



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of September 25 – October 1, 2025

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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Behavioral Health – Inpatient

Clairvia Updates

WHAT: An update to streamline employee information from **Infor** to **Clairvia**, along with two enhancements to concerning **Primary Email Designations** and **Employee Threshold Settings**.

Primary Email Designations

- **Change:** Employees in Clairvia will now have their Northern Light email address set as the primary email.
- **Impact:** All Employees
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 - Employees with a designated primary email will have their existing notification settings transferred to their Northern Light email.
- **Action Recommended:** Review your employee notification preferences on or after 10/1/2025. (Recommended Settings, page 7: [Clairvia Web - Team Scheduling Guide](#).)

Employee Threshold Settings

- **Change:**
 - Max Hours: Employees in Clairvia will now only get a “max hours” warning when they reach **40 hours in one week**.
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 - **Impact:** Schedulers
 - Improved accuracy for conflict messages when working in Schedule Editor.
 - Enhanced tracking of minimum hours per pay period in the Staffing Analyzer tool.
 - **Action Recommended:** None
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EHR Updates

Week of September 25 – October 1, 2025

WHY: The enhancement addresses recurring issues related to rehire processing, employee transfers, and terminations, frequently reported via ServiceNow tickets.

Primary Email Designations

- **Why:** Having a designated primary email address is critical for manager notifications to function properly.

Employee Threshold Settings

- **Why:** Thresholds in Clairvia support scheduling staff with FTEs and avoiding premium labor costs. These thresholds are already maintained through the interface with Infor interface and are being adjusted for consistency.

WHEN: Wednesday October 1, 2025

WHERE: The change will affect the following venue(s):

- All Units/Department using Clairvia

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- All Staff with Clairvia Access

Care Management – Inpatient

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Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
9/30/2025	All	Incorrect Encounter Alert	Combined multiple alerts to reduce duplicate alerting and updated rule logic to fire based on expected workflows
10/8/2025	Ambulatory	AMB JPP Adult	Updates include addition of Related Results and organization of the "Labs for Chronic Disease Management" section (alphabetization, bolding of notes, additional lab orders for Diabetes)
10/8/2025	Inpatient	Hyperbilirubinemia Treatment	CDS review. Updates to patient care orders

Leadership

Emergency

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EHR Updates

Week of September 25 – October 1, 2025

Nursing, CNA, Medical Assistants

Ambulatory/WIC

Home Care and Hospice Referrals

WHAT: Home Care and Hospice Referrals will now be considered an inbound referral. To ensure throughput of the referral, use the **Referral Order** with the medical service of **Home Care or Hospice**.

Referral Order	Medical Service Home Care
Referral Order	Medical Service Hospice

If further information is necessary for the referral, Message Center will be used to communicate, ensuring all documentation is reflected in the medical record.

WHY: The process will allow for a streamlined referral process for all patients both on the sending and receiving end. Referral throughput will also be visible in the patient record.

WHEN: Wednesday, October 1, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH locations (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Emergency

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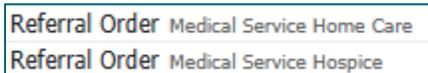
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Physicians, Physician Assistants, Nurse Practitioners

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