



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of November 20 – November 26, 2025

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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Behavioral Health Staff

Inpatient Only

Non-Medication Skin Care Products Removed From Order Catalog and added to iView for Documentation – Effective 12/2/25

WHAT: Orders

The following **non-medication skin care products** used for skin hydration and not the treatment of a disease state have been **removed** from **PowerPlans** and the **order catalog**:

- Aquafor
- Eucerin
- Lanolin
- Vaseline
- Vitamin A&D Ointment

Obtaining the Non-Medication Skin Care Products

The non-medication skin care products will become floor stock items and nursing should follow the current process of obtaining floor stock items.

Pharmacy Product	Supply Chain Description	Infor Item #	MFG
Eucerin Cream	Eucerin Lotion 8.4 oz	547227	Beiersdorf Inc
Lanolin Cream	Purelan Lanolin Cream 7g	547232	Medela
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Vaseline	Jelly Petroleum Remedy Essentials 4 oz	546768	Medline
A&D	Ointment Soothe & Cool 2 oz	541567	Medline

NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

Click [here](#) to access the Supply Chain Portal.

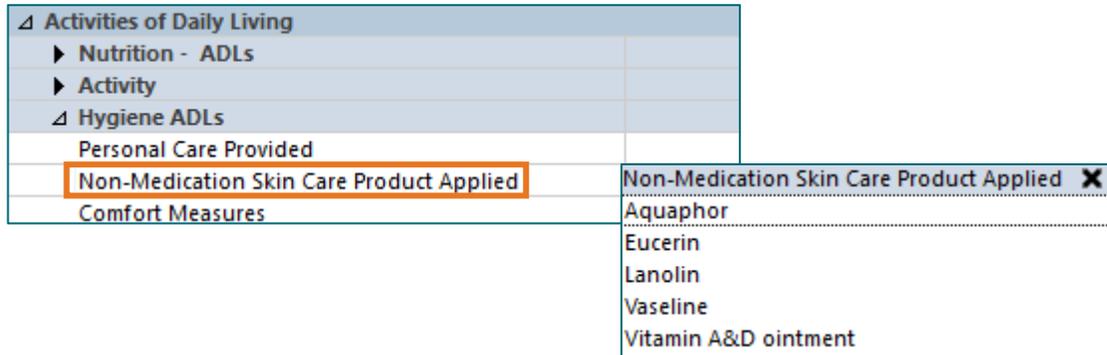
Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
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- Nursing and CNAs are to use this documentation field when these products are used.



NOTE: The existing **orders** for these products **will be discontinued** at the time of go-live. Nursing/CNAs will **continue to use these products** on their patients and **document their usage in iView**.

- WHY:**
- Improves nursing and CNA workflows.
 - Improves patient experience by allowing these products to be at the bedside.

WHEN: Tuesday, December 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
 - Pharmacy
 - Providers
-

EHR Updates

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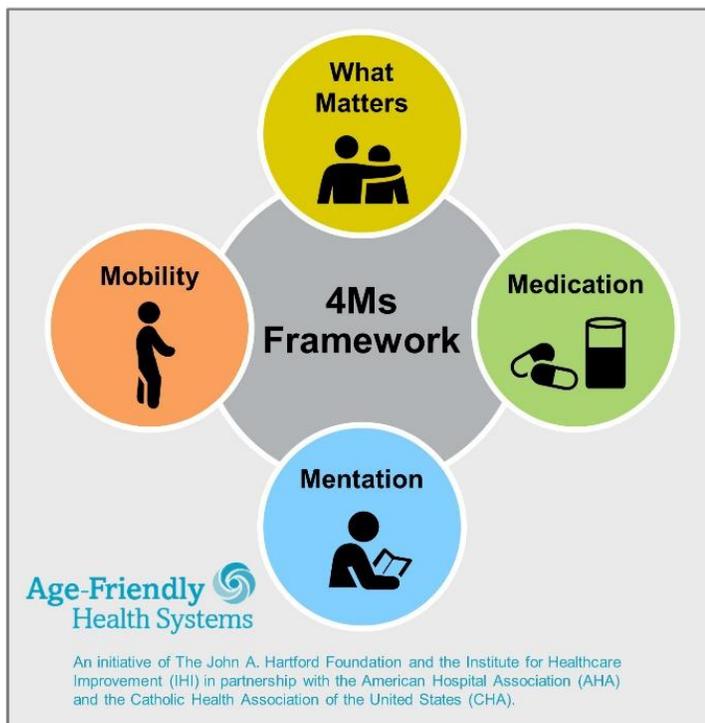
Care Managers

Inpatient

Age Friendly Health System – Effective 12/2/25

WHAT: The Age Friendly Health System is built on decades of geriatric research and focuses on delivering safe, reliable, patient centered care for older adults through the 4M's Framework.

What Matters documentation, Age Friendly Worklist, Age Friendly MPage component, and a template in provider Dyn Doc Notes are being implemented to support the Age Friendly Health System.



For related work, this graphic may be used in its entirety without requesting permission. Graphic files and guidance at ihi.org/AgeFriendly

What Matters

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

Mobility

Ensure that older adults move safely every day in order to maintain function and do What Matters.

What Matters Documentation

- What Matters documentation is being added to the following PowerForms:
 - Admission History Adult
 - Preprocedure Checklist
- Available as a stand-alone PowerForm

Click [here](#) for more detailed information on how to talk to the patient about What Matters and the Age Friendly implementation.

Age Friendly Worklist

- The Age Friendly Worklist displays documentation from the 4M's Framework.
- The Age Friendly Worklist has been added as an additional tab in the **Provider Handoff** and the **Clinical Leader Organizer** for ease in viewing this data.
- The Age Friendly Worklist has been added to the **Toolbar** for easy access for those care providers who do not have the Provider Handoff or Clinical Leader Organizer.

Click [here](#) for more detailed information on how to use the Age Friendly Worklist.

Age Friendly MPage Component

- The Age Friendly MPage component pulls in high level documentation from the 4M's Framework.

NOTE: Use the Age Friendly Worklist to review the identified High-Risk medications and other data in more detail.

- The Age Friendly MPage component has been added to **Provider View** workflow pages and to the **Nurse Handoff** tab in **Nurse View**. The component has also been added to the workflow MPages for the entire care team.

Provider Dyn Doc Notes

- Age Friendly Health System template will pull into the bottom right side of the following Dyn Doc notes:
 - Admission H&P Notes
 - Progress Notes
 - Consult Notes
 - Transfer and Discharge Summary Notes

WHY: Maine has the oldest population in the nation. Older adults bring experience, complexity, and deeply personal definitions of quality of life.

EHR Updates

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Age Friendly care starts with understanding what matters to each patient, then aligning our clinical decisions around that. It's about making medicine personal.

CMS now recognizes Age Friendly Health Systems as part of the Hospital Inpatient Quality Reporting (IQR) Program. This means that our hospitals commitment to safe, high quality, patient centered care for adults aged 65 and older will be assessed using four evidence-based domains known as the 4Ms in the framework; what matters, medication, mentation, and mobility.

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- Age Friendly Health System documentation flows to the Provider Dyn Doc Notes for full visibility and to ensure the provider understands the patient's wishes.

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- Clinical Care Team
 - Nurses
 - Providers
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Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
12/2/2025	Inpatient	BH PED Psychiatric Emergency	Acadia ONLY. All medication orders now in subphases by diagnosis
12/2/2025	Inpatient	BH PED Psychiatric Emergency ADHD	New subphase for Acadia ONLY
12/2/2025	Inpatient	BH PED Psychiatric Emergency Anxiety Trauma PTSD	New subphase for Acadia ONLY
12/2/2025	Inpatient	BH PED Psychiatric Emergency Developmentally Delayed Autism	New subphase for Acadia ONLY
12/2/2025	Inpatient	BH PED Psychiatric Emergency Mania Psychosis	New subphase for Acadia ONLY
12/2/2025	Inpatient	BH PED Psychiatric Emergency ODD Conduct Disorder	New subphase for Acadia ONLY
12/2/2025	Inpatient	BH PED Psychiatric Emergency Unknown Etiology	New subphase for Acadia ONLY

Leadership

Emergency

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- Eucerin
- Lanolin

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- Vaseline
- Vitamin A&D Ointment

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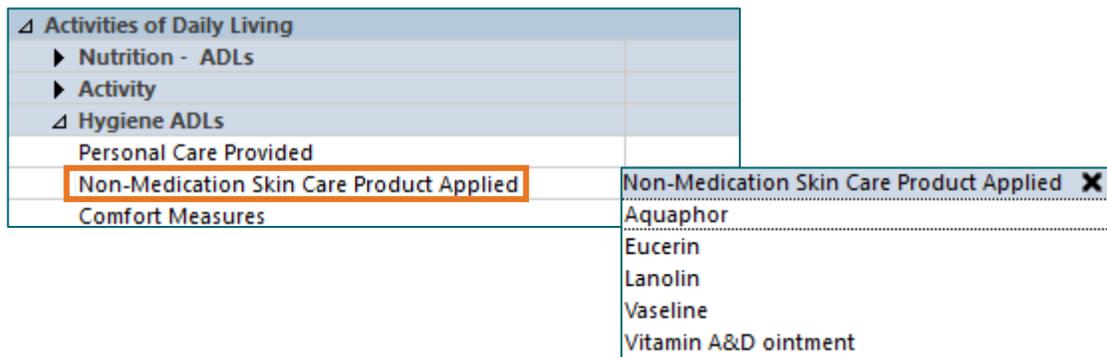
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NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

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Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
 - Nursing and CNAs are to use this documentation field when these products are used.



NOTE: The existing **orders** for these products **will be discontinued** at the time of go-live. Nursing/CNAs will **continue to use these products** on their patients and **document their usage in iView**.

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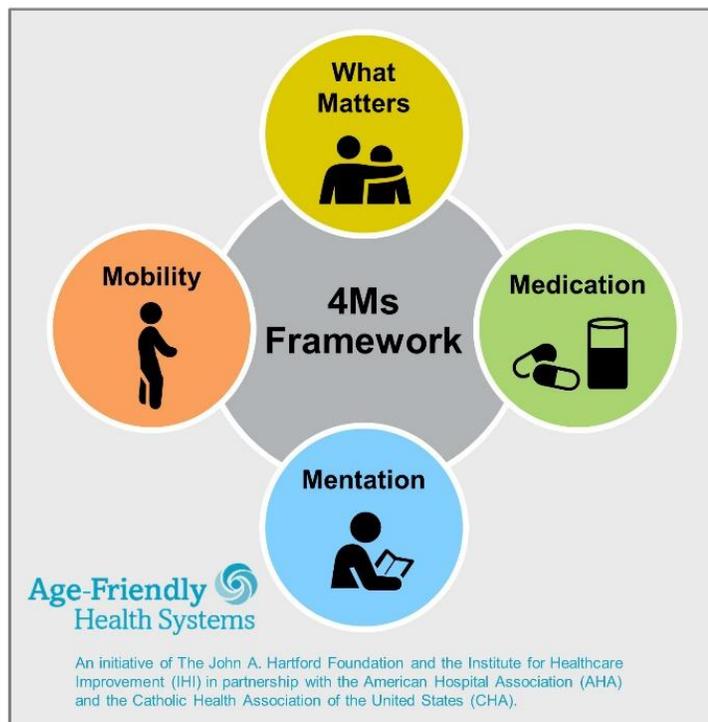
Age Friendly Health System – Effective 12/2/25

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What Matters documentation, Age Friendly Worklist, Age Friendly MPage component, and a template in provider Dyn Doc Notes are being implemented to support the Age Friendly Health System.

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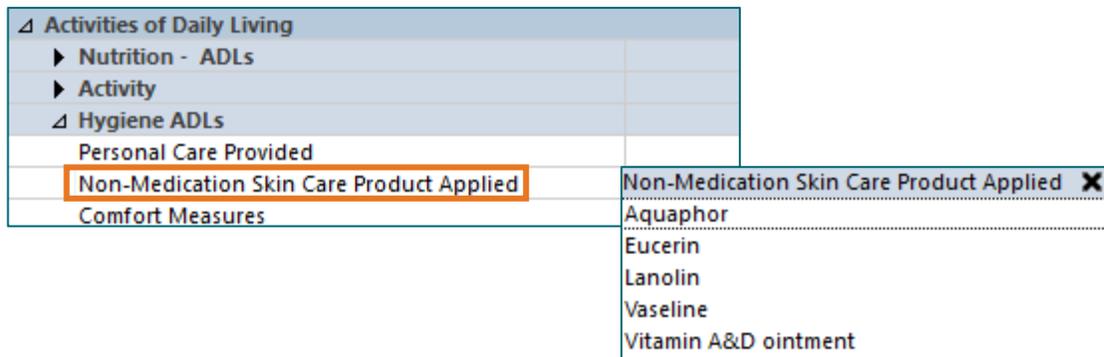
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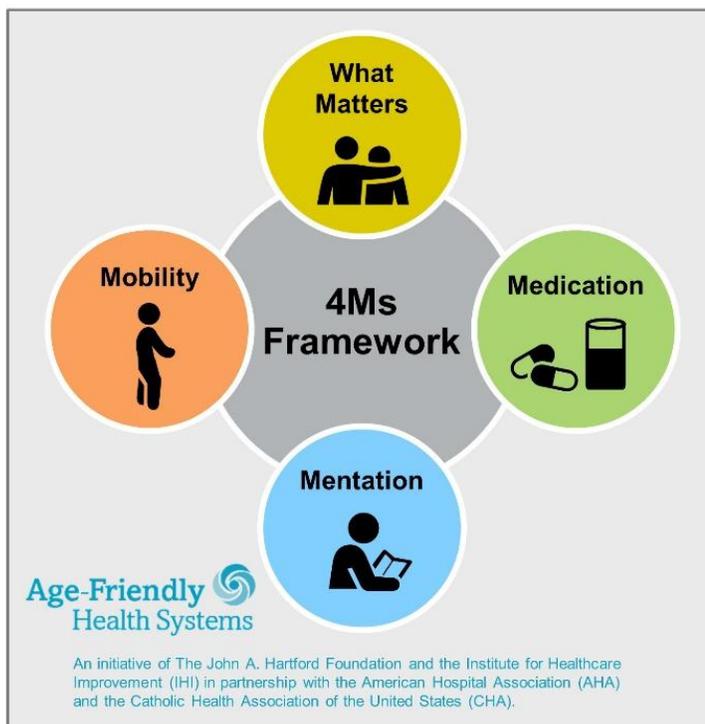
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EHR Updates

Week of November 20 – November 26, 2025

- Progress Notes
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Peri-Op

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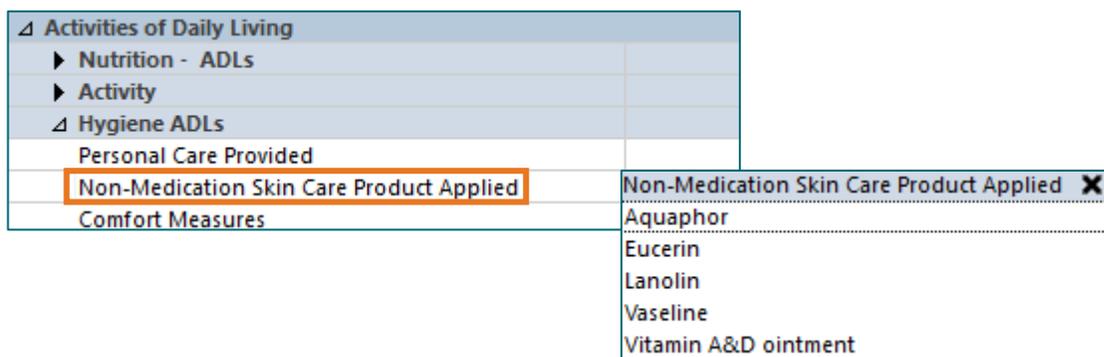
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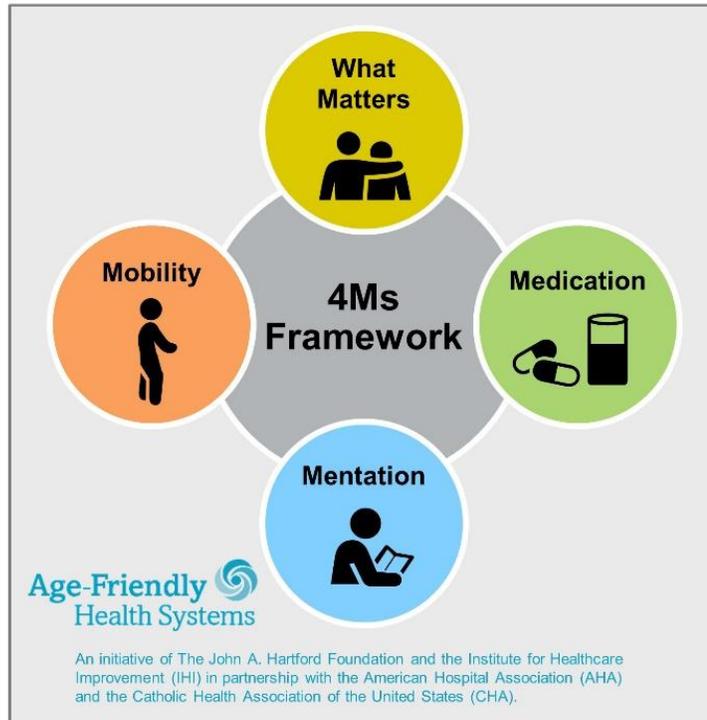
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Nursing, CNA, Medical Assistants

Emergency

Non-Medication Skin Care Products Removed From Order Catalog and added to iView for Documentation – *Effective 12/2/25*

WHAT: **Orders**

The following **non-medication skin care products** used for skin hydration and not the treatment of a disease state have been **removed** from **PowerPlans** and the **order catalog**:

- Aquafor
- Eucerin
- Lanolin
- Vaseline
- Vitamin A&D Ointment

Obtaining the Non-Medication Skin Care Products

EHR Updates

Week of November 20 – November 26, 2025

The non-medication skin care products will become floor stock items and nursing should follow the current process of obtaining floor stock items.

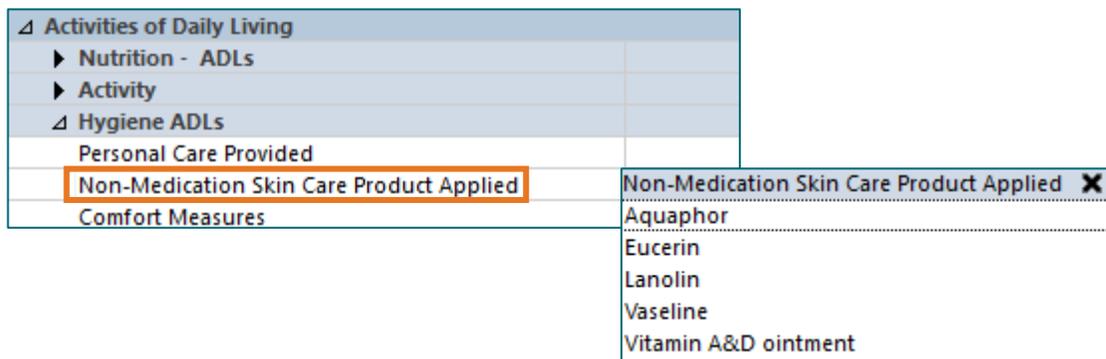
Pharmacy Product	Supply Chain Description	Infor Item #	MFG
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Lanolin Cream	Purelan Lanolin Cream 7g	547232	Medela
Vaseline	Jelly Petroleum 1 oz	541641	Medline
Vaseline	Jelly Petroleum Remedy Essentials 4 oz	546768	Medline
A&D	Ointment Soothe & Cool 2 oz	541567	Medline

NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

Click [here](#) to access the Supply Chain Portal.

Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
 - Nursing and CNAs are to use this documentation field when these products are used.



NOTE: The existing **orders** for these products **will be discontinued** at the time of go-live. Nursing/CNAs will **continue to use these products** on their patients and **document their usage in iView**.

- WHY:**
- Improves nursing and CNA workflows.
 - Improves patient experience by allowing these products to be at the bedside.

WHEN: Tuesday, December 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
- Pharmacy
- Providers

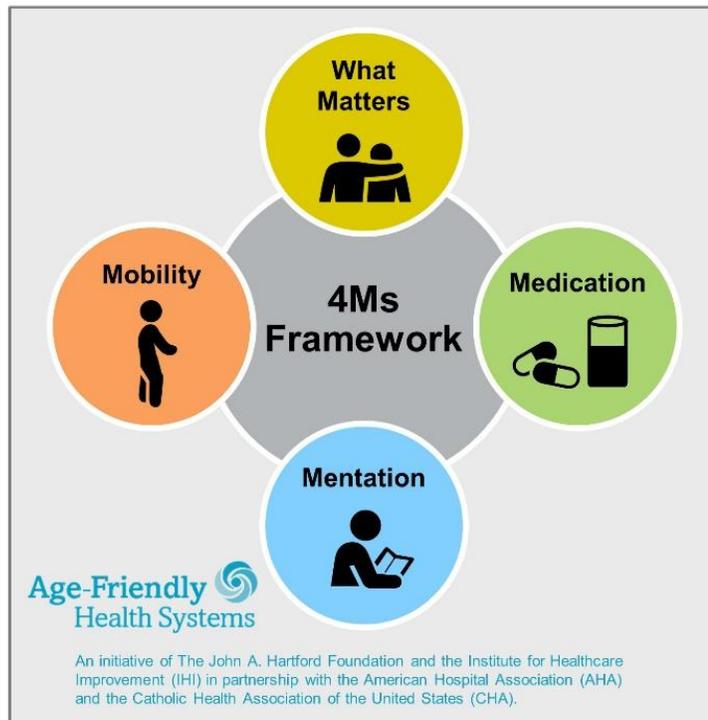
Age Friendly Health System – Effective 12/2/25

WHAT: The Age Friendly Health System is built on decades of geriatric research and focuses on delivering safe, reliable, patient centered care for older adults through the 4M's Framework.

What Matters documentation, Age Friendly Worklist, Age Friendly MPage component, and a template in provider Dyn Doc Notes are being implemented to support the Age Friendly Health System.

EHR Updates

Week of November 20 – November 26, 2025



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What Matters

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

Mobility

Ensure that older adults move safely every day in order to maintain function and do What Matters.

What Matters Documentation

- What Matters documentation is being added to the following PowerForms:
 - Admission History Adult
 - Preprocedure Checklist
- Available as a stand-alone PowerForm

Click [here](#) for more detailed information on how to talk to the patient about What Matters and the Age Friendly implementation.

Age Friendly Worklist

- The Age Friendly Worklist displays documentation from the 4M's Framework.
- The Age Friendly Worklist has been added as an additional tab in the **Provider Handoff** and the **Clinical Leader Organizer** for ease in viewing this data.

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NOTE: Use the Age Friendly Worklist to review the identified High-Risk medications and other data in more detail.

- The Age Friendly MPage component has been added to **Provider View** workflow pages and to the **Nurse Handoff** tab in **Nurse View**. The component has also been added to the workflow MPages for the entire care team.

Provider Dyn Doc Notes

- Age Friendly Health System template will pull into the bottom right side of the following Dyn Doc notes:
 - Admission H&P Notes
 - Progress Notes
 - Consult Notes
 - Transfer and Discharge Summary Notes

WHY: Maine has the oldest population in the nation. Older adults bring experience, complexity, and deeply personal definitions of quality of life.

Age Friendly care starts with understanding what matters to each patient, then aligning our clinical decisions around that. It's about making medicine personal.

CMS now recognizes Age Friendly Health Systems as part of the Hospital Inpatient Quality Reporting (IQR) Program. This means that our hospitals commitment to safe, high quality, patient centered care for adults aged 65 and older will be assessed using four evidence-based domains known as the 4Ms in the framework; what matters, medication, mentation, and mobility.

Provider Dyn Doc Notes

EHR Updates

Week of November 20 – November 26, 2025

- Age Friendly Health System documentation flows to the Provider Dyn Doc Notes for full visibility and to ensure the provider understands the patient’s wishes.

WHEN: Tuesday, December 2, 2025

WHERE: The change will affect the following venue(s):

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At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and Acadia)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Care Team
- Nurses
- Providers

Inpatient

Non-Medication Skin Care Products Removed From Order Catalog and added to iView for Documentation – Effective 12/2/25

WHAT: Orders

The following **non-medication skin care products** used for skin hydration and not the treatment of a disease state have been **removed** from **PowerPlans** and the **order catalog**:

- Aquafor
- Eucerin
- Lanolin
- Vaseline
- Vitamin A&D Ointment

Obtaining the Non-Medication Skin Care Products

The non-medication skin care products will become floor stock items and nursing should follow the current process of obtaining floor stock items.

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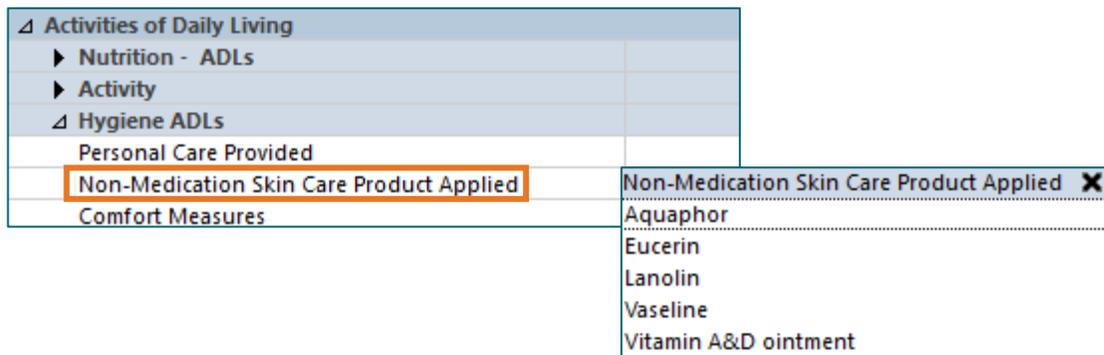
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A&D	Ointment Soothe & Cool 2 oz	541567	Medline

NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

Click [here](#) to access the Supply Chain Portal.

Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
 - Nursing and CNAs are to use this documentation field when these products are used.



NOTE: The existing **orders** for these products **will be discontinued** at the time of go-live. Nursing/CNAs will **continue to use these products** on their patients and **document their usage in iView**.

- WHY:**
- Improves nursing and CNA workflows.
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EHR Updates

Week of November 20 – November 26, 2025

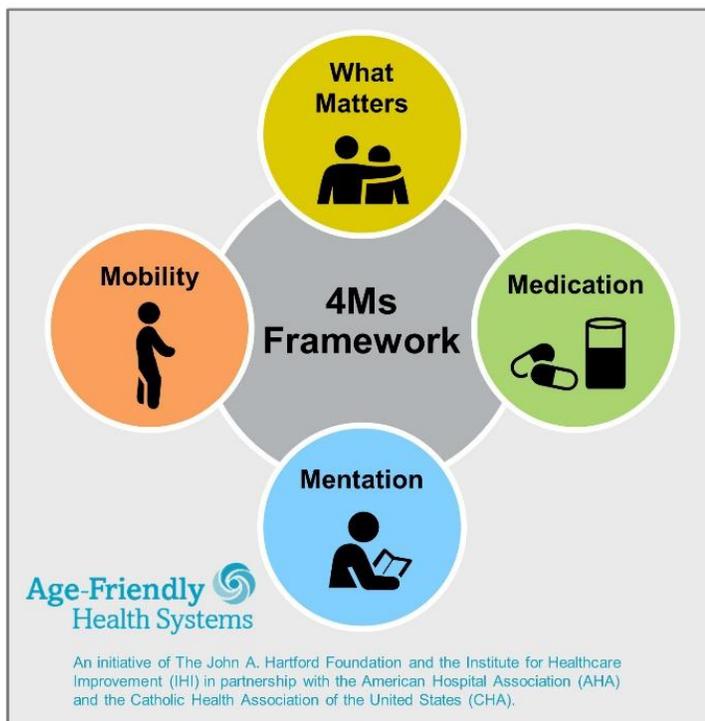
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What Matters Documentation

- What Matters documentation is being added to the following PowerForms:
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EHR Updates

Week of November 20 – November 26, 2025

WHY: Maine has the oldest population in the nation. Older adults bring experience, complexity, and deeply personal definitions of quality of life.

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Peri-Op

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WHAT: Orders

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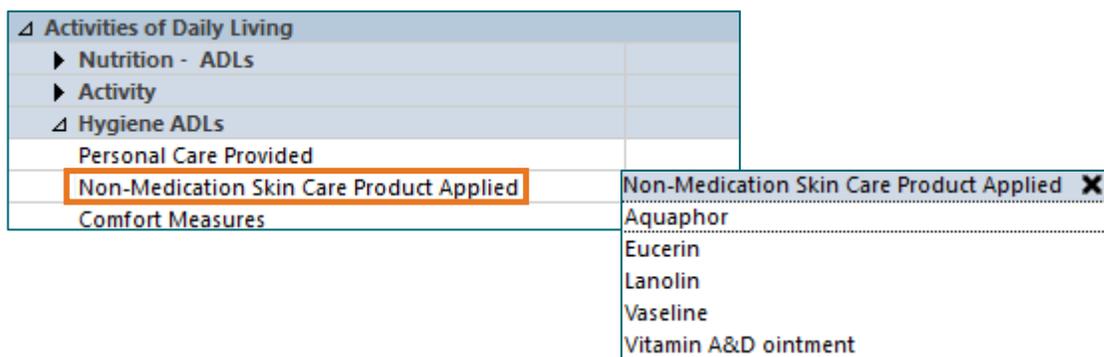
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NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

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Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
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EHR Updates

Week of November 20 – November 26, 2025

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- Pharmacy
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Pharmacists & Pharmacy Technicians

Inpatient/ED/Peri-Op

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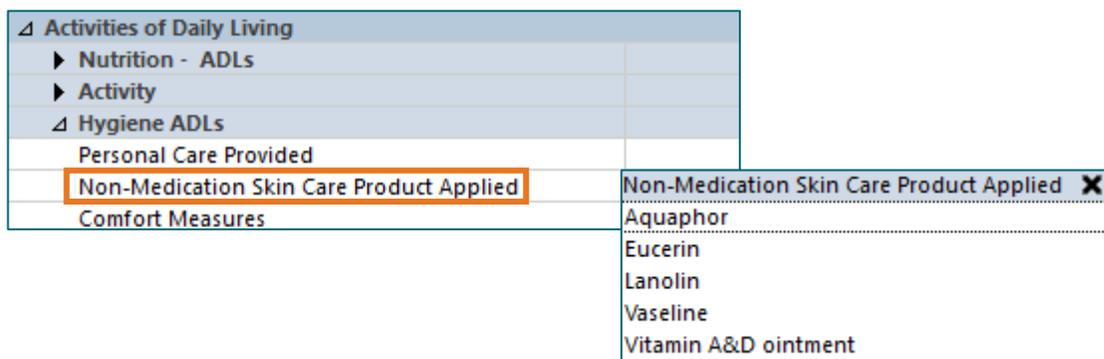
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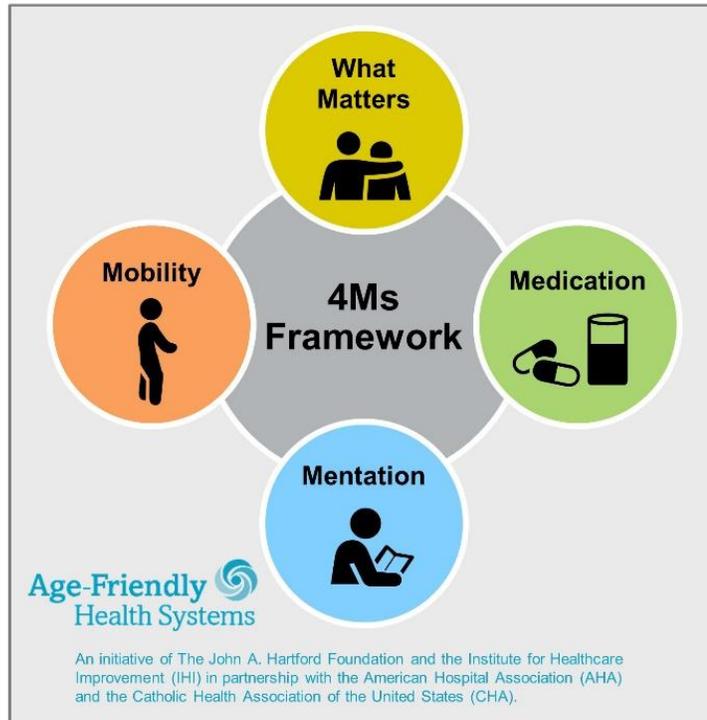
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- Nurses
- Providers

Physicians, Physician Assistants, Nurse Practitioners

Emergency

Non-Medication Skin Care Products Removed From Order Catalog and added to iView for Documentation – *Effective 12/2/25*

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Week of November 20 – November 26, 2025

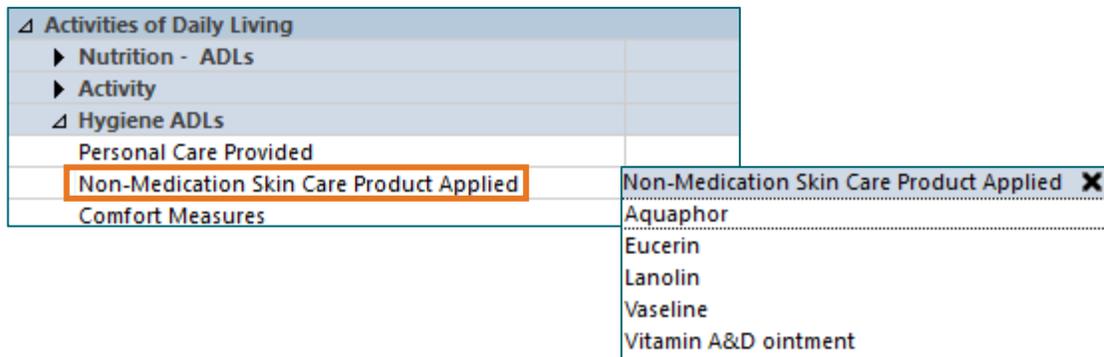
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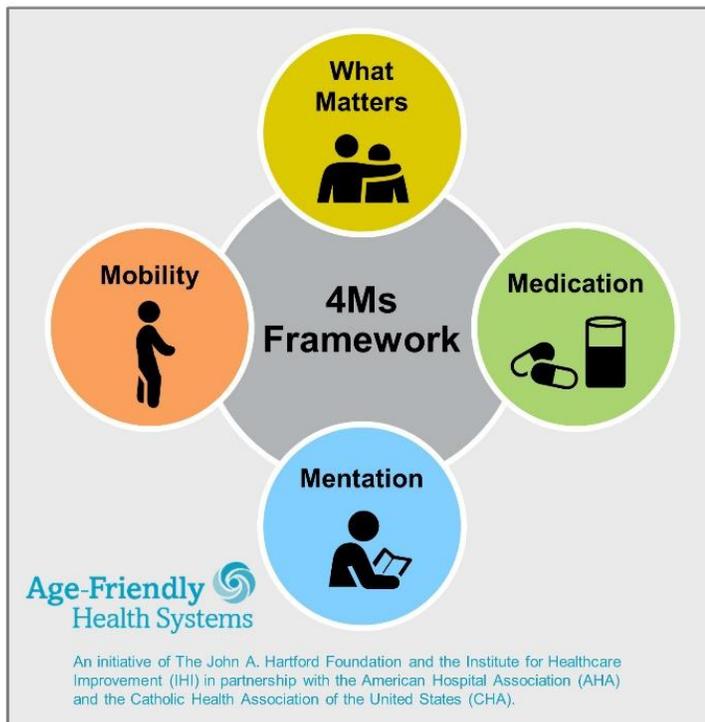
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Week of November 20 – November 26, 2025

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EHR Updates

Week of November 20 – November 26, 2025

Inpatient

Outpatient Office Follow-ups after Discharge

WHAT: Patient care needed after discharge, in an outpatient office, is coordinated by using the **INP Resource Center Consult** order.

Using the order

- Enter the **Resource Center Consult Reason**.
- Enter **Consult Reason Details**.
- If specific **Resource Center Services are needed**, enter as a comment.
- Fill in other details as necessary.

The screenshot shows a web-based form titled "Details for INP Resource Center Consult". At the top, there are tabs for "Details", "Order Comments", and "Diagnoses". Below the tabs are several input fields and controls:

- *Start Date/Time: 11/14/2025, 0853 EST
- Priority: Routine
- *Resource Center Consult Reason: (dropdown menu)
- Consult Reason Details: (text input)
- Stop Date/Time: **/**/****, EST
- What services are needed: (dropdown menu)
- Resource Center Services Needed Comment: (text input)
- Date of Surgery: **/**/****
- Home Health Agency Preference: Yes No
- Home Health Agency Preference Comment: (text input)

NOTE: As a reminder, this order can be saved as an Order Favorite with a default reason to make ordering more efficient, click [here](#) for more information on Order Favorites.

WHY: This is a reminder on how to communicate when follow-up care is needed for a patient in an outpatient office.

WHEN: Effective Immediately

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At the following NLH Member Organization(s):

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NOTE: Work with nursing leadership and supply chain to get these items stocked where needed.

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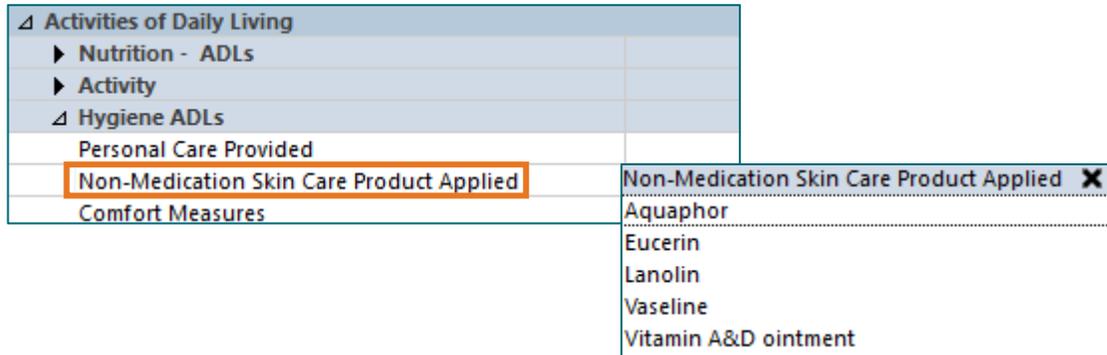
Documentation of Non-Medication Skin Care Products

- **Non-Medication Skin Care Product Applied** has been added to **Activities of Daily Living Hygiene ADLs** in Interactive View and I&O.
-

EHR Updates

Week of November 20 – November 26, 2025

- Nursing and CNAs are to use this documentation field when these products are used.



NOTE: The existing **orders** for these products **will be discontinued** at the time of go-live. Nursing/CNAs will **continue to use these products** on their patients and **document their usage in iView**.

- WHY:**
- Improves nursing and CNA workflows.
 - Improves patient experience by allowing these products to be at the bedside.

WHEN: Tuesday, December 2, 2025

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At the following NLH Member Organization(s):

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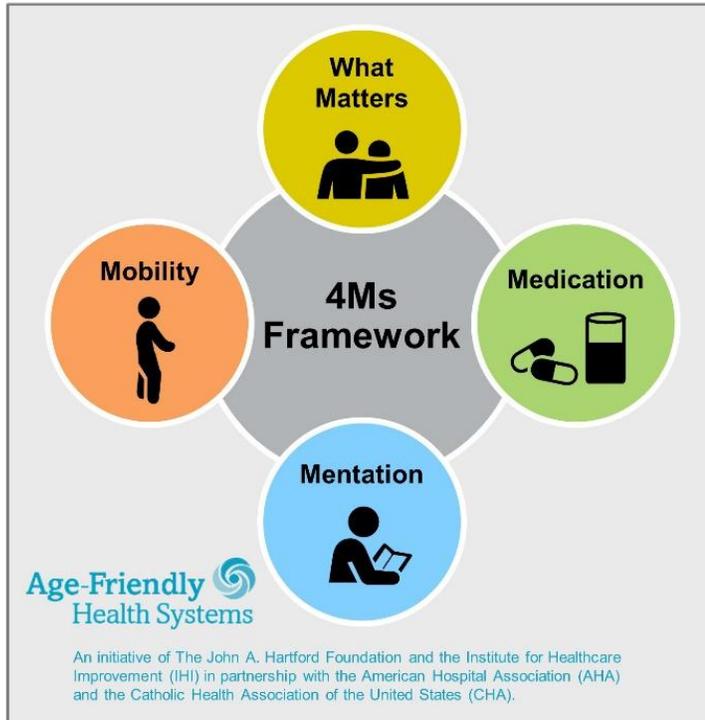
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Age Friendly Health System – Effective 12/2/25

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Mobility

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EHR Updates

Week of November 20 – November 26, 2025

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older will be assessed using four evidence-based domains known as the 4Ms in the framework; what matters, medication, mentation, and mobility.

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Peri-Op

Non-Medication Skin Care Products Removed From Order Catalog and added to iView for Documentation – Effective 12/2/25

WHAT: **Orders**

The following **non-medication skin care products** used for skin hydration and not the treatment of a disease state have been **removed** from **PowerPlans** and the **order catalog**:

- Aquafor
- Eucerin
- Lanolin
- Vaseline
- Vitamin A&D Ointment

Obtaining the Non-Medication Skin Care Products

EHR Updates

Week of November 20 – November 26, 2025

The non-medication skin care products will become floor stock items and nursing should follow the current process of obtaining floor stock items.

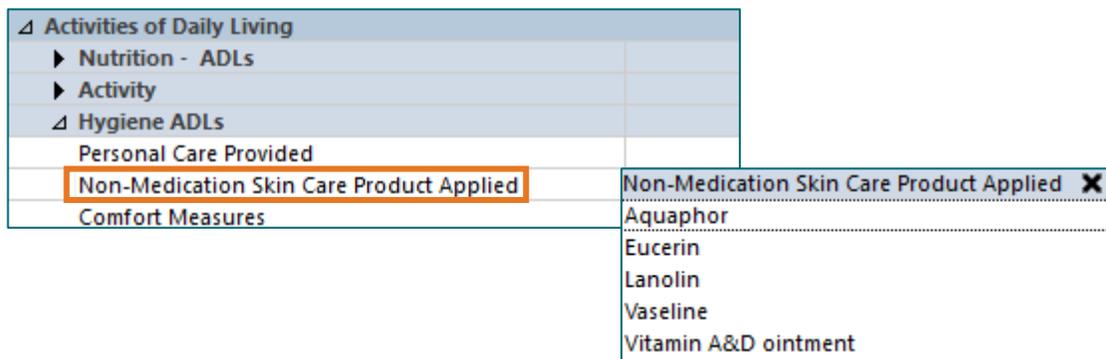
Pharmacy Product	Supply Chain Description	Infor Item #	MFG
Eucerin Cream	Eucerin Lotion 8.4 oz	547227	Beiersdorf Inc
Lanolin Cream	Purelan Lanolin Cream 7g	547232	Medela
Vaseline	Jelly Petroleum 1 oz	541641	Medline
Vaseline	Jelly Petroleum Remedy Essentials 4 oz	546768	Medline
A&D	Ointment Soothe & Cool 2 oz	541567	Medline

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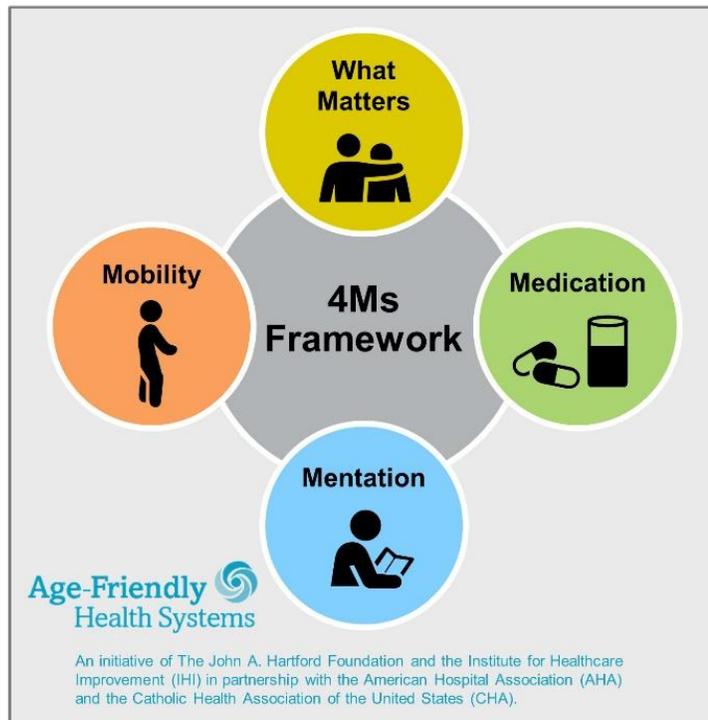
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EHR Updates

Week of November 20 – November 26, 2025



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EHR Updates

Week of November 20 – November 26, 2025

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Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

Rehabilitation and Therapy Manager Organizer Updates

WHAT: Re-Certification column has been added to the **Outpatient Organizer** for **OT, PT,** and **SLP**.

The Re-Certification column displays the date the certification period ends.

PT Re-Certification Date	OT Re-Certification Date	SLP Re-Certification Date
	OCT 17, 2025 4 wks ago	

The **Future Visits column** will display appointments scheduled out 90 days for the discipline in both the **Rehabilitation** and **Therapy Manager Organizers**.

Patient	Allergy	Location	Authorizations	Activities	Total Visit Count	Progress Note Visit Count	Certification Letter Track...	Re-Certification Date	Future Appointments	Comments
*Testina, Gabbers DOB: OCT 25, 1945	No Allergies Recorded	Unit: PT_T			0 Visits 14 days ago				November 24, 2025 November 26, 2025	
*TESTING, KYLO DOB: JUL 09, 2000	No Allergies Recorded	Unit: PT_T			0 Visits 14 days ago				November 24, 2025 November 26, 2025	
*Testina, Susan DOB: JAN 15, 1953	acetaminophen	Unit: PT_T		1 PT Ou...	0 Visits 14 days ago			NOV 25, 2025 13 days ago	November 25, 2025 November 27, 2025	
*Testina, Timothy DOB: JUN 24, 1965	No Allergies Recorded	Unit: PT_T			0 Visits 14 days ago				November 25, 2025 November 27, 2025	
*Testina, Will DOB: MAR 12, 1976	No Allergies Recorded	Unit: PT_T			0 Visits 14 days ago				November 24, 2025 November 26, 2025	

Open the details pane by selecting any of the column beside the patient’s name.

Testina, Gabbers
80 yrs Female DOB: OCT 25, 1945 MRN: 2569160 FIN: 455518092

Future Appointments

Next Visit

Date-Time	Type
November 24, 2025 07:00 AM	PHYS THRPY TREATMENT 60

Duration: 60 minutes
Resource: BURLOCK ATC PTA, BRADLEY
Location: PT_T

Upcoming

Date-Time	Type
November 26, 2025 07:00 AM	PHYS THRPY TREATMENT 30
November 28, 2025 07:00 AM	PHYS THRPY TREATMENT 30
December 01, 2025 07:00 AM	PHYS THRPY TREATMENT 30

Duration: 30 minutes
Resource: BURLOCK ATC PTA, BRADLEY
Location: PT_T

NOTE: This update may change any customizations made to the columns. These may need to be re-adjusted to see the new columns.

WHY: 1. Improved Visibility

- It clearly shows when the current certification period ends for each patient receiving therapy.
- This helps therapists stay informed without needing to dig through documentation.
- Viewing appointments scheduled out 90 days provides therapists and schedulers a quick view of future appointments.

EHR Updates

Week of November 20 – November 26, 2025

2. Proactive Planning

- Knowing the end date of the certification period allows the team to plan ahead for re-evaluation and continued care.
- It ensures that authorization for continued therapy can be requested and approved before the current authorization expires.

3. Avoids Gaps in Care

- Without timely re-certification, there is a risk of interrupted services or denied claims due to lack of authorization.
- This column helps prevent such issues by prompting timely action.
- If no or limited appointments are seen in the Future Appointments column, appointments can be scheduled avoiding a lapse in treatment.

WHEN: Tuesday, November 25, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory

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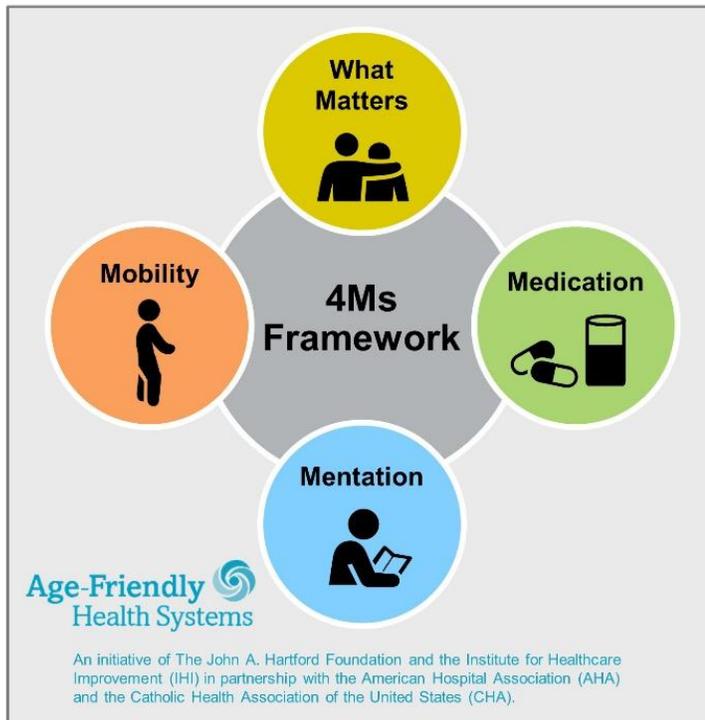
- Occupational Therapists
 - Physical Therapists
 - Speech Language Pathologists
 - Therapy front office staff
 - Therapy Managers
-

Inpatient/ED Only

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