



# Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

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Week of March 13 – 19, 2025

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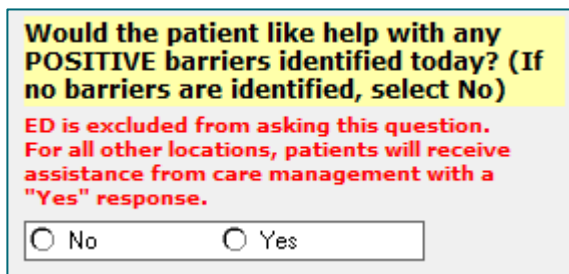
## Behavioral Health Staff

### All Ambulatory & Inpatient Care Areas

### Social Determinants of Health (SDoH) Question Update

**WHAT:** Updated wording for the help with barriers question within the SDoH form and Tonic questionnaire.

This is a required question as identified by being highlighted in yellow. See screenshot below for new wording on the SDoH Prapare form and within Tonic for patients to answer.



The screenshot shows a question box with a yellow header and a grey body. The header text is: "Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)". The body text is: "ED is excluded from asking this question. For all other locations, patients will receive assistance from care management with a 'Yes' response." Below the text are two radio button options: "No" and "Yes".

**WHY:** There has been significant confusion with the question about patients wanting help with barriers. To help alleviate confusion, the question has been re-worded to provide guidance on how to respond and reduce staff/patients not answering the question or selecting the wrong answer.

**WHEN:** Monday, March 10, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/Walk-In Care

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding NL Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

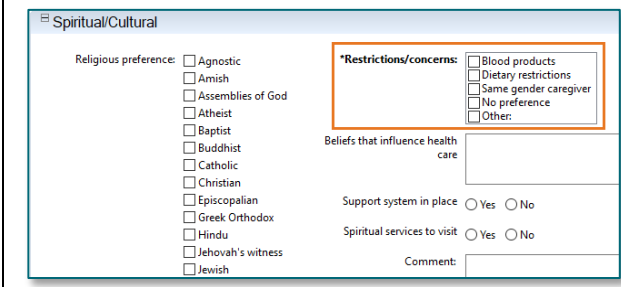
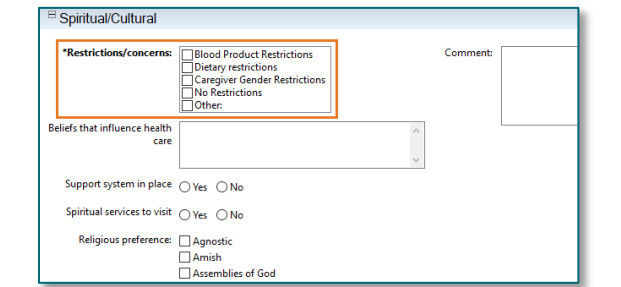
- Clinicians
  - LPNs
  - MAs
  - RNs
-

## Social History Tool Update – Spiritual/Cultural Section

**WHAT:** The **Spiritual/Cultural** section within the **Social History** tool will be updated to address concerns related to the **Restrictions/concerns** mandatory field:

### Updates

- Location of the **Restrictions/concerns** field is being relocated to be the first field in the section.
- Wording of the options in the **Restrictions/concerns** field are being updated to be clearer and more concise.

Current State	Future State
	

**WHY:** These updates are being implemented to address concerns with inappropriate documentation of blood products and improve visibility of the required field.

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding NL Mayo)

**WHO:** The change will affect the following staff at the above locations:

- Clinical Staff

## Inpatient Only

### BH SAFE-T with CSSRS PowerForm Updates

#### **WHAT: BH SAFE-T with CSSRS Initial and Reassessment PowerForm Updates**

- **Safety Plan – Last Updated**
  - A **Last Updated** field has been added for the provider to fill in when they **review** the safety plan **with the patient**. For future assessments, this date will help **quickly identify** the last time it was reviewed.
- **Assessment Questions – Last Charted Value**
  - The following questions in the **Risk Factors and Behaviors** and **Protective Factors** sections will **prepopulate** each time you complete the assessment on **any encounter**.
    - Current and Past Psychiatric Diagnosis
    - Family History
    - Access to Lethal Methods
    - Internal and External Protective Factors
  - All **other questions** in these sections will only **prepopulate** the answers on the **same encounter**.

**NOTE:** Each question still needs to be reviewed and updated for changes when assessing the patient.

For a more detailed workflow please click [here](#).

#### **SmartZone Alert:**

- Will not fire for patients under age 2.

#### **New Auto Texts:**

- These auto texts are available, if only a **screening** was needed:
    - `/cssrs_initial_screener`
    - `/cssrs_since_last_ask`
  - These auto texts are available, if an **assessment** was needed:
    - `/bh_safe-t_initial_assessment`
    - `/bh_safe-t_reassessment`
-

## EHR Updates – Week of March 13 – 19, 2025

**WHY:** These updates will assist the provider with patient interview and decrease the time spent completing the documentation.

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acadia – Inpatient Only
- Ambulatory Pediatrics and Primary Care
- Integrated Behavioral Health

**At the following NLH Member Organization(s):**

- All NLH Hospitals (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Acadia Inpatient Psychiatric Providers
- Integrated Behavioral Health Clinicians
- Integrated Behavioral Health PMHNPs
- Pediatric Providers
- Primary Care Providers

### Integrated Behavioral Health Only

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  - Pediatric Providers
  - Primary Care Providers
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## EHR Updates – Week of March 13 – 19, 2025

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### Care Managers

#### Inpatient Only

### Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC Med/Surg M3 & Intermediate Care

**WHAT:** Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements

**WHY:** The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL EMMC

**WHO:** The change will affect the following staff at the above noted locations:

- |                                       |   |
|---------------------------------------|---|
| • <a href="#">Nursing</a>             | • <a href="#">Rehab Therapy</a>                 |
| • <a href="#">Dietitians</a>          | • <a href="#">Pharmacy</a>                      |
| • <a href="#">Respiratory Therapy</a> | • <a href="#">Care Management/Social Worker</a> |



## Clinical Decision Support Updates

### Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

*To open the links in the table, right-click and select “Open link in new tab.”*

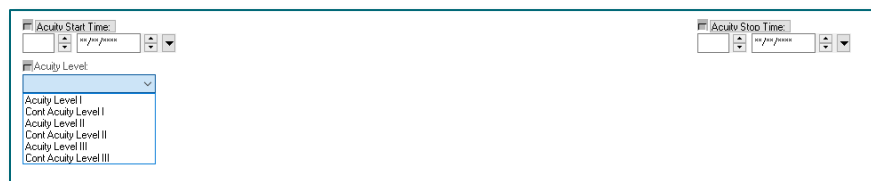
Release Date	Venues Affected	CDS Tool	Summary
3/7/2025	ED	<a href="#">ED Code Stroke</a>	CDS Review. Content updates
3/7/2025	ED	<a href="#">ED JPP Stroke Symptoms Acute</a>	CDS Review. Content updates
3/7/2025	ED	<a href="#">ED Stroke Hemorrhagic (Intracerebral Hemorrhage)</a>	CDS Review. Content updates
3/7/2025	ED	<a href="#">ED Stroke Ischemic with Thrombolytic (Tenecteplase-TNKase)</a>	CDS Review. Content updates
3/7/2025	ED	<a href="#">ED Stroke Ischemic, TIA (NO Thrombolytic)</a>	CDS Review. Content updates
3/7/2025	Inpatient	<a href="#">Code Stroke Inpatient</a>	CDS Review. Content updates
3/7/2025	Inpatient	<a href="#">Intracranial Bleeding Within 36 Hours after IV Thrombolytic for Acute Ischemic Stroke</a>	CDS Review. Content updates
3/7/2025	Inpatient	<a href="#">Stroke Hemorrhagic (Intracerebral Hemorrhage)</a>	CDS Review. Content updates
3/7/2025	Inpatient	<a href="#">Stroke Ischemic with Thrombolytic (Tenecteplase-TNKase)</a>	CDS Review. Content updates
3/7/2025	Inpatient	<a href="#">Stroke Ischemic, TIA (NO Thrombolytic)</a>	CDS Review. Content updates
3/18/2025	Inpatient	<a href="#">Pain Management Adult</a>	Content updates.
3/18/2025	Inpatient	<a href="#">Pharmacy Consult and Communication Orders</a>	Content updates.
3/26/2025	Inpatient	<a href="#">Insulin Infusion Peri-Operative Protocol</a>	Content updates. EMMC, SVH, and Inland only

## Leadership

### Peri-Op Only

#### Perioperative Clinically Driven Charge Capture (ARG Only) – *effective 03/24/25*

**WHAT:** Recovery nursing staff will document in the **Acuity Level Segment** if applicable. Click [here](#) for flyer access. Also, included will be procedural charges for endoscopy.



The screenshot shows a software interface for documenting acuity levels. It features two time fields: 'Acuity Start Time' and 'Acuity Stop Time', each with a date and time selector. Below these is a section titled 'Acuity Level' with a dropdown menu. The dropdown menu is open, displaying a list of options: 'Acuity Level I', 'Cont Acuity Level I', 'Acuity Level II', 'Cont Acuity Level II', 'Acuity Level III', and 'Cont Acuity Level III'.

**WHY:** The **Acuity Level Segment** in the post operative phase in Perioperative Documentation will include three base acuity levels. Accurately documenting the acuity levels of care in the PACU and Post Op Phases will help capture recovery charges. Additionally, the documentation will also show how the patient is progressing during the recovery phase after anesthesia.

**WHEN:** Monday, March 24, 2025

**WHERE:** The change will affect the following venue(s):

- Peri-Op Only

At the following NLH Member Organization(s):

- NL AR Gould

**WHO:** The change will affect the following staff at the above noted locations:

- DSU Nurses
- PACU Nurses

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## Nursing, CNA, Medical Assistants

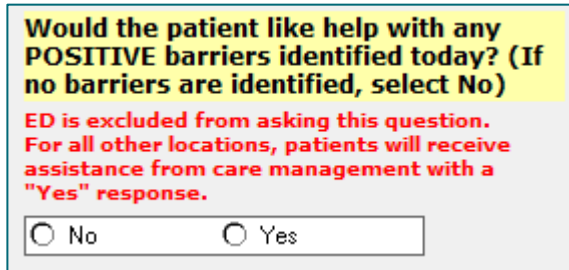
### All Ambulatory & Inpatient Areas (Including ED, Peri-Op & WIC)

#### Social Determinants of Health (SDoH) Question Update

**WHAT:** Updated wording for the help with barriers question within the SDoH form and Tonic questionnaire.

---

This is a required question as identified by being highlighted in yellow. See screenshot below for new wording on the SDoH Prapare form and within Tonic for patients to answer.



Would the patient like help with any **POSITIVE** barriers identified today? (If no barriers are identified, select No)

ED is excluded from asking this question.  
For all other locations, patients will receive assistance from care management with a "Yes" response.

☐ No ☐ Yes

**WHY:** There has been significant confusion with the question about patients wanting help with barriers. To help alleviate confusion, the question has been re-worded to provide guidance on how to respond and reduce staff/patients not answering the question or selecting the wrong answer.

**WHEN:** Monday, March 10, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/Walk-In Care

**At the following NLH Member Organization(s):**

- All NLH Member Orgs (excluding Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- LPNs
- MAs
- RNs
- Providers at Acadia Inpatient

## Social History Tool Update – Spiritual/Cultural Section

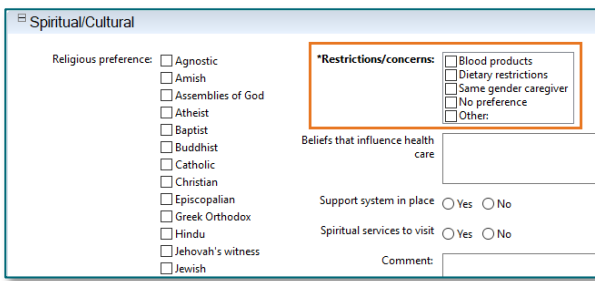
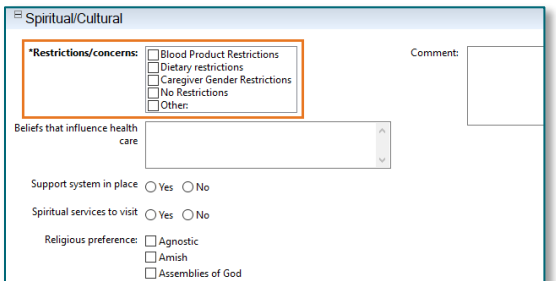
**WHAT:** The **Spiritual/Cultural** section within the **Social History tool** will be updated to address concerns related to the **Restrictions/concerns** mandatory field:

### Updates

- Location of the **Restrictions/concerns** field is being relocated to be the first field in the section.
-

## EHR Updates – Week of March 13 – 19, 2025

- Wording of the options in the **Restrictions/concerns** field are being updated to be clearer and more concise.

Current State	Future State
	

**WHY:** These updates are being implemented to address concerns with inappropriate documentation of blood products and improve visibility of the required field.

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

**At the following NLH Member Organization(s):**

- All NLH Member Organizations (excluding NL Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Clinical Staff

### Inpatient/ED Only

## Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC Med/Surg M3 & Intermediate Care

**WHAT:** Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements

**WHY:** The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- All NL EMMC

**WHO:** The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

## New PEWs Task for EMMC Peds, NICU, and ED

**WHAT:** A reminder task to document PEWs on pediatric patients under 18 will fire to **PowerChart CareCompass** and **FirstNet LaunchPoint** every four hours after admission.

**WHY:** PEWs documentation is important for pediatric patient safety, the reminder task will ensure these patients are getting the appropriate treatment during their hospital stay.

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Pediatric Unit, NICU, and ED

At the following NLH Member Organization(s):

- NL Eastern Maine Medical Center

**WHO:** The change will affect the following staff at the above noted locations:

- RNs
-

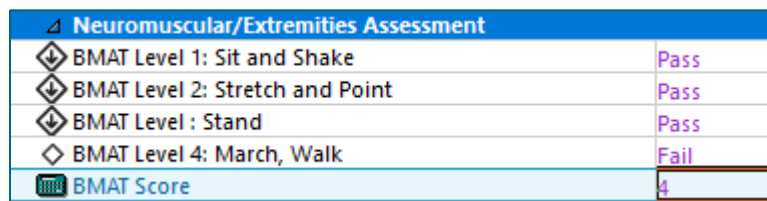
## EHR Updates – Week of March 13 – 19, 2025

### BMAT 2.0 Interactive View and I&O Update

**WHAT:** The **Neuromuscular/Extremities** section, located within the **System Assessments** navigator bands, will be updated to reflect the updated version of BMAT, referenced as BMAT 2.0.

#### Updates

- BMAT Levels are identified in individual cells and are auto-calculated.
  - **BMAT Score** holds reference text with updated Hillrom



Neuromuscular/Extremities Assessment	
BMAT Level 1: Sit and Shake	Pass
BMAT Level 2: Stretch and Point	Pass
BMAT Level : Stand	Pass
BMAT Level 4: March, Walk	Fail
BMAT Score	4

**WHY:** Auto calculation of the BMAT Score aligns with current assessment models within iView. Reference text is now updated with the most current BMAT data.

**WHEN:** Wednesday, March 19, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

**At the following NLH Member Organization(s):**

- All NLH Member Orgs (excluding Acadia & Mayo)

**WHO:** The change will affect the following staff at the above noted locations:

- Nursing

### Cerner Patient Observer (CPO) Downtime – effective 03/25/25

**WHAT:** **Virtual Observation Cameras are being Upgraded**

- Cameras will be upgraded one at a time.
  - During the camera upgrade, the **cameras will be out of service for 10-15 minutes** and the patient will not be able to be observed by the CPO staff during this time.
  - The CPO staff will notify the nurse when their patient's camera will be offline during the upgrade and again when it is back online.
-

**WHY:** Cerner Patient Observer is being **upgraded to level 2.9**. The **cameras** and **Central Monitoring Stations** will be upgraded bringing new functionality increasing automated communication to the Cerner Patient Observer technician and efficiency in their workflow.

**WHEN:** Tuesday, March 25, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient (to include ED)

**At the following NLH Member Organization(s):**

- All NLH Member Orgs (excluding Acadia & Mayo)

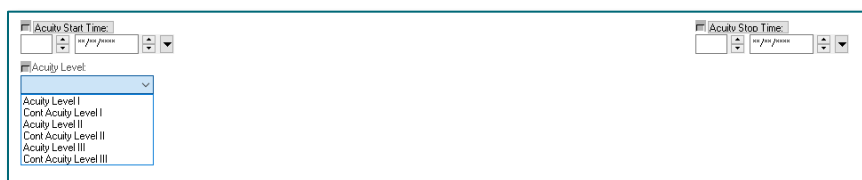
**WHO:** The change will affect the following staff at the above noted locations:

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## Peri-Op Only

### Perioperative Clinically Driven Charge Capture (ARG Only) – *effective 03/24/25*

**WHAT:** Recovery nursing staff will document in the **Acuity Level Segment** if applicable. Click [here](#) for flyer access. Also, included will be procedural charges for endoscopy.



**WHY:** The **Acuity Level Segment** in the post operative phase in Perioperative Documentation will include three base acuity levels. Accurately documenting the acuity levels of care in the PACU and Post Op Phases will help capture recovery charges. Additionally, the documentation will also show how the patient is progressing during the recovery phase after anesthesia.

**WHEN:** Monday, March 24, 2025

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## EHR Updates – Week of March 13 – 19, 2025

**WHERE:** The change will affect the following venue(s):

- Peri-Op Only

**At the following NLH Member Organization(s):**

- NL AR Gould

**WHO:** The change will affect the following staff at the above noted locations:

- DSU Nurses
- PACU Nurses

---

## Nutrition

### Inpatient Only

## Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC Med/Surg M3 & Intermediate Care

**WHAT:** Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements

**WHY:** The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

**At the following NLH Member Organization(s):**

- All NL EMMC
-



**WHO:** The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

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## Pharmacists & Pharmacy Technicians

### Inpatient/ED Only

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## Physicians, Physician Assistants, Nurse Practitioners

### Ambulatory Only

### BH SAFE-T with CSSRS PowerForm Updates

#### **WHAT: BH SAFE-T with CSSRS Initial and Reassessment PowerForm Updates**

- **Safety Plan – Last Updated**
  - A **Last Updated** field has been added for the provider to fill in when they **review** the safety plan **with the patient**. For future assessments, this date will help **quickly identify** the last time it was reviewed.
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- Primary Care Providers

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## **Therapies: Occupational, Physical, Speech, & Respiratory**

### **Inpatient/ED Only**

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**WHAT:** Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements

**WHY:** The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge

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## **EHR Updates – Week of March 13 – 19, 2025**

**WHEN:** Tuesday, March 18, 2025

**WHERE:** The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- All NL EMMC

**WHO:** The change will affect the following staff at the above noted locations:

- |                                       |   |
|---------------------------------------|---|
| • <a href="#">Nursing</a>             | • <a href="#">Rehab Therapy</a>                 |
| • <a href="#">Dietitians</a>          | • <a href="#">Pharmacy</a>                      |
| • <a href="#">Respiratory Therapy</a> | • <a href="#">Care Management/Social Worker</a> |