



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of March 27 – April 2, 2025

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Behavioral Health Staff

All Ambulatory & Inpatient Care Areas

Dahl Chase Molecular Pathology Order Updates

WHAT: The Dahl Chase Molecular Pathology order will be split into two new orders, one for blood and one for bone marrow. **Dahl Chase Molecular Pathology Blood** will be a PowerPlan and link a CBC order to be placed with it and **Dahl Chase Molecular Pathology BM** will be a single line order.

WHY: The update is occurring at the request of Dahl Chase.

WHEN: Tuesday, April 1, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Wednesday, April 2, 2025

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

Nursing Note PowerForm to Replace Annotations *(effective 04/07/25)*

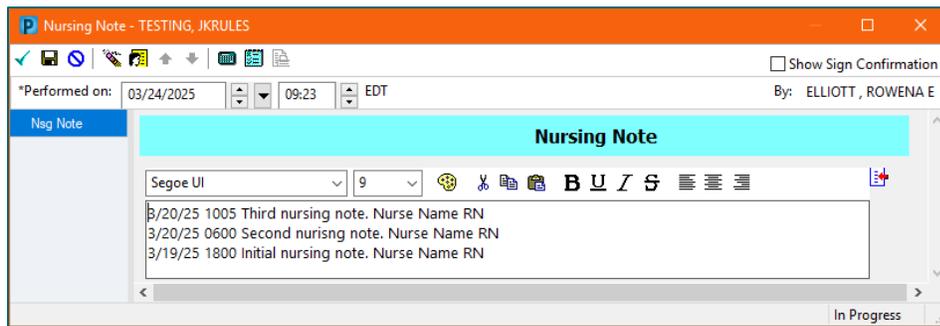
WHAT: Nursing Note PowerForm

- The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
 - Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure for every nursing note entry.
 - The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (See example below)
 - Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (See example below)
 - The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
 - **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
 - **Each** signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
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EHR Updates

March 27 – April 2, 2025

NOTE: **DO NOT** modify the nursing note from **Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

- The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

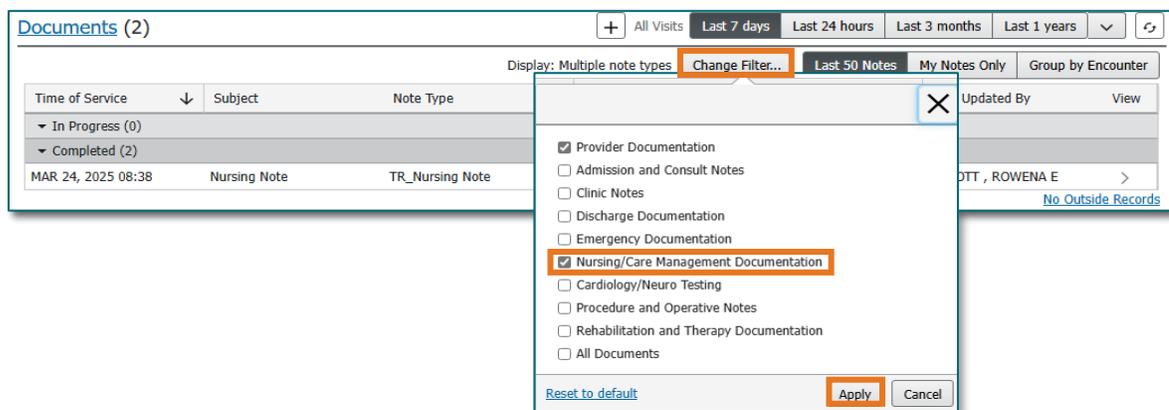
Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
 - To ensure easy access to view the **Nursing Note**, use the **Change Filter** button to add **Nursing/Care Management Documentation** in the Documentation component.



- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

EHR Updates

March 27 – April 2, 2025

Patient Info & Story MPage

- With the removal of Annotations from Interactive View and I&O (iView), this MPage is no longer needed to display Annotations.

WHEN: Monday, April 7, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical staff using Annotations
- Nursing staff
- Providers

Inpatient

New CareCompass Task

WHAT: A task will fire to **CareCompass 48 hours after admission** indicating the 72-Hour Treatment Plan with medical needs is due.

Task name: “72 Hr Treatment Plan with Medical Needs Due”

- Select Done/Not Done.

NOTE: At 72 hours from admission, the task will turn red and show as overdue

The screenshot shows a task card with the following details:

- Task Title:** 72 Hr Treatment Plan with Medical Needs Due
- Start:** 03/11/25 13:30:06 EDT, ONCE
- Stop:** 03/11/25 13:30:06 EDT
- Comment:** Added by Discern Expert Rule : R02Z_ADMIT_TASKS timer
- Status:** Unscheduled (No Activities)
- Time:** 12:00 (No Activities)
- Action Buttons:** Done, Not Done, Document

WHY: To meet regulatory requirements, the task will prompt nursing staff to complete the medical needs in the Treatment Plan, which is due within 72 hours of admission.

WHEN: Monday, March 31, 2025

WHERE: The change will affect the following venue(s):

- Inpatient

At the following NLH Member Organization(s):

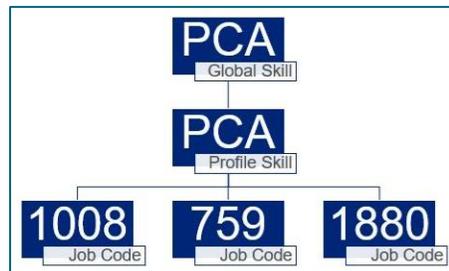
- NL Acadia Hospital

WHO: The change will affect the following staff at the above noted locations:

- Nursing Staff

Clairvia Naming Convention Update

WHAT: All Clairvia job skills related to 1:1 OBS, sitter, patient observer, patient safety tech will be change to Patient Care Attendant (PCA) to standardize the same job skill throughout the system.



Examples of the New Skill Label

Patient Assignments

Utilization	Total	RN	LPN	CNA/NT	PCA
Demand Hours	m120.00	m60.00	0.00	m60.00	0.00
Available Hours	0.00	0.00	0.00	0.00	0.00
Utilization %
Skill/Patient Ratio	1:0.00	1:0.00	1:0.00	1:0.00	1:0.00

Scheduling Task and Global Skills

1830 0700 Pt Exp Aide : PCA

Global Skills

RN ▼

RN

LPN

CNA/NT

PCA

EHR Updates

March 27 – April 2, 2025

WHY: The change will align the PCA global skill throughout the system, within the Clairvia application. Standardizing this single name will make it easier to run reports, create patient events, and assign staff tasks/schedules.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op) using Clairvia Scheduling

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

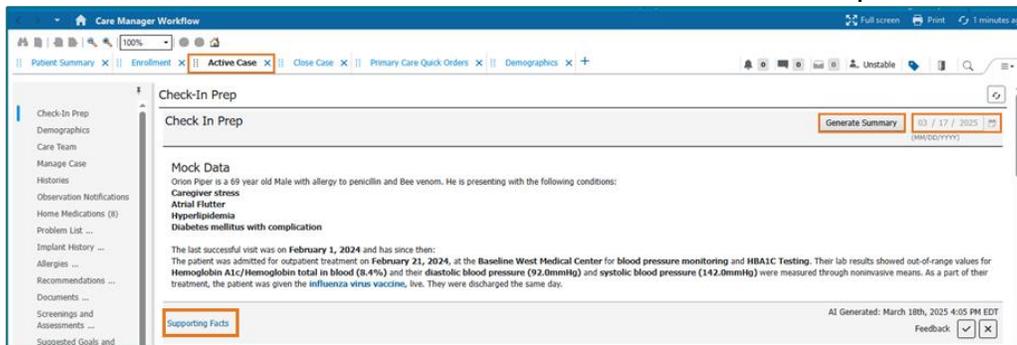
- Clairvia Schedulers
- Nurse Managers
- Patient Care Associates (formally: Sitter, 1:1 Obs, PST, etc.)
- RNs, LPNs, CNAs

Care Managers

Ambulatory

New Check-In Prep MPage Component for Amb Care Managers

WHAT: The **Check-In Prep** component is being added to the **Amb Care Management Active Case MPage**. This is an AI generated summary of the patient chart that gathers pertinent information. Selecting the **Supporting Facts** hyperlink will open another window that shows where the information was pulled from.



WHY: The **Check-In Prep** component will allow the Amb Care Managers to generate a summary of the patient chart to assist with faster chart reviews. This will reduce the time spent in the chart and allow more time with each patient.

WHEN: Tuesday, April 1, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory Care Management

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Ambulatory Care Management

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Wednesday, April 2, 2025

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)
-

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WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

Inpatient

Patient Education Content Update

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-

Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC CCU P5, ICU & KPO3 *(effective 04/08/25)*

WHAT: Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements.

WHY: The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge.

WHEN: Tuesday, April 8, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

There are no new updates for current week.

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Imaging Staff & Radiologists

Patient Education Content Update

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WHO: The change will affect the following staff at the above noted locations:

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Leadership

All Venues

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Nursing Note PowerForm to Replace Annotations *(effective 04/07/25)*

WHAT: Nursing Note PowerForm

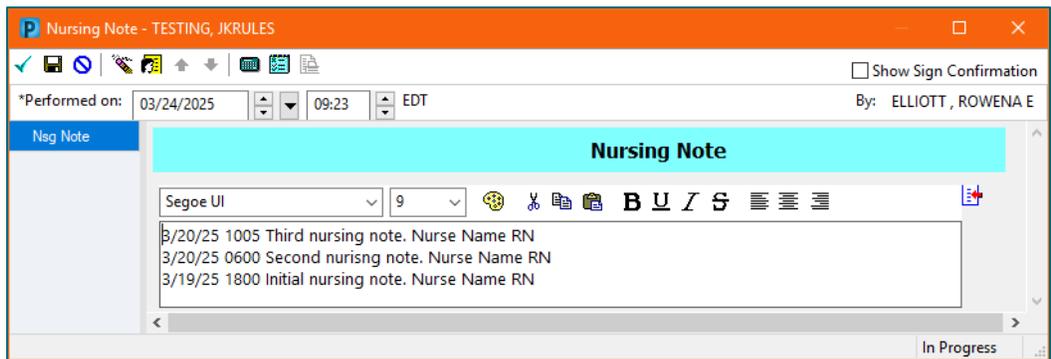
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Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

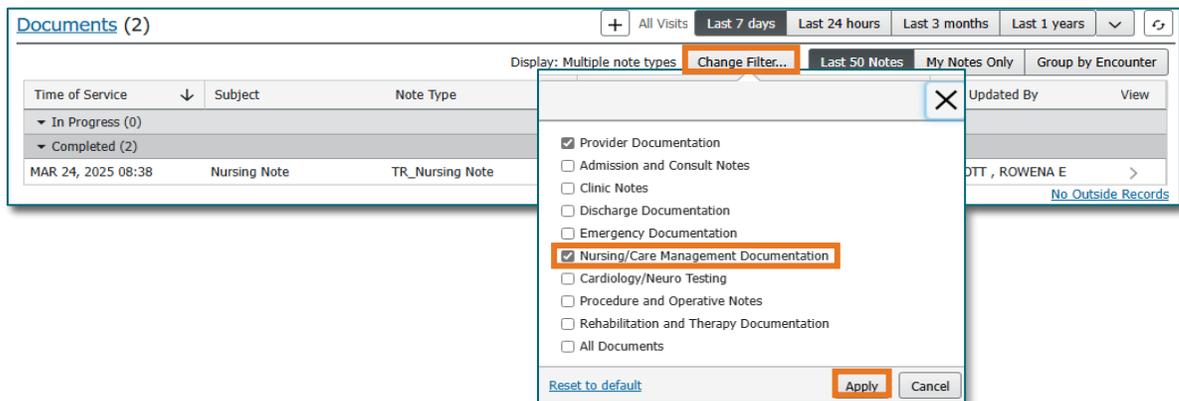
Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

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WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.

EHR Updates

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- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

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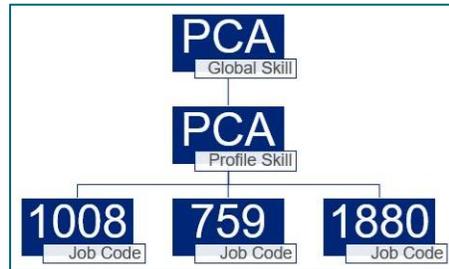
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Inpatient/ED

Clairvia Naming Convention Update

WHAT: All Clairvia job skills related to 1:1 OBS, sitter, patient observer, patient safety tech will be change to Patient Care Attendant (PCA) to standardize the same job skill throughout the system.



Examples of the New Skill Label

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Utilization %					
Skill/Patient Ratio	1:0.00	1:0.00	1:0.00	1:0.00	1:0.00

Scheduling Task and Global Skills

1830 0700 Pt Exp Aide : PCA

Global Skills
RN
LPN
CNA/NT
PCA

WHY: The change will align the PCA global skill throughout the system, within the Clairvia application. Standardizing this single name will make it easier to run reports, create patient events, and assign staff tasks/schedules.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op) using Clairvia Scheduling

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Clairvia Schedulers
- Nurse Managers
- Patient Care Associates (formally: Sitter, 1:1 Obs, PST, etc.)
- RNs, LPNs, CNAs

EHR Updates

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Nursing, CNA, Medical Assistants

All Venues

Patient Education Content Update

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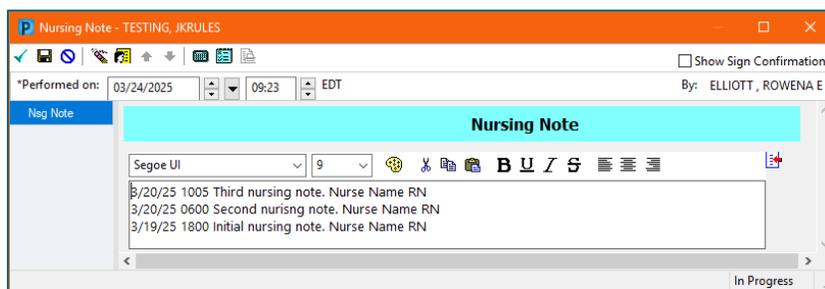
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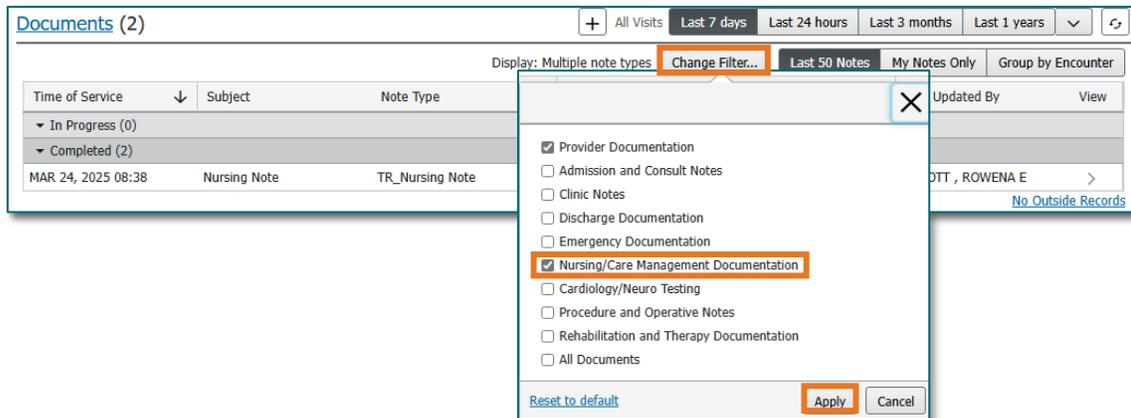
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Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
 - To ensure easy access to view the **Nursing Note**, use the **Change Filter** button to add **Nursing/Care Management Documentation** in the Documentation component.



- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**
-

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

- With the removal of Annotations from Interactive View and I&O (iView), this MPage is no longer needed to display Annotations.

WHEN: Monday, April 7, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical staff using Annotations
 - Nursing staff
 - Providers
-

EHR Updates

March 27 – April 2, 2025

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Inpatient/ED

Document Daily Ongoing Education CareCompass Task Update

WHAT: The **CareCompass** task to **Document Daily Ongoing Education** will no longer be a Done/Not Done task. When nursing selects **Document**, the task will open to the applicable education iView band for the patient.

- **Adult Education** Interactive View and I&O band will open in Activity View for adult **Med/Surg** and **Critical Care** patients.
- **OB Education** Interactive View and I&O band will open in Activity View for **OB** patients.
- **Pediatric Education** Interactive View and I&O band will open in Activity View for **pediatric** and **PICU** patients.
- **Newborn-Neonate Education** Interactive View and I&O band will open in Activity View for **newborn nursery** and **NICU** patients.

The screenshot shows a patient record for 'TESTING2, MICHELLE M' with details: Age: 55yrs, Sex: M, DOB: 10/14/1969, MRN: 2513938, FIN: 400010773. Below the patient info, there are tabs for 'Scheduled/Unscheduled', 'PRN/Continuous', 'Plans of Care', and 'Patient Information'. Under 'Scheduled/Unscheduled', there are filters for '2 Hours', '4 Hours', and '12 Hours'. A task entry is visible: 'Document Daily Ongoing Education Start: 03/11/25 14:00:00 EDT' with a comment 'Ordered by R05Z_ONGOING_ED_ORDER'. At the bottom right, there are three buttons: 'Done', 'Not Done', and 'Document' (which is highlighted in orange).

NOTE: There cannot be duplicate documentation fields in Activity View. e.g., Ed-Bathing is located in Adult Education Activities of Daily Living and Skin and Wounds Education sections. In Activity View it will only be located in Activities of Daily Living.

WHY: Documenting education from the CareCompass task increases efficiency in charting.

WHEN: Monday, March 31, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)
-

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Pathology Results in the Discharge Summary and Discharge Instructions

WHAT: Pathology results obtained during an Inpatient encounter will **automatically populate** within the **Discharge Summary** and **Discharge Instructions** under the **Pathology Reports** component.

WHY: The change will improve the completeness and accuracy of clinical documentation and increase awareness to proactive patient management while clearly indicating the results.

WHEN: Tuesday, April 1, 2025

WHERE: The change will affect the following venue(s):

- Inpatient

At the following NLH Member Organization(s):

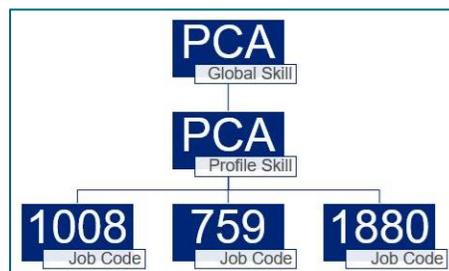
- All NLH Member Organizations (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
- Providers

Clairvia Naming Convention Update

WHAT: All Clairvia job skills related to 1:1 OBS, sitter, patient observer, patient safety tech will be change to Patient Care Attendant (PCA) to standardize the same job skill throughout the system.



EHR Updates

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Examples of the New Skill Label

Patient Assignments

Utilization	Total	RN	LPN	CNA/NT	PCA
Demand Hours	m120.00	m60.00	0.00	m60.00	0.00
Available Hours	0.00	0.00	0.00	0.00	0.00
Utilization %
Skill/Patient Ratio	1:0.00	1:0.00	1:0.00	1:0.00	1:0.00

Scheduling Task and Global Skills

1830 0700 Pt Exp Aide : PCA

Global Skills
RN
LPN
CNA/NT
PCA

WHY: The change will align the PCA global skill throughout the system, within the Clairvia application. Standardizing this single name will make it easier to run reports, create patient events, and assign staff tasks/schedules.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op) using Clairvia Scheduling

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Clairvia Schedulers
- Nurse Managers
- Patient Care Associates (formally: Sitter, 1:1 Obs, PST, etc.)
- RNs, LPNs, CNAs

Levothyroxine Default Daily Administration Time Update

WHAT: The system **default administration time** for all **Levothyroxine medication orders** will be updated to **0600 Daily**.

Current Admin times:

- NL AR Gould Hospital: 0500
- NL BHH: 0630
- NL EMMC: 2100
- All others: 0700

NOTE: For NL Acadia Hospital and NL Maine Coast Hospital, no impact will be seen as the default is currently set to 0600.

WHY: This is being performed to standardize administration times across NLH and specifically allow nursing to administer medication to patient prior to any meals.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo, Maine Coast and Acadia)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists and Pharmacy Technicians
- Providers
- RNs

Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC CCU P5, ICU & KPO3 *(effective 04/08/25)*

WHAT: Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements.

WHY: The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge.

WHEN: Tuesday, April 8, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
-

EHR Updates

March 27 – April 2, 2025

At the following NLH Member Organization(s):

- NL EMMC

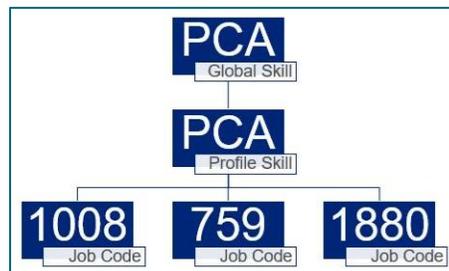
WHO: The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

Peri-Op

Clairvia Naming Convention Update

WHAT: All Clairvia job skills related to 1:1 OBS, sitter, patient observer, patient safety tech will be change to Patient Care Attendant (PCA) to standardize the same job skill throughout the system.



Examples of the New Skill Label

Patient Assignments

Utilization	Total	RN	LPN	CNA/NT	PCA
Demand Hours	m120.00	m60.00	0.00	m60.00	0.00
Available Hours	0.00	0.00	0.00	0.00	0.00
Utilization %
Skill/Patient Ratio	1:0.00	1:0.00	1:0.00	1:0.00	1:0.00

Scheduling Task and Global Skills

1830 0700 Pt Exp Aide : PCA

Global Skills
RN
LPN
CNA/NT
PCA

WHY: The change will align the PCA global skill throughout the system, within the Clairvia application. Standardizing this single name will make it easier to run reports, create patient events, and assign staff tasks/schedules.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op) using Clairvia Scheduling

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Clairvia Schedulers
- Nurse Managers
- Patient Care Associates (formally: Sitter, 1:1 Obs, PST, etc.)
- RNs, LPNs, CNAs

Nutrition

Inpatient

Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC CCU P5, ICU & KPO3 *(effective 4/8/25)*

WHAT: Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements.

WHY: The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge.

WHEN: Tuesday, April 8, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
-

EHR Updates

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At the following NLH Member Organization(s):

- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

Patient Service Representatives

Ambulatory/WIC

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Wednesday, April 2, 2025

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Pharmacists & Pharmacy Technicians

All Venues

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Wednesday, April 2, 2025**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

Inpatient

Levothyroxine Default Daily Administration Time Update

WHAT: The system **default administration time** for all **Levothyroxine medication orders** will be updated to **0600 Daily**.

EHR Updates

March 27 – April 2, 2025

Current Admin times:

- NL AR Gould Hospital: 0500
- NL BHH: 0630
- NL EMMC: 2100
- All others: 0700

NOTE: For NL Acadia Hospital and NL Maine Coast Hospital, no impact will be seen as the default is currently set to 0600.

WHY: This is being performed to standardize administration times across NLH and specifically allow nursing to administer medication to patient prior to any meals.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia, Maine Coast, and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists and Pharmacy Technicians
- Providers
- RNs

Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC CCU P5, ICU & KPO3 (effective 04/08/25)

WHAT: Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements.

WHY: The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge.

WHEN: Tuesday, April 8, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)

Physicians, Physician Assistants, Nurse Practitioners

All Venues

Dahl Chase Molecular Pathology Order Updates

WHAT: The Dahl Chase Molecular Pathology order will be split into two new orders, one for blood and one for bone marrow. **Dahl Chase Molecular Pathology Blood** will be a PowerPlan and link a CBC order to be placed with it and **Dahl Chase Molecular Pathology BM** will be a single line order.

WHY: The update is occurring at the request of Dahl Chase.

WHEN: Tuesday, April 1, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)
-

EHR Updates

March 27 – April 2, 2025

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WHO: The change will affect the following staff at the above noted locations:

- Providers

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Wednesday, April 2, 2025**

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

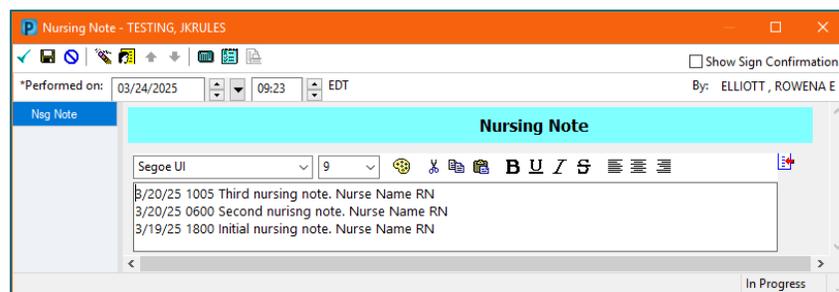
Nursing Note PowerForm to Replace Annotations *(effective 04/07/25)*

WHAT: **Nursing Note PowerForm**

- The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
-

- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (See example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse’s full signature** (first initial, last name) and **credentials**. (See example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient’s stay.
- **Each** signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

- The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

EHR Updates

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- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

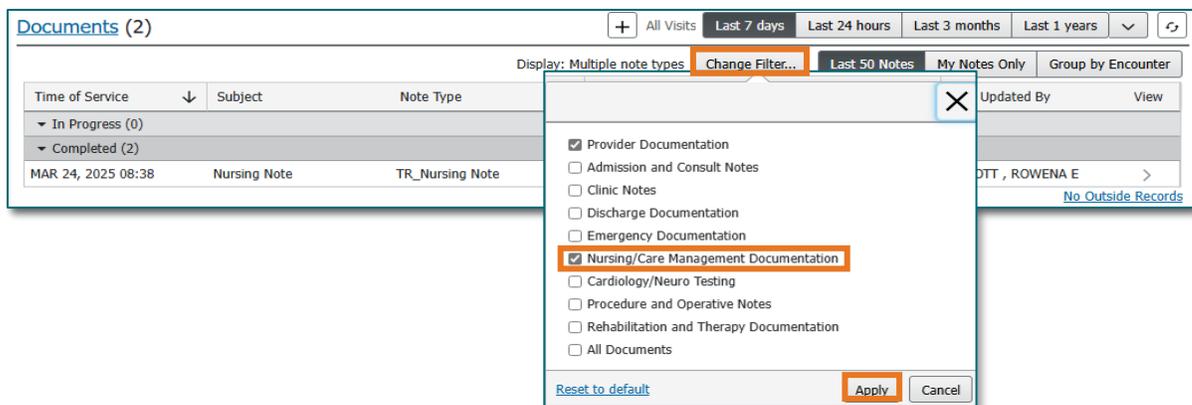
Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
 - To ensure easy access to view the **Nursing Note**, use the **Change Filter** button to add **Nursing/Care Management Documentation** in the Documentation component.



- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

- With the removal of Annotations from Interactive View and I&O (iView), this MPage is no longer needed to display Annotations.

WHEN: Monday, April 7, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical staff using Annotations
 - Nursing staff
 - Providers
-

EHR Updates

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Inpatient/ED

Pathology Results in the Discharge Summary and Discharge Instructions

WHAT: Pathology results obtained during an Inpatient encounter will **automatically populate** within the **Discharge Summary** and **Discharge Instructions** under the **Pathology Reports** component.

WHY: The change will improve the completeness and accuracy of clinical documentation and increase awareness to proactive patient management while clearly indicating the results.

WHEN: Tuesday, April 1, 2025

WHERE: The change will affect the following venue(s):

- Inpatient

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing
- Providers

Levothyroxine Default Daily Administration Time Update

WHAT: The system **default administration time** for all **Levothyroxine medication orders** will be updated to **0600 Daily**.

Current Admin times:

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- NL BHH: 0630
- NL EMMC: 2100
- All others: 0700

NOTE: For NL Acadia Hospital and NL Maine Coast Hospital, no impact will be seen as the default is currently set to 0600.

WHY: This is being performed to standardize administration times across NLH and specifically allow nursing to administer medication to patient prior to any meals.

WHEN: Wednesday, April 2, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia, Maine Coast, and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists and Pharmacy Technicians
- Providers
- RNs

Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Wednesday, April 2, 2025

- Emergency Department 07:30 – 11:00
- Ambulatory and Inpatient 12:00 – 16:30

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
-

EHR Updates

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

Inpatient

Implementation of Multi-Disciplinary Rounds Tool: Task Updates – EMMC CCU P5, ICU & KPO3 *(effective 04/08/25)*

WHAT: Clinical staff will start seeing additional tasks within their task lists. Each discipline may receive a task determined by multidisciplinary rounds as identified barriers to patient discharge.

These tasks will now be coming to the tasks list due to a change in the Multidisciplinary rounds process. The manual process is being replaced with a new electronic MDR tool that communicates bidirectionally with Cerner to assist in a more appropriate patient discharge with all needed requirements.

WHY: The implementation will aid in managing patient flow and ensure orders are complete for safe and timely patient discharge.

WHEN: Tuesday, April 8, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- [Nursing](#)
- [Dietitians](#)
- [Respiratory Therapy](#)
- [Rehab Therapy](#)
- [Pharmacy](#)
- [Care Management/Social Worker](#)