

Netsmart 25.3 update – two issues identified

WHEN: Monday, October 6, 2025

WHERE: The change will affect the following venue(s):

- Home Care & Hospice

WHO: The change will affect the following staff at the above noted locations:

- Clinical staff using the tablet for documentation

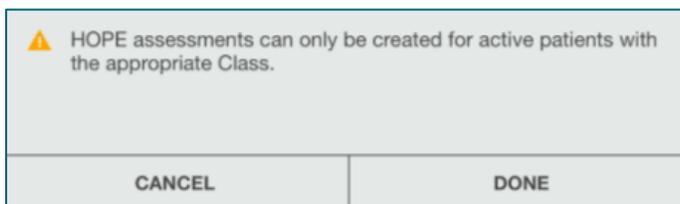
WHAT: **Issues related to the v25.3 update**

Changing visit date on Patient or Staff Calendar

- Opening an existing visit to change the date may not activate the **Done** button to save the change.
 - Workaround is to edit the Schedule Note then tap **Done**.

Error Message

- At the end of the HOPE Assessment template box, a Warning may appear regarding the Class for a HOPE Assessment. This is a known issue.
 - This will not prevent opening the Assessment template.



****PLEASE NOTE: This mailbox is not monitored.****

Please direct any questions to the Health Informatics team using [this link](#).