



Northern Light Health Oracle Health (Cerner) Millennium EHR Updates

April 24 – April 30, 2025

Table of Contents

Behavioral Health Staff	4
All Ambulatory & Inpatient Care Areas	4
Social Determinants of Health (SDoH) Form Update.....	4
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	5
Ambulatory Only	8
BH Office Note – Series Template.....	8
Referral Order Update: Behavioral Medicine – <i>Effective 05/06/25</i>	8
Clinical Decision Support Updates	9
Weekly Newsletter	9
Environmental Services (EVS)	10
Zebra Device Update	10
Nursing, CNA, Medical Assistants	11
Ambulatory/WIC	11
Social Determinants of Health (SDoH) Form Update.....	11
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	12
Referral Order Update: Behavioral Medicine (Ambulatory Only) – <i>Effective 05/06/25</i>	15
Emergency	16
Social Determinants of Health (SDoH) Form Update.....	16
ABO/Rh, Antibody Screen Order Comments: CareAware Connect – EMMC Only.....	17
Zebra Device Update – EMMC Only.....	17

EHR Updates

April 24 – April 30, 2025

Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	18
Inpatient	21
Social Determinants of Health (SDoH) Form Update.....	21
ABO/Rh, Antibody Screen Order Comments: CareAware Connect	22
Zebra Device Update – EMMC Only.....	23
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	24
Peri-Op	27
ABO/Rh, Antibody Screen Order Comments: CareAware Connect – EMMC Only.....	27
Zebra Device Update – EMMC Only.....	27
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	28
Pharmacists & Pharmacy Technicians	31
All Areas	31
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	31
Phlebotomy Management – EMMC Only	33
Zebra Device Update	33
Physicians, Physician Assistants, Nurse Practitioners	34
Ambulatory/WIC	34
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	34
Referral Order Update: Behavioral Medicine (Ambulatory Only) – <i>Effective 05/06/25</i>	36
Inpatient/Emergency/Peri-Op	37
Nursing Note PowerForm to Replace Annotations – <i>Effective 05/06/25</i>	37
Therapies: Occupational, Physical, Speech, & Respiratory	39
Inpatient/ED Only	39
Zebra Device Update – EMMC Only.....	39

EHR Updates

April 24 – April 30, 2025

Nursing Note PowerForm to Replace Annotations – *Effective 05/06/25*..... 40

Transport – EMMC & Mercy Only 43

Zebra Device Update 43

EHR Updates

April 24 – April 30, 2025

Page 4 of 44

Behavioral Health Staff

All Ambulatory & Inpatient Care Areas

Social Determinants of Health (SDoH) Form Update

WHAT: A change to the verbiage for the question pertaining to, ***“Has the SDoH (Prapare) form been completed today?”*** has been implemented. Now it will say, **All REQUIRED SDoH questions were answered**. This question satisfies the recommendations component and is required for completion of the form per Northern Light Health metrics.

The screenshot shows a portion of a digital form. At the top, it displays the date '04/16/2025' and time '13:54 EDT'. Below this, there are several question sections. The first section has a title '(For example: looking on the internet, visiting friends or family, going to church or club meetings)' and five radio button options: 'Less than once a week', '1 or 2 times a week', '3 to 5 times a week', '6 or more times a week', and 'I choose not to answer this question'. The second section is titled 'Interpersonal Safety' and is marked as 'Required section 4 of 4'. It contains three questions: 'Do you feel physically and emotionally safe where you currently live?', 'In the past year, have you been afraid of your partner or ex-partner?', and 'Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)'. Each question has radio button options for 'Yes', 'No', 'Unsure', and 'I choose not to answer this question'. A red box highlights the third question and its options. Below the red box, a yellow box contains the text 'All REQUIRED SDOH questions were answered' with a 'Yes' radio button option.

WHY: Verbiage was updated to help alleviate confusion and increase compliance for answering this question after completing the rest of the form.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- BH Clinicians
 - MAs
 - Nursing
-

Nursing Note PowerForm to Replace Annotations – *Effective 05/06/25*

WHAT: Nursing Note PowerForm

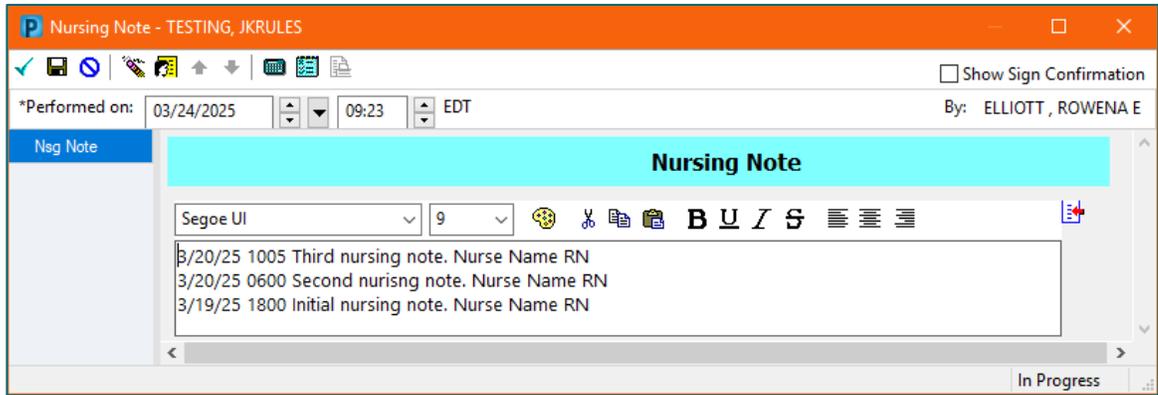
The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.

EHR Updates

April 24 – April 30, 2025



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
 - Nursing staff
 - Providers
-

EHR Updates

April 24 – April 30, 2025

Ambulatory Only

BH Office Note – Series Template

WHAT: A new template, **BH Provider Office Note – Series**, will be available. This note will improve the medications that populate, removing the display of medications that had previously been discontinued.

WHY: The update will improve the content of medications that populate in the note for series encounters, removing the display of medications that have previously been discontinued. This will align documentation for series visits like other specialties and streamline what content is displayed.

WHEN: Monday April 28, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- NL Acadia only

WHO: The change will affect the following staff at the above noted locations:

- Providers

Referral Order Update: Behavioral Medicine – Effective 05/06/25

WHAT: Behavioral Medicine will now be available within the **Medical Service** dropdown of the **Referral Order**.

The screenshot shows a web application window titled "Referral Order" with a browser address bar showing "Order 04/16/2025 15:41 E... Start: 04/16/2025 15:41 EDT". The main content area is titled "Details for Referral Order" and has tabs for "Details", "Order Comments", and "Diagnoses". Below the tabs are icons for adding, deleting, and saving. The form contains several fields: a dropdown for "*Medical Service:" with a list of options including "Behavioral Medicine" (highlighted in orange), "Treatment To Date:", "Refer to:", "Urgent:", "*Reason For Referral:" (highlighted in yellow), "Referral Type:", "*Requested Start Date/Time:" (set to 04/16/2025 1541 EDT), "Service By Date:", and "Staff Instructions:".

EHR Updates

April 24 – April 30, 2025

WHY: The update will enable patients to be referred to providers offering **Behavioral Medicine** services. **Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.**

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Clinical Decision Support Updates

Weekly Newsletter

- Please reference our [CDS Portal](#) for additional information and previous newsletters.
- Any questions should be directed to our [CDS Team](#) for review.

To open the links in the table, right-click and select "Open link in new tab."

Release Date	Venues Affected	CDS Tool	Summary
5/7/2025	Inpatient	BH midazolam (Versed) for Seizure Disorders	Updated frequency, duration, and indication instructions. Acadia only.
5/7/2025	Inpatient	Tuberculosis (TB) Mycobacterium Testing Pulmonary and Laryngeal	New PowerPlan

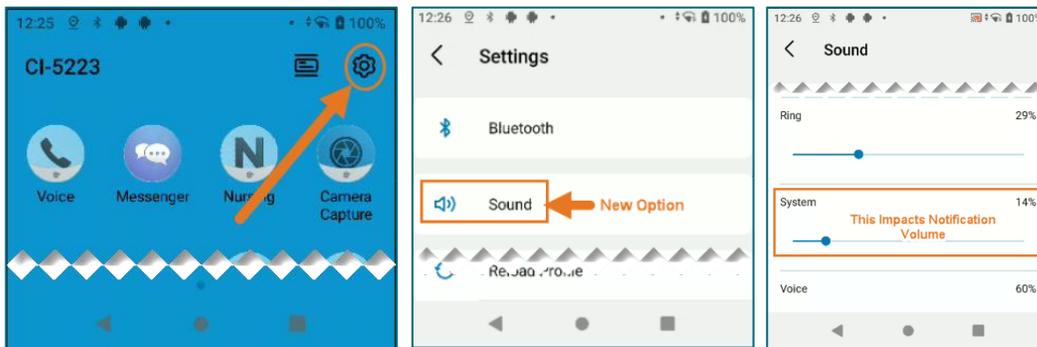
EHR Updates

April 24 – April 30, 2025

Environmental Services (EVS)

Zebra Device Update

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.



WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
 - Nursing – EMMC Only
 - Phlebotomy – EMMC Only
 - PT/OT/ST – EMMC Only
 - Respiratory Therapy – EMMC Only
 - Transport – EMMC & Mercy Only
-

Nursing, CNA, Medical Assistants

Ambulatory/WIC

Social Determinants of Health (SDoH) Form Update

WHAT: A change to the verbiage for the question pertaining to, ***“Has the SDoH (Prapare) form been completed today?”*** has been implemented. Now it will say, **All REQUIRED SDoH questions were answered**. This question satisfies the recommendations component and is required for completion of the form per Northern Light Health metrics.

The screenshot shows a portion of the SDoH form. At the top, it displays the date 04/16/2025, time 13:54, and EDT. Below this, there are two columns of questions. The left column asks about frequency of an activity (e.g., talking to friends on the phone, visiting friends or family, going to church or club meetings) with radio button options: Less than once a week, 1 or 2 times a week, 3 to 5 times a week, 6 or more times a week, and I choose not to answer this question. The right column asks how stressed the patient is (e.g., nervous, anxious, or can't sleep at night because their mind is troubled) with radio button options: Not at all, A little bit, Somewhat, Quite a bit, Very much, and I choose not to answer this question. Below these is a section titled 'Interpersonal Safety -- Required section 4 of 4'. It contains three questions: 'Do you feel physically and emotionally safe where you currently live?', 'In the past year, have you been afraid of your partner or ex-partner?', and 'Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)'. Each has radio button options: Yes, No, Unsure, I have not had a partner in the past year, and I choose not to answer this question. A red note states: 'ED is excluded from asking this question. For all other locations, patients will receive assistance from care management with a "Yes" response.' At the bottom right, a yellow box highlights the question 'All REQUIRED SDoH questions were answered' with a radio button option 'Yes'.

WHY: Verbiage was updated to help alleviate confusion and increase compliance for answering this question after completing the rest of the form.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- BH Clinicians
- MAs
- Nursing

EHR Updates

April 24 – April 30, 2025

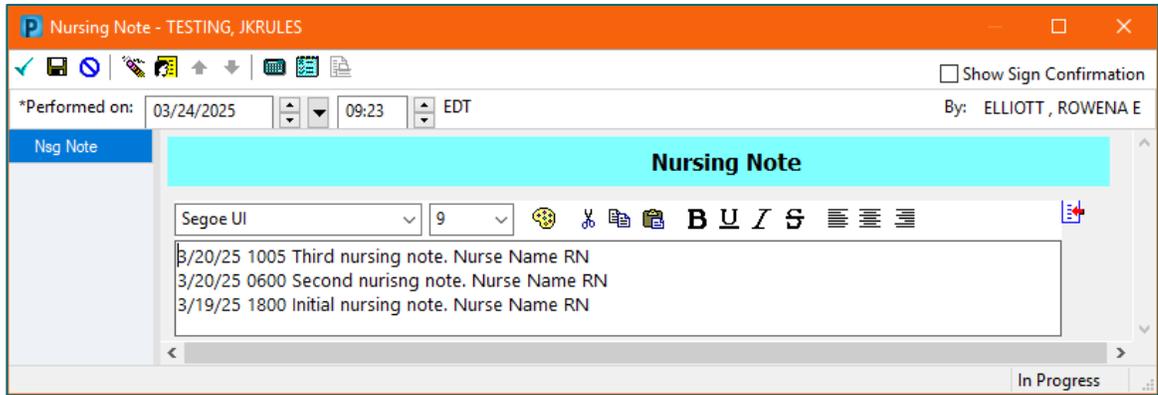
Nursing Note PowerForm to Replace Annotations – *Effective 05/06/25*

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

EHR Updates

April 24 – April 30, 2025

Page 14 of 44

- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
 - Nursing staff
 - Providers
-

Referral Order Update: Behavioral Medicine (Ambulatory Only) – Effective 05/06/25

WHAT: Behavioral Medicine will now be available within the Medical Service dropdown of the Referral Order.



WHY: The update will enable patients to be referred to providers offering Behavioral Medicine services. Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

EHR Updates

April 24 – April 30, 2025

Emergency

Social Determinants of Health (SDoH) Form Update

WHAT: A change to the verbiage for the question pertaining to, ***“Has the SDoH (Prapare) form been completed today?”*** has been implemented. Now it will say, **All REQUIRED SDoH questions were answered**. This question satisfies the recommendations component and is required for completion of the form per Northern Light Health metrics.

The screenshot displays a digital form interface for Social Determinants of Health (SDoH). At the top, it shows the date '04/16/2025' and time '13:54 EDT'. The form is divided into several sections. The top-left section asks about frequency with options: 'Less than once a week', '1 or 2 times a week', '3 to 5 times a week', '6 or more times a week', and 'I choose not to answer this question'. The top-right section asks 'How stressed are you?' with options: 'Not at all', 'A little bit', 'Somewhat', 'Quite a bit', 'Very much', and 'I choose not to answer this question'. Below these is a section titled 'Interpersonal Safety -- Required section 4 of 4'. It contains three questions: 'Do you feel physically and emotionally safe where you currently live?', 'In the past year, have you been afraid of your partner or ex-partner?', and 'Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)'. The third question has a red warning box: 'ED is excluded from asking this question. For all other locations, patients will receive assistance from care management with a "Yes" response.' At the bottom right, a yellow box with a red border contains the text 'All REQUIRED SDoH questions were answered' and a 'Yes' radio button.

WHY: Verbiage was updated to help alleviate confusion and increase compliance for answering this question after completing the rest of the form.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- BH Clinicians
- MAs
- Nursing

ABO/Rh, Antibody Screen Order Comments: CareAware Connect – EMMC Only

WHAT: An order comment will be added to **the ABO/Rh, Antibody Screen** orderable, this will be viewable on CareAware Connect devices. The comment will remind staff to apply the red blood lock band, when necessary.

WHY: The red blood lock band with label should be applied to the patient and sticker from band applied to the specimen tube. This will improve patient safety for when tubes sent to the lab not labeled and are rejected and patient care is delayed to not providing it.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

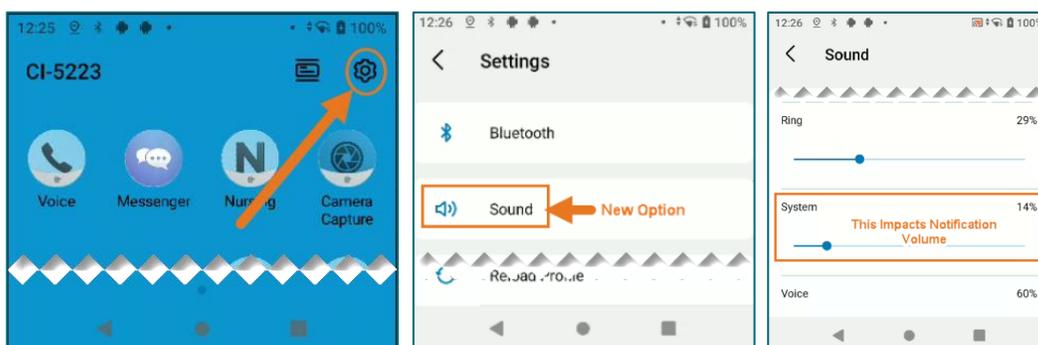
- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Zebra Device Update – EMMC Only

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.



EHR Updates

April 24 – April 30, 2025

Page 18 of 44

WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
- Nursing – EMMC Only
- Phlebotomy – EMMC Only
- PT/OT/ST – EMMC Only
- Respiratory Therapy – EMMC Only
- Transport – EMMC & Mercy Only

Nursing Note PowerForm to Replace Annotations – Effective 05/06/25

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

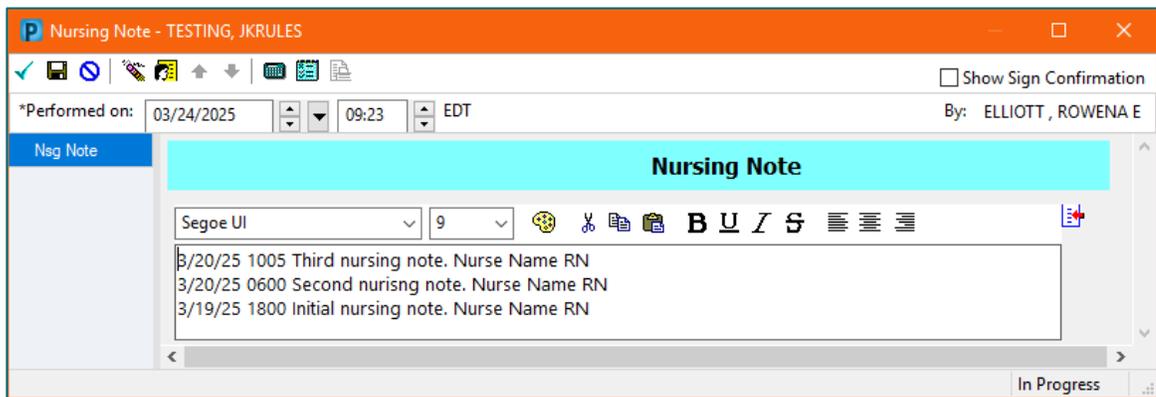
- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
 - The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
 - Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
 - The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
-

EHR Updates

April 24 – April 30, 2025

- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient’s stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

EHR Updates

April 24 – April 30, 2025

Page 20 of 44

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
 - A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
 - Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
 - Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.
-

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Inpatient

Social Determinants of Health (SDoH) Form Update

WHAT: A change to the verbiage for the question pertaining to, ***“Has the SDoH (Prapare) form been completed today?”*** has been implemented. Now it will say, **All REQUIRED SDoH questions were answered**. This question satisfies the recommendations component and is required for completion of the form per Northern Light Health metrics.

The screenshot shows a patient form interface. At the top, it displays the date '04/16/2025' and time '13:54 EDT'. The form contains several sections with radio button options:

- Stress:** A question about stress levels with options: 'Less than once a week', '1 or 2 times a week', '3 to 5 times a week', '6 or more times a week', and 'I choose not to answer this question'.
- Interpersonal Safety:** A section header indicating 'Required section 4 of 4'.
- Physical and Emotional Safety:** A question 'Do you feel physically and emotionally safe where you currently live?' with options: 'Yes', 'No', 'Unsure', and 'I choose not to answer this question'.
- Partner Safety:** A question 'In the past year, have you been afraid of your partner or ex-partner?' with options: 'Yes', 'No', 'Unsure', 'I have not had a partner in the past year', and 'I choose not to answer this question'.
- Barriers to Care:** A question 'Would the patient like help with any POSITIVE barriers identified today? (If no barriers are identified, select No)' with options: 'No' and 'Yes'. A note states: 'ED is excluded from asking this question. For all other locations, patients will receive assistance from care management with a "Yes" response.'
- Status Box:** A yellow box at the bottom right contains the text 'All REQUIRED SDOH questions were answered' and a 'Yes' radio button option.

EHR Updates

April 24 – April 30, 2025

Page 22 of 44

WHY: Verbiage was updated to help alleviate confusion and increase compliance for answering this question after completing the rest of the form.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- BH Clinicians
- MAs
- Nursing

ABO/Rh, Antibody Screen Order Comments: CareAware Connect

WHAT: An order comment will be added to **the ABO/Rh, Antibody Screen** orderable, this will be viewable on CareAware Connect devices. The comment will remind staff to apply the red blood lock band, when necessary.

WHY: The red blood lock band with label should be applied to the patient and sticker from band applied to the specimen tube. This will improve patient safety for when tubes sent to the lab not labeled and are rejected and patient care is delayed to not providing it.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

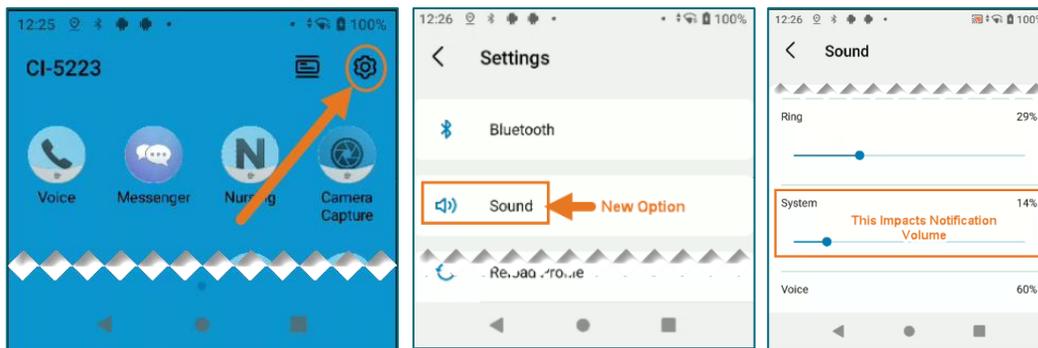
- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- Nursing
-

Zebra Device Update – EMMC Only

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.



WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
 - Nursing – EMMC Only
 - Phlebotomy – EMMC Only
 - PT/OT/ST – EMMC Only
 - Respiratory Therapy – EMMC Only
 - Transport – EMMC & Mercy Only
-

EHR Updates

April 24 – April 30, 2025

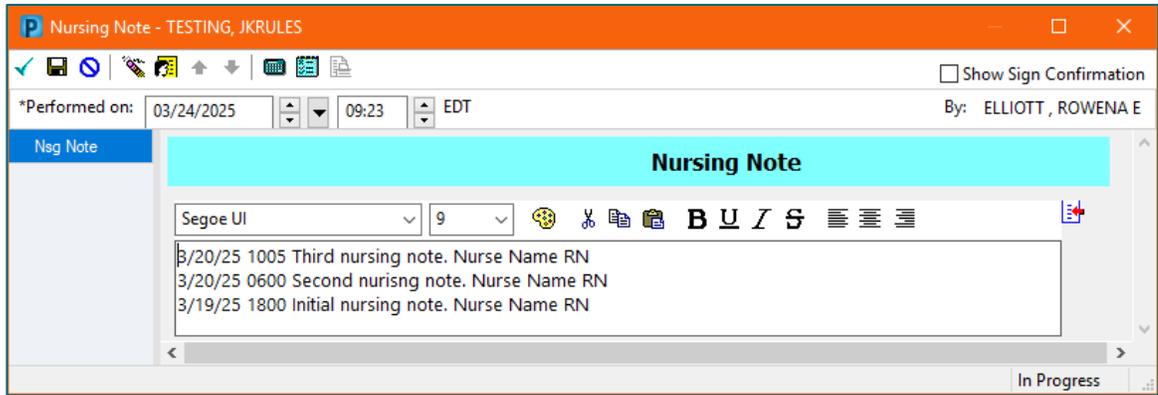
Nursing Note PowerForm to Replace Annotations – *Effective 05/06/25*

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser**. This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.

EHR Updates

April 24 – April 30, 2025

Page 26 of 44

- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
- A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
- Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
 - Nursing staff
 - Providers
-

Peri-Op

ABO/Rh, Antibody Screen Order Comments: CareAware Connect – EMMC Only

WHAT: An order comment will be added to **the ABO/Rh, Antibody Screen** orderable, this will be viewable on CareAware Connect devices. The comment will remind staff to apply the red blood lock band, when necessary.

WHY: The red blood lock band with label should be applied to the patient and sticker from band applied to the specimen tube. This will improve patient safety for when tubes sent to the lab not labeled and are rejected and patient care is delayed to not providing it.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

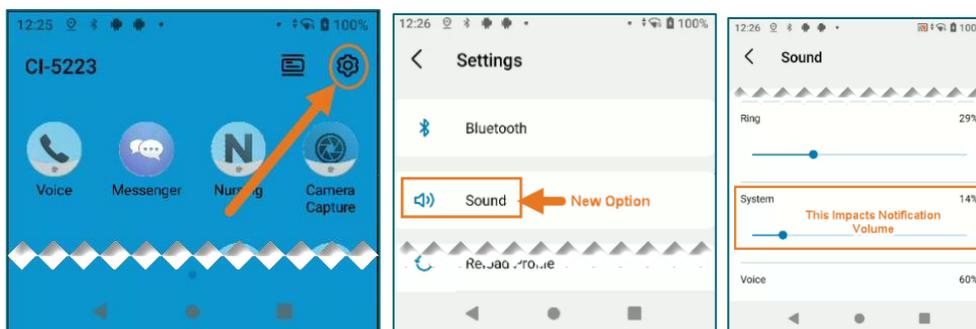
- NL EMMC

WHO: The change will affect the following staff at the above noted locations:

- Nursing

Zebra Device Update – EMMC Only

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.



EHR Updates

April 24 – April 30, 2025

Page 28 of 44

WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
- Nursing – EMMC Only
- Phlebotomy – EMMC Only
- PT/OT/ST – EMMC Only
- Respiratory Therapy – EMMC Only
- Transport – EMMC & Mercy Only

Nursing Note PowerForm to Replace Annotations – Effective 05/06/25

WHAT: **Nursing Note PowerForm**

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

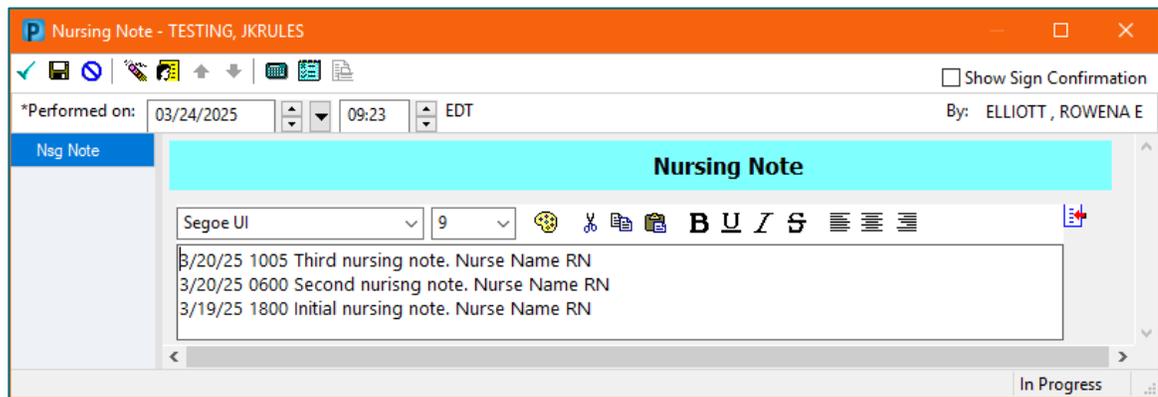
- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry**.
 - The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
 - Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
 - The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
-

EHR Updates

April 24 – April 30, 2025

- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient’s stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

EHR Updates

April 24 – April 30, 2025

Page 30 of 44

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
 - A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
 - Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.
 - Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.
-

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Pharmacists & Pharmacy Technicians

All Areas

Nursing Note PowerForm to Replace Annotations – Effective 05/06/25

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

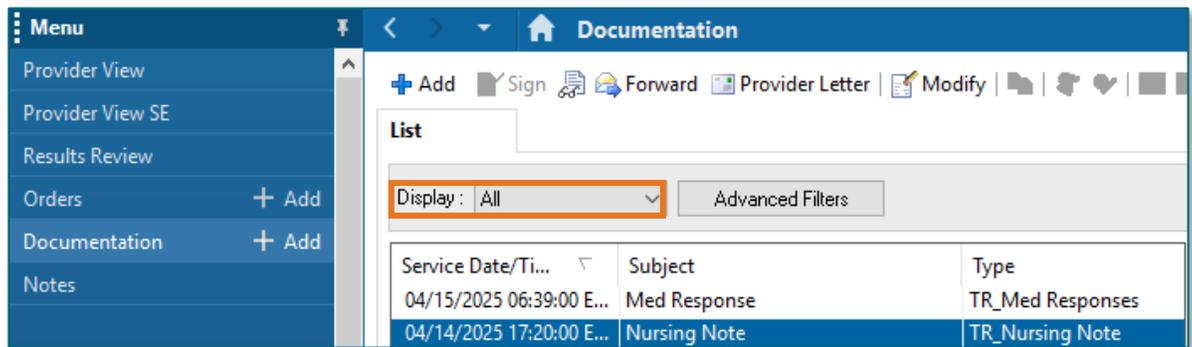
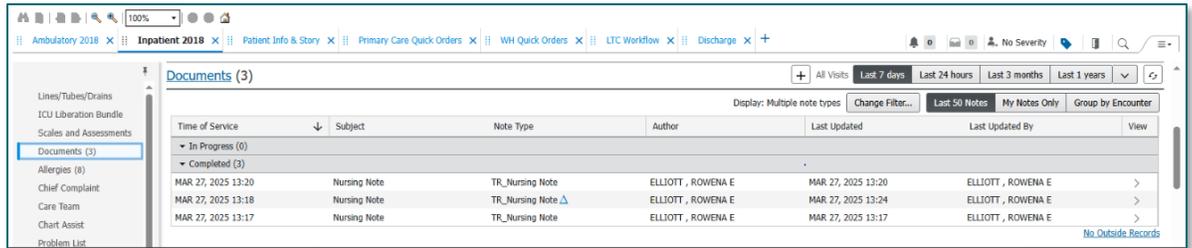
The Nursing Note PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
 - Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
-

EHR Updates

April 24 – April 30, 2025

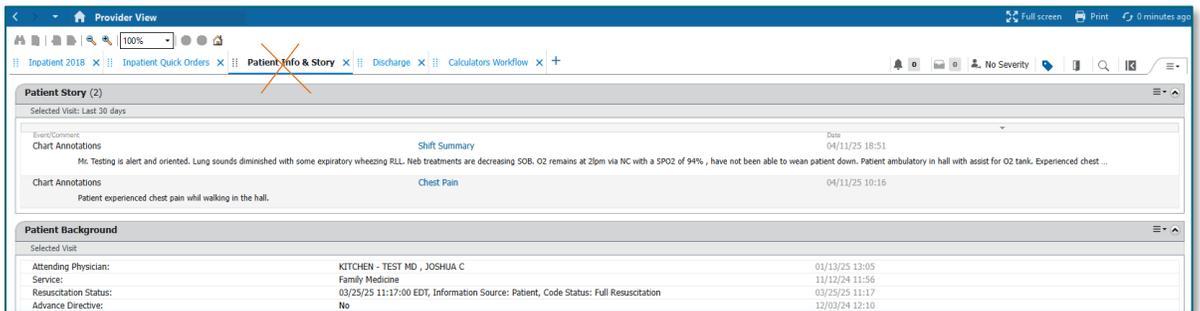
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.
- The **Patient Info & Story MPage** will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

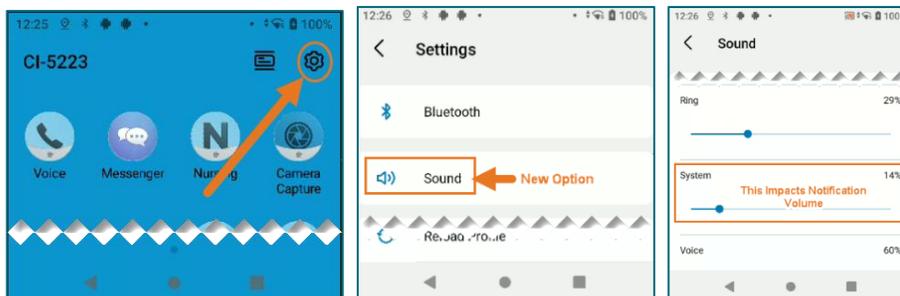
WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Phlebotomy Management – EMMC Only

Zebra Device Update

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.



EHR Updates

April 24 – April 30, 2025

Page 34 of 44

WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
- Nursing – EMMC Only
- Phlebotomy – EMMC Only
- PT/OT/ST – EMMC Only
- Respiratory Therapy – EMMC Only
- Transport – EMMC & Mercy Only

Physicians, Physician Assistants, Nurse Practitioners

Ambulatory/WIC

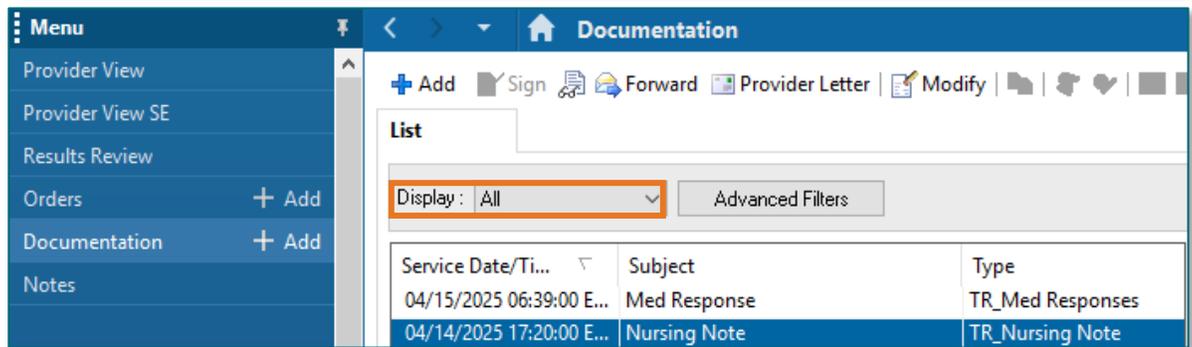
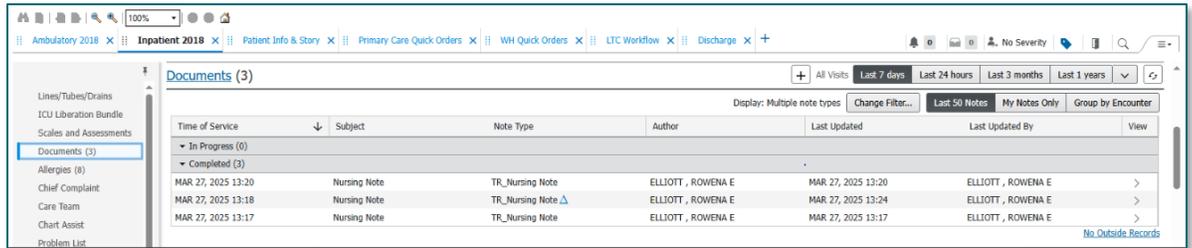
Nursing Note PowerForm to Replace Annotations – *Effective 05/06/25*

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

The **Nursing Note** PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
 - Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
-

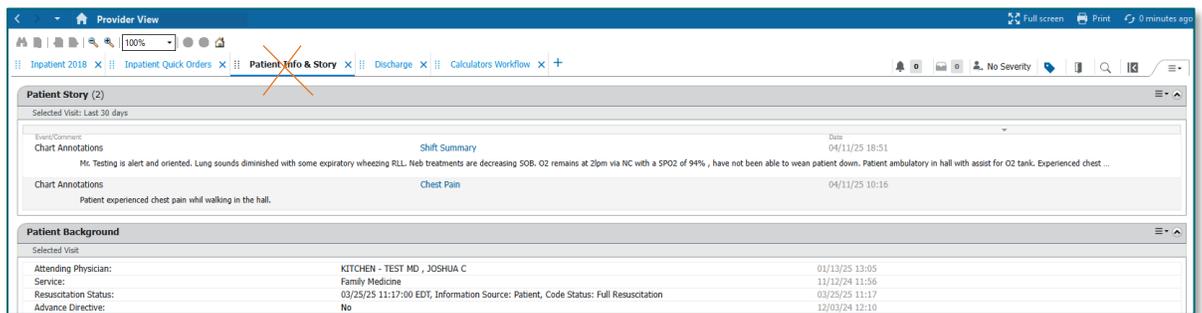
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.
- The **Patient Info & Story MPage** will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

EHR Updates

April 24 – April 30, 2025

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Referral Order Update: Behavioral Medicine (Ambulatory Only) – Effective 05/06/25

WHAT: Behavioral Medicine will now be available within the **Medical Service** dropdown of the **Referral Order**.



The screenshot shows a web application window titled "Referral Order" with a browser address bar showing "Order 04/16/2025 15:41 E... Start: 04/16/2025 15:41 EDT". The main content area is titled "Details for Referral Order" and has tabs for "Details", "Order Comments", and "Diagnoses". The "Details" tab is active. Below the tabs, there are several fields and a dropdown menu. The "Medical Services" dropdown menu is open, showing a list of services including "Bariatric Surgery", "Behavioral & Developmental", "Behavioral Health", "Behavioral Health Home", "Behavioral Health Therapy", "Behavioral Medicine" (which is highlighted with a red box), "Bone Health", "Breast Health", "Breast Surgery", "Cardiac Rehabilitation", "Cardiology", and "Cardiothoracic Surgery - Cardiac Surgery". Other fields include "Treatment To Date:", "Refer to:", "Urgent:", "Reason For Referral:", "Referral Type:", "*Requested Start Date/Time:" (set to 04/16/2025 1541 EDT), "Service By Date:", and "Staff Instructions:".

WHY: The update will enable patients to be referred to providers offering **Behavioral Medicine** services. **Referral orders with Behavioral Medicine selected within the Medical Service dropdown will be routed accordingly while reducing delays in service.**

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Ambulatory (excludes WIC)

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers

Inpatient/Emergency/Peri-Op

Nursing Note PowerForm to Replace Annotations – Effective 05/06/25

WHAT: The location for accessing Nursing Notes is changing to align with Provider workflow.

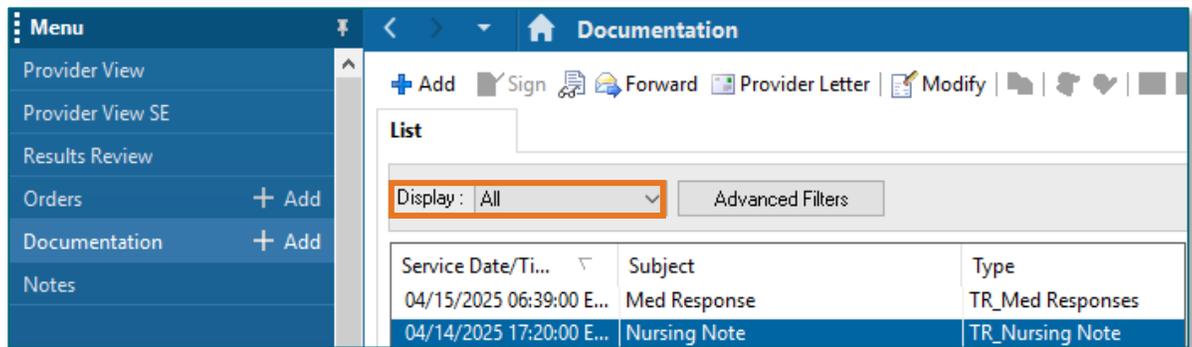
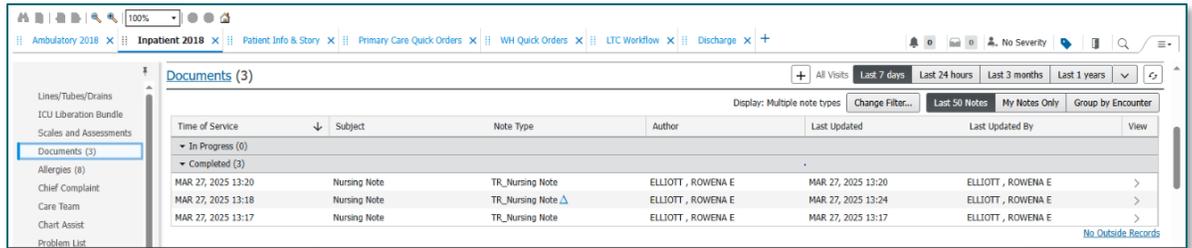
The **Nursing Note** PowerForm:

- **Replaces Annotations** as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.
 - Will be one continuous note for the entire patient stay and written in **reverse chronological** order, thus displaying the most recent note at the top.
-

EHR Updates

April 24 – April 30, 2025

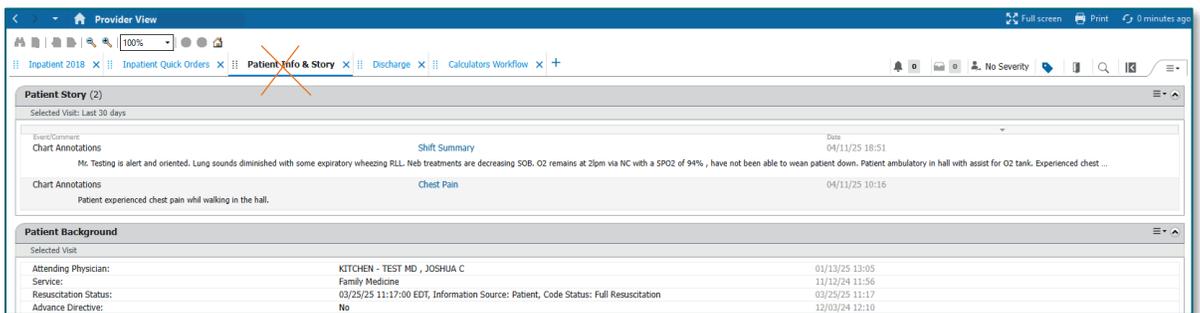
- Will be located within the **Documents** Component in **Provider View** and in **Documentation** in the **Menu** when the Display of **All** is selected.



NOTE: The Nursing Note has been added to the Provider Documentation filter in the Documents component within Provider View MPages. Providers will NOT need to select the Nursing/Care Management or Nursing Documentation filters.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed from nursing.
- The **Patient Info & Story MPage** will also be removed.



- Any **annotated note** previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in **Results Review**.

WHY: Nursing Note replaces Annotations

- Nursing narrative documentation was at risk of not being routinely reviewed by Providers resulting in gaps in communication.
- Nursing narrative documentation was *only* viewable in the Patient Info & Story section which is *not* in-line with Provider workflows.
- Changing nursing narrative documentation from iView Annotations to the Nursing Note PowerForm allows nursing notes to display in the Documentation Components in MPages within typical Provider workflows.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Pharmacists
- Providers

Therapies: Occupational, Physical, Speech, & Respiratory

Inpatient/ED Only

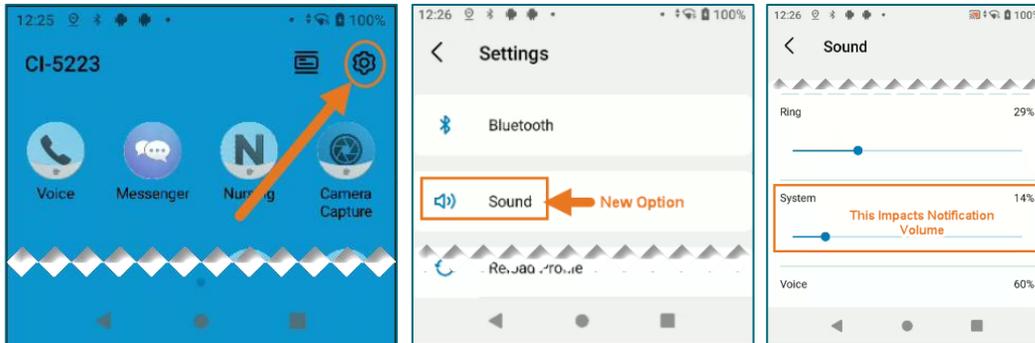
Zebra Device Update – EMMC Only

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and several other Member Organizations will be updated to include enhanced volume and sound capabilities.

EHR Updates

April 24 – April 30, 2025

Page 40 of 44



WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
- Nursing – EMMC Only
- Phlebotomy – EMMC Only
- PT/OT/ST – EMMC Only
- Respiratory Therapy – EMMC Only
- Transport – EMMC & Mercy Only

Nursing Note PowerForm to Replace Annotations – Effective 05/06/25

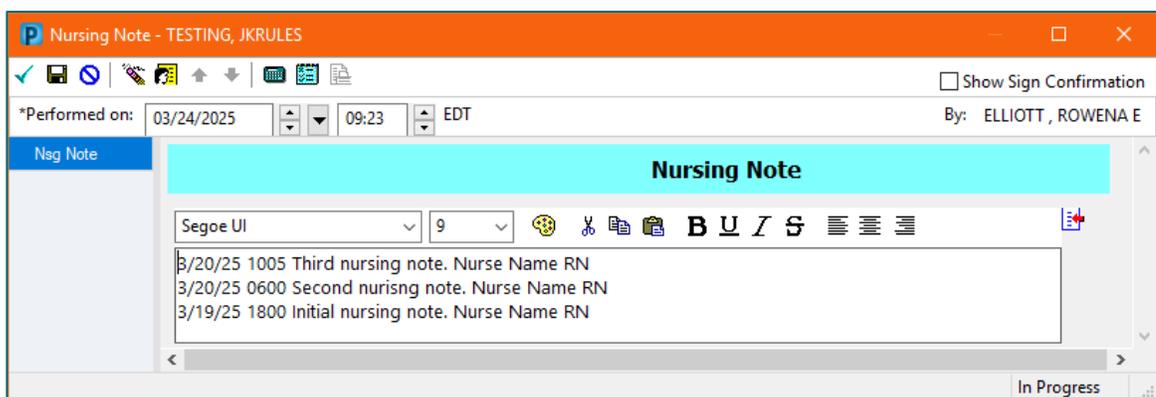
WHAT: Nursing Note PowerForm

The **Nursing Note** PowerForm will replace Annotations as the method for documenting a shift summary and/or any patient information that does not have a discreet location for documentation.

- Nursing and clinical staff will **open a new Nursing Note** from the **Adhoc** folder structure **for every nursing note entry.**
-

- The note will be written in **reverse chronological** order, thus displaying the most recent note at the top. (see example below)
- Each entry will be **dated** and **timed** at the beginning of the note and end with the **nurse's full signature** (first initial, last name) and **credentials**. (see example below)
- The Nursing Note will be **Last Charted Value** meaning it will retain the previous documentation when a new note is opened from the Adhoc folder.
- **DO NOT clear the information from the form** when opening a new document. The intent of workflow is to have all nursing notes available in one document for the entire length of the patient's stay.
- Each signed Nursing Note creates a new Text Rendition (TR) version of the note making it easy to look back for a specific date/time.
- If documentation has occurred **in error**, locate in **Form Browser** the note made in error, right click and select **Unchart**.
 - If subsequent notes have been documented before the note was uncharted, the documentation will need to be cleared from all notes it is located in from within the notes.

NOTE: **DO NOT modify the nursing note from Form Browser.** This is important because this workflow causes a strikethrough to appear on all previous documentation on the TR version. The TR version is what HIM provides as the legal document to anyone requesting a copy. The strikethroughs give the appearance that all previous documentation is marked in error.



Accessing the Nursing Note PowerForm

The Nursing Note will be available in the following **Adhoc** folders:

EHR Updates

April 24 – April 30, 2025

Nursing Assessments	Critical Care
Surgery/Procedure	ED Forms
OB/GYN Inpatient Documentation	NICU
Behavioral Health	Ambulatory
Physician Practices	Child/Adolescent Assessment
Surgical Navigation	Anemia Management
Dialysis	

- The **Nursing Note** will also be accessible from the **Admission Documentation** component on the **Admission Tab (MPage)** and **Discharge Documentation** dropdown on the **Discharge tab (MPage)**.

Annotations and Patient Info & Story MPage

- The ability to document an annotation in iView will be removed.
- The **Patient Info & Story MPage** will be removed.
- Annotations previously viewed on the Patient Info and Story MPage can still be found on the flowsheet in Results Review

NOTE: Clinical staff will still be able to right-click in an iView documentation cell and add a Comment or a Flagged Comment.

Locating a Completed Nursing Note (Provider View)

- The Nursing note will be available for Providers to view in the **Documentation** component in **Provider View**.
- The **Nursing Note** can also be found in:
 - **Clinical Notes** component in **Nurse View Handoff** tab
 - **Documentation** in **Menu/Table of Contents**
 - **Results Review**

WHY: Nursing Note replaces Annotations

- Communication breakdowns are the most common cause of medical errors. NLH recognized that Annotations contributed to communication barriers and difficulty seeing the patient story within the EHR.
 - A review of current state workflows identified that accessing the Patient Info & Story MPage did not fall within the Providers workflow.
 - Nurses needed to remember to select Flagged Annotations for the information to flow to the Patient Infor & Story MPage. If Flagged
-

Annotation was not selected, the information did not flow to the MPage and was only available in Results Review.

- Transitioning from Annotations to the Nursing Note PowerForm makes the note easily viewable in the Documentation and Clinical Notes MPage Components and allows providers to refer to these notes within their workflow in Provider View.

Patient Info & Story MPage

With the removal of Annotations from Interactive View and I&O (iView), the MPage is no longer needed to display Annotations.

WHEN: Tuesday, May 6, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Member Organizations (excluding Mayo)

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff using Annotations
- Nursing staff
- Providers

Transport – EMMC & Mercy Only

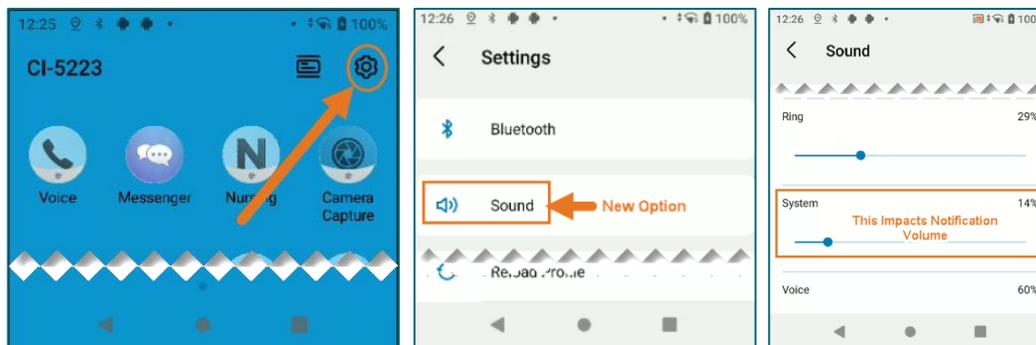
Zebra Device Update

WHAT: The Zebra devices used for Nurse Mobility, Phlebotomy Management, Communication, and EVS Patient flow at EMMC and other Member Organizations will be updated to include enhanced volume and sound capabilities.

EHR Updates

April 24 – April 30, 2025

Page 44 of 44



WHY: Notifications have been difficult to hear with all the different sounds and tones in patient rooms resulting in some missed calls. The update will allow users to increase volume and tones for notifications.

WHEN: Tuesday, April 29, 2025

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- All NLH Hospitals (excluding Mayo and CA Dean)

WHO: The change will affect the following staff at the above noted locations:

- EVS all locations (excluding CA Dean and Mayo)
- Nursing – EMMC Only
- Phlebotomy – EMMC Only
- PT/OT/ST – EMMC Only
- Respiratory Therapy – EMMC Only
- Transport – EMMC & Mercy Only