



Clinical AI Agent (CAA) Education – Inpatient Providers

WHEN: Monday, August 17, 2026

WHO: All Inpatient Providers

WHAT: Clinical AI Agent (CAA) is an Ambient Scribe technology that improves documentation efficiency and overall provider and patient experience. The CAA app uses generative AI and voice recognition, listens to a conversation between the provider and patient, and generates a draft note for review and edit.

EDUCATION STRATEGY: **Inpatient Providers**
Online HealthStream Education (Required)

1. Log in to [HealthStream](#)
2. Select **Catalog**
3. Search for NLH – Clinical AI Agent (CAA) Required

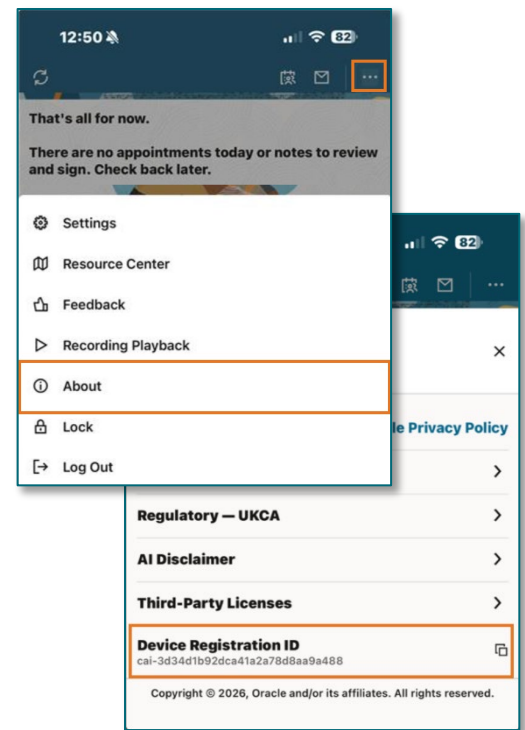
NOTE: Access ORG Code is at the end of the course.

- Education contains both High Risk Platforms and CAA demo.
- **Flyer-based education**
- For Personal Device use, click [here](#) to access the Step-by-Step education. Click [here](#) for additional education information, located on the HI Portal.

HELP DESK TICKETS: Report issues to the help desk by calling 973-7728 or by submitting a ticket [here](#). Include the following information in the ticket.

- Reference CAA, CDA, or Ambient AI Scribe
- Patient MRN or FIN

- Date of Service
- Workflow used (MPage or Message Center)
- CAA App Version
- CAA Device ID
- Issue



A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

****PLEASE NOTE: This mailbox is not monitored.****

Please direct any questions to the Health Informatics team using this [link](#).