



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of February 5 – February 11, 2026

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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Behavioral Health Staff

Inpatient Only

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9** from **11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
 - Lab results are sent to all units on paper during the downtime.
 - EI Medical Imaging: refer to downtime procedures.
 - [Clinical Systems Downtime Policy – 22-048](#)
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Additional Downtime Considerations:

<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p> <p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper. <p>NOTE: Do not log users off from the application.</p> <p>Recovery Procedures:</p> <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user’s credentials.
<p>Clairvia: Will not be available.</p>
<p>Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>Clinical AI Agent (CAA): Will not be available.</p>
<p>DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.</p> <ul style="list-style-type: none">• Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.• Run paper strips for patients arriving during the downtime.<ul style="list-style-type: none">○ Fetal monitoring associations can be back-timed once EHR connection is restored.• Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.

EHR Updates

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<ul style="list-style-type: none">• Once the downtime is complete the ability to monitor and associate will come back room by room.
MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.
Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time. <ul style="list-style-type: none">• Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.• Any new patients registered during this downtime window will not flow to Pyxis.• Temporary Patients should be created, and medications removed under temporary patient profiles if profiles do not appear from Cerner. NOTE: Pyxis will be placed into critical override on Monday, February 9 from 11:00 p.m. – 6:00 a.m. and Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.
Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results. <ul style="list-style-type: none">• Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.
Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.
Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime. <ul style="list-style-type: none">• It should be published on all the Clinical Systems pages under XERO Viewer.• The link is also available on Citrix and the TAG environment.• URL: XERO Viewer (emh.org)

WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

WHO: The change will affect the following staff at the above noted locations:

- All Staff

Tube Care Order Update

WHAT: The **Tube Care** order now shows the order details entered in the **Tube Insertion** order.

TEST MD, PROVIDER	Tube Care	Ordered by rule R05Z_ADD_TUB...	Ordered	Start: 01/29/26 8:11:14 EST, NG Tube, Every Shift, Suction Low Intermittent
TEST MD, PROVIDER	Tube Insertion		Ordered	Start: 01/29/26 8:10:00 EST, NG Tube, Suction Low Intermittent

WHY: Displaying the **Tube Insertion** order details in the **Tube Care** Order provides nursing the order details for the tube and ensures continuity and safety in patient care.

WHEN: Tuesday, February 10, 2026

WHERE: The change will affect the following venue(s):

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At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Care Managers

Inpatient Only

Planned Oracle Cerner Millennium Downtime – **EMMC and Mercy Only**

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Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
 - Nursing units have required paperwork in their downtime “toolkit”.
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EHR Updates

Week of February 5 – February 11, 2026

- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
- Lab results are sent to all units on paper during the downtime.
- EI Medical Imaging: refer to downtime procedures.
- [Clinical Systems Downtime Policy – 22-048](#)

Additional Downtime Considerations:

<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p>
<p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper.
<p>NOTE: Do not log users off from the application.</p>

Recovery Procedures:

- Once Millennium is operational, remove cameras without patient context.
- Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.
- If a new user needs to login, log off the old user and log back in with the new user's credentials.

Clairvia: Will not be available.

Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.

Clinical AI Agent (CAA): Will not be available.

DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.

FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.

- Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.
- **Run paper strips for patients arriving during the downtime.**
 - Fetal monitoring associations can be back-timed once EHR connection is restored.
- Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.
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WHO: The change will affect the following staff at the above noted locations:

- All Staff

Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
2/17/2026	Inpatient	PED JPP PICU	CDS Review. Updates include removal of unused orders and added weight filtering for pain control medications. EMMC only

Imaging Staff & Radiologists

Planned Oracle Cerner Millennium Downtime

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Capacity Management, including **EVS** and **Transport Patient Flow app** on the **Zebra shared device**: Follow your downtime process for communicating patient transfer requests.

Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.

Downtime Procedures:

- Import cameras to CPO Manually without adding patient context. Document patient name on paper.

NOTE: Do not log users off from the application.

Recovery Procedures:

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EHR Updates

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Lab

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Leadership

Emergency

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Inpatient

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<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p> <p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper. <p>NOTE: Do not log users off from the application.</p> <p>Recovery Procedures:</p> <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user’s credentials.
<p>Clairvia: Will not be available.</p>
<p>Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>Clinical AI Agent (CAA): Will not be available.</p>
<p>DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.</p> <ul style="list-style-type: none">• Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.• Run paper strips for patients arriving during the downtime.<ul style="list-style-type: none">○ Fetal monitoring associations can be back-timed once EHR connection is restored.• Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.

EHR Updates

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<ul style="list-style-type: none">• Once the downtime is complete the ability to monitor and associate will come back room by room.
MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.
Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time. <ul style="list-style-type: none">• Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.• Any new patients registered during this downtime window will not flow to Pyxis.• Temporary Patients should be created, and medications removed under temporary patient profiles if profiles do not appear from Cerner. NOTE: Pyxis will be placed into critical override on Monday, February 9 from 11:00 p.m. – 6:00 a.m. and Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.
Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results. <ul style="list-style-type: none">• Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.
Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.
Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime. <ul style="list-style-type: none">• It should be published on all the Clinical Systems pages under XERO Viewer.• The link is also available on Citrix and the TAG environment.• URL: XERO Viewer (emh.org)

WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

WHO: The change will affect the following staff at the above noted locations:

- All Staff

Peri-Op

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
 - Lab results are sent to all units on paper during the downtime.
 - EI Medical Imaging: refer to downtime procedures.
 - [Clinical Systems Downtime Policy – 22-048](#)
-

EHR Updates

Week of February 5 – February 11, 2026

Additional Downtime Considerations:

<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p> <p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper. <p>NOTE: Do not log users off from the application.</p> <p>Recovery Procedures:</p> <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user's credentials.
<p>Clairvia: Will not be available.</p>
<p>Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>Clinical AI Agent (CAA): Will not be available.</p>
<p>DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.</p> <ul style="list-style-type: none">• Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.• Run paper strips for patients arriving during the downtime.<ul style="list-style-type: none">○ Fetal monitoring associations can be back-timed once EHR connection is restored.• Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.

- Once the downtime is complete the ability to monitor and associate will come back room by room.

MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.

Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time.

- Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.
- Any new patients registered during this downtime window will not flow to Pyxis.
- Temporary Patients should be created, and medications removed under temporary patient profiles if profiles do not appear from Cerner.

NOTE: Pyxis will be placed into **critical override** on **Monday, February 9 from 11:00 p.m. – 6:00 a.m.** and **Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.**

Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results.

- Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.

Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.

Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime.

- It should be published on all the **Clinical Systems** pages under **XERO Viewer**.
- The link is also available on Citrix and the TAG environment.
- URL: [XERO Viewer \(emh.org\)](http://XERO Viewer (emh.org))

WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

Emergency

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
- Lab results are sent to all units on paper during the downtime.
- EI Medical Imaging: refer to downtime procedures.
- [Clinical Systems Downtime Policy – 22-048](#)

Additional Downtime Considerations:

BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.

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<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p> <p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper. <p>NOTE: Do not log users off from the application.</p> <p>Recovery Procedures:</p> <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user's credentials.
<p>Clairvia: Will not be available.</p>
<p>Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>Clinical AI Agent (CAA): Will not be available.</p>
<p>DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.</p> <ul style="list-style-type: none">• Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.• Run paper strips for patients arriving during the downtime.<ul style="list-style-type: none">○ Fetal monitoring associations can be back-timed once EHR connection is restored.• Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.• Once the downtime is complete the ability to monitor and associate will come back room by room.

MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.

Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time.

- Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.
- Any new patients registered during this downtime window will not flow to Pyxis.
- Temporary Patients should be created, and medications removed under temporary patient profiles if profiles do not appear from Cerner.

NOTE: Pyxis will be placed into **critical override** on **Monday, February 9 from 11:00 p.m. – 6:00 a.m.** and **Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.**

Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results.

- Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.

Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.

Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime.

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WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Staff
-

EHR Updates

Week of February 5 – February 11, 2026

Tube Care Order Update

WHAT: The **Tube Care** order now shows the order details entered in the **Tube Insertion** order.

TEST MD, PROVIDER	Tube Care	Ordered by rule R05Z_ADD_TUB...	Ordered	Start: 01/29/26 8:11:14 EST, NG Tube, Every Shift, Suction Low Intermittent
TEST MD, PROVIDER	Tube Insertion		Ordered	Start: 01/29/26 8:10:00 EST, NG Tube, Suction Low Intermittent

WHY: Displaying the **Tube Insertion** order details in the **Tube Care** Order provides nursing the order details for the tube and ensures continuity and safety in patient care.

WHEN: Tuesday, February 10, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Inpatient

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
- Lab results are sent to all units on paper during the downtime.
- EI Medical Imaging: refer to downtime procedures.
- [Clinical Systems Downtime Policy – 22-048](#)

Additional Downtime Considerations:

BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.
Capacity Management , including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.
Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution. Downtime Procedures: <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper.
NOTE: Do not log users off from the application.
Recovery Procedures: <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user’s credentials.
Clairvia: Will not be available.

EHR Updates

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<p>Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>Clinical AI Agent (CAA): Will not be available.</p>
<p>DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.</p>
<p>FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.</p> <ul style="list-style-type: none">• Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.• Run paper strips for patients arriving during the downtime.<ul style="list-style-type: none">○ Fetal monitoring associations can be back-timed once EHR connection is restored.• Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.• Once the downtime is complete the ability to monitor and associate will come back room by room.
<p>MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.</p>
<p>Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time.</p> <ul style="list-style-type: none">• Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.• Any new patients registered during this downtime window will not flow to Pyxis.• Temporary Patients should be created, and medications removed under temporary patient profiles if profiles do not appear from Cerner. <p>NOTE: Pyxis will be placed into critical override on Monday, February 9 from 11:00 p.m. – 6:00 a.m. and Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.</p>
<p>Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results.</p> <ul style="list-style-type: none">• Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.

Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.

Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime.

- It should be published on all the **Clinical Systems** pages under **XERO Viewer**.
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- URL: [XERO Viewer \(emh.org\)](http://emh.org)

WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Staff

Tube Care Order Update

WHAT: The **Tube Care** order now shows the order details entered in the **Tube Insertion** order.

TEST MD, PROVIDER	Tube Care	Ordered by rule R05Z_ADD_TUB...	Ordered	Start: 01/29/26 8:11:14 EST, NG Tube, Every Shift, Suction Low Intermittent
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WHY: Displaying the **Tube Insertion** order details in the **Tube Care** Order provides nursing the order details for the tube and ensures continuity and safety in patient care.

WHEN: Tuesday, February 10, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

EHR Updates

Week of February 5 – February 11, 2026

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Peri-Op

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
 - Lab results are sent to all units on paper during the downtime.
 - EI Medical Imaging: refer to downtime procedures.
 - [Clinical Systems Downtime Policy – 22-048](#)
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Additional Downtime Considerations:

<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
<p>Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.</p>
<p>Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.</p> <p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper. <p>NOTE: Do not log users off from the application.</p> <p>Recovery Procedures:</p> <ul style="list-style-type: none">• Once Millennium is operational, remove cameras without patient context.• Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.• If a new user needs to login, log off the old user and log back in with the new user’s credentials.
<p>Clairvia: Will not be available.</p>
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EHR Updates

Week of February 5 – February 11, 2026

<ul style="list-style-type: none">• Once the downtime is complete the ability to monitor and associate will come back room by room.
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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
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WHO: The change will affect the following staff at the above noted locations:

- All Staff

Tube Care Order Update

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WHY: Displaying the **Tube Insertion** order details in the **Tube Care** Order provides nursing the order details for the tube and ensures continuity and safety in patient care.

WHEN: Tuesday, February 10, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Pharmacists & Pharmacy Technicians

Inpatient/ED/Peri-Op

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
 - Nursing units have required paperwork in their downtime “toolkit”.
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EHR Updates

Week of February 5 – February 11, 2026

- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

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WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

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<p>BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.</p>
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<p>Downtime Procedures:</p> <ul style="list-style-type: none">• Import cameras to CPO Manually without adding patient context. Document patient name on paper.
<p>NOTE: Do not log users off from the application.</p>

Recovery Procedures:

- Once Millennium is operational, remove cameras without patient context.
- Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.
- If a new user needs to login, log off the old user and log back in with the new user's credentials.

Clairvia: Will not be available.

Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.

Clinical AI Agent (CAA): Will not be available.

DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.

FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.

- Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.
- **Run paper strips for patients arriving during the downtime.**
 - Fetal monitoring associations can be back-timed once EHR connection is restored.
- Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.
- Once the downtime is complete the ability to monitor and associate will come back room by room.

MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.

Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time.

- Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.
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EHR Updates

Week of February 5 – February 11, 2026

NOTE: Pyxis will be placed into **critical override** on **Monday, February 9 from 11:00 p.m. – 6:00 a.m.** and **Tuesday, February 10 from 11:00 p.m. – 6:00 a.m.**

Resulted Lab Results: Will not flow to the EHR during this time. Follow your downtime procedure for communicating lab results.

- Once back up, the lab results that have been collected in the queue, will begin to populate to the EHR.

Roomlink and CareView: Information displayed may be inaccurate as updates will not appear during the downtime window.

Xero Viewer: The image Viewer link will be unavailable through PowerChart during the downtime.

- It should be published on all the **Clinical Systems** pages under **XERO Viewer**.
- The link is also available on Citrix and the TAG environment.
- URL: [XERO Viewer \(emh.org\)](http://XERO Viewer (emh.org))

WHEN: Monday, February 9 from 11:00 p.m. – 2:00 a.m.

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Staff

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

Allergy and Immunology Testing Form Update

WHAT: The **Allergy and Immunology Testing Form** has been updated with 20 new food allergy additions, and the form's components are now categorized and listed in alphabetical order.

EHR Updates

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NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

WHY: This planned upgrade will allow newer technology for better performance and support.

724Access Viewer

- Each unit will need to print and distribute its own downtime print job prior to the downtime.
 - Consider printing only the paper MAR for this downtime. Instructions on how to print the MAR can be found [here](#).
 - Additional printing consideration should be given to the “Orders Profile” on all patients with orders entered after 22:00 to ensure all active orders are available. Active orders are also available via 724Access Viewers.
 - Downtime flyers can be found [here](#).
- Lab results are sent to all units on paper during the downtime.
- EI Medical Imaging: refer to downtime procedures.
- [Clinical Systems Downtime Policy – 22-048](#)

Additional Downtime Considerations:

BMDI/EP2DA: Bedside monitor/ventilator data measured during the downtime window will not pull into the chart after the EHR is available again.

Capacity Management, including EVS and Transport Patient Flow app on the Zebra shared device: Follow your downtime process for communicating patient transfer requests.

Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.

Downtime Procedures:

- Import cameras to CPO Manually without adding patient context. Document patient name on paper.

NOTE: Do not log users off from the application.

Recovery Procedures:

- Once Millennium is operational, remove cameras without patient context.
-

- Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.
- If a new user needs to login, log off the old user and log back in with the new user's credentials.

Clairvia: Will not be available.

Cleo Health: Switch to cellular service; once downtime is complete, documentation will be available for upload.

Clinical AI Agent (CAA): Will not be available.

DAX Copilot: Switch to cellular service; once downtime is complete, documentation will be available for upload.

FetaLink: All associated patients will still receive central monitoring and alerts to acknowledge and respond to.

- Patient Archive and the ability to export live strips to PDF will be unavailable during downtime.
- **Run paper strips for patients arriving during the downtime.**
 - Fetal monitoring associations can be back-timed once EHR connection is restored.
- Annotations, Vital signs, Cervical exams, Medication administrations, or IV titrations will post to Cerner Millennium once the downtime is complete.
- Once the downtime is complete the ability to monitor and associate will come back room by room.

MERGE Hemodynamics: Will not be able to receive orders from Millennium and the completed documentation will not flow into Millennium. Please follow downtime procedures for this solution.

Pyxis MedStations: Data will not flow from Cerner to Pyxis at this time.

- Pyxis devices will be placed in critical override to ensure nursing and other clinical staff can remove medications.
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Inpatient

Planned Oracle Cerner Millennium Downtime

WHAT: To perform a necessary Data Center migration, **Oracle Cerner Millennium** will be unavailable on **Monday, February 9 from 11:00 p.m. – 2:00 a.m.**

Oracle Cerner Millennium Planned Downtimes:

- Downtime documentation begins at the initiation of the downtime.
- Nursing units have required paperwork in their downtime “toolkit”.
- **724Access Downtime Viewers** are available at the beginning of all downtimes on **inpatient units** and **Emergency Departments**.

NOTE: Patient data for those admitted within the 15 minutes prior to the downtime may not be available on 724Access Viewer.

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Additional Downtime Considerations:

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Capacity Management, including **EVS** and **Transport Patient Flow app** on the **Zebra shared device:** Follow your downtime process for communicating patient transfer requests.

Cerner Patient Observer (CPO): All CPO functionalities should work besides patient onboarding. Proceed monitoring patients with caution.

Downtime Procedures:

- Import cameras to CPO Manually without adding patient context. Document patient name on paper.

NOTE: Do not log users off from the application.

Recovery Procedures:

- Once Millennium is operational, remove cameras without patient context.
 - Onboard cameras to CPO following the standard procedures to pull patient context from Millennium.
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EHR Updates

Week of February 5 – February 11, 2026

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Peri-Op

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EHR Updates

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NOTE: Do not log users off from the application.

Recovery Procedures:

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Therapies: Occupational, Physical, Speech, & Respiratory

Inpatient/ED Only

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