



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

Week of August 20 – August 26, 2026

For more information on how to navigate this Flash Flyer effectively, click [here](#).

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All Millennium Users

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users
-

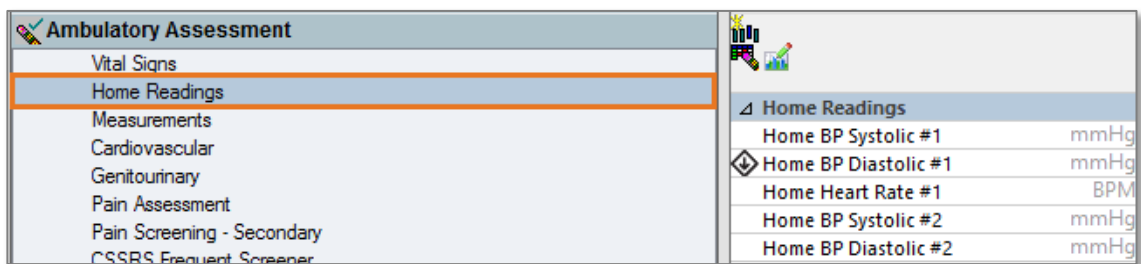
Behavioral Health Staff

Ambulatory

REMINDER: Adding Home Readings Section to Ambulatory Assessment Band in iView

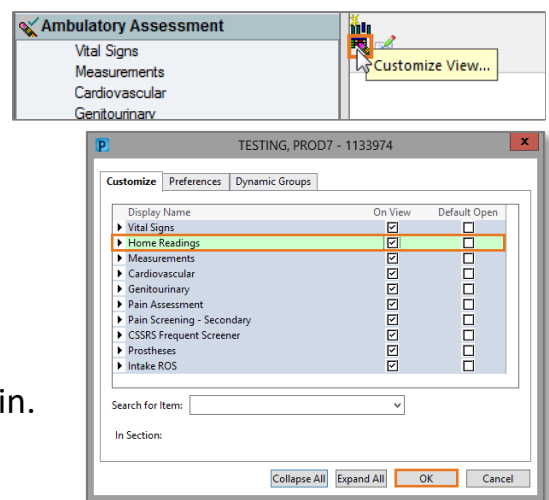
WHAT: The **Ambulatory Assessment** band allows Ambulatory Clinical Staff to document multiple **Home Readings** within Interactive View and I&O (iView).

Adding Home Readings Section



NOTE: The Home Readings section will need to be added to the Ambulatory Assessment band prior to documentation.

- With the **Ambulatory Assessment** band open, select **Customize View**.
- Select **On View** next to **Home Readings**.
- Click **OK**.
 - The Home Readings section is added, and documentation can begin.



WHY: This section can be used to document more than one set of at-home vital signs in place of available PowerForms when appropriate.

WHEN: Effective Immediately

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WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Nursing Documentation Optimization

WHAT: As part of the Nursing Documentation Optimization initiative, multiple updates have been implemented within Oracle Health (Cerner) Millennium to enhance nursing workflows and improve documentation efficiency. These changes are resulting from the nursing documentation observations that were done on Med/Surg nursing units across NLH. Updates include new and revised documentation fields, streamlined workflows, reduced duplicate documentation, improved visibility of key information, and reminders about existing tools available to support efficient patient care documentation.

NOTE: While this project was intended for Med/Surg nursing, other areas will also benefit from these updates due to shared documentation and tools.

Key Documentation Changes

- Additional documentation fields are added for **Pain Assessment**, **Stroke**, **Airway Management**, and **Integumentary** documentation.
 - **Ongoing Columbia Suicide Severity Rating** and **EENT** sections no longer automatically display on the right side and must be selected as needed.
 - **Neuromuscular/Extremities Assessment** now opens by default; **Musculoskeletal** documentation has been relocated to that section.
 - **Patient Off Unit/Out of Room** has been added to **Caregiver Rounding**.
 - **Barriers to Learning** documentation now automatically populates Education documentation fields.
 - **Restraint** documentation updated to align with policy and support required documentation.
 - **Early Warning and Rapid Response** band renamed to improve visibility.
-

- **Advance Directive** workflow now creates a CareCompass task when additional information is requested.

Workflow Reminders

- **Tear Off** and **Split Window** tools can help reduce navigation and support simultaneous chart review.
- CareCompass Activities and Activity Timeline can assist with prioritization and task management.
- **Handoff MPage** personalization allows nurses to customize information display.
- **Clinical Entry Workspace (CEW)** provides streamlined access to forms and documentation tools.
- **Education Favorites** within the Discharge MPage support quick access to commonly used patient education materials.
- **Flag** and **Flag with Comment** functionality remains available in iView to identify significant findings and provide clinical context.

NOTE: For additional details please review the corresponding [flyer](#).

WHY: The Nursing Documentation Optimization initiative is designed to make documentation more efficient, intuitive, and clinically meaningful for nurses.

- Reduce duplicate charting
- Improve access to important patient information
- Streamline workflows
- Align documentation with current policies and clinical practice
- Enhance the overall user experience within Oracle Health (Cerner) Millennium

The goal is to help nurses spend **less time navigating and documenting** and **more time focused on patient care**.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)
-

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WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

BH DASA Reference Text Update

WHAT: Reference text for **BH DASA** (Behavioral Health Dynamic Appraisal of Situational Aggression) has been enhanced to provide additional guidance for staff.

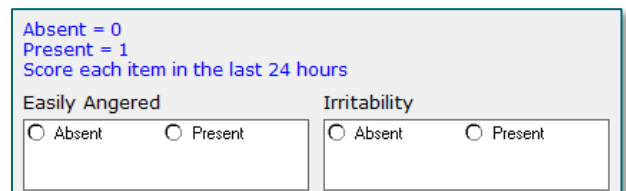
iView & PowerForm

- The reference text associated with **Easily Angered** has been updated.

- In **iView**, click the **Easily Angered** blue reference to access:

- Guidance for completing the BH DASA assessment.
- DASA Score interpretations, associated risk levels, and recommended interventions.

- In the **BH DASA PowerForm**, right-click within the **Easily Angered** box to open the expanded reference text.

A screenshot of a form titled 'BH DASA'. It includes instructions: 'Absent = 0', 'Present = 1', and 'Score each item in the last 24 hours'. There are two sections: 'Easily Angered' and 'Irritability'. Each section has two radio buttons: 'Absent' and 'Present'.

Dynamic Appraisal of Situational Aggression- Inpatient (DASA)		
Step 1: Rate the following based on your knowledge and observation of the patient during the previous 24 hours - record score in iView BH DASA	SCORE	
Irritability - the patient is easily annoyed or angered. The patient is unable to tolerate the presence of others	Absent - 0 Present - 1	
Impulsivity - the patient displays behavioral and effective instability (i.e. dramatic fluctuations in mood, or general demeanor, inability to remain composed and directed)	Absent - 0 Present - 1	
Unwillingness to follow directions - the patient tends to become angry or aggressive when they are asked to adhere to treatment or to the hospital unit's routine		
Sensitivity to perceived provocation - the patient tends to see other people's actions as deliberate, misinterpret other people's behavior or respond with anger in a disproportionate manner to the extent of the provocation		
Easily angered when requests are denied - they patient tends to be intolerant or easily angered when a request that is denied or when they are asked to wait.		
Negative attitudes - the patient displays entrenched antisocial and negative attitudes and beliefs towards staff, violence and aggression.		
Verbal Threats - the patient displayed a verbal outburst, which is more than just a raised voice, definite intent to intimidate or threaten another person.		
Step 2: Record specific behaviors related to patient aggression- document notes with specific behaviors noted and nursing interventions to resolve behaviors.		
Physical aggression against OBJECTS - slams door, throws objects down, kicks furniture, breaks objects dangerously.		
Physical aggression against other PATIENTS or STAFF - makes threatening gestures, swings at people, kicks, pushes, pulls hair, or any other type of attack towards others.		
Verbal aggression against other PATIENTS or STAFF - Shouts angrily, insults, curses viciously, uses foul language towards others.		
DASA Tiered Prevention Interventions		
DASA Score	Level of Risk	Interventions
0-1	Low	✓ Maintain behavioral care plan ✓ Engage in verbal redirection ✓ Provide the patient with a sense of control by offering clear, safe alternatives ✓ Use a calm, non-threatening approach ✓ Move the patient away from the immediate trigger or source of stress ✓ Reduce stimuli-reduce noise, dim bright lights, introduce calming music, move to quiet place ✓ Collaboratively discuss daily goals and expectations
2-3	Moderate	✓ Implement an individualized behavioral care plan ✓ Acknowledge the patient's underlying emotional state directly ✓ Maintain a soft voice tone and brief, non-provocative communication to avoid overstimulating the patient ✓ Reduce environmental triggers and noise levels ✓ Administer scheduled or PRN medications early
>3	High	✓ Mobilize the multidisciplinary team ✓ Increase formal observation levels or assign 1:1 sitter ✓ Clear the immediate environment to maximize safety ✓ Provide a calm, low-stimulation environment ✓ Administer acute pharmacotherapy to manage severe agitation; PRN medications prescribed ✓ Activate immediate crisis/behavioral response plans if patient continues escalation

WHY: The enhanced reference text provides staff with clear guidance on completing the BH DASA assessment and interpreting assessment scores. The update is intended to promote consistent use of the tool, improve assessment accuracy, support appropriate intervention planning, and enhance staff safety.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

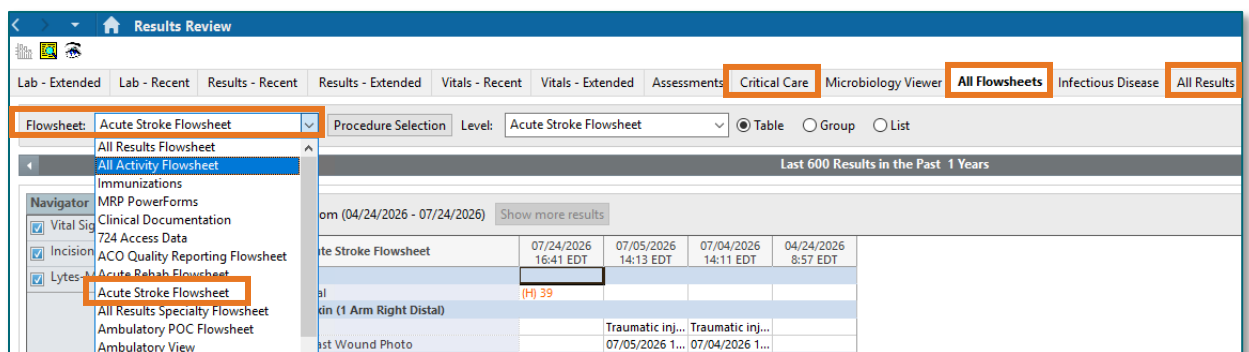
Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

Inpatient

Nursing Documentation Optimization

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improved visibility of key information, and reminders about existing tools available to support efficient patient care documentation.

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Key Documentation Changes

- Additional documentation fields are added for **Pain Assessment**, **Stroke**, **Airway Management**, and **Integumentary** documentation.
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Workflow Reminders

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- **Flag** and **Flag with Comment** functionality remains available in iView to identify significant findings and provide clinical context.

NOTE: For additional details please review the corresponding [flyer](#).

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- Streamline workflows
- Align documentation with current policies and clinical practice
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The goal is to help nurses spend **less time navigating and documenting** and **more time focused on patient care**.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

****Providers** – Nursing Documentation Optimization**

WHAT: As part of the Nursing Documentation Optimization initiative, additional education for bowel elimination documentation is being provided to improve consistency and support accurate clinical documentation.

Workflow Reminders

- When reviewing bowel elimination documentation:
 - **Stooling, no difficulties** indicate the patient has had a bowel movement within the previous three days.
 - **Stooling, no difficulties** does **not** indicate that the patient had a bowel movement on the current day.
-

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- To determine whether a patient has had a bowel movement on the current date, review **Date of Last BM**.
- If a bowel movement on the day of discharge is clinically relevant, providers should reference **Date of Last BM** rather than **Stooling, no difficulties**.

NOTE: For additional details please review the corresponding [flyer](#).

WHY: What's In It for Providers?

This clarification makes it easier to accurately identify when a patient's most recent bowel movement occurred.

- By using **Date of Last BM** as the source of truth for the timing of a bowel movement, providers can make more informed decisions regarding patient readiness for discharge, bowel management plans, and overall care coordination.
- It also reduces the risk of misinterpreting **Stooling, no difficulties** as evidence that a bowel movement occurred on the current day.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

BH DASA Reference Text Update

WHAT: Reference text for **BH DASA** (Behavioral Health Dynamic Appraisal of Situational Aggression) has been enhanced to provide additional guidance for staff.

iView & PowerForm

- The reference text associated with **Easily Angered** has been updated.



Reference Text	Updated Reference Text
Easily Angered	Reference text for 'Easily Angered' has been updated.

- In **iView**, click the **Easily Angered** blue reference to access:
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 - DASA Score interpretations, associated risk levels, and recommended interventions.

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DASA Tiered Prevention Interventions		
DASA Score	Level of Risk	Interventions
0-1	Low	✓ Maintain behavioral care plan ✓ Engage in verbal redirection ✓ Provide the patient with a sense of control by offering clear, safe alternatives ✓ Use a calm, non-threatening approach ✓ Move the patient away from the immediate trigger or source of stress ✓ Reduce stimuli-reduce noise, dim bright lights, introduce calming music, move to quiet place ✓ Collaboratively discuss daily goals and expectations ✓ Implement an individualized behavioral care plan, directly
2-3	Moderate	✓ Acknowledge the patient's underlying emotional state ✓ Maintain a soft voice tone and brief, non-provocative communication to avoid overstimulating the patient ✓ Reduce environmental triggers and noise levels ✓ Administer scheduled or PRN medications early
>3	High	✓ Mobilize the multidisciplinary team ✓ Increase formal observation levels or assign 1:1 sitter ✓ Clear the immediate environment to maximize safety ✓ Provide a calm, low-stimulation environment ✓ Administer acute pharmacotherapy to manage severe agitation; PRN medications prescribed ✓ Activate immediate crisis/behavioral response plans if patient continues escalation

Dynamic Appraisal of Situational Aggression- Inpatient (DASA)	
Step 1: Rate the following based on your knowledge and observation of the patient during the previous 24 hours - record score in iView BH DASA	SCORE
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Sensitivity to perceived provocation - the patient tends to see other people's actions as deliberate and misinterpret other people's behavior or respond with anger in a disproportionate manner to the extent of the provocation	Absent - 0 Present - 1
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Negative attitudes - the patient displays entrenched antisocial and negative attitudes and beliefs that may lead to violence and aggression.	Absent - 0 Present - 1
Verbal Threats - the patient displayed a verbal outburst, which is more than just a raised voice, definite intent to intimidate or threaten another person.	Absent - 0 Present - 1
Step 2: Record specific behaviors related to patient aggression- document notes with specific behaviors noted and nursing interventions to resolve behaviors.	
Physical aggression against OBJECTS - slams door, throws objects down, kicks furniture, breaks objects dangerously.	
Physical aggression against other PATIENTS or STAFF - makes threatening gestures, swings at people, kicks, pushes, pulls hair, or any other type of attack towards others.	
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WHY: The enhanced reference text provides staff with clear guidance on completing the BH DASA assessment and interpreting assessment scores. The update is intended to promote consistent use of the tool, improve assessment accuracy, support appropriate intervention planning, and enhance staff safety.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

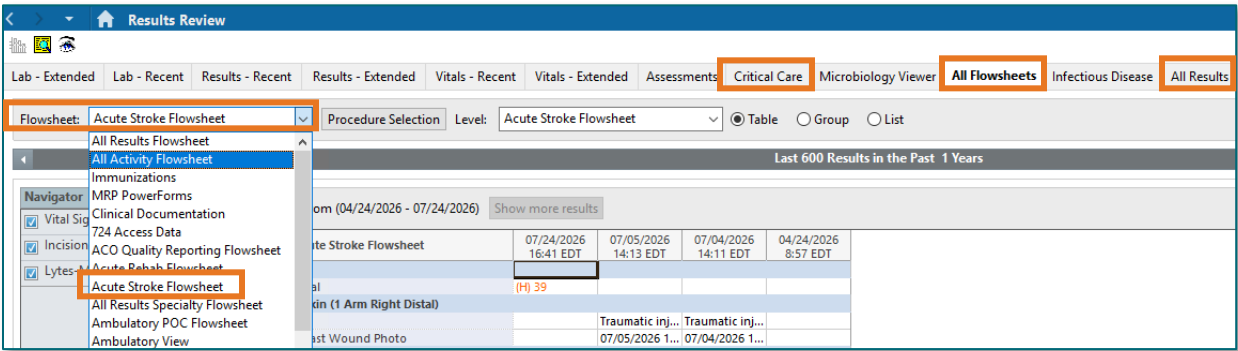
Stroke Flowsheet Name Update in Results Review

WHAT: Stroke Flowsheet has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Care Managers

Ambulatory & Inpatient

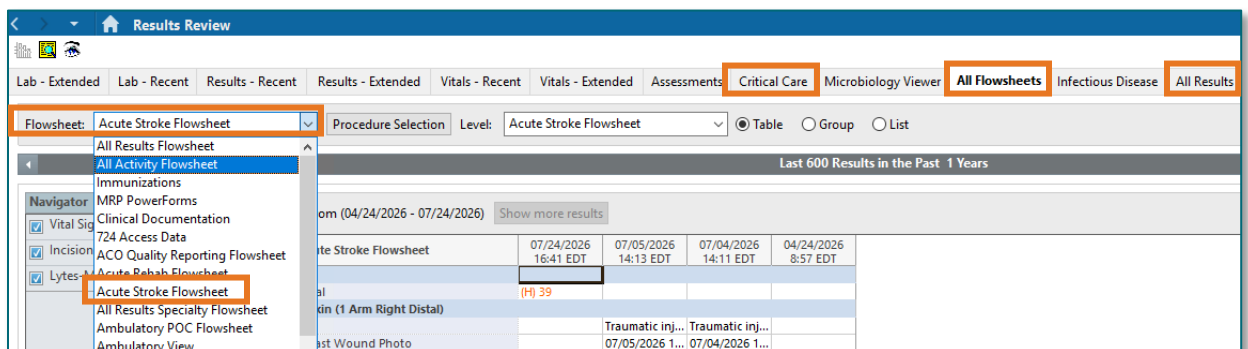
Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
 - Ambulatory/WIC
-

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Tuesday, August 25, 2026

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Clinical Decision Support Updates

Weekly Newsletter

- Any questions should be directed to our [CDS Team](#) for review.

No new updates for current week.

Imaging Staff & Radiologists

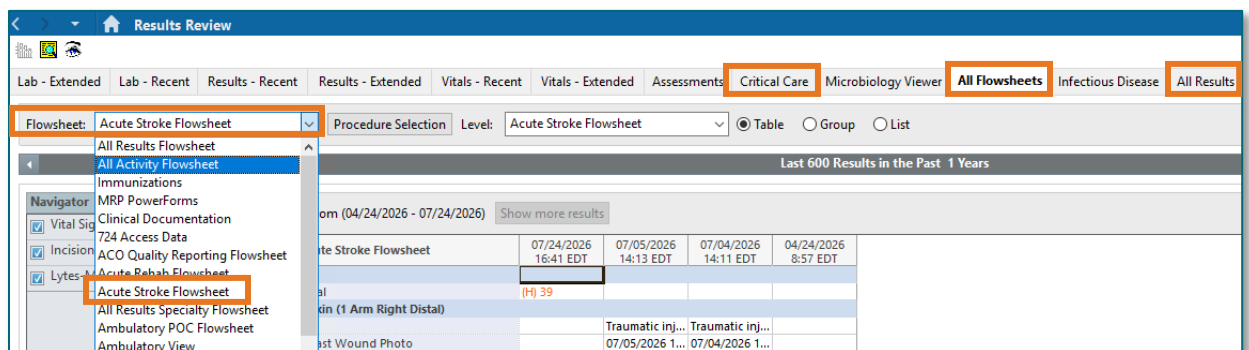
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- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Imaging Timeout PowerForm

WHAT: A new electronic **Imaging Timeout Form** is now available, replacing the paper Universal Protocol/Timeout form that was previously scanned into the medical record.

WHY: The new form enhances patient safety by standardizing timeout documentation and supporting Universal Protocol compliance. It also improves efficiency by eliminating paper forms and making documentation readily accessible within the patient record.

The screenshot displays the 'Imaging Timeout Form - TESTING, POPPY P' in a web browser. The form is organized into two primary tabs: 'Pre-Procedure' and 'Timeout in Procedure Area'. The 'Pre-Procedure' tab is currently active, showing a series of checkboxes and text input fields for documentation. These include 'Allergy Band On and Verified' (checked), 'Patient ID Verified/Wristband in Place' (checked), 'Check at least two Identifiers' (with checkboxes for Birthdate, FIN, and MRN), 'Patient agrees with procedure and site' (checked), 'Correct Procedure' (checked), 'H&P within 30 Days' (checked), 'Communicable disease status & PPE reviewed' (checked), 'Surgical Consent Signed' (checked), 'Anesthesia Consent Signed' (checked), 'Surgical Site Marked' (with checkboxes for Yes, Right, and Other), and 'Site Verified by Physician' (checked). The 'Timeout in Procedure Area' tab is also visible, showing a list of procedures to be performed, a section for 'Staff Present and Active Participants in Timeout', 'Patient Identification Confirmed', 'Provider Statement of Procedure Agrees with Signed Consent and Site (Marked per Policy)', 'Correct Patient Positioning', 'Antibiotic Administered', 'Images displayed in the Room are for Correct Patient/Date', and 'Specimen Media Anticipated'.

WHEN: Tuesday, August 25, 2026

EHR Updates

Week of August 20 – 26, 2026

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WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- Outpatient

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Imaging Technologists
- Radiology Nursing Staff
- Imaging Providers and Procedural Teams

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Tuesday, August 25, 2026

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Lab

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users
-

EHR Updates

Week of August 20 – 26, 2026

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Leadership

Ambulatory/WIC

Clinical AI Agent (CAA) Education – Inpatient Providers

WHEN: Monday, August 17, 2026

WHO: All Inpatient Providers

WHAT: Clinical AI Agent (CAA) is an Ambient Scribe technology that improves documentation efficiency and overall provider and patient experience. The CAA app uses generative AI and voice recognition, listens to a conversation between the provider and patient, and generates a draft note for review and edit.

EDUCATION STRATEGY: **Inpatient Providers**
Online HealthStream Education (Required)

1. Log in to [HealthStream](#)
2. Select **Catalog**
3. Search for **NLH – Clinical AI Agent (CAA) Required**

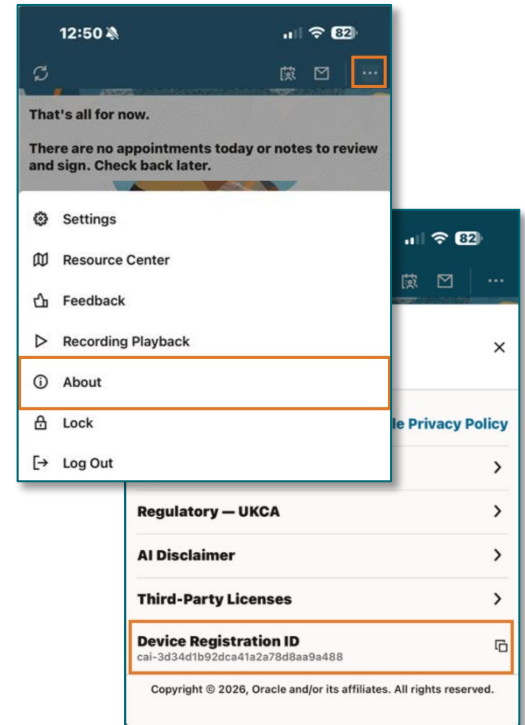
NOTE: Access ORG Code is at the end of the course.

- Education contains both High Risk Platforms and CAA demo.
- **Flyer-based education**
- For Personal Device use, click [here](#) to access the Step-by-Step education. Click [here](#) for additional education information, located on the HI Portal.

HELP DESK TICKETS: Report issues to the help desk by calling 973-7728 or by submitting a ticket [here](#). Include the following information in the ticket.

- Reference CAA, CDA, or Ambient AI Scribe
 - Patient MRN or FIN
-

- Date of Service
- Workflow used (MPage or Message Center)
- CAA App Version
- CAA Device ID
- Issue



A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Updated: Primary Care Quality Measures and Recommendations Guide

WHAT: A new, updated version of **Primary Care Quality Measures and Recommendations Guide** is now available, click [here](#) to view.

NOTE: The guide is not meant to be a comprehensive source for all quality measures & recommendations, but it does include NLH's KPIs and other valuable measures.

WHY: The Primary Care Quality Measures and Recommendations reviews various Quality Metrics and Recommendations with specifics for workflows, qualifiers, and helpful hints.

WHEN: Effective Immediately

EHR Updates

Week of August 20 – 26, 2026

WHERE: The change will affect the following venue(s):

- Primary Care

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Managers
- Providers

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Tuesday, August 25, 2026

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Emergency

Omnicell Technology Conversion – EMMC Only (Go-Live July 7-September 9)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern Omnicell platform. The transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and Anywhere RN, which enables remote medication queuing for Omnicell dispensing within PowerChart and FirstNet.

NOTE: For more information about **Oracle Cerner Omnicell Anywhere RN**, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, July 7, 2026 – Wednesday, September 9, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- Eastern Maine Medical Center

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (Go-Live: July 7 – August 12)
 - **Pharmacy:** Omnicell Controlled Substance Manager (Go-Live: June 29)
 - **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (Go-Live: August 18 – September 9)
-

EHR Updates

Week of August 20 – 26, 2026

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Omnicell Technology Conversion – MCH Only (*Go-Live August 18-31*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere RN**, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, August 18, 2026 – Monday, August 31, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
 - **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: August 31*)
 - **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: August 18*)
-

CareAware VitalsLink MCH and Mercy Only (*Go-Live August 24*)

WHAT: The implementation of CareAware VitalsLink on Welch Allyn mobile devices enables the electronic capture of patient vital signs and their seamless integration into the electronic health record (EHR).

This initiative will be deployed in phases across all member organizations, with this representing Phase 4 of the rollout.

As part of the workflow, clinical staff will scan their employee badge and the patient's ID bracelet prior to obtaining vital signs to ensure accurate patient identification and proper documentation.

NOTE: Badge Barcode scanning access is required to use this workflow. Student Nurses do not have badge scanning capability and should proceed with using their existing workflow by tapping Continue Without Login and manually documenting vital signs in the EHR.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation.

CareAware VitalsLink on Welch Allyn mobile devices reduce manual entry, minimizes documentation errors, and streamlines bedside workflows by automatically integrating patient vital signs into the electronic health record allowing clinicians to spend more time focused on patient care.

Click [here](#) for more information on using VitalsLink.

Required Video education available in Promise Point – course NOLH-1064.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Maine Coast
 - Med/Surg
 - OB
 - Mercy
 - ED
 - ICU
 - M4F
-

EHR Updates

Week of August 20 – 26, 2026

WHO: The change will affect the following staff at the above noted locations:

- Nurses
- Nurse Techs
- Occupational Therapists
- Physical Therapists
- Respiratory Therapists

CareAware VitalsLink – Mercy

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:
Acute/Inpatient

At the following NLH Member Organization:

- **Mercy**
 - ED
 - ICU
 - M4F

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

**EDUCATION
STRATEGY:**

All Clinical Staff

- **Online Promise Point Simulation Education Available Now!**
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064 ACTCLN – Vitalslink – Welch Allyn Video** Duration 15 mins!
- **Flyer-based education**
- **FAQs click [here](#).**

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - **URL:** www.promisepoint.com/northernlighthouse
 - **Username:**
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
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IMPORTANT: Video education must be completed before go-live.

**KEY
UPCOMING
DATES:**

Date: August 3

PromisePoint Simulation Education Opens

Date: August 23

DUE: All Assigned Education

Date: August 24

Go-Live (Focused & Rounding Health Informatics support)

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

EHR Updates

Week of August 20 – 26, 2026

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CareAware VitalsLink – MCH

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:

Acute/Inpatient

At the following NLH Member Organization:

- **Maine Coast**
 - Med/Surg
 - OB

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

**EDUCATION
STRATEGY:**

All Clinical Staff

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Patient Education Content Update

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EHR Updates

Week of August 20 – 26, 2026

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

Inpatient

Omnicell Technology Conversion – EMMC Only (*Go-Live July 7-September 9*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern Omnicell platform. The transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and Anywhere RN, which enables remote medication queuing for Omnicell dispensing within PowerChart and FirstNet.

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EHR Updates

Week of August 20 – 26, 2026

WHEN: Tuesday, August 18, 2026 – Monday, August 31, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
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CareAware VitalsLink MCH and Mercy Only (*Go-Live August 24*)

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Click [here](#) for more information on using VitalsLink.

Required Video education available in Promise Point – course NOLH-1064.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Maine Coast
 - Med/Surg
 - OB
- Mercy
 - ED
 - ICU
 - M4F

WHO: The change will affect the following staff at the above noted locations:

- Nurses
- Nurse Techs
- Occupational Therapists
- Physical Therapists
- Respiratory Therapists

CareAware VitalsLink – Mercy

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:
Acute/Inpatient

EHR Updates

Week of August 20 – 26, 2026

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At the following NLH Member Organization:

- **Mercy**
 - ED
 - ICU
 - M4F

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

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EDUCATION STRATEGY:

All Clinical Staff

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- **Flyer-based education**
- **FAQs click [here](#).**

HOW:

Required Online Education in the PromisePoint Community

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IMPORTANT: Video education must be completed before go-live.

**KEY
UPCOMING
DATES:**

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Date: August 23

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Go-Live (Focused & Rounding Health Informatics support)

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CareAware VitalsLink – MCH

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:
Acute/Inpatient

At the following NLH Member Organization:

- **Maine Coast**
 - Med/Surg
 - OB

EHR Updates

Week of August 20 – 26, 2026

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- WHO:** This change will affect the following staff:
- All Clinical Staff
- WHAT:** Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.
- WHY:** To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.
- EDUCATION STRATEGY:** **All Clinical Staff**
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 - **Flyer-based education here.**
 - **FAQs click here.**
- HOW:** **Required Online Education in the PromisePoint Community**
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KEY UPCOMING DATES:	Date: August 3	PromisePoint Simulation Education Opens
	Date: August 23	DUE: All Assigned Education
	Date: August 24	Go-Live (Focused & Rounding Health Informatics support)

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
 - Ambulatory and Inpatient 07:00 – 12:00
-

EHR Updates

Week of August 20 – 26, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

Peri-Op

Omnicell Technology Conversion – EMMC Only (*Go-Live July 7-September 9*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern Omnicell platform. The transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and Anywhere RN, which enables remote medication queuing for Omnicell dispensing within PowerChart and FirstNet.

NOTE: For more information about **Oracle Cerner Omnicell Anywhere RN**, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, July 7, 2026 – Wednesday, September 9, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- Eastern Maine Medical Center
-

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (Go-Live: July 7 – August 12)
- **Pharmacy:** Omnicell Controlled Substance Manager (Go-Live: June 29)
- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (Go-Live: August 18 – September 9)

Omnicell Technology Conversion – MCH Only (Go-Live August 18-31)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere RN**, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

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WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, August 18, 2026 – Monday, August 31, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH
-

EHR Updates

Week of August 20 – 26, 2026

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
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Patient Education Content Update

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

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- Emergency Department 04:00 – 07:00
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At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

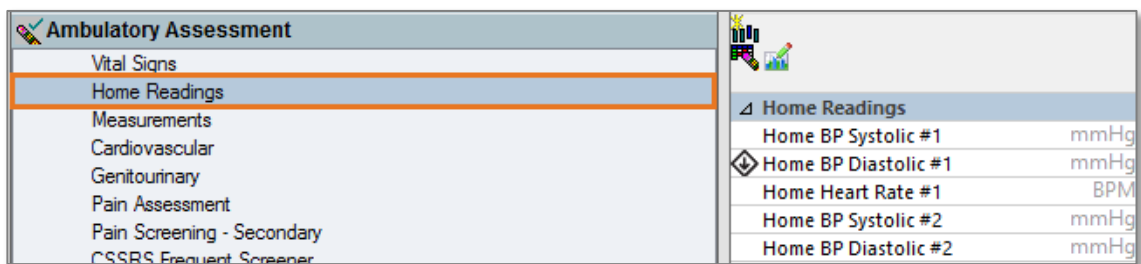
Nursing, CNA, Medical Assistants

Ambulatory/WIC

REMINDER: Adding Home Readings Section to Ambulatory Assessment Band in iView

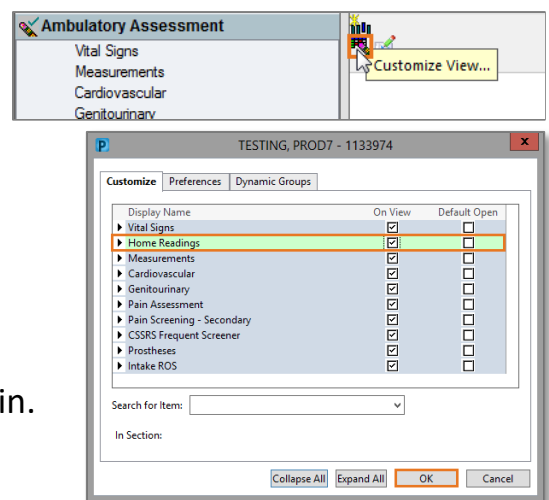
WHAT: The **Ambulatory Assessment** band allows Ambulatory Clinical Staff to document multiple **Home Readings** within Interactive View and I&O (iView).

Adding Home Readings Section



NOTE: The Home Readings section will need to be added to the Ambulatory Assessment band prior to documentation.

- With the **Ambulatory Assessment** band open, select **Customize View**.
- Select **On View** next to **Home Readings**.
- Click **OK**.
 - The Home Readings section is added, and documentation can begin.



WHY: This section can be used to document more than one set of at-home vital signs in place of available PowerForms when appropriate.

WHEN: Effective Immediately

EHR Updates

Week of August 20 – 26, 2026

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- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Updated: Primary Care Quality Measures and Recommendations Guide

WHAT: A new, updated version of **Primary Care Quality Measures and Recommendations Guide** is now available, click [here](#) to view.

NOTE: The guide is not meant to be a comprehensive source for all quality measures & recommendations, but it does include NLH's KPIs and other valuable measures.

WHY: The Primary Care Quality Measures and Recommendations reviews various Quality Metrics and Recommendations with specifics for workflows, qualifiers, and helpful hints.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Primary Care

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
 - Managers
 - Providers
-

Nursing Documentation Optimization (*Go-Live August 24*)

WHAT: As part of the Nursing Documentation Optimization initiative, multiple updates have been implemented within Oracle Health (Cerner) Millennium to enhance nursing workflows and improve documentation efficiency. These changes are resulting from the nursing documentation observations that were done on Med/Surg nursing units across NLH. Updates include new and revised documentation fields, streamlined workflows, reduced duplicate documentation, improved visibility of key information, and reminders about existing tools available to support efficient patient care documentation.

NOTE: While this project was intended for Med/Surg nursing, other areas will also benefit from these updates due to shared documentation and tools.

Key Documentation Changes

- Additional documentation fields are added for **Pain Assessment**, **Stroke**, **Airway Management**, and **Integumentary** documentation.
- **Ongoing Columbia Suicide Severity Rating** and **EENT** sections no longer automatically display on the right side and must be selected as needed.
- **Neuromuscular/Extremities Assessment** now opens by default; **Musculoskeletal** documentation has been relocated to that section.
- **Patient Off Unit/Out of Room** has been added to **Caregiver Rounding**.
- **Barriers to Learning** documentation now automatically populates Education documentation fields.
- **Restraint** documentation updated to align with policy and support required documentation.
- **Early Warning and Rapid Response** band renamed to improve visibility.
- **Advance Directive** workflow now creates a CareCompass task when additional information is requested.

Workflow Reminders

- **Tear Off** and **Split Window tools** can help reduce navigation and support simultaneous chart review.
 - CareCompass Activities and Activity Timeline can assist with prioritization and task management.
 - **Handoff MPage** personalization allows nurses to customize information display.
-

EHR Updates

Week of August 20 – 26, 2026

- **Clinical Entry Workspace (CEW)** provides streamlined access to forms and documentation tools.
- **Education Favorites** within the Discharge MPage support quick access to commonly used patient education materials.
- **Flag** and **Flag with Comment** functionality remains available in iView to identify significant findings and provide clinical context.

NOTE: For additional details please review the [corresponding flyer](#).

WHY: The Nursing Documentation Optimization initiative is designed to make documentation more efficient, intuitive, and clinically meaningful for nurses.

- Reduce duplicate charting
- Improve access to important patient information
- Streamline workflows
- Align documentation with current policies and clinical practice
- Enhance the overall user experience within Oracle Health (Cerner) Millennium

The goal is to help nurses spend **less time navigating and documenting** and **more time focused on patient care**.

WHEN: Monday, August 24, 2026

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- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

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WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

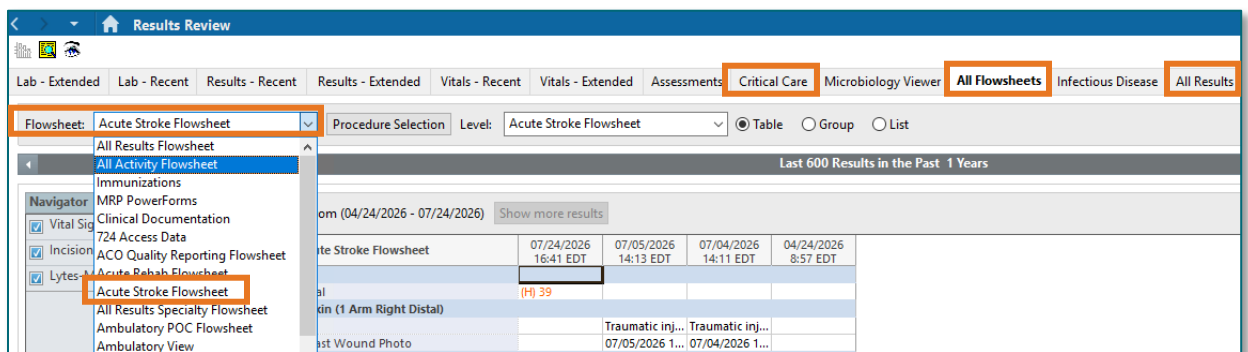
Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

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WHO: The change will affect the following staff at the above noted locations:

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EHR Updates

Week of August 20 – 26, 2026

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Patient Education Content Update

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Emergency

Omnicell Technology Conversion – EMMC Only *(Go-Live July 7-September 9)*

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EHR Updates

Week of August 20 – 26, 2026

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Nursing Documentation Optimization (*Go-Live August 24*)

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Key Documentation Changes

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 - Improve access to important patient information
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EHR Updates

Week of August 20 – 26, 2026

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- Streamline workflows
- Align documentation with current policies and clinical practice
- Enhance the overall user experience within Oracle Health (Cerner) Millennium

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WHEN: Monday, August 24, 2026

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- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

BH DASA Reference Text Update

WHAT: Reference text for **BH DASA** (Behavioral Health Dynamic Appraisal of Situational Aggression) has been enhanced to provide additional guidance for staff.

iView & PowerForm

- The reference text associated with **Easily Angered** has been updated.
 - In **iView**, click the **Easily Angered** blue reference to access:

- Guidance for completing the BH DASA assessment.
- DASA Score interpretations, associated risk levels, and recommended interventions.



- Absent = 0
Present = 1
Score each item in the last 24 hours
- | Easily Angered | Irritability |
|--|--|
| ☐ Absent ☐ Present | ☐ Absent ☐ Present |

[illegible]

- All NLH Hospitals (excluding Mayo)

EHR Updates

Week of August 20 – 26, 2026

WHO: The change will affect the following staff at the above noted locations:

- Nursing

CareAware VitalsLink MCH and Mercy Only (*Go-Live August 24*)

WHAT: The implementation of CareAware VitalsLink on Welch Allyn mobile devices enables the electronic capture of patient vital signs and their seamless integration into the electronic health record (EHR).

This initiative will be deployed in phases across all member organizations, with this representing Phase 4 of the rollout.

As part of the workflow, clinical staff will scan their employee badge and the patient's ID bracelet prior to obtaining vital signs to ensure accurate patient identification and proper documentation.

NOTE: Badge Barcode scanning access is required to use this workflow. Student Nurses do not have badge scanning capability and should proceed with using their existing workflow by tapping Continue Without Login and manually documenting vital signs in the EHR.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation.

CareAware VitalsLink on Welch Allyn mobile devices reduce manual entry, minimizes documentation errors, and streamlines bedside workflows by automatically integrating patient vital signs into the electronic health record allowing clinicians to spend more time focused on patient care.

Click [here](#) for more information on using VitalsLink.

Required Video education available in Promise Point – course NOLH-1064.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Maine Coast
 - Med/Surg
 - OB
-

- Mercy
 - ED
 - ICU
 - M4F

WHO: The change will affect the following staff at the above noted locations:

- Nurses
- Nurse Techs
- Occupational Therapists
- Physical Therapists
- Respiratory Therapists

CareAware VitalsLink – Mercy

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:

- Acute/Inpatient

At the following NLH Member Organization:

- **Mercy**
 - ED
 - ICU
 - M4F

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and

EHR Updates

Week of August 20 – 26, 2026

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streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

EDUCATION STRATEGY:

All Clinical Staff

- **Online Promise Point Simulation Education Available Now!**
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064 ACTCLN – Vitalslink – Welch Allyn Video** Duration 15 mins!
- **Flyer-based education**
- **FAQs click [here](#).**

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - **URL:** www.promisepoint.com/northernlighthousehealth
 - **Username:**
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30) or call 1-207-973-7728 for assistance.



IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: August 3

PromisePoint Simulation Education Opens

Date: August 23

DUE: All Assigned Education

Date: August 24

Go-Live (Focused & Rounding Health Informatics support)

CareAware VitalsLink – MCH

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:

Acute/Inpatient

At the following NLH Member Organization:

- **Maine Coast**
 - Med/Surg
 - OB

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

**EDUCATION
STRATEGY:**

All Clinical Staff

- **Online Promise Point Simulation Education Available Now!**
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064.1 ACTCLN VitalsLink – Welch Allyn – Connex 360 Duration 16 mins!**
- **Flyer-based education [here](#).**
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EHR Updates

Week of August 20 – 26, 2026

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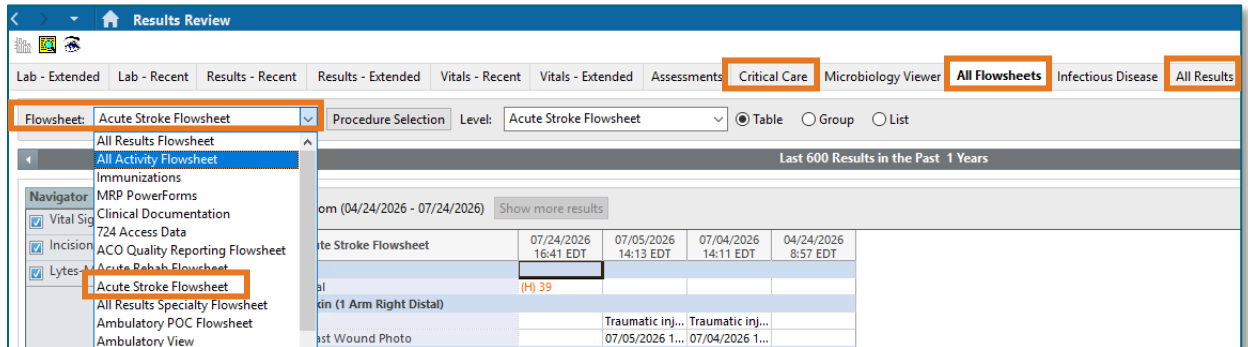
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EHR Updates

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Inpatient

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EHR Updates

Week of August 20 – 26, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: August 31*)
- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (*Go-Live: August 18*)

Nursing Documentation Optimization (*Go-Live August 24*)

WHAT: As part of the Nursing Documentation Optimization initiative, multiple updates have been implemented within Oracle Health (Cerner) Millennium to enhance nursing workflows and improve documentation efficiency. These changes are resulting from the nursing documentation observations that were done on Med/Surg nursing units across NLH. Updates include new and revised documentation fields, streamlined workflows, reduced duplicate documentation, improved visibility of key information, and reminders about existing tools available to support efficient patient care documentation.

NOTE: While this project was intended for Med/Surg nursing, other areas will also benefit from these updates due to shared documentation and tools.

Key Documentation Changes

- Additional documentation fields are added for **Pain Assessment**, **Stroke**, **Airway Management**, and **Integumentary** documentation.
 - **Ongoing Columbia Suicide Severity Rating** and **EENT** sections no longer automatically display on the right side and must be selected as needed.
 - **Neuromuscular/Extremities Assessment** now opens by default; **Musculoskeletal** documentation has been relocated to that section.
-

- **Patient Off Unit/Out of Room** has been added to **Caregiver Rounding**.
- **Barriers to Learning** documentation now automatically populates Education documentation fields.
- **Restraint** documentation updated to align with policy and support required documentation.
- **Early Warning and Rapid Response** band renamed to improve visibility.
- **Advance Directive** workflow now creates a CareCompass task when additional information is requested.

Workflow Reminders

- **Tear Off** and **Split Window tools** can help reduce navigation and support simultaneous chart review.
- CareCompass Activities and Activity Timeline can assist with prioritization and task management.
- **Handoff MPage** personalization allows nurses to customize information display.
- **Clinical Entry Workspace (CEW)** provides streamlined access to forms and documentation tools.
- **Education Favorites** within the Discharge MPage support quick access to commonly used patient education materials.
- **Flag** and **Flag with Comment** functionality remains available in iView to identify significant findings and provide clinical context.

NOTE: For additional details please review the corresponding [flyer](#).

WHY: The Nursing Documentation Optimization initiative is designed to make documentation more efficient, intuitive, and clinically meaningful for nurses.

- Reduce duplicate charting
- Improve access to important patient information
- Streamline workflows
- Align documentation with current policies and clinical practice
- Enhance the overall user experience within Oracle Health (Cerner) Millennium

The goal is to help nurses spend **less time navigating and documenting** and **more time focused on patient care**.

WHEN: Monday, August 24, 2026

EHR Updates

Week of August 20 – 26, 2026

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WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

BH DASA Reference Text Update

WHAT: Reference text for **BH DASA** (Behavioral Health Dynamic Appraisal of Situational Aggression) has been enhanced to provide additional guidance for staff.

iView & PowerForm

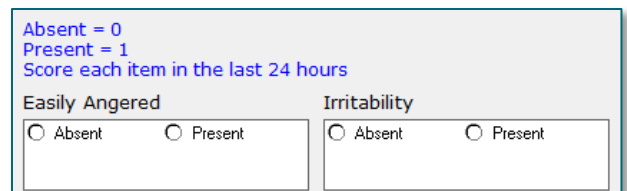
- The reference text associated with **Easily Angered** has been updated.

- In **iView**, click the **Easily Angered** blue reference to access:

- Guidance for completing the BH DASA assessment.
- DASA Score interpretations, associated risk levels, and recommended interventions.



- In the **BH DASA PowerForm**, right-click within the **Easily Angered** box to open the expanded reference text.

A screenshot of a form titled 'BH DASA'. It contains two sections: 'Easily Angered' and 'Irritability'. Each section has a header with instructions: 'Absent = 0', 'Present = 1', and 'Score each item in the last 24 hours'. Below each header are two radio buttons labeled 'Absent' and 'Present'. The 'Easily Angered' section has a blue header, and the 'Irritability' section has a red header.

Dynamic Appraisal of Situational Aggression- Inpatient (DASA)		
Step 1: Rate the following based on your knowledge and observation of the patient during the previous 24 hours - record score in iView BH DASA	SCORE	
Irritability - the patient is easily annoyed or angered. The patient is unable to tolerate the presence of others	Absent - 0 Present - 1	
Impulsivity - the patient displays behavioral and effective instability (i.e. dramatic fluctuations in mood, or general demeanor, inability to remain composed and directed)	Absent - 0 Present - 1	
Unwillingness to follow directions - the patient tends to become angry or aggressive when they are asked to adhere to treatment or to the hospital unit's routine		
Sensitivity to perceived provocation - the patient tends to see other people's actions as deliberate, misinterpret other people's behavior or respond with anger in a disproportionate manner to the extent of the provocation		
Easily angered when requests are denied - they patient tends to be intolerant or easily angered when a request that is denied or when they are asked to wait.		
Negative attitudes - the patient displays entrenched antisocial and negative attitudes and beliefs towards staff, violence and aggression.		
Verbal Threats - the patient displayed a verbal outburst, which is more than just a raised voice, definite intent to intimidate or threaten another person.		
Step 2: Record specific behaviors related to patient aggression- document notes with specific behaviors noted and nursing interventions to resolve the aggression		
Physical aggression against OBJECTS - slams door, throws objects down, kicks furniture, breaks objects dangerously.		
Physical aggression against other PATIENTS or STAFF - makes threatening gestures, swings at people, kicks, pushes, pulls hair, or any other type of attack towards others.		
Verbal aggression against other PATIENTS or STAFF - Shouts angrily, insults, curses viciously, uses foul language towards others.		
DASA Tiered Prevention Interventions		
DASA Score	Level of Risk	Interventions
0-1	Low	✓ Maintain behavioral care plan ✓ Engage in verbal redirection ✓ Provide the patient with a sense of control by offering clear, safe alternatives ✓ Use a calm, non-threatening approach ✓ Move the patient away from the immediate trigger or source of stress ✓ Reduce stimuli-reduce noise, dim bright lights, introduce calming music, move to quiet place ✓ Collaboratively discuss daily goals and expectations
2-3	Moderate	✓ Implement an individualized behavioral care plan ✓ Acknowledge the patient's underlying emotional state directly ✓ Maintain a soft voice tone and brief, non-provocative communication to avoid overstimulating the patient ✓ Reduce environmental triggers and noise levels ✓ Administer scheduled or PRN medications early
>3	High	✓ Mobilize the multidisciplinary team ✓ Increase formal observation levels or assign 1:1 sitter ✓ Clear the immediate environment to maximize safety ✓ Provide a calm, low-stimulation environment ✓ Administer acute pharmacotherapy to manage severe agitation; PRN medications prescribed ✓ Activate immediate crisis/behavioral response plans if patient continues escalation

WHY: The enhanced reference text provides staff with clear guidance on completing the BH DASA assessment and interpreting assessment scores. The update is intended to promote consistent use of the tool, improve assessment accuracy, support appropriate intervention planning, and enhance staff safety.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nursing

EHR Updates

Week of August 20 – 26, 2026

CareAware VitalsLink MCH and Mercy Only (*Go-Live August 24*)

WHAT: The implementation of CareAware VitalsLink on Welch Allyn mobile devices enables the electronic capture of patient vital signs and their seamless integration into the electronic health record (EHR).

This initiative will be deployed in phases across all member organizations, with this representing Phase 4 of the rollout.

As part of the workflow, clinical staff will scan their employee badge and the patient's ID bracelet prior to obtaining vital signs to ensure accurate patient identification and proper documentation.

NOTE: Badge Barcode scanning access is required to use this workflow. Student Nurses do not have badge scanning capability and should proceed with using their existing workflow by tapping Continue Without Login and manually documenting vital signs in the EHR.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation.

CareAware VitalsLink on Welch Allyn mobile devices reduce manual entry, minimizes documentation errors, and streamlines bedside workflows by automatically integrating patient vital signs into the electronic health record allowing clinicians to spend more time focused on patient care.

Click [here](#) for more information on using VitalsLink.

Required Video education available in Promise Point – course NOLH-1064.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- Maine Coast
 - Med/Surg
 - OB
 - Mercy
 - ED
 - ICU
 - M4F
-

WHO: The change will affect the following staff at the above noted locations:

- Nurses
- Nurse Techs
- Occupational Therapists
- Physical Therapists
- Respiratory Therapists

CareAware VitalsLink – Mercy

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:

- Acute/Inpatient

At the following NLH Member Organization:

- **Mercy**
 - ED
 - ICU
 - M4F

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

EHR Updates

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EDUCATION STRATEGY:

All Clinical Staff

- **Online Promise Point Simulation Education** Available Now!
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064 ACTCLN – Vitalslink – Welch Allyn Video** Duration 15 mins!
- **Flyer-based education**
- **FAQs click [here](#).**

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - **URL:** www.promisepoint.com/northernlighthousehealth
 - **Username:**
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30) or call 1-207-973-7728 for assistance.



IMPORTANT: Video education must be completed before go-live.

KEY UPCOMING DATES:

Date: August 3	PromisePoint Simulation Education Opens
Date: August 23	DUE: All Assigned Education
Date: August 24	Go-Live (Focused & Rounding Health Informatics support)

CareAware VitalsLink – MCH

CareAware VitalsLink – Phase 4

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: Monday, August 24, 2026

WHERE: This change will affect the following venues:

Acute/Inpatient

At the following NLH Member Organization:

- **Maine Coast**
 - Med/Surg
 - OB

WHO: This change will affect the following staff:

- All Clinical Staff

WHAT: Optimize clinical workflows through the use of CareAware VitalsLink and Welch Allyn devices to accurately capture patient vital signs and seamlessly integrate them into the electronic health record.

WHY: To support safer, more efficient patient care by improving the accuracy and timeliness of vital sign documentation. CareAware VitalsLink and Welch Allyn devices reduce manual entry, minimize documentation errors, and streamline bedside workflows by automatically integrating patient vital signs into the electronic health record—allowing clinicians to spend more time focused on patient care.

**EDUCATION
STRATEGY:**

All Clinical Staff

- **Online Promise Point Simulation Education Available Now!**
 - **Curriculum: Vitals Link – Welch Allyn Video**
 - **Course Name: NOLH-1064.1 ACTCLN VitalsLink – Welch Allyn – Connex 360 Duration 16 mins!**
- **Flyer-based education [here](#).**
- **FAQs click [here](#).**

EHR Updates

Week of August 20 – 26, 2026

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HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthouse
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire
 - **Initial Password:** password
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IMPORTANT: Video education must be completed before go-live.

KEY

UPCOMING DATES:

Date: August 3

Date: August 23

Date: August 24

PromisePoint Simulation Education Opens

DUE: All Assigned Education

Go-Live (Focused & Rounding Health Informatics support)

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

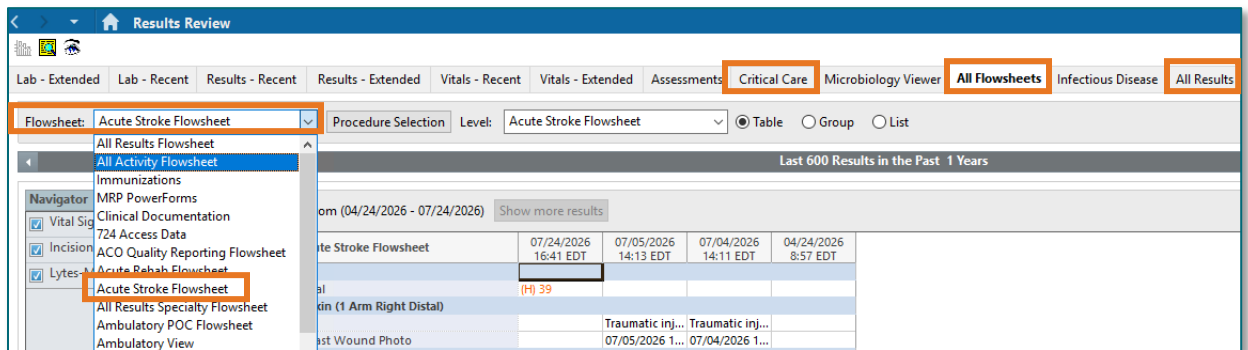
Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

EHR Updates

Week of August 20 – 26, 2026

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

Peri-Op

Omnicell Technology Conversion – EMMC Only (*Go-Live July 7-September 9*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern Omnicell platform. The transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and Anywhere RN, which enables remote medication queuing for Omnicell dispensing within PowerChart and FirstNet.

NOTE: For more information about **Oracle Cerner Omnicell Anywhere RN**, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, July 7, 2026 – Wednesday, September 9, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- Eastern Maine Medical Center

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (Go-Live: July 7 – August 12)
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- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (Go-Live: August 18 – September 9)

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EHR Updates

Week of August 20 – 26, 2026

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, August 18, 2026 – Monday, August 31, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
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Nursing Documentation Optimization (*Go-Live August 24*)

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NOTE: While this project was intended for Med/Surg nursing, other areas will also benefit from these updates due to shared documentation and tools.

Key Documentation Changes

- Additional documentation fields are added for **Pain Assessment**, **Stroke**, **Airway Management**, and **Integumentary** documentation.
- **Ongoing Columbia Suicide Severity Rating** and **EENT** sections no longer automatically display on the right side and must be selected as needed.
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- **Barriers to Learning** documentation now automatically populates Education documentation fields.
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Workflow Reminders

- **Tear Off** and **Split Window tools** can help reduce navigation and support simultaneous chart review.
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- **Flag** and **Flag with Comment** functionality remains available in iView to identify significant findings and provide clinical context.

NOTE: For additional details please review the corresponding [flyer](#).

WHY: The Nursing Documentation Optimization initiative is designed to make documentation more efficient, intuitive, and clinically meaningful for nurses.

- Reduce duplicate charting
 - Improve access to important patient information
-

EHR Updates

Week of August 20 – 26, 2026

- Streamline workflows
- Align documentation with current policies and clinical practice
- Enhance the overall user experience within Oracle Health (Cerner) Millennium

The goal is to help nurses spend **less time navigating and documenting** and **more time focused on patient care**.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Nurse Techs
- Nursing

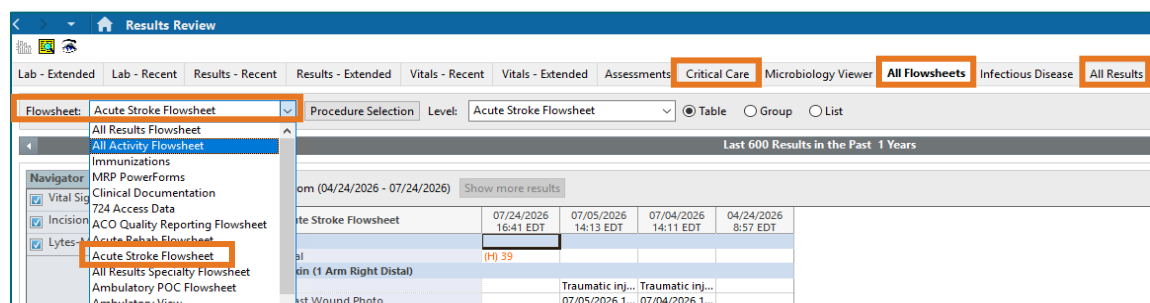
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WHEN: Tuesday, August 25, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Tuesday, August 25, 2026

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
 - Ambulatory/WIC
-

EHR Updates

Week of August 20 – 26, 2026

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users

Nutrition

Inpatient Only

Patient Education Content Update

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- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

Patient Service Representatives

Ambulatory/WIC Only

Patient Education Content Update

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- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users
-

EHR Updates

Week of August 20 – 26, 2026

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Pharmacists & Pharmacy Technicians

Ambulatory/WIC

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

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WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

Inpatient/ED/Peri-Op

Omnicell Technology Conversion – EMMC Only (*Go-Live July 7-September 9*)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern Omnicell platform. The transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and Anywhere

RN, which enables remote medication queuing for Omnicell dispensing within PowerChart and FirstNet.

NOTE: For more information about **Oracle Cerner Omnicell Anywhere RN**, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: The transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, July 7, 2026 – Wednesday, September 9, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- Eastern Maine Medical Center

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (Go-Live: July 7 – August 12)
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- **Anesthesia and Pharmacy:** Omnicell XT Anesthesia Workstation (Go-Live: August 18 – September 9)

Omnicell Technology Conversion – MCH Only (Go-Live August 18-31)

WHAT: Northern Light Health is moving from its existing BD Pyxis system to the modern **Omnicell** platform. This transition will introduce automated dispensing cabinets, anesthesia workstations, central pharmacy dispensing solutions, and **Anywhere RN**, which enables remote medication queuing for Omnicell dispensing within **PowerChart** and **FirstNet**.

EHR Updates

Week of August 20 – 26, 2026

NOTE: For more information about Oracle Cerner Omnicell Anywhere RN, click [here](#). Additional training materials and resources are available on the Omnicell Training [website](#), and education for this transition will be provided through [HealthStream](#).

WHY: This transition standardizes and modernizes medication management technology across Northern Light Health to support a smoother, more efficient process for managing medications in daily patient care and pharmacy settings.

WHEN: Tuesday, August 18, 2026 – Monday, August 31, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient
- ED
- Peri-Op

At the following NLH Member Organization(s):

- MCH

WHO: The change will affect the following staff at the above noted locations starting on noted dates:

- **Clinical Staff and Pharmacy:** Omnicell XT Automated Dispensing Cabinets (*Go-Live: August 25*)
- **Pharmacy:** Omnicell Controlled Substance Manager (*Go-Live: August 31*)
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Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: **Tuesday, August 25, 2026**

- Emergency Department 04:00 – 07:00
- Ambulatory and Inpatient 07:00 – 12:00

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: **The change will affect the following staff at the above noted locations:**

- All Millennium End Users

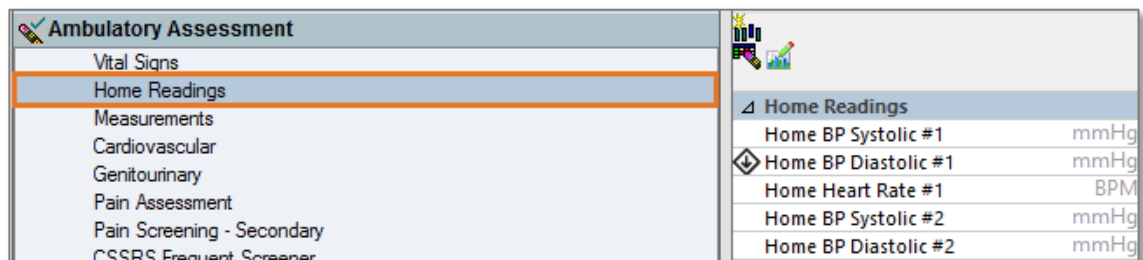
Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

REMINDER: Adding Home Readings Section to Ambulatory Assessment Band in iView

WHAT: The **Ambulatory Assessment** band allows Ambulatory Clinical Staff to document multiple **Home Readings** within Interactive View and I&O (iView).

Adding Home Readings Section

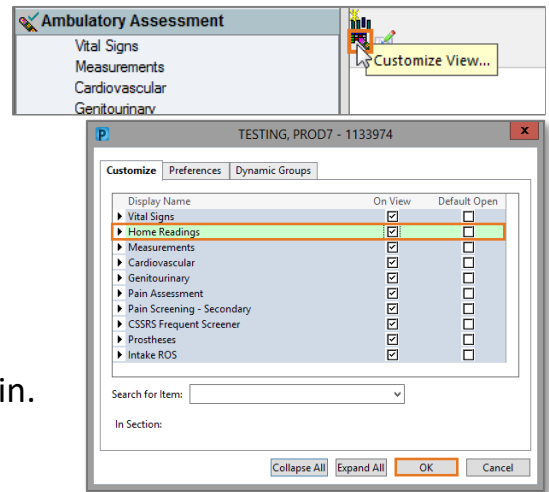


NOTE: The Home Readings section will need to be added to the Ambulatory Assessment band prior to documentation.

EHR Updates

Week of August 20 – 26, 2026

- With the **Ambulatory Assessment** band open, select **Customize View**.
- Select **On View** next to **Home Readings**.
- Click **OK**.
 - The Home Readings section is added, and documentation can begin.



WHY: This section can be used to document more than one set of at-home vital signs in place of available PowerForms when appropriate.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Updated: Primary Care Quality Measures and Recommendations Guide

WHAT: A new, updated version of **Primary Care Quality Measures and Recommendations Guide** is now available, click [here](#) to view.

NOTE: The guide is not meant to be a comprehensive source for all quality measures & recommendations, but it does include NLH's KPIs and other valuable measures.

WHY: The Primary Care Quality Measures and Recommendations reviews various Quality Metrics and Recommendations with specifics for workflows, qualifiers, and helpful hints.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Primary Care

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Acadia and Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Managers
- Providers

Clinical AI Agent (CAA) Education – Inpatient Providers

WHEN: Monday, August 17, 2026

WHO: All Inpatient Providers

WHAT: Clinical AI Agent (CAA) is an Ambient Scribe technology that improves documentation efficiency and overall provider and patient experience. The CAA app uses generative AI and voice recognition, listens to a conversation between the provider and patient, and generates a draft note for review and edit.

EDUCATION STRATEGY: **Inpatient Providers**
Online HealthStream Education (Required)

4. Log in to [HealthStream](#)
5. Select **Catalog**
6. Search for **NLH – Clinical AI Agent (CAA) Required**

NOTE: Access ORG Code is at the end of the course.

- Education contains both High Risk Platforms and CAA demo.
 - **Flyer-based education**
-

EHR Updates

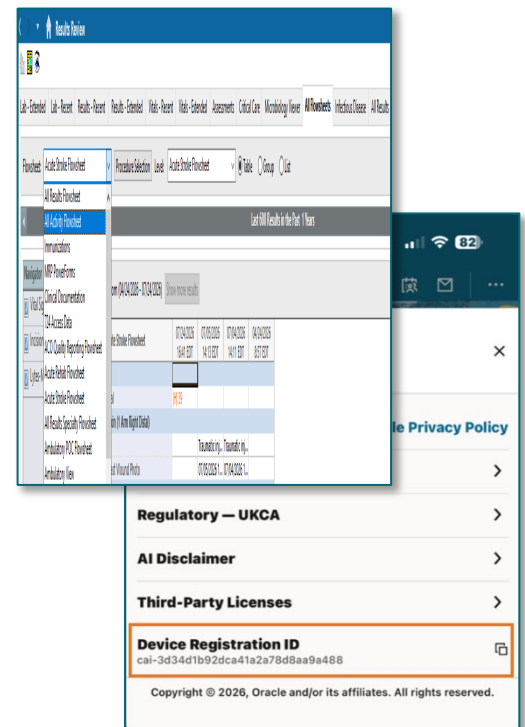
Week of August 20 – 26, 2026

- For Personal Device use, click [here](#) to access the Step-by-Step education. Click [here](#) for additional education information, located on the HI Portal.

HELP DESK TICKETS:

Report issues to the help desk by calling 973-7728 or by submitting a ticket [here](#). Include the following information in the ticket.

- Reference CAA, CDA, or Ambient AI Scribe
- Patient MRN or FIN
- Date of Service
- Workflow used (MPage or Message Center)
- CAA App Version
- CAA Device ID
- Issue



A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

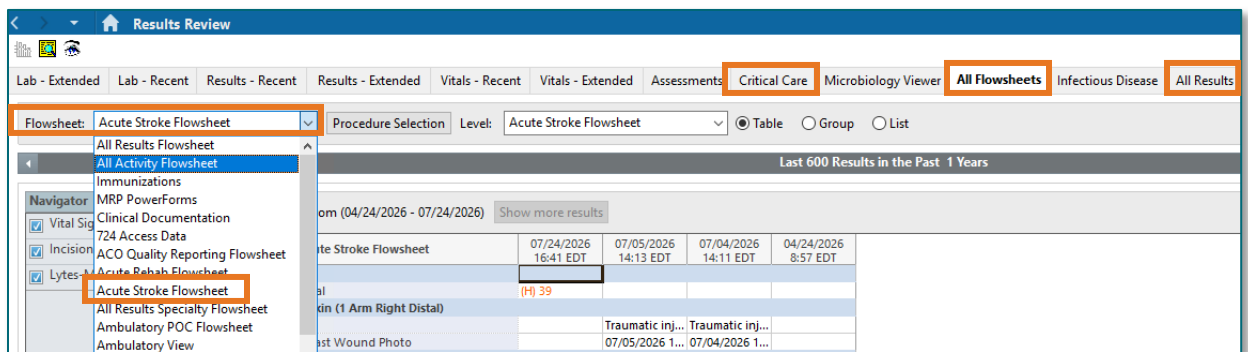
Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

The **Acute Stroke Flowsheet** is available in the following Results Review tabs:

- All Flowsheets
- All Results Flowsheet
- Critical Care Flowsheet

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.



WHY: Renaming the Stroke Flowsheet to **Acute Stroke Flowsheet** improves visibility and helps users more quickly identify and select the appropriate flowsheet when reviewing patient information. The enhancement reduces scrolling within the Flowsheet selection list, streamlines workflow, and supports efficient access to acute stroke patient data.

WHEN: Tuesday, August 25, 2026

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- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

EHR Updates

Week of August 20 – 26, 2026

Medical Student Ordering Update

WHAT: Medical students are now able to propose orders and prescriptions for review and approval by a supervising physician.

NOTE: Click [here](#) for more information on entering orders.

WHY: The change supports a clear, supervised ordering workflow for Medical Students by allowing them to propose orders for physician review and approval. This helps align ordering practices, reinforces appropriate oversight, and supports patient safety by ensuring supervising physicians remain responsible for final order decisions.

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- Acute/Inpatient (to include ED & Peri-Op)
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WHO: The change will affect the following staff at the above noted locations:

- Medical Students
- Providers

Patient Education Content Update

WHAT: The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated.

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WHY: Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

WHEN: Tuesday, August 25, 2026

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WHO: The change will affect the following staff at the above noted locations:

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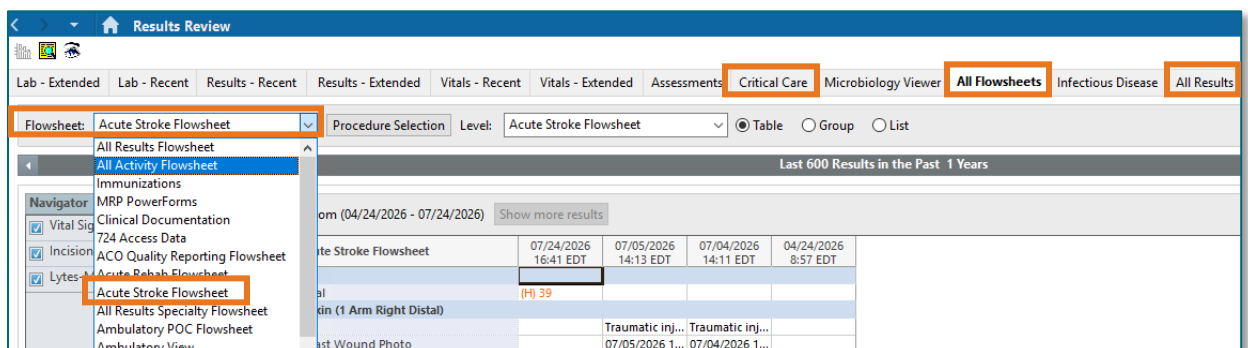
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EHR Updates

Week of August 20 – 26, 2026

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At the following NLH Member Organization(s):

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WHO: The change will affect the following staff at the above noted locations:

- All Clinical staff

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WHAT: Medical students are now able to propose orders and prescriptions for review and approval by a supervising physician.

NOTE: Click [here](#) for more information on entering orders.

WHY: The change supports a clear, supervised ordering workflow for Medical Students by allowing them to propose orders for physician review and approval. This helps align ordering practices, reinforces appropriate oversight, and supports patient safety by ensuring supervising physicians remain responsible for final order decisions.

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WHO: The change will affect the following staff at the above noted locations:

- All Millennium End Users
-

EHR Updates

Week of August 20 – 26, 2026

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Inpatient

Clinical AI Agent (CAA) Education – Inpatient Providers

WHEN: Monday, August 17, 2026

WHO: All Inpatient Providers

WHAT: Clinical AI Agent (CAA) is an Ambient Scribe technology that improves documentation efficiency and overall provider and patient experience. The CAA app uses generative AI and voice recognition, listens to a conversation between the provider and patient, and generates a draft note for review and edit.

EDUCATION STRATEGY: **Inpatient Providers**
Online HealthStream Education (Required)

7. Log in to [HealthStream](#)
8. Select **Catalog**
9. Search for **NLH – Clinical AI Agent (CAA) Required**

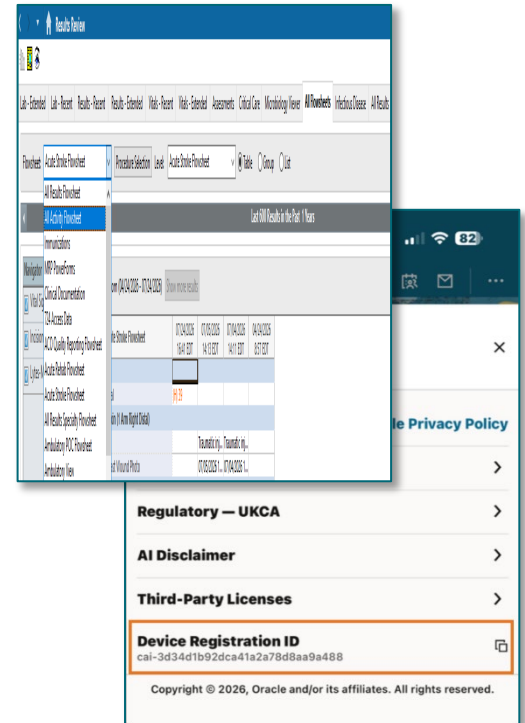
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- Date of Service
- Workflow used (MPage or Message Center)
- CAA App Version
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- Issue



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Nursing Documentation Optimization (Go-Live August 24)

WHAT: As part of the Nursing Documentation Optimization initiative, additional education for bowel elimination documentation is being provided to improve consistency and support accurate clinical documentation.

Workflow Reminders

- When reviewing bowel elimination documentation:
 - **Stooling, no difficulties** indicate the patient has had a bowel movement within the previous three days.
 - **Stooling, no difficulties** does **not** indicate that the patient had a bowel movement on the current day.

EHR Updates

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- To determine whether a patient has had a bowel movement on the current date, review **Date of Last BM**.
- If a bowel movement on the day of discharge is clinically relevant, providers should reference **Date of Last BM** rather than **Stooling, no difficulties**.

NOTE: For additional details please review the corresponding [flyer](#).

WHY: What's In It for Providers?

This clarification makes it easier to accurately identify when a patient's most recent bowel movement occurred.

- By using **Date of Last BM** as the source of truth for the timing of a bowel movement, providers can make more informed decisions regarding patient readiness for discharge, bowel management plans, and overall care coordination.
- It also reduces the risk of misinterpreting **Stooling, no difficulties** as evidence that a bowel movement occurred on the current day.

WHEN: Monday, August 24, 2026

WHERE: The change will affect the following venue(s):

- Acute/Inpatient

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Providers

Stroke Flowsheet Name Update in Results Review

WHAT: **Stroke Flowsheet** has been renamed to **Acute Stroke Flowsheet** in Results Review.

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 - All Results Flowsheet
 - Critical Care Flowsheet
-

To view the Acute Stroke Flowsheet, use the **Flowsheet** dropdown menu.

Dynamic Appraisal of Situational Aggression- Inpatient (DASA)		
Step 1: Rate the following based on your knowledge and observation of the patient during the previous 24 hours - record score in iView BH DASA		SCORE
Irritability- the patient is easily annoyed or angered. The patient is unable to tolerate the presence of others		Absent - 0 Present - 1
Impulsivity- the patient displays behavioral and effective instability (i.e. dramatic fluctuations in mood, or general irritability)		Absent - 0 Present - 1
Unwillingness to follow directions- the patient tends to become angry or aggressive when they are asked to adhere to a direction		Absent - 0 Present - 1
Sensitivity to perceived provocation- the patient tends to see other people's actions as deliberate and harmful; they may misinterpret other people's behavior or respond with anger in a disproportionate manner to the extent of provocation		Absent - 0 Present - 1
Easily angered when requests are denied- they patient tends to be intolerant or easily angered when they make a request that is denied or when they are asked to wait		Absent - 0 Present - 1
Negative attitudes- the patient displays entrenched antisocial and negative attitudes and beliefs which may relate to violence and aggression		Absent - 0 Present - 1
Verbal Threats- the patient displayed a verbal outburst, which is more than just a raised voice, and where there is a definite intent to intimidate or threaten another person		Absent - 0 Present - 1
Step 2: Record specific behaviors related to patient aggression- document in iView BH DASA, write nursing notes, and update patient plan of care		
Physical aggression against SELF- slams door, throws objects down, kicks furniture, breaks objects, smashes windows, sets fires, or throws objects dangerously		Absent - 0 Present - 1
Physical aggression against other PATIENTS or STAFF- makes threatening gestures, swings at people, grabs at clothes, grabs, strikes, scratches, pinches, kicks, pushes, pulls hair, or any other type of attack towards others		Absent - 0 Present - 1
Verbal aggression against other PATIENTS or STAFF- Shouts angrily, insults, curses viciously, uses foul language in anger, or makes clear threats of violence towards others		Absent - 0 Present - 1

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Medical Student Ordering Update

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WHY: The change supports a clear, supervised ordering workflow for Medical Students by allowing them to propose orders for physician review and approval. This helps align ordering practices, reinforces appropriate oversight, and supports patient safety by ensuring supervising physicians remain responsible for final order decisions.

EHR Updates

Week of August 20 – 26, 2026

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WHO: The change will affect the following staff at the above noted locations:

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Peri-Op

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Unwillingness to follow directions- the patient tends to become angry or aggressive when they are asked to adhere to a line	Absent - 0 Present - 1
Sensitivity to perceived provocation- the patient tends to see other people's actions as deliberate and harmful; they may misinterpret other people's behavior or respond with anger in a disproportionate manner to the extent of provocation	Absent - 0 Present - 1
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Physical aggression against STAFF- slams door, throws objects down, kicks furniture, breaks objects, smashes windows, sets fires, or throws objects dangerously.	
Physical aggression against other PATIENTS or STAFF- makes threatening gestures, swings at people, grabs at clothes, grabs, strikes, scratches, pinches, kicks, pushes, pulls hair, or any other type of attack towards others.	
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EHR Updates

Week of August 20 – 26, 2026

At the following NLH Member Organization(s):

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Therapies: Occupational, Physical, Speech, & Respiratory

All Ambulatory & Inpatient Areas

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