



# Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

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Week of March 20 – March 26, 2025

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## Behavioral Health Staff

### All Ambulatory & Inpatient Care Areas

## Dahl Chase Molecular Pathology Order Updates

**WHAT:** The Dahl Chase Molecular Pathology order will be split into two new orders, one for blood and one for bone marrow. **Dahl Chase Molecular Pathology Blood** will be a PowerPlan and link a CBC order to be placed with it and **Dahl Chase Molecular Pathology BM** will be a single line order.

**WHY:** The update is occurring at the request of Dahl Chase.

**WHEN:** Tuesday, April 1, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Providers
-

## EHR Updates

March 20 – 26, 2025

### Code Status and Treatment Restrictions Updates

**WHAT:** **Code Status and Treatment Restrictions Terminology and Icons** for FirstNet LaunchPoint, Capacity Management, CareView, and Roomlink will be updated to decrease confusion with new terminology and icons to better identify the patient's code status.

Details for **Code Status and Treatment Restrictions**

Details | Order Comments | Diagnoses

\*Start Date/Time: 08/12/2024 11:22 EDT

\*Information Source: [Dropdown]

Name of Legal Rep, Relation to Pt, Phone: [Text]

\*Code Status (Cardiopulmonary Arrest Only): [Dropdown]

Non-Invasive Ventilation: ☐ Yes ☐ No

Cardioversion: ☐ Yes ☐ No

Allow for increase in Level of Care: ☐ Yes ☐ No

Endotracheal Intubation: [Dropdown]




Blood Products: [Dropdown]

Special Instructions: [Text]

Antibiotics: [Text]

Nutrition: [Text]

Hydration: [Text]

Updated Language	Old Language
Full Resuscitation	Attempt Resuscitation/Full Treatment
DNAR/May Intubate 	DNAR/Full Treatment
DNAR/DNI 	DNAR/Selective Treatment Restrictions
DNAR/Comfort Care 	DNAR/Comfort-Focused Treatments

**WHY:** Adding new icons for quick visual identification and updating the order terminology will reduce confusion and help identify the patient's wishes more easily.

**WHEN:** Tuesday, March 25, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- ALL NLH Member Organizations (Excluding NL Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## Inpatient Only

### **BH Child and Adolescent Intake PowerForm Update**

**WHAT:** The **Advance Directive** and **Psychiatric Advance Directive** sections will be **added** to the **BH Child and Adolescent Intake PowerForm** used at Admission.

#### **Inpatient Pediatrics**

The **Surrogate name and contact number** should be documented in **both** the **Advance Directive** and **Psychiatric Advance Directive** sections.

**NOTE:** For a pediatric patient, the Surrogate decision maker would be the same person signing the Medication Consents.

#### **Inpatient Adult**

These sections are currently in the BH Intake Assessment Adult form.

**WHY:** NL Acadia Hospital participates in **The Inpatient Psychiatric Quality Facility Reporting (IPFQR) CMS Program** which requires that **patients of all ages** are asked at admission if they have a **Surrogate decision maker and/or Advance Care Directive/Psychiatric Advance Care Directive**, and if not, the patient is offered information on these topics, or a declination is documented.

**WHEN:** **Wednesday, March 26, 2025**

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

**At the following NLH Member Organization(s):**

- NL Acadia Hospital

**WHO:** The change will affect the following staff at the above noted locations:

- Nursing Staff
-

## EHR Updates

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#### New CareCompass Task

**WHAT:** A task will fire to **CareCompass 48 hours after admission** indicating the 72-Hour Treatment Plan with medical needs is due.

- **Task name:** “72 Hr Treatment Plan with Medical Needs Due”
  - Select Done/Not Done

**NOTE:** At 72 hours from admission, this task will turn red and show as overdue

The screenshot displays a task interface with a blue header bar containing the text: "72 Hr Treatment Plan with Medical Needs Due Start: 03/11/25 13:30:06 EDT, ONCE, Stop: 03/11/25 13:30:06 EDT" and a comment: "Comment: Added by Discern Expert Rule : R02Z\_ADMIT\_TASKS timer". Below the header, there are two sections: "Unscheduled (No Activities)" and "12:00 (No Activities)". At the bottom right, there are three buttons: "Done", "Not Done", and "Document".

**WHY:** To meet regulatory requirements, the task will prompt nursing staff to complete the medical needs in the Treatment Plan, which is due within 72 hours of admission.

**WHEN:** Monday, March 31, 2025

**WHERE:** The change will affect the following venue(s):

- Inpatient

At the following NLH Member Organization(s):

- NL Acadia Hospital

**WHO:** The change will affect the following staff at the above noted locations:

- Nursing Staff
-

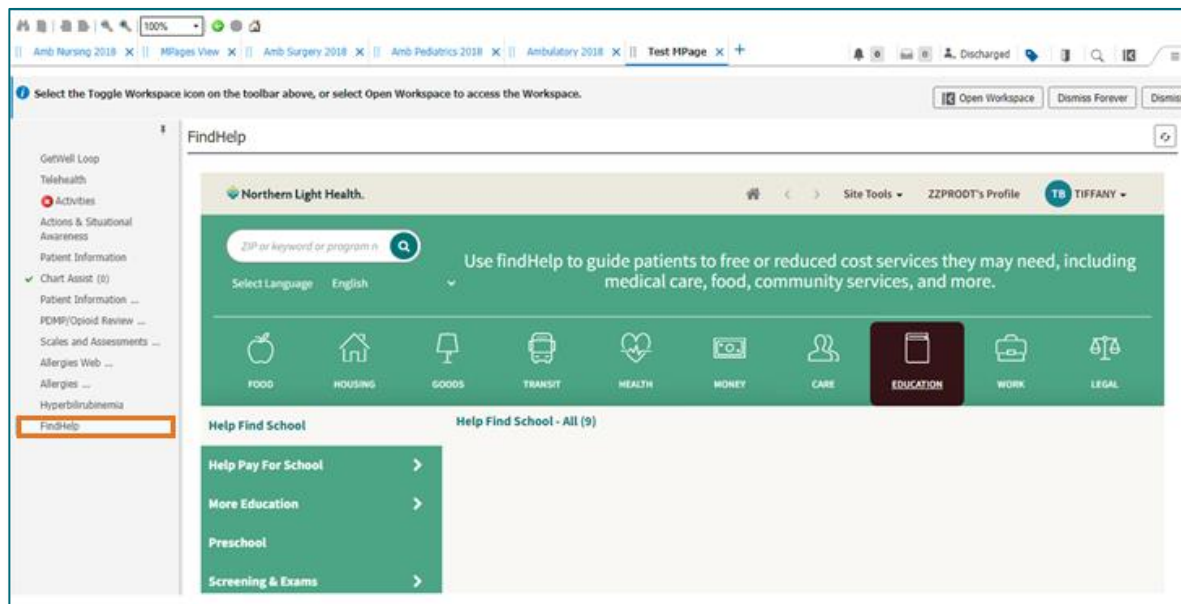
## Care Managers

### Ambulatory Only

## FindHelp Update

**WHAT:** FindHelp will be added to the following workflow MPages:

- AMB Care Management: Active Case MPage
- Ambulatory Nursing Workflow
- ED Nursing Workflow
- Nurse Discharge Workflow
- WIC Nurse MPage



**WHY:** This addition is to gain more exposure to the FindHelp platform by placing it within the staff workflows to assist patients with barriers they may have.

**WHEN:** Thursday, March 20, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

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**WHO:** The change will affect the following staff at the above noted locations:

- AMB Care Manager
- LPN
- MA
- RN

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## Clinical Decision Support Updates

### Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

*To open the links in the table, right-click and select “Open link in new tab.”*

Release Date	Venues Affected	CDS Tool	Summary
3/25/2025	All	<a href="#">Cyclosporine non-modified (SandIMMUNE) alert</a>	New Alert
4/1/2025	All	<a href="#">Dahl Chase Molecular Pathology Blood</a>	New PowerPlan
4/1/2025	All	<a href="#">HI Education Flyer Dahl Chase Molecular Pathology Blood Order Updates</a>	New PowerPlan
3/25/2025	Inpatient	<a href="#">Cosyntropin Stim Test (Ordering AFTER 0900)</a>	CDS Review
3/25/2025	Inpatient	<a href="#">Cosyntropin Stim Test (Ordering Midnight to 0900)</a>	CDS Review
4/1/2025	Inpatient	<a href="#">COVID-19 Treatment</a>	Content Update
4/1/2025	Inpatient	<a href="#">Dahl Chase Requisitions</a>	Content Update

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## Leadership

### Inpatient/ED Only

## Ortho Total Joint Replacement Post-op PowerPlans and CareCompass Tasks Updates

**WHAT:** The following Ortho Post-op PowerPlans will be updated to include **Musculoskeletal Checks**, which will flow to CareCompass as tasks for assessment and documentation.

- **ORTHO Foot & Ankle Post-Op**
  - **ORTHO Total Joint Replacement Post-Op**
  - **SURG Spine Post Op**
-



**WHY:** These updates will ensure required regulatory documentation is being captured appropriately.

**WHEN:** Tuesday, March 25, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Acadia & Mayo)

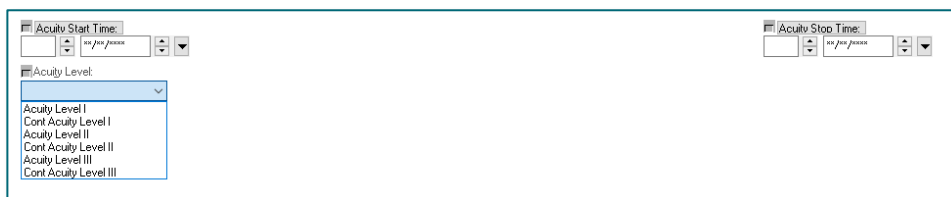
**WHO:** The change will affect the following staff at the above noted locations:

- Nurses

## Peri-Op Only

### Perioperative Clinically Driven Charge Capture (ARG Only)

**WHAT:** Recovery nursing staff will document in the **Acuity Level Segment** if applicable. Click [here](#) for flyer access. Also, included will be procedural charges for endoscopy.



The screenshot shows a form for the 'Acuity Level Segment'. It includes two time pickers: 'Acuity Start Time' and 'Acuity Stop Time', each with a date and time field and a dropdown menu. Below these is a section labeled 'Acuity Level:' with a dropdown menu. The dropdown menu is open, showing a list of options: 'Acuity Level I', 'Cont Acuity Level I', 'Acuity Level II', 'Cont Acuity Level II', 'Acuity Level III', and 'Cont Acuity Level III'.

**WHY:** The **Acuity Level Segment** in the post operative phase in Perioperative Documentation will include three base acuity levels. Accurately documenting the acuity levels of care in the PACU and Post Op Phases will help capture recovery charges. Additionally, the documentation will also show how the patient is progressing during the recovery phase after anesthesia.

**WHEN:** Monday, March 24, 2025

**WHERE:** The change will affect the following venue(s):

- Peri-Op Only
-

## EHR Updates

**March 20 – 26, 2025**

**At the following NLH Member Organization(s):**

- NL AR Gould

**WHO:** The change will affect the following staff at the above noted locations:

- DSU Nurses
- PACU Nurses

## Nursing, CNA, Medical Assistants

### All Ambulatory & Inpatient Areas

## Code Status and Treatment Restrictions Updates

**WHAT:** **Code Status and Treatment Restrictions Terminology and Icons** for FirstNet LaunchPoint, Capacity Management, CareView, and Roomlink will be updated to decrease confusion with new terminology and icons to better identify the patient's code status.

Details for **Code Status and Treatment Restrictions**

Details | Order Comments | Diagnoses

\*Start Date/Time: 08/12/2024 1122 EDT

\*Information Source: [Dropdown]

Name of Legal Rep, Relation to Pt, Phone: [Text]

\*Code Status (Cardiopulmonary Arrest Only): [Dropdown]

Non-Invasive Ventilation: ☐ Yes ☐ No

Cardioversion: ☐ Yes ☐ No

Allow for increase in Level of Care: ☐ Yes ☐ No

Antibiotics: [Text]

Nutrition: [Text]




Hydration: [Text]

Endotracheal Intubation: [Text]

Blood Products: [Text]

Special Instructions: [Text]

Full Resuscitation  
DNAR / May Intubate  
DNAR / DNI  
DNAR / Comfort Care

Updated Language	Old Language
Full Resuscitation	Attempt Resuscitation/Full Treatment
DNAR/May Intubate 	DNAR/Full Treatment
DNAR/DNI 	DNAR/Selective Treatment Restrictions
DNAR/Comfort Care 	DNAR/Comfort-Focused Treatments

**WHY:** Adding new icons for quick visual identification and updating the order terminology will reduce confusion and help identify the patient's wishes more easily.

**WHEN:** Tuesday, March 25, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- ALL NLH Organizations (Excluding NL Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

## FindHelp Update

**WHAT:** FindHelp will be added to the following workflow MPages:

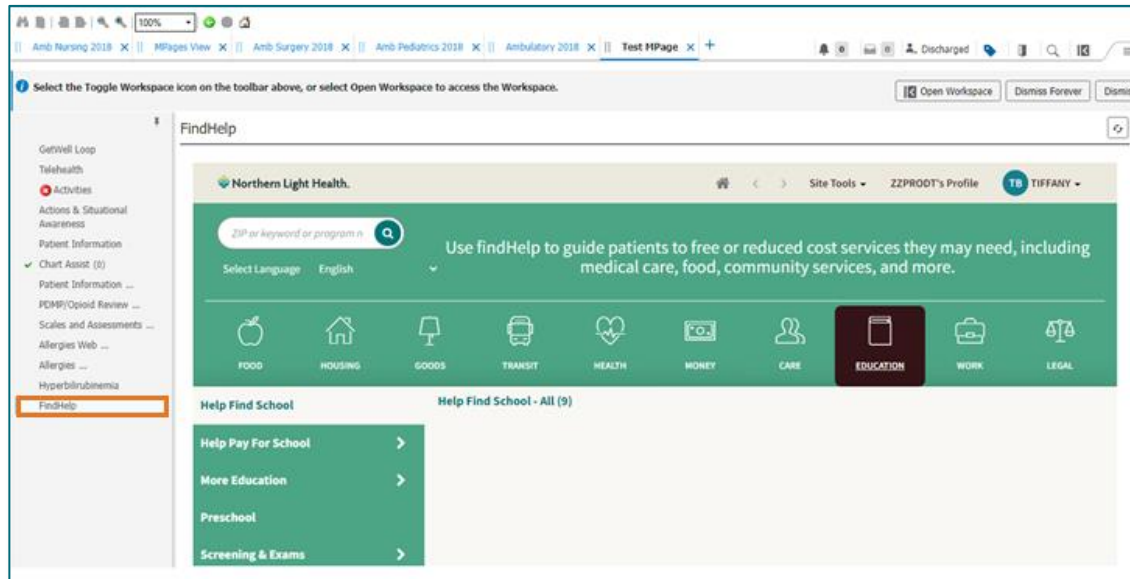
- AMB Care Management: Active Case MPage
  - Ambulatory Nursing Workflow
  - ED Nursing Workflow
  - Nurse Discharge Workflow
  - WIC Nurse MPage
-

## EHR Updates

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**WHY:** This addition is to gain more exposure to the FindHelp platform by placing it within the staff workflows to assist patients with barriers they may have.

**WHEN:** Thursday, March 20, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

**WHO:** The change will affect the following staff at the above noted locations:

- AMB Care Manager
  - LPN
  - MA
  - RN
-

## Inpatient/ED Only

### Cerner Patient Observer (CPO) Camera Downtime

**WHAT: Virtual Observation Cameras are being Upgraded**

- Cameras will be upgraded one at a time.
- During the camera upgrade, the **cameras will be out of service for 10 -15 minutes** and the patient will not be able to be observed by the CPO staff during this time.
- The CPO staff will notify the nurse when their patient's camera will be offline during the upgrade and again when it is back online.

**WHY: Cerner Patient Observer is being upgraded to level 2.9.** The **cameras** and **Central Monitoring Stations** will be upgraded, bringing new functionality, increasing automated communication to the Cerner Patient Observer technician and efficiency in their workflow.

**WHEN: Tuesday, March 25, 2025**

**WHERE: The change will affect the following venue(s):**

- Acute/Inpatient (to include ED)

**At the following NLH Member Organization(s):**

- All NLH Member Orgs (excluding Acadia & Mayo)

**WHO: The change will affect the following staff at the above noted locations:**

- Nursing

### Document Daily Ongoing Education CareCompass Task Update

**WHAT:** The **CareCompass** task to **Document Daily Ongoing Education** will no longer be a Done/Not Done task. When nursing selects **Document**, the task will open to the applicable education iView band for the patient.

- **Adult Education** Interactive View and I&O band will open in Activity View for adult **Med/Surg** and **Critical Care** patients.
-

## EHR Updates

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- **OB Education** Interactive View and I&O band will open in Activity View for **OB patients**.
- **Pediatric Education** Interactive View and I&O band will open in Activity View for **pediatric** and **PICU** patients.
- **Newborn-Neonate Education** Interactive View and I&O band will open in Activity View for **newborn nursery** and **NICU patients**.

The screenshot displays a patient record for 'TESTING2, MICHELLE M' with details: Age: 55yrs, Sex: M, DOB: 10/14/1969, MRN: 2513938, and FIN: 400010773. Below the header, there are tabs for 'Scheduled/Unscheduled', 'PRN/Continuous', 'Plans of Care', and 'Patient Information'. Under 'Scheduled/Unscheduled', there are icons for a pencil, a calendar, a document, and a checkmark, followed by buttons for '2 Hours', '4 Hours', and '12 Hours'. A blue box contains the text: 'Document Daily Ongoing Education Start: 03/11/25 14:00:00 EDT' and 'Comment: Ordered by R05Z\_ONGOING\_ED\_ORDER'. At the bottom right, there are three buttons: 'Done', 'Not Done', and 'Document' (which is highlighted with an orange border).

**NOTE:** There cannot be duplicate documentation fields in Activity View. e.g., Ed-Bathing is located in Adult Education Activities of Daily Living and Skin and Wounds Education sections. In Activity View it will only be located in Activities of Daily Living.

**WHY:** Documenting education from the CareCompass task increases efficiency in charting.

**WHEN:** **Monday, March 31, 2025**

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo and Acadia)

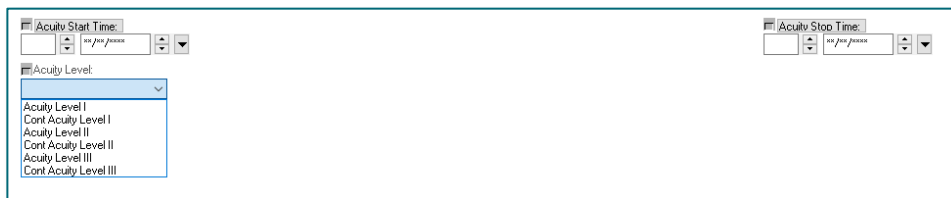
**WHO:** The change will affect the following staff at the above noted locations:

- Nursing
-

## Peri-Op Only

### Perioperative Clinically Driven Charge Capture (ARG Only)

**WHAT:** Recovery nursing staff will document in the **Acuity Level Segment** if applicable. Click [here](#) for flyer access. Also, included will be procedural charges for endoscopy.



The screenshot shows a form with two time fields at the top: 'Acuity Start Time' and 'Acuity Stop Time'. Each field has a date/time picker and a 'no p.m. process' button. Below these is a section titled 'Acuity Level' with a dropdown arrow. The dropdown menu is open, showing the following options: 'Acuity Level I', 'Cont Acuity Level I', 'Acuity Level II', 'Cont Acuity Level II', 'Acuity Level III', and 'Cont Acuity Level III'.

**WHY:** The **Acuity Level Segment** in the post operative phase in Perioperative Documentation will include three base acuity levels. Accurately documenting the acuity levels of care in the PACU and Post Op Phases will help capture recovery charges. Additionally, the documentation will also show how the patient is progressing during the recovery phase after anesthesia.

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**WHERE:** The change will affect the following venue(s):

- Peri-Op Only

At the following NLH Member Organization(s):

- NL AR Gould

**WHO:** The change will affect the following staff at the above noted locations:

- DSU Nurses
  - PACU Nurses
-

## EHR Updates

**March 20 – 26, 2025**

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### Physicians, Physician Assistants, Nurse Practitioners

#### All Ambulatory & Inpatient Areas

#### Dahl Chase Molecular Pathology Order Updates

**WHAT:** The Dahl Chase Molecular Pathology order will be split into two new orders, one for blood and one for bone marrow. **Dahl Chase Molecular Pathology Blood** will be a PowerPlan and link a CBC order to be placed with it and **Dahl Chase Molecular Pathology BM** will be a single line order.

**WHY:** The update is occurring at the request of Dahl Chase.

**WHEN:** Tuesday, April 1, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Providers
-



## Code Status and Treatment Restrictions Updates

**WHAT:** **Code Status and Treatment Restrictions Terminology and Icons** for FirstNet LaunchPoint, Capacity Management, CareView, and Roomlink will be updated to decrease confusion with new terminology and icons to better identify the patient's code status.

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\*Information Source: [Dropdown]

Name of Legal Rep, Relation to Pt, Phone: [Text]

\*Code Status (Cardiopulmonary Arrest Only): [Dropdown]

Non-Invasive Ventilation: ☐ Yes ☐ No

Cardioversion: ☐ Yes ☐ No

Allow for increase in Level of Care: ☐ Yes ☐ No

Endotracheal Intubation: [Dropdown]




Blood Products: [Dropdown]

Special Instructions: [Text]

Antibiotics: [Text]

Nutrition: [Text]

Hydration: [Text]

Updated Language	Old Language
Full Resuscitation	Attempt Resuscitation/Full Treatment
DNAR/May Intubate 	DNAR/Full Treatment
DNAR/DNI 	DNAR/Selective Treatment Restrictions
DNAR/Comfort Care 	DNAR/Comfort-Focused Treatments

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- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- ALL NLH Member Organizations (Excluding NL Mayo)

## **EHR Updates**

**March 20 – 26, 2025**

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**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers