

## REMINDER: Quest Laboratory Order Favorites

**DATE:** Tuesday, September 23, 2025

**WHAT:** A portion of **ambulatory** labs will be sent to the Quest lab in Marlborough, MA, for processing. To support this process, new lab orders in Oracle (Cerner) will be built. Click [here](#) to view a crosswalk of orders.

**Action Needed:**

- **Lab Order Favorites Review:** Please take a few moments to review the [spreadsheet](#) to verify your current selections.

**Instructions to Filter the Spreadsheet to Your Name:**

**Step 1:** Locate the column labeled **OWNER\_NAME**.

**Step 2:** Click the **dropdown arrow** in that column.

**Step 3:** Type your **full name - last name first**, in the search toolbar.

**Step 4:** Click in the **box** next to your name, if not checked.

**Step 5:** Click **OK**, the spreadsheet will now only show the rows of current Favorites that are impacted.

**NOTE:** The spreadsheet may not include lab order favorites added after today. It will be updated weekly through go-live, so please check the link regularly for the latest information.

- **Support Planning Survey:** To help us prepare for any at-elbow support you may need, please complete this brief survey. It will only take a minute. [Click here to access the survey.](#)
  - If there are any questions or concerns, reach out to the office Super User, connect with a Health Informatics team member or enter a ServiceNow ticket.

**WHY:** In 2023, NLH contracted with Quest lab to process NLH lab tests.

**WHERE:** The change will affect the following venue(s):

- Ambulatory/Walk-in Care

**At the following NLH Member Organization(s):**

- All NLH Ambulatory locations (excluding Mayo)

**WHO:** The change will affect the following staff in their ambulatory positions at the above noted locations:

- MAs
- Nurses
- Pharmacists
- Providers/Clinicians

**\*\*PLEASE NOTE: This mailbox is not monitored.\*\***

[Please direct any questions to the Health Informatics team using this link.](#)