



# Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

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## Week of March 26 – April 1, 2026

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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## Behavioral Health Staff

### All Ambulatory & Inpatient Care Areas

#### REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

##### Accessing XERO Viewer Through PowerChart

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2. Navigate to the **Diagnostic** component on a **Workflow MPage**.
3. Select the imaging study you want to view.
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##### Accessing XERO Viewer Through a Browser

For users not using Ascend reporting:

- Click to open link <https://brnagfaweb.me.emh.org/>

For Cardiology and EMMC Vascular workflows using Ascend reporting:

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**NOTE:** When accessing imaging through the image link  in the EHR, the link will automatically open the correct patient and study.

**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Hospitals (including Mayo and Acadia)
-

## EHR Updates

### Week of March 26 – April 1, 2026

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**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

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- Ambulatory/WIC

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- All NLH Member Organizations (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

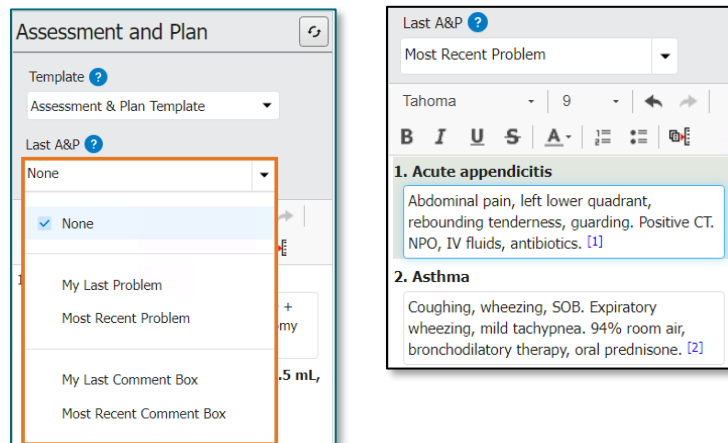
- All Millennium End Users

## Last Assessment & Plan (A&P) and Template Switching – *effective 4/7/2026*

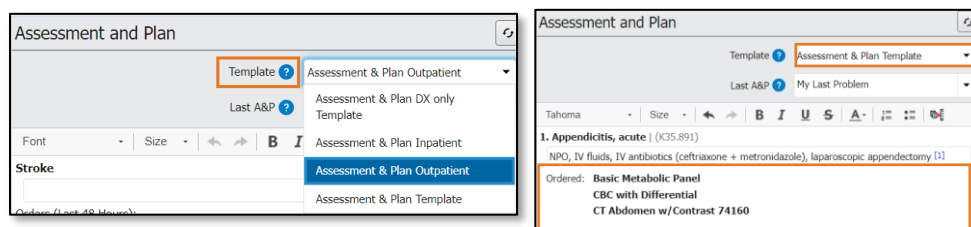
**WHAT:** **Last A&P** allows providers to carry forward previously documented Assessment and Plan text located in the Workflow MPage when the same diagnosis from a prior encounter is selected.

---

**NOTE:** The diagnosis must be the same, including ICD10 code, and documented before free text narrative can be copied forward.



**Assessment & Plan Template** refers to using designated templates that automatically pull in orders associated with the selected diagnosis for up to 48 hours.



**NOTE:** Assessment & Plan Template selections are remembered once a template is selected.

Please click [here](#) for more information.

**WHY:** This change reduces repetitive typing for chronic conditions by carrying forward prior assessments and plans, ensuring consistent messaging and clearer context across encounters.

**WHEN:** Tuesday, April 7, 2026

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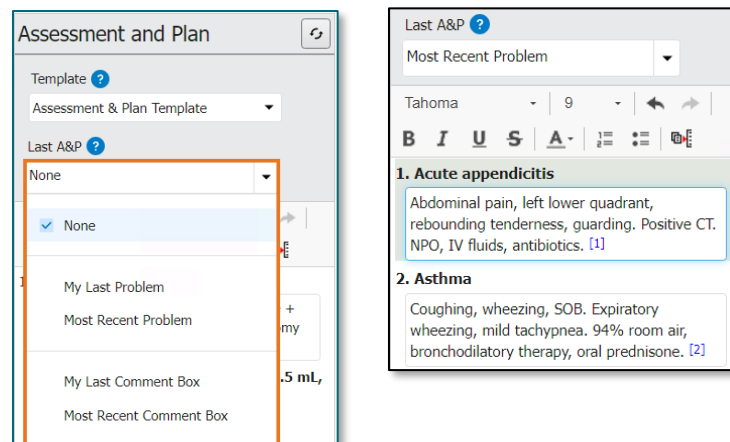
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- NP/PA
- Physicians

### Integrated Behavioral Health Only

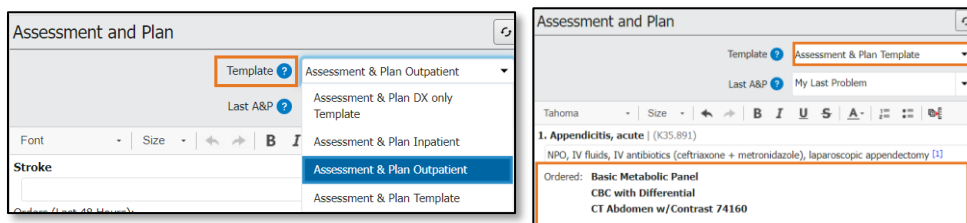
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## Care Managers

### Ambulatory & Inpatient

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## EHR Updates

### Week of March 26 – April 1, 2026

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- All Millennium End Users

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## Clinical Decision Support Updates

### Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

*To open the links in the table, right-click and select "Open link in new tab."*

| Release Date | Venues Affected | CDS Tool                                                 | Summary                                                                                    |
|--------------|-----------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------|
| 3/31/2026    | All             | <a href="#">Egregious Medication Dose Alert</a>          | New alert when ordering/verifying medications orders with a tablet count of 6 or more      |
| 4/7/2026     | All             | <a href="#">Von Willebrand Workup</a>                    | New Von Willebrand Workup PowerPlan to replace single line Vonwillebrand Workup order      |
| 4/8/2026     | All             | <a href="#">NSAID Duplicate Therapy</a>                  | New alert to help prevent serious adverse effects caused by duplicate NSAID administration |
| 4/7/2026     | Inpatient       | <a href="#">Activity-Therapy Alert</a>                   | New alert when ordering PT/OT therapy with inappropriate activity order                    |
| 4/7/2026     | Inpatient       | <a href="#">MED IMAG Tube Placement Change Inpatient</a> | Content updates to Biliary drainage tube capping instructions                              |

## Imaging Staff & Radiologists

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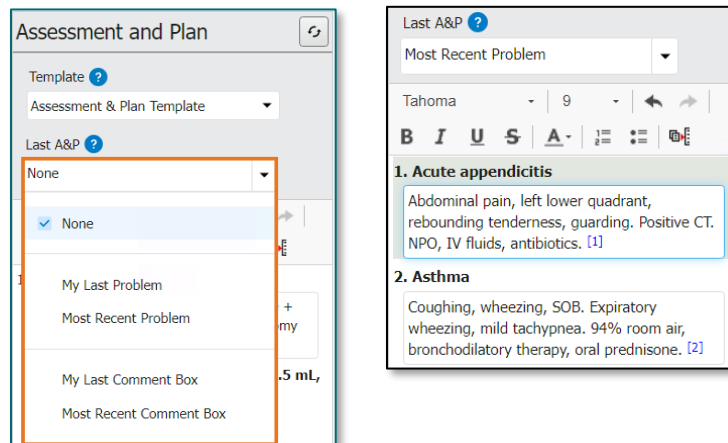
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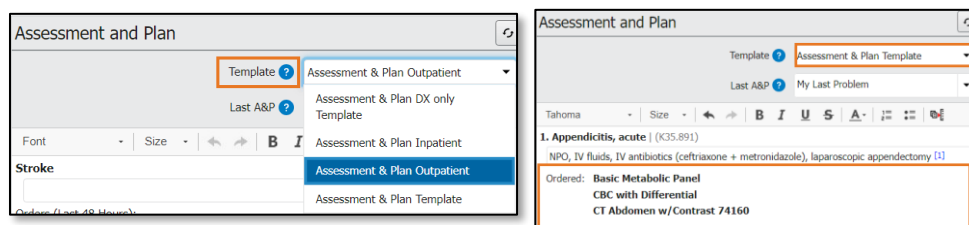
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## Leadership

### Ambulatory/WIC

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#### Inpatient

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## Peri-Op

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## EHR Updates

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## Nursing, CNA, Medical Assistants

### Ambulatory/WIC

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**NOTE:** When accessing imaging through the image link  in the EHR, the link will automatically open the correct patient and study.

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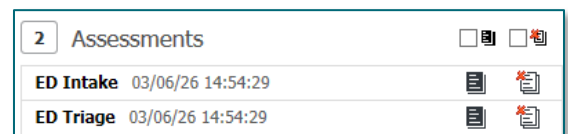
## New ED Triage and ED Intake Forms

**WHAT:** The Adult and Pediatric Triage and Intake forms will consolidate into a single form for each workflow. These new forms will be renamed **ED Triage** and **ED Intake** where **adult** and **pediatric documentation** will **flex** based on the **patient's age and sex**.

### PowerForm Name Update

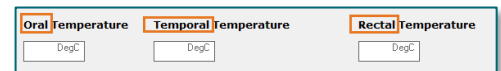
- ED Triage Adult and ED Triage Peds Part 1 will be renamed ED Triage.
- ED Intake Adult and ED Triage Part 2 will be renamed ED Intake.

**NOTE:** These forms will continue to populate as a task within ED LaunchPoint.



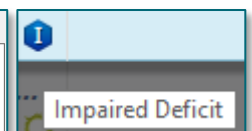
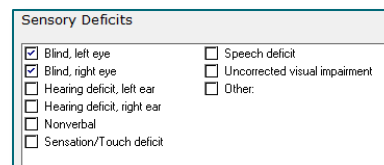
### Vital Signs and Measurements Update

- Vital signs have been relabeled by **location** name first.
- For patients ages 15 and younger, **measured** height and weight are required.
- This is a requirement due to providers relying on growth charts to evaluate children and adolescent growth patterns and discrepancies for possible underlying concerns.



### Communication Needs/Preferences Update

- Patients identified with sensory deficits will have an **Impaired Sensory icon** displayed in the Patient Information column on **ED LaunchPoint** to alert staff.



## EHR Updates

### Week of March 26 – April 1, 2026

#### Social Determinants Update

- Social Determinants of Health (Prapare) Form must be answered once annually.
- To help ED nursing with identifying the last time Social Determinants was documented, the **last documented date** will be pulled forward within the **Last Social Determinants Update**.
- EDs are required to ask patients if they would like help with any positive barriers identified.
  - This question was previously omitted from ED Encounters.

The screenshot shows a form titled "Social Determinants". It has two radio button options: "Open social determinants documentation" and "Open SDoH Opt-Out screening". Below these is a section titled "Last Social Determinants Update" which contains a text field with the value "SDoH Recommendation Satisfied: Yes (12/30/2025)".

The screenshot shows a question: "Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)". Below the question are two radio button options: "No" and "Yes".

**NOTE:** If a patient indicates a Yes, the Care Management team will contact the patient, and resources will be provided based on their need.

To review all the changes within the ED Triage and ED Intake forms, click [here](#).

**WHY:** New ED Triage and ED Intake forms were created to significantly reduce documentation time, eliminate unnecessary or redundant fields, and improve consistency between adult and pediatric workflows. These updates also address safety and quality concerns, ensuring required billing elements are captured appropriately, and shift non-triage content to more suitable locations.

**WHEN:** Tuesday, March 31, 2026

**WHERE:** The change will affect the following venue(s):

- ED Only

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Nursing
  - Paramedic
  - Providers
-

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

**WHERE:** **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

## Inpatient

## REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

### Accessing XERO Viewer Through PowerChart

1. Open the patient's chart in **PowerChart**.
  2. Navigate to the **Diagnostic** component on a **Workflow MPage**.
  3. Select the imaging study you want to view.
  4. Click the **View Image** icon. 
-

## EHR Updates

### Week of March 26 – April 1, 2026

#### Accessing XERO Viewer Through a Browser

For users not using Ascend reporting:

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For Cardiology and EMMC Vascular workflows using Ascend reporting:

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NOTE: When accessing imaging through the image link  in the EHR, the link will automatically open the correct patient and study.

**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

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**WHO:** The change will affect the following staff at the above noted locations:

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#### Patient Education Content Update

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**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

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## Peri-Op

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## EHR Updates

### Week of March 26 – April 1, 2026

Page 24 of 57

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**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

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- All NLH Member Organizations (excluding Mayo)
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**WHO:** The change will affect the following staff at the above noted locations:

- All Millennium End Users

---

## Patient Service Representatives

### Ambulatory/WIC Only

### Patient Education Content Update

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-

## EHR Updates

### Week of March 26 – April 1, 2026

Page 26 of 57

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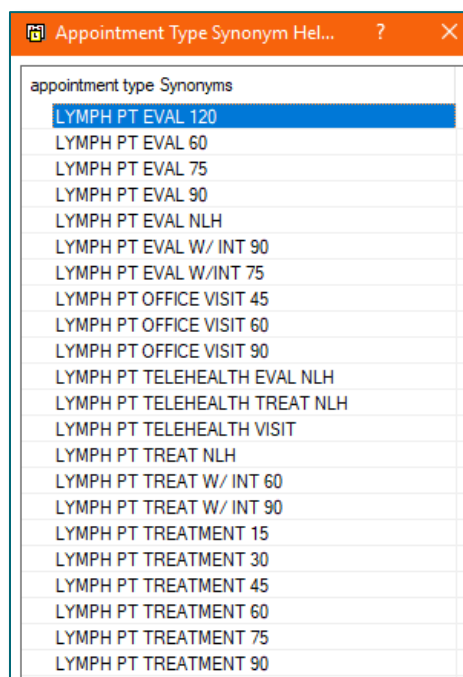
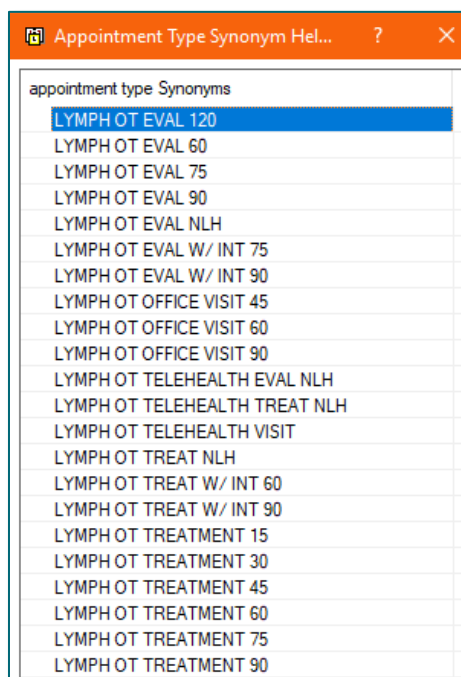
## Lymphedema Documentation and Workflow Optimization – Therapy PSRs only – effective April 7, 2026

**WHAT:** Lymphedema patients will display on the **Multi-Patient Task List (MPTL)** when checked in on arrival. **Lymphedema PowerForm** documentation has been updated.

Documentation tasks will also be displayed in the Activities column of the **Rehabilitation Organizer** for Lymphedema patients.

### New Lymphedema Appointment Types

- **Lymphedema appointment types** have been updated with **new OT and PT Lymphedema Orders**. **Lymph OT** and **Lymph PT** precede the appointment type to be scheduled.
  - Scheduling staff should select the Lymph appointment type for the discipline that will be seeing the patient.



**NOTE:** Existing lymphedema patients with appointments scheduled into the future will **automatically convert to Lymph OT appointments**. If the patient is to be seen by a Physical Therapist, the appointment should be cancelled and rescheduled with a Lymph PT appointment type.

---

## Documentation Updates

- Lymphedema documentation occurs in four sections instead of seven.

- **Lymphedema History**

- Lymphedema History
- Surgical History
- Prior Lymphedema Treatment

- **Lymphedema Skin Assessment**

- **Lymphedema Treatment**

- Compression Garments
- Compression Pump
- Self-Lymphatic Drainage
- Axillary Web Syndrome

- **Lymphedema Measurements**

- **Physical Therapy orders** will only display in the **General Information** section of the **PT Lymphedema Daily Documentation PowerForm**.
- **Education** section has the **Home Program/Education** free text box added to allow for documentation of home care or exercise instructions.

|                            |
|----------------------------|
| Lymphedema History         |
| Lymphedema Skin Assessment |
| Lymphedema Treatment       |
| Lymphedema Measurements    |

Click [here](#) for full Lymphedema Workflow education.

## **WHY: New Lymphedema Appointment Types**

New appointment types automatically place Lymphedema patients in the MPTL and Rehabilitation Organizer at check-in, improving workflow by:

- Therapists no longer need to manually search for the correct encounter and select the documentation form for the patient thus reducing the episodes of charting on an incorrect encounter.
- Reduces clicks and supports a more consistent workflow.
- Consistent triggering of Lymphedema workflows supports safer care.

## Documentation Updates

Reducing the number of documentation sections streamlines the overall structure, making it easier to maintain and navigate. Consolidating related content into a single section improves efficiency by helping users find information more quickly.

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## EHR Updates

### Week of March 26 – April 1, 2026

Page 28 of 57

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**WHEN:** Tuesday, April 7, 2026

**WHERE:** The change will affect the following venue(s):

- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Occupational Therapists and Assistants
- Physical Therapists and Assistants
- Rehab PSRs
- Therapy Managers

---

## Pharmacists & Pharmacy Technicians

### Ambulatory/WIC

### REMINDER: Viewing Images within the EHR

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## Patient Education Content Update

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## EHR Updates

### Week of March 26 – April 1, 2026

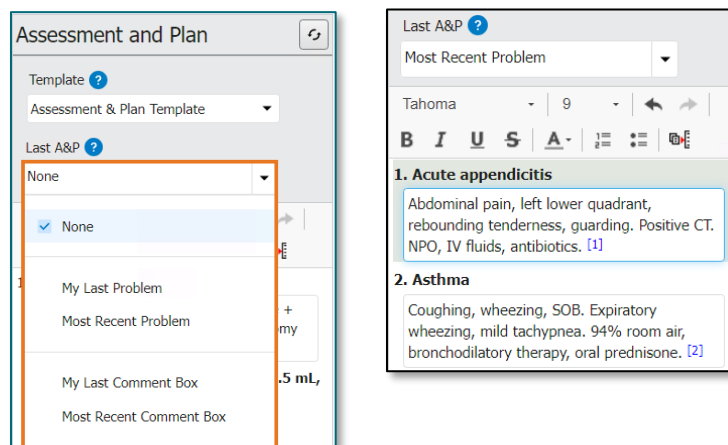
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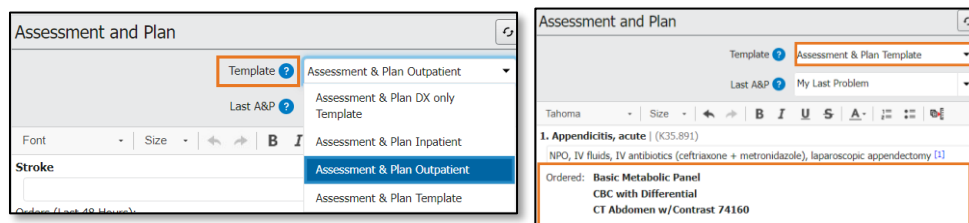
### Last Assessment & Plan (A&P) and Template Switching – effective 4/7/2026

**WHAT:** Last A&P allows providers to carry forward previously documented Assessment and Plan text located in the Workflow MPage when the same diagnosis from a prior encounter is selected.

**NOTE:** The diagnosis must be the same, including ICD10 code, and documented before free text narrative can be copied forward.



**Assessment & Plan Template** refers to using designated templates that automatically pull in orders associated with the selected diagnosis for up to 48 hours.



**NOTE:** Assessment & Plan Template selections are remembered once a template is selected.

Please click [here](#) for more information.

**WHY:** This change reduces repetitive typing for chronic conditions by carrying forward prior assessments and plans, ensuring consistent messaging and clearer context across encounters.

**WHEN:** Tuesday, April 7, 2026

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**WHO:** The change will affect the following staff at the above noted locations:

- Clinicians who document within the Assessment & Plan Workflow MPage, as clinically appropriate.
- NP/PA
- Physicians

## Inpatient/ED/Peri-Op

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## EHR Updates

### Week of March 26 – April 1, 2026

- Ambulatory/WIC

#### At the following NLH Member Organization(s):

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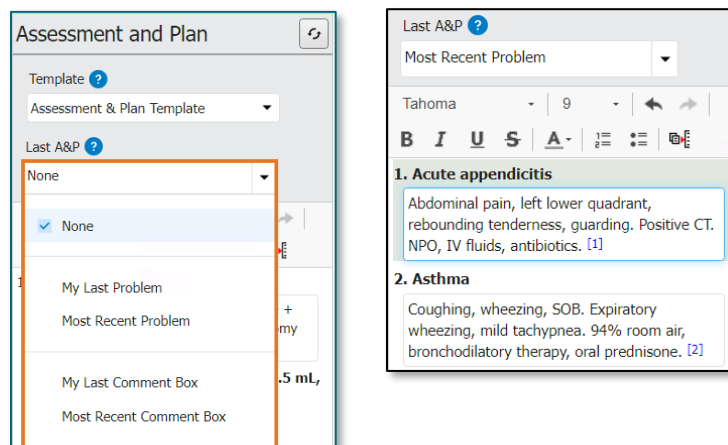
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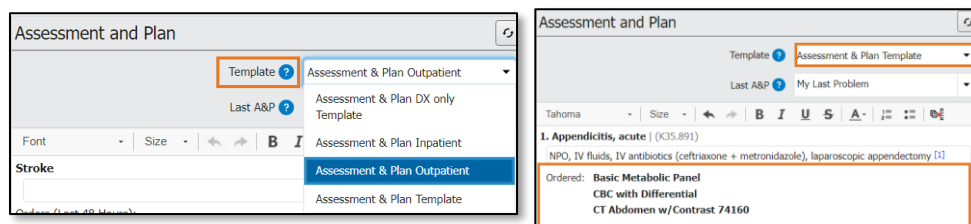
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- Physicians

---

## Physicians, Physician Assistants, Nurse Practitioners

### Ambulatory/WIC

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## EHR Updates

### Week of March 26 – April 1, 2026

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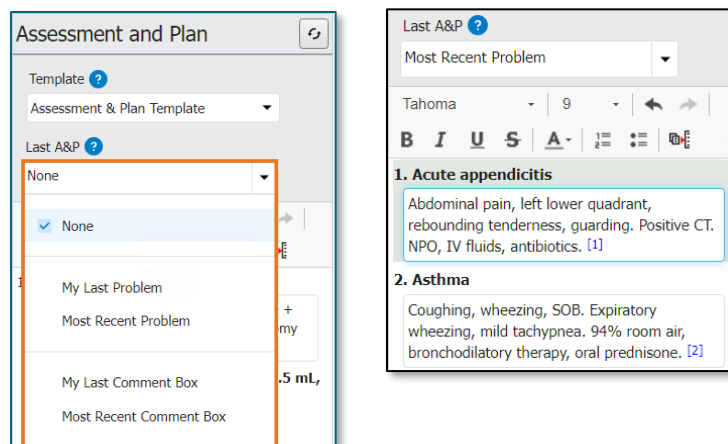
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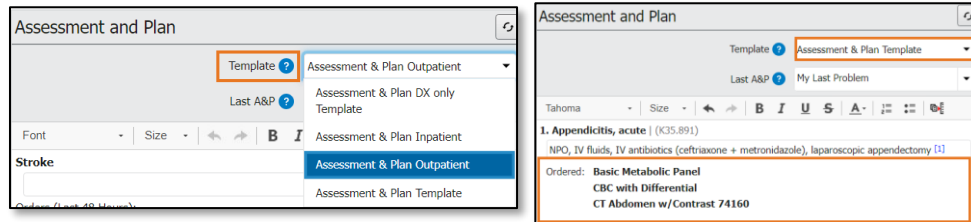
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## Emergency

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## New ED Triage and ED Intake Forms

**WHAT:** The Adult and Pediatric Triage and Intake forms will consolidate into a single form for each workflow. These new forms will be renamed **ED Triage** and **ED Intake** where **adult** and **pediatric documentation** will **flex** based on the **patient's age and sex**.

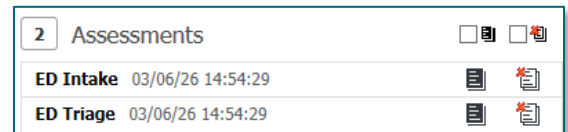
### PowerForm Name Update

- ED Triage Adult and ED Triage Peds Part 1 will be renamed ED Triage.
  - ED Intake Adult and ED Triage Part 2 will be renamed ED Intake.
-

## EHR Updates

### Week of March 26 – April 1, 2026

**NOTE:** These forms will continue to populate as a task within ED LaunchPoint.



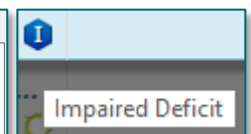
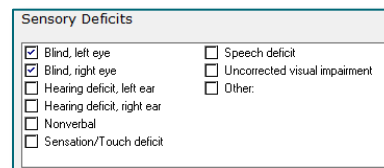
### Vital Signs and Measurements Update

- Vital signs have been relabeled by **location** name first.
- For patients ages 15 and younger, **measured** height and weight are required.
- This is a requirement due to providers relying on growth charts to evaluate children and adolescent growth patterns and discrepancies for possible underlying concerns.



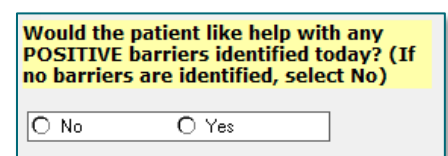
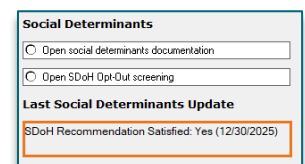
### Communication Needs/Preferences Update

- Patients identified with sensory deficits will have an **Impaired Sensory icon** displayed in the Patient Information column on **ED LaunchPoint** to alert staff.



### Social Determinants Update

- Social Determinants of Health (Prapare) Form must be answered once annually.
- To help ED nursing with identifying the last time Social Determinants was documented, the **last documented date** will be pulled forward within the **Last Social Determinants Update**.
- EDs are required to ask patients if they would like help with any positive barriers identified.
- This question was previously omitted from ED Encounters.



**NOTE:** If a patient indicates a Yes, the Care Management team will contact the patient, and resources will be provided based on their need.

To review all the changes within the ED Triage and ED Intake forms, click [here](#).

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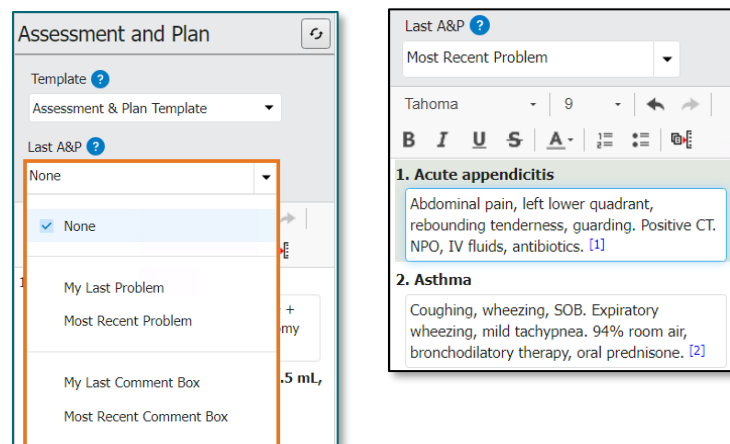
**WHO: The change will affect the following staff at the above noted locations:**

- All Millennium End Users

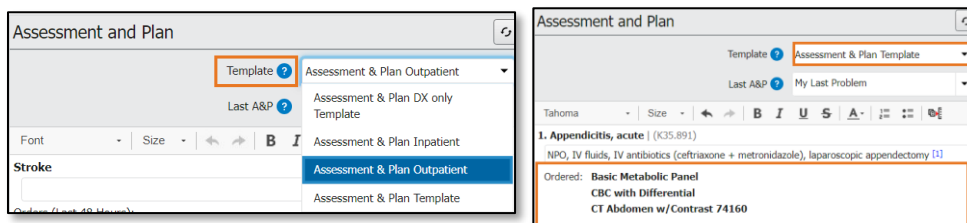
### Last Assessment & Plan (A&P) and Template Switching – effective 4/7/2026

**WHAT:** Last A&P allows providers to carry forward previously documented Assessment and Plan text located in the Workflow MPage when the same diagnosis from a prior encounter is selected.

**NOTE:** The diagnosis must be the same, including ICD10 code, and documented before free text narrative can be copied forward.



**Assessment & Plan Template** refers to using designated templates that automatically pull in orders associated with the selected diagnosis for up to 48 hours.



**NOTE:** Assessment & Plan Template selections are remembered once a template is selected.

Please click [here](#) for more information.

**WHY:** This change reduces repetitive typing for chronic conditions by carrying forward prior assessments and plans, ensuring consistent messaging and clearer context across encounters.

**WHEN:** Tuesday, April 7, 2026

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinicians who document within the Assessment & Plan Workflow MPage, as clinically appropriate.
- NP/PA
- Physicians

## Inpatient

## REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

### Accessing XERO Viewer Through PowerChart

1. Open the patient's chart in **PowerChart**.
  2. Navigate to the **Diagnostic** component on a **Workflow MPage**.
  3. Select the imaging study you want to view.
-

## EHR Updates

### Week of March 26 – April 1, 2026

4. Click the **View Image** icon. 

#### Accessing XERO Viewer Through a Browser

For users not using Ascend reporting:

- Click to open link <https://brnagfaweb.me.emh.org/>

For Cardiology and EMMC Vascular workflows using Ascend reporting:

- Click to open link  
<https://brnagfaweb.me.emh.org/?returnTo=/workflow/>

NOTE: When accessing imaging through the image link  in the EHR, the link will automatically open the correct patient and study.

**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (including Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

---

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

**WHERE:** **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

## Last Assessment & Plan (A&P) and Template Switching – *effective 4/7/2026*

**WHAT:** **Last A&P** allows providers to carry forward previously documented Assessment and Plan text located in the Workflow MPage when the same diagnosis from a prior encounter is selected.

**NOTE:** The diagnosis must be the same, including ICD10 code, and documented before free text narrative can be copied forward.

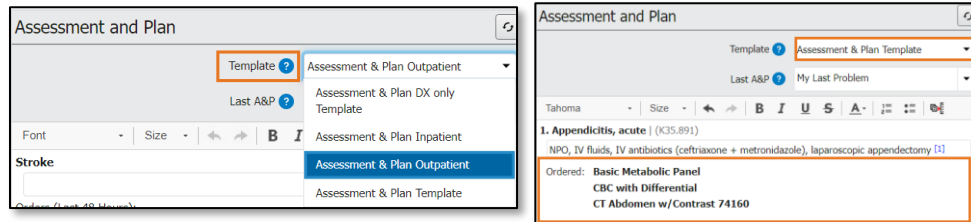
The image contains two screenshots of an EHR interface. The left screenshot shows the 'Assessment and Plan' template selection screen. It has a 'Template' dropdown set to 'Assessment & Plan Template'. Below it is a 'Last A&P' dropdown menu with a blue question mark icon. The dropdown is open, showing 'None' as the selected option, with other options like 'My Last Problem', 'Most Recent Problem', 'My Last Comment Box', and 'Most Recent Comment Box'. The right screenshot shows the 'Last A&P' dropdown menu in a different state, displaying a list of recent problems. The first item is '1. Acute appendicitis' with a description: 'Abdominal pain, left lower quadrant, rebounding tenderness, guarding. Positive CT. NPO, IV fluids, antibiotics. [1]'. The second item is '2. Asthma' with a description: 'Coughing, wheezing, SOB. Expiratory wheezing, mild tachypnea. 94% room air, bronchodilatory therapy, oral prednisone. [2]'. The interface includes standard EHR formatting tools like bold, italic, underline, and strikethrough.

**Assessment & Plan Template** refers to using designated templates that automatically pull in orders associated with the selected diagnosis for up to 48 hours.

---

## EHR Updates

### Week of March 26 – April 1, 2026



**NOTE:** Assessment & Plan Template selections are remembered once a template is selected.

Please click [here](#) for more information.

**WHY:** This change reduces repetitive typing for chronic conditions by carrying forward prior assessments and plans, ensuring consistent messaging and clearer context across encounters.

**WHEN:** Tuesday, April 7, 2026

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinicians who document within the Assessment & Plan Workflow MPage, as clinically appropriate.
- NP/PA
- Physicians

## Peri-Op

### REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

#### Accessing XERO Viewer Through PowerChart

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  2. Navigate to the **Diagnostic** component on a **Workflow MPage**.
  3. Select the imaging study you want to view.
-

4. Click the **View Image** icon. 

### Accessing XERO Viewer Through a Browser

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NOTE: When accessing imaging through the image link  in the EHR, the link will automatically open the correct patient and study.

**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (including Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

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## EHR Updates

### Week of March 26 – April 1, 2026

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

**WHERE:** **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

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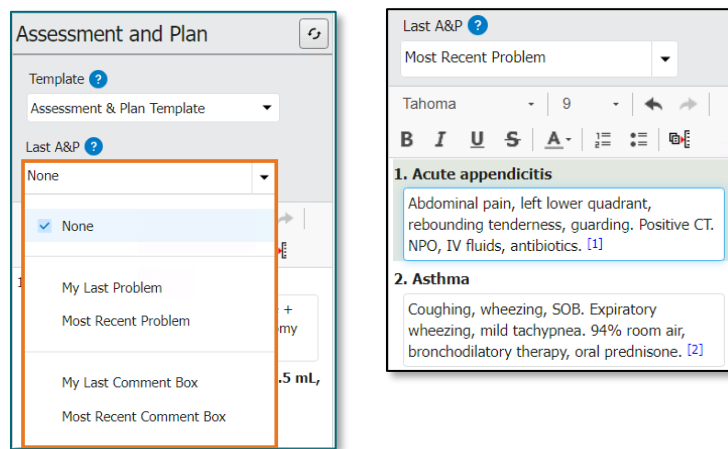
**WHO:** **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

### Last Assessment & Plan (A&P) and Template Switching – *effective 4/7/2026*

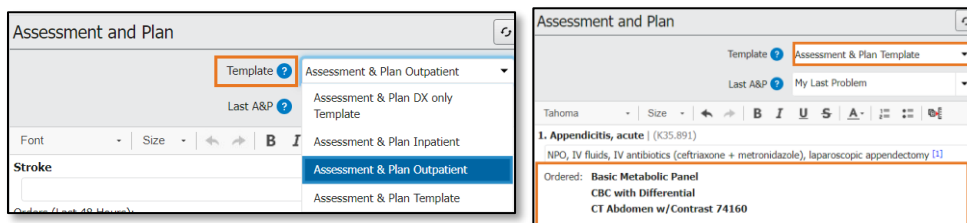
**WHAT:** **Last A&P** allows providers to carry forward previously documented Assessment and Plan text located in the Workflow MPage when the same diagnosis from a prior encounter is selected.

**NOTE:** The diagnosis must be the same, including ICD10 code, and documented before free text narrative can be copied forward.



**Assessment & Plan Template** refers to using designated templates that automatically pull in orders associated with the selected diagnosis for up to 48 hours.

---



**NOTE:** Assessment & Plan Template selections are remembered once a template is selected.

Please click [here](#) for more information.

**WHY:** This change reduces repetitive typing for chronic conditions by carrying forward prior assessments and plans, ensuring consistent messaging and clearer context across encounters.

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- NP/PA
- Physicians

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## Therapies: Occupational, Physical, Speech, & Respiratory

### All Ambulatory & Inpatient Areas

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

---

## EHR Updates

### Week of March 26 – April 1, 2026

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

- Emergency Department 07:30 – 11:00
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**WHERE:** **The change will affect the following venue(s):**

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- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

### Ambulatory Only

### Lymphedema Documentation and Workflow Optimization – Lymphedema OT and PT – *effective April 7, 2026*

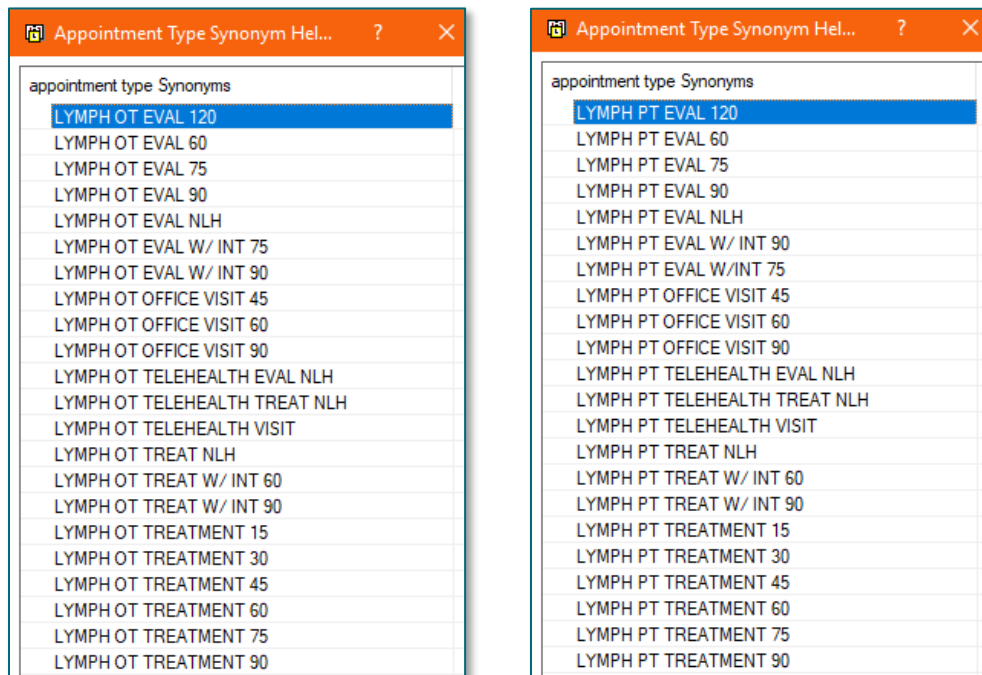
**WHAT:** **Lymphedema patients** will display on the **Multi-Patient Task List (MPTL)** when checked in on arrival. **Lymphedema PowerForm** documentation has been updated.

Documentation tasks will also be displayed in the Activities column of the **Rehabilitation Organizer** for Lymphedema patients.

### **New Lymphedema Appointment Types**

- **Lymphedema appointment types** have been updated with **new OT and PT Lymphedema Orders**. **Lymph OT** and **Lymph PT** precede the appointment type to be scheduled.
-

- Scheduling staff should select the Lymph appointment type for the discipline that will be seeing the patient.



**NOTE:** Existing lymphedema patients with appointments scheduled into the future will **automatically convert to Lymph OT appointments**. If the patient is to be seen by a Physical Therapist, the appointment should be cancelled and rescheduled with a Lymph PT appointment type.

## Documentation Updates

- Lymphedema documentation occurs in four sections instead of seven.
  - **Lymphedema History**
    - Lymphedema History
    - Surgical History
    - Prior Lymphedema Treatment
  - **Lymphedema Skin Assessment**
  - **Lymphedema Treatment**
    - Compression Garments
    - Compression Pump
    - Self-Lymphatic Drainage
    - Axillary Web Syndrome

|                            |
|----------------------------|
| Lymphedema History         |
| Lymphedema Skin Assessment |
| Lymphedema Treatment       |
| Lymphedema Measurements    |

## EHR Updates

### Week of March 26 – April 1, 2026

- **Lymphedema Measurements**

- **Physical Therapy orders** will only display in the **General Information** section of the **PT Lymphedema Daily Documentation PowerForm**.
- **Education** section has the **Home Program/Education** free text box added to allow for documentation of home care or exercise instructions.

Click [here](#) for full Lymphedema Workflow education.

#### **WHY:** New Lymphedema Appointment Types

New appointment types automatically place Lymphedema patients in the MPTL and Rehabilitation Organizer at check-in, improving workflow by:

- Therapists no longer need to manually search for the correct encounter and select the documentation form for the patient thus reducing the episodes of charting on an incorrect encounter.
- Reduces clicks and supports a more consistent workflow.
- Consistent triggering of Lymphedema workflows supports safer care.

#### **Documentation Updates**

Reducing the number of documentation sections streamlines the overall structure, making it easier to maintain and navigate. Consolidating related content into a single section improves efficiency by helping users find information more quickly.

**WHEN:** Tuesday, April 7, 2026

**WHERE:** The change will affect the following venue(s):

- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Occupational Therapists and Assistants
  - Physical Therapists and Assistants
  - Rehab PSRs
  - Therapy Managers
-

## Ambulatory Managers

### Ambulatory Manager: Clinical Charge Entry View-Only – effective 4/7/2026

**WHAT:** A new Viewpoint will be available to **Ambulatory Managers**, providing view-only access to the **Clinical Charge Entry** component for reviewing inpatient provider charges.

#### Clinical Charge Entry Component Access

To view, managers will click **+** within their workflow MPage, then add the **AMB Manager Clinical Charge Entry Reconciliation (View only)**.



**WHY:** Access to the Clinical Charge Entry component will provide managers with an additional tool to cross-reference charge reconciliation for inpatient providers.

**WHEN:** Tuesday, April 7, 2026

**WHERE:** The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Ambulatory Managers

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## Medical Students

### REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

#### Accessing XERO Viewer Through PowerChart

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-

## EHR Updates

### Week of March 26 – April 1, 2026

4. Click the **View Image** icon. 

#### Accessing XERO Viewer Through a Browser

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**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (including Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## Patient Education Content Update

**WHAT:** The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

---

**WHY:** Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

**WHEN:** **Wednesday, April 1, 2026**

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- Ambulatory and Inpatient 12:00 – 16:30

**WHERE:** **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

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## Paramedics

### REMINDER: Viewing Images within the EHR

**WHAT:** This is a reminder to all Providers and Clinical Staff to **open and view imaging studies directly through PowerChart** for the most streamlined workflow.

#### Accessing XERO Viewer Through PowerChart

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3. Select the imaging study you want to view.
4. Click the **View Image** icon. 

#### Accessing XERO Viewer Through a Browser

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- Click to open link  
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---

## EHR Updates

### Week of March 26 – April 1, 2026

**WHY:** Ensures all staff are aware of the **streamlined workflows** available for documentation and image viewing. Using these optimized pathways helps improve efficiency and save valuable clinical time.

**WHEN:** Already Live

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (including Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## New ED Triage and ED Intake Forms

**WHAT:** The Adult and Pediatric Triage and Intake forms will consolidate into a single form for each workflow. These new forms will be renamed **ED Triage** and **ED Intake** where **adult** and **pediatric documentation** will **flex** based on the **patient's age and sex**.

### PowerForm Name Update

- ED Triage Adult and ED Triage Peds Part 1 will be renamed ED Triage.
- ED Intake Adult and ED Intake Part 2 will be renamed ED Intake.

**NOTE:** These forms will continue to populate as a task within ED LaunchPoint.

|           |                   |                                                                                       |                                                                                       |
|-----------|-------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| 2         | Assessments       |  |  |
| ED Intake | 03/06/26 14:54:29 |  |  |
| ED Triage | 03/06/26 14:54:29 |  |  |

### Vital Signs and Measurements Update

- Vital signs have been relabeled by **location** name first.
- For patients ages 15 and younger, **measured** height and weight are required.

|                                   |                                   |                                   |
|-----------------------------------|-----------------------------------|-----------------------------------|
| Oral Temperature                  | Temporal Temperature              | Rectal Temperature                |
| <input type="text" value="DegC"/> | <input type="text" value="DegC"/> | <input type="text" value="DegC"/> |

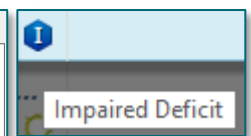
- This is a requirement due to providers relying on growth charts to evaluate children and adolescent growth patterns and discrepancies for possible underlying concerns.

The screenshot shows a form titled "Measurements" with a blue header. Below the header, a red text line states: "For all patients 15 or younger, MEASURED height/length is required". The form contains several input fields: "Weight Dosing in Kg" (with a dropdown menu), "Weight Method" (with a dropdown menu), "Height" (with a text input showing "175 cm" and a unit selector showing "5 ft 9 inch"), "Height Method" (with a dropdown menu), "BMI" (with a text input), and "Ideal Body Weight" (with a text input showing "66 kg").

### Communication Needs/Preferences Update

- Patients identified with sensory deficits will have an **Impaired Sensory icon** displayed in the Patient Information column on **ED LaunchPoint** to alert staff.

The screenshot shows a form titled "Sensory Deficits" with a list of checkboxes. The checked items are: "Blind, left eye", "Blind, right eye", "Hearing deficit, left ear", "Hearing deficit, right ear", and "Nonverbal". The unchecked items are: "Speech deficit", "Uncorrected visual impairment", and "Other".



### Social Determinants Update

- Social Determinants of Health (Prapare) Form must be answered once annually.
- To help ED nursing with identifying the last time Social Determinants was documented, the **last documented date** will be pulled forward within the **Last Social Determinants Update**.
- EDs are required to ask patients if they would like help with any positive barriers identified.
- This question was previously omitted from ED Encounters.

The screenshot shows a form titled "Social Determinants" with two radio button options: "Open social determinants documentation" and "Open SDOH Opt-Out screening". Below these is a section titled "Last Social Determinants Update" with a text input field showing "SDOH Recommendation Satisfied: Yes (12/30/2025)".

The screenshot shows a question: "Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)". Below the question are two radio button options: "No" and "Yes".

**NOTE:** If a patient indicates a Yes, the Care Management team will contact the patient, and resources will be provided based on their need.

To review all the changes within the ED Triage and ED Intake forms, click [here](#).

**WHY:** New ED Triage and ED Intake forms were created to significantly reduce documentation time, eliminate unnecessary or redundant fields, and improve consistency between adult and pediatric workflows. These updates also address safety and quality concerns, ensuring required billing elements are captured appropriately, and shift non-triage content to more suitable locations.

**WHEN:** Tuesday, March 31, 2026

## **EHR Updates**

### **Week of March 26 – April 1, 2026**

Page 56 of 57

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**WHERE:** The change will affect the following venue(s):

- ED Only

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- Nursing
  - Paramedic
  - Providers
-

**EHR Updates**

**Week of March 26 – April 1, 2026**

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For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.

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