

Business 2 Nurse Collect Process

WHEN: June 23, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- NL Cardiovascular Care Yarmouth
- NL Family Medicine and Residency Bangor
- NL Internal Medicine Bangor
- NL Pediatric Primary Care Bangor
- NL Primary Care Brewer
- NL Primary Care Cutler Health Center
- NL Primary Care Hampden
- NL Primary Care Husson
- NL Urology Bangor (both office locations)
- NL Yarmouth Primary Care

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

WHAT: **Nurse Collect** will now default to Yes for Business 2 practices, allowing for orders to route appropriately to Quest Diagnostics in Marlborough. Click [here](#) for the flyer workflows for placing laboratory orders.

In addition to this update, when collecting a patient specimen, update the collection date and time on the paper requisition with the current date, time, and initials of the staff performing the actions.

NOTE: If more than one order on a requisition, only one date and time is necessary, including the phrase ALL ORDERS.

WHY: The update is to alleviate extra steps being performed and ensure that the results post to the correct date and time.

****PLEASE NOTE: This mailbox is not monitored.****

[Please direct any questions to the Health Informatics team using this link.](#)