Workspace**
 - **Documentation in Menu/Table of Contents**
 - **Results Review** in the following tabs:
 - Results Extended
 - All Flowsheets – Clinical Documentation
 - Critical Care
 - **Provider View**
 - **Documentation** component – Respiratory Therapy Notes are included with the Nursing documentation filters.
 - Use the **Change Filter** button and select **Nursing Documentation** to pull Nursing and Respiratory Therapy Notes into the Documentation component.

NOTE: The filter name to include Nursing/Respiratory Notes varies by the various Provider View tabs (MPages).



WHY: Respiratory Therapy Notes will be easier to locate.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- AR Gould
- EMMC
- Maine Coast Hospital
- Mercy
- Sebecook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- Nursing *as an FYI*
- Providers *as an FYI*

Rapid Urine Drug Screen TRUDR Order Update – Mercy

WHAT: The **Rapid Urine Drug Screen TRUDR** orders will be updated to include a required field to document the patient's last dose of a controlled medication.

NOTE: This will also populate the result flowsheet with the Rapid Urine Drug Screen Results.

WHY: Last dose of a patient's controlled medication is pertinent information when reviewing Urine Drug Screen results.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Inpatient

At the following NLH Member Organization(s):

- NL Mercy
-

EHR Updates

Week of September 4 – September 10, 2025

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

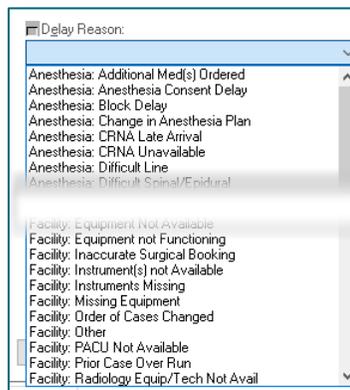
Peri-Op

Update to Delay Segment In Perioperative Documentation – effective 09/03/25

WHAT: To support more accurate tracking and analysis of delays, the **Delay Segment** in both **Preop and Intraop Records** will be updated to include more specific reasons organized by category. Each category will contain detailed options to better reflect the nature of the delay. For example, one option would be **Anesthesia: Block Delay**.

Updated Delay Reasons Categories

- Anesthesia
- Facility
- Patient
- Staff
- Surgeon
- Industry Rep
- PA



WHY:

Delay Reason	Duration	Description
Anesthesia: CRNA Un...	4	called in sick and looking for replacement
Facility: Missing Equip...	20	Surgeon specific.

Updating the dropdown list to match the attached options will support more detailed analysis and help Northern Light Health take targeted steps to improve efficiency and increase on-time starts at each facility.

NOTE: More than one reason can be added to the Delay Segment, if applicable.

WHEN: Wednesday, September 3, 2025

WHERE: The change will affect the following venue(s):

- Peri-Op Only

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

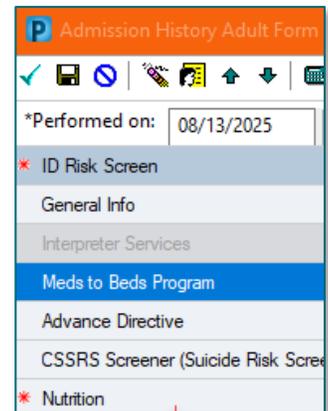
- Perioperative Nurses

Meds to Beds Program Update (*EMMC and Mercy*)

WHAT: **Documentation**

Meds to Beds Program has been added to the following **Admission History PowerForms**:

- Admission History Adult
- Admission History OB
- Admission History Newborn
- Admission History NICU
- Admission History Pediatric



The screenshot shows a software interface titled "Admission History Adult Form". At the top, there is a toolbar with various icons. Below the toolbar, a field labeled "*Performed on:" contains the date "08/13/2025". A list of form sections follows, each with a small icon to its left. The sections are: "ID Risk Screen" (marked with a red asterisk), "General Info", "Interpreter Services", "Meds to Beds Program" (highlighted in blue), "Advance Directive", "CSSRS Screener (Suicide Risk Scree", and "Nutrition" (marked with a red asterisk).

CareCompass Tasking

A CareCompass task will fire the day after admission prompting the nurse to invite the patient to the Meds to Beds Program *if **Accepts Meds to Beds Program*** does not have **Yes** or **No** documented.

- If **Unable to Respond** or no documentation exists, the CareCompass task will fire each morning until documentation takes place.

Click [here](#) to learn more about the Meds to Beds Program workflow.

IMPORTANT: After completing documentation within Meds to Beds Program form and signing the Admission form, update the Preferred Pharmacy directly thereafter. This will ensure Meds to Beds prescriptions are routed to the correct NL Pharmacy retail location.

EHR Updates

Week of September 4 – September 10, 2025

WHY: Including the Meds to Beds Program section in the Admission History PowerForms and daily documentation will help ensure that every patient is given the opportunity to participate.

Receiving prescription medications prior to discharge leads to better medication compliance and decreased readmission rates.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include Peri-Op at EMMC & Mercy)

At the following NLH Member Organization(s):

- EMMC
- Maine Coast Hospital
- Mercy Hospital

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Pharmacists & Pharmacy Technicians

Ambulatory/WIC

Laboratory Order Updates – **Go-Live September 23 – Action Needed**

WHEN: Tuesday, September 23, 2025

WHAT: A portion of **ambulatory** labs will be sent to the Quest lab in Marlborough, MA for processing.

- To support this process, new lab orders in Oracle (Cerner) will be built.
 - **User level Lab Order Favorites will need to be rebuilt by end-users at time of go live.**
 - Sending labs to Marlborough will add 24-48 hours for processing.
 - Ten (10) NLH practices have been sending their ambulatory labs to Marlborough for two years, without concerns about turn-around time.
-

- If clinically required, an additional priority of “**expedite**” can be used for these Quest labs to be processed at NLH lab site vs. going to Marlborough.

Action Needed:

- **Lab Order Favorites Review:** A subset of your personal lab order favorites will need to be rebuilt. Please take a few moments to review the attached spreadsheet to verify your current selections. [Click here for more information.](#)
- **Support Planning Survey:** To help us prepare for any at-elbow support you may need, please complete this brief survey. It will only take a minute. [Click here to access the survey.](#)

WHY: In 2023, NLH contracted with Quest lab to process NLH lab tests.

HOW: Instructions to Filter the Spreadsheet to Your Name:

Step 1: Click [here](#) to open the attached spreadsheet in Excel.

Step 2: Locate the column labeled **OWNER_NAME**.

Step 3: Click the **dropdown arrow** in that column.

Step 4: Type your **full name - last name first**, in the search toolbar.

Step 5: Click in the **box** next to your name, if not checked.

Step 6: Click **OK**, the spreadsheet will now only show the rows of current Favorites.

Step 7: Please ensure you print a copy of your lab order favorites for reference during go-live. Rebuilding these favorites can **only** be completed after the system is live.

NOTE: The spreadsheet may not include lab order favorites added after today. It will be updated weekly through go-live, so please check the link regularly for the latest information.

Support Plan: As part of our go-live readiness and provider support strategy, the Health Informatics (HI) team will be providing targeted rounding assistance to ensure a smooth transition related to lab order favorites.

EHR Updates

Week of September 4 – September 10, 2025

Pre-Go-Live Support:

The HI team will conduct rounding to remind and assist providers in reviewing the provided spreadsheet and printing a copy of their current lab order favorites folder. This proactive step is intended to minimize disruption and ensure providers have a reference for their commonly used lab items.

Go-Live Support:

During go-live, the HI team will be available for at-elbow rounding support. They will assist providers in repopulating their lab order favorites as needed, ensuring continuity in workflow and minimizing delays in patient care.

This approach is designed to provide hands-on, real-time support to our providers and reinforce our commitment to a successful go-live experience.

Frequently Asked Questions

3. Does this Quest project impact all venues at NLH?

No. This project only impacts Ambulatory venues, including Walk in Care

The following venues are NOT impacted:

- Ambulatory Surgery Centers
- Inpatient
- Oncology

2. Does this mean I will need to rebuild my Favorites?

Yes. Some of the Lab Orders will need to be rebuilt

3. Can someone else rebuild the Favorites folder for me?

No. This is not possible as this requires the end-user can log in.

4. Can I rebuild the Favorites ahead of the 9/23/25 Go Live date?

Yes. Please be sure to complete the survey [link](#).

5. Are you providing any support?

Yes. Both education and a list of your current Favorite Folder content will be provided to you to support the rebuild of Favorites orders?

6. Does the Quest project impact *all* of my Favorites Folders?

No. Only a subset of the Lab Orders in your Favorites Folders will be impacted. Additional information will be provided.

7. Is expedite or stat an additional charge to patients?

No. There is no additional charge for labs ordered as stat or expedite.

WHERE: The change will affect the following venue(s):

- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Ambulatory locations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- MAs
- Nurses
- Pharmacists
- Providers

Inpatient/ED/Peri-Op

Removal of Fluoxetine Oral Solution Order Sentences

WHAT: The following Fluoxetine oral solution order sentences are being removed from the inpatient order catalog:

- Fluoxetine 10 mg, Soln, PO, Daily
- Fluoxetine 20 mg, Soln, PO, Daily

NOTE: The **Fluoxetine 10 mg, Soln, PO, Daily** order sentence will remain visible and available for ordering for patients under 19 years of age ONLY.

WHY: Oral solution order sentences are being removed to reduce unnecessary utilization of liquid for non-pediatric populations.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
-

EHR Updates

Week of September 4 – September 10, 2025

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Removal of Single-line Rasburicase (Elitek) Medication Orders

WHAT: Single-line orders for Rasburicase will be removed.

- The following PowerPlans contain Rasburicase embedded and contain supporting guidance to ensure proper doses are ordered:
 - Hyperuricemia Treatment with Allopurinol or Rasburicase (Elitek) Adult
 - PED Tumor Lysis Syndrome Prevention with Allopurinol or Rasburicase (Elitek)

WHY: Removal of the single-line orders will ensure ordering via PowerPlan occurs for consistent ordering practices for patient safety.

WHEN: Wednesday, September 10, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL AR Gould Hospital
- NL Cancer Care (various locations)
- NL Blue Hill Hospital
- NL Eastern Maine Medical Center
- NL Maine Coast Hospital
- NL Mercy Hospital
- NL Maine Coast Hospital

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists - Inpatient
 - Providers
-

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
- Click [here](#) for more information on CAA – NLH device.
- Click [here](#) for more information on CAA – Personal device.

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals
-

EHR Updates

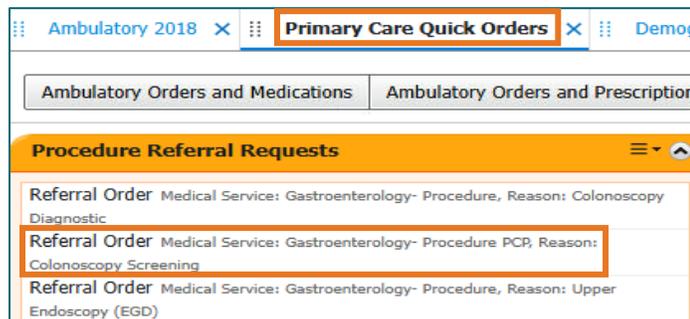
Week of September 4 – September 10, 2025

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA

PCP Colonoscopy Screening Referral Update – AR Gould

WHAT: AR Gould Primary Care Providers will start using the **Referral Order Medical Service: Gastroenterology – Procedure PCP, Reason: Colonoscopy Screening** referral order in the **Procedure Referral Request** folder on **Primary Care Quick Orders** MPage. The Referral Order Medical Service: General Surgery, Reason: Colonoscopy Screening will no longer be used for screening colonoscopies.



NOTE: Order favorites will need to be updated. Click [here](#) for more information on how to manage order favorites.

WHY: This will increase order entry efficiency for providers and will ensure the appropriate team receives the referral. Additionally, it will reduce delay in services for the patient.

WHEN: Monday, September 8, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory Primary Care

At the following NLH Member Organization(s):

- AR Gould Hospital

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Providers
-

Rapid Urine Drug Screen TRUDR Order Update – Mercy

WHAT: The **Rapid Urine Drug Screen TRUDR** orders will be updated to include a required field to document the patient’s last dose of a controlled medication.

NOTE: This will also populate the result flowsheet with the Rapid Urine Drug Screen Results.

WHY: Last dose of a patient’s controlled medication is pertinent information when reviewing Urine Drug Screen results.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Inpatient

At the following NLH Member Organization(s):

- NL Mercy

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Removal of Single-line Rasburicase (Elitek) Medication Orders

WHAT: Single-line orders for Rasburicase will be removed.

- The following PowerPlans contain Rasburicase embedded and contain supporting guidance to ensure proper doses are ordered:
 - Hyperuricemia Treatment with Allopurinol or Rasburicase (Elitek) Adult
 - PED Tumor Lysis Syndrome Prevention with Allopurinol or Rasburicase (Elitek)

WHY: Removal of the single-line orders will ensure ordering via PowerPlan occurs for consistent ordering practices for patient safety.

WHEN: Wednesday, September 10, 2025

EHR Updates

Week of September 4 – September 10, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL AR Gould Hospital
- NL Cancer Care (various locations)
- NL Blue Hill Hospital
- NL Eastern Maine Medical Center
- NL Maine Coast Hospital
- NL Mercy Hospital
- NL Maine Coast Hospital

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists - Inpatient
- Providers

Laboratory Order Updates – **Go-Live September 23 – Action Needed**

WHEN: Tuesday, September 23, 2025

WHAT: A portion of **ambulatory** labs will be sent to the Quest lab in Marlborough, MA for processing.

- To support this process, new lab orders in Oracle (Cerner) will be built.
 - **User level Lab Order Favorites will need to be rebuilt by end-users at time of go live.**
 - Sending labs to Marlborough will add 24-48 hours for processing.
 - Ten (10) NLH practices have been sending their ambulatory labs to Marlborough for two years, without concerns about turn-around time.
 - If clinically required, an additional priority of “**expedite**” can be used for these Quest labs to be processed at NLH lab site vs. going to Marlborough.
-

Action Needed:

- **Lab Order Favorites Review:** A subset of your personal lab order favorites will need to be rebuilt. Please take a few moments to review the attached spreadsheet to verify your current selections. [Click here for more information.](#)
- **Support Planning Survey:** To help us prepare for any at-elbow support you may need, please complete this brief survey. It will only take a minute. [Click here to access the survey.](#)

WHY: In 2023, NLH contracted with Quest lab to process NLH lab tests.

HOW: Instructions to Filter the Spreadsheet to Your Name:

Step 1: Click [here](#) to open the attached spreadsheet in Excel.

Step 2: Locate the column labeled **OWNER_NAME**.

Step 3: Click the **dropdown arrow** in that column.

Step 4: Type your **full name - last name first**, in the search toolbar.

Step 5: Click in the **box** next to your name, if not checked.

Step 6: Click **OK**, the spreadsheet will now only show the rows of current Favorites.

Step 7: Please ensure you print a copy of your lab order favorites for reference during go-live. Rebuilding these favorites can **only** be completed after the system is live.

NOTE: The spreadsheet may not include lab order favorites added after today. It will be updated weekly through go-live, so please check the link regularly for the latest information.

Support As part of our go-live readiness and provider support strategy, the Health

Plan: Informatics (HI) team will be providing targeted rounding assistance to ensure a smooth transition related to lab order favorites.

Pre-Go-Live Support:

The HI team will conduct rounding to remind and assist providers in reviewing the provided spreadsheet and printing a copy of their current lab order favorites

EHR Updates

Week of September 4 – September 10, 2025

folder. This proactive step is intended to minimize disruption and ensure providers have a reference for their commonly used lab items.

Go-Live Support:

During go-live, the HI team will be available for at-elbow rounding support. They will assist providers in repopulating their lab order favorites as needed, ensuring continuity in workflow and minimizing delays in patient care.

This approach is designed to provide hands-on, real-time support to our providers and reinforce our commitment to a successful go-live experience.

Frequently Asked Questions

4. Does this Quest project impact all venues at NLH?

No. This project only impacts Ambulatory venues, including Walk in Care

The following venues are NOT impacted:

- Ambulatory Surgery Centers
- Inpatient
- Oncology

2. Does this mean I will need to rebuild my Favorites?

Yes. Some of the Lab Orders will need to be rebuilt

3. Can someone else rebuild the Favorites folder for me?

No. This is not possible as this requires the end-user can log in.

4. Can I rebuild the Favorites ahead of the 9/23/25 Go Live date?

Yes. Please be sure to complete the survey [link](#).

5. Are you providing any support?

Yes. Both education and a list of your current Favorite Folder content will be provided to you to support the rebuild of Favorites orders?

6. Does the Quest project impact *all* of my Favorites Folders?

No. Only a subset of the Lab Orders in your Favorites Folders will be impacted. Additional information will be provided.

7. Is expedite or stat an additional charge to patients?

No. There is no additional charge for labs ordered as stat or expedite.

WHERE: The change will affect the following venue(s):

- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Ambulatory locations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- MAs
- Nurses
- Pharmacists
- Providers

Emergency

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
- Click [here](#) for more information on CAA – NLH device.
- Click [here](#) for more information on CAA – Personal device.

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

EHR Updates

Week of September 4 – September 10, 2025

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA

Removal of Fluoxetine Oral Solution Order Sentences

WHAT: The following Fluoxetine oral solution order sentences are being removed from the inpatient order catalog:

- Fluoxetine 10 mg, Soln, PO, Daily
- Fluoxetine 20 mg, Soln, PO, Daily

NOTE: The **Fluoxetine 10 mg, Soln, PO, Daily** order sentence will remain visible and available for ordering for patients under 19 years of age ONLY.

WHY: Oral solution order sentences are being removed to reduce unnecessary utilization of liquid for non-pediatric populations.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Removal of Single-line Rasburicase (Elitek) Medication Orders

WHAT: Single-line orders for Rasburicase will be removed.

- The following PowerPlans contain Rasburicase embedded and contain supporting guidance to ensure proper doses are ordered:
 - Hyperuricemia Treatment with Allopurinol or Rasburicase (Elitek) Adult
 - PED Tumor Lysis Syndrome Prevention with Allopurinol or Rasburicase (Elitek)

WHY: Removal of the single-line orders will ensure ordering via PowerPlan occurs for consistent ordering practices for patient safety.

WHEN: Wednesday, September 10, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL AR Gould Hospital
- NL Cancer Care (various locations)
- NL Blue Hill Hospital
- NL Eastern Maine Medical Center
- NL Maine Coast Hospital
- NL Mercy Hospital
- NL Maine Coast Hospital

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists - Inpatient
 - Providers
-

EHR Updates

Week of September 4 – September 10, 2025

Inpatient

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
- Click [here](#) for more information on CAA – NLH device.
- Click [here](#) for more information on CAA – Personal device.

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA
-

Removal of Fluoxetine Oral Solution Order Sentences

WHAT: The following Fluoxetine oral solution order sentences are being removed from the inpatient order catalog:

- Fluoxetine 10 mg, Soln, PO, Daily
- Fluoxetine 20 mg, Soln, PO, Daily

NOTE: The **Fluoxetine 10 mg, Soln, PO, Daily** order sentence will remain visible and available for ordering for patients under 19 years of age ONLY.

WHY: Oral solution order sentences are being removed to reduce unnecessary utilization of liquid for non-pediatric populations.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists

WHAT: **Respiratory Therapy Note PowerForm**

- The **Respiratory Therapy Note PowerForm** will **replace** the use of the **Nursing Note** for Respiratory Therapists.

Locating a Completed Respiratory Therapy Note

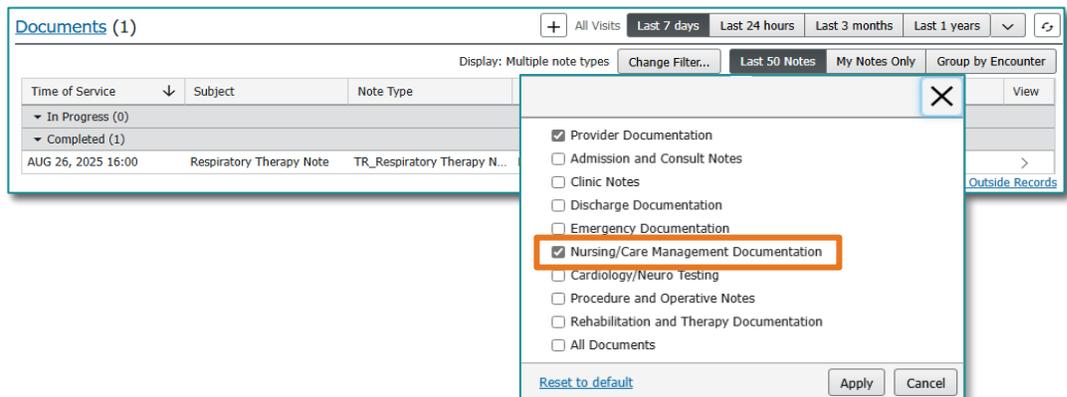
- The **Respiratory Therapy Note** can be found in:
 - **Clinical Entry Workspace**
 - **Documentation in Menu/Table of Contents**
-

EHR Updates

Week of September 4 – September 10, 2025

- **Results Review** in the following tabs:
 - Results Extended
 - All Flowsheets – Clinical Documentation
 - Critical Care
- **Provider View**
 - **Documentation** component – Respiratory Therapy Notes are included with the Nursing documentation filters.
 - Use the **Change Filter** button and select **Nursing Documentation** to pull Nursing and Respiratory Therapy Notes into the Documentation component.

NOTE: The filter name to include Nursing/Respiratory Notes varies by the various Provider View tabs (MPages).



WHY: Respiratory Therapy Notes will be easier to locate.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- AR Gould
- EMMC
- Maine Coast Hospital
- Mercy
- Sebecook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- Nursing *as an FYI*
- Providers *as an FYI*

Rapid Urine Drug Screen TRUDR Order Update – Mercy

WHAT: The **Rapid Urine Drug Screen TRUDR** orders will be updated to include a required field to document the patient’s last dose of a controlled medication.

NOTE: This will also populate the result flowsheet with the Rapid Urine Drug Screen Results.

WHY: Last dose of a patient’s controlled medication is pertinent information when reviewing Urine Drug Screen results.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Inpatient

At the following NLH Member Organization(s):

- NL Mercy

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Removal of Single-line Rasburicase (Elitek) Medication Orders

WHAT: Single-line orders for Rasburicase will be removed.

- The following PowerPlans contain Rasburicase embedded and contain supporting guidance to ensure proper doses are ordered:
 - Hyperuricemia Treatment with Allopurinol or Rasburicase (Elitek) Adult
 - PED Tumor Lysis Syndrome Prevention with Allopurinol or Rasburicase (Elitek)
-

EHR Updates

Week of September 4 – September 10, 2025

WHY: Removal of the single-line orders will ensure ordering via PowerPlan occurs for consistent ordering practices for patient safety.

WHEN: Wednesday, September 10, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL AR Gould Hospital
- NL Cancer Care (various locations)
- NL Blue Hill Hospital
- NL Eastern Maine Medical Center
- NL Maine Coast Hospital
- NL Mercy Hospital
- NL Maine Coast Hospital

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists - Inpatient
- Providers

Peri-Op

Artificial Intelligence (AI) Consent Documentation

WHAT: AI consent documentation is the responsibility of the performing provider to include in documentation. Best practice is that the consent is in the DAX or CAA AI application, with the approved consent statement. DAX users will need to manually add the approved consent statement.

- Click [here](#) for more information on DAX.
 - Click [here](#) for more information on CAA – NLH device.
 - Click [here](#) for more information on CAA – Personal device.
-

Approved Consent

The content of this note was generated using the assistance of Artificial Intelligence (AI) technology. At the start of this visit, the patient was informed of its use and was given the opportunity to decline its use. The patient did not object.

NOTE: Avoid using waivers within the note, this implies that none of the documentation can be trusted.

WHY: Artificial Intelligence (AI) is used frequently to save time and ensure documentation is consistently filled in and accurate. It's important for the consent language to be consistent across all applications.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Providers using DAX and CAA

Removal of Fluoxetine Oral Solution Order Sentences

WHAT: The following Fluoxetine oral solution order sentences are being removed from the inpatient order catalog:

- Fluoxetine 10 mg, Soln, PO, Daily
- Fluoxetine 20 mg, Soln, PO, Daily

NOTE: The **Fluoxetine 10 mg, Soln, PO, Daily** order sentence will remain visible and available for ordering for patients under 19 years of age ONLY.

WHY: Oral solution order sentences are being removed to reduce unnecessary utilization of liquid for non-pediatric populations.

EHR Updates

Week of September 4 – September 10, 2025

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Removal of Single-line Rasburicase (Elitek) Medication Orders

WHAT: Single-line orders for Rasburicase will be removed.

- The following PowerPlans contain Rasburicase embedded and contain supporting guidance to ensure proper doses are ordered:
 - Hyperuricemia Treatment with Allopurinol or Rasburicase (Elitek) Adult
 - PED Tumor Lysis Syndrome Prevention with Allopurinol or Rasburicase (Elitek)

WHY: Removal of the single-line orders will ensure ordering via PowerPlan occurs for consistent ordering practices for patient safety.

WHEN: Wednesday, September 10, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory
- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL AR Gould Hospital
 - NL Cancer Care (various locations)
 - NL Blue Hill Hospital
 - NL Eastern Maine Medical Center
 - NL Maine Coast Hospital
 - NL Mercy Hospital
 - NL Maine Coast Hospital
-

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists - Inpatient
- Providers

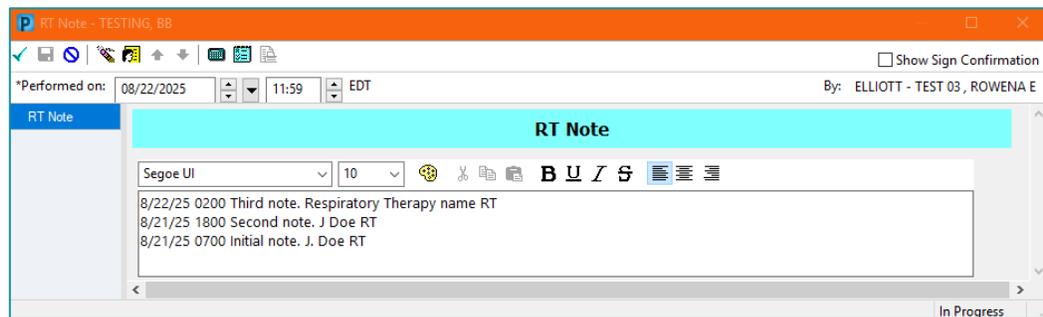
Therapies: Respiratory

Inpatient Only

Respiratory Therapy Note PowerForm Replaces Use of Nursing Note for Respiratory Therapists

WHAT: **Respiratory Therapy Note PowerForm**

- The **Respiratory Therapy Note** PowerForm will replace the use of the **Nursing Note** for Respiratory Therapists.
- The **Respiratory Therapy Note** should be used for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.



- Click [here](#) for more details on documenting the Respiratory Therapy Note.

NOTE: **DO NOT** modify the **Respiratory Therapy Note** from **Form Browser** or **Clinical Entry Workspace** to **add a new note**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

EHR Updates

Week of September 4 – September 10, 2025

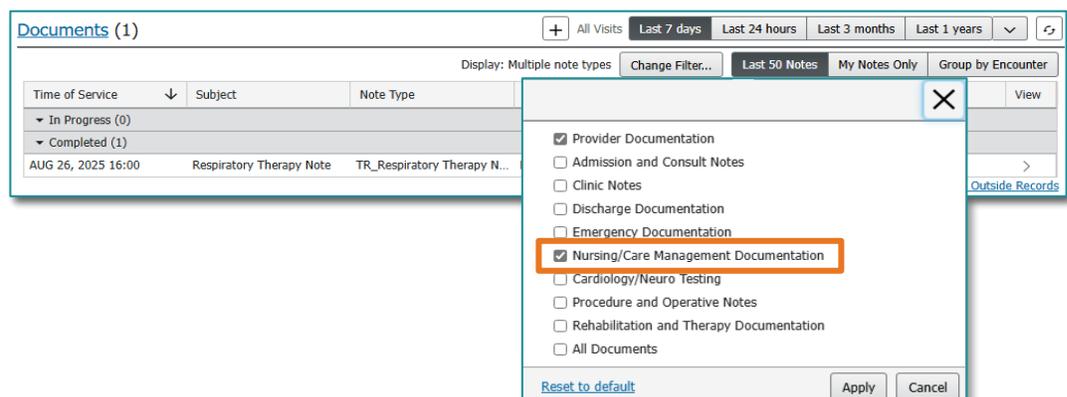
Accessing the Respiratory Therapy Note PowerForm

- The **Respiratory Therapy Note** will be available in **Clinical Entry Workspace** and the Respiratory Therapy **Adhoc** folders.

Locating a Completed Respiratory Therapy Note

- The **Respiratory Therapy Note** can be found in:
 - **Clinical Entry Workspace**
 - **Nurse View**
 - **Handoff** tab in **Clinical Notes** component
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review** in the following tabs:
 - Results Extended
 - All Flowsheets – Clinical Documentation
 - Critical Care
 - **Provider View**
 - **Documentation** component – Respiratory Therapy Notes are included with the Nursing documentation filters.
 - Use the **Change Filter** button and select **Nursing Documentation** to pull Nursing and Respiratory Therapy Notes into the Documentation component.

NOTE: The filter name to include Nursing/Respiratory Notes varies by the various Provider View tabs (MPages).



WHY: Respiratory Therapy Notes will be easier to locate.

WHEN: Tuesday, September 9, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- AR Gould
- EMMC
- Maine Coast Hospital
- Mercy
- Sebecook Valley Hospital

WHO: The change will affect the following staff at the above noted locations:

- Respiratory Therapists