



Netsmart Virtual Rounding Update

WHEN: Wednesday, October 1, 2025

WHO: The change will affect the following:

- All Home Care & Hospice Clinical Staff

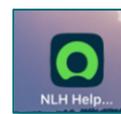
WHAT/ Due to decreasingly low attendance, the Health Informatics daily Netsmart

WHY: Virtual Rounding series will end on Tuesday, September 30, 2025.

Considering this, attached for your reference a [Frequently Asked Questions](#) flyer of the most discussed topics in virtual rounding. In addition, for any immediate questions or issues regarding Netsmart workflows, use the below.

Netsmart Help Resources

- **Health Informatics Education Portal** – contains flyers, memos, and other documentation information. Use the link below to open the Portal.
 - [Health Informatics Education](#)
- **Help Desk** – if you require individual assistance, submit a Help Desk ticket. There are two ways to submit a ticket:
 - Tap the **Edge** icon; then NLH Help.
 - Call 207-973-7728.



****PLEASE NOTE: This mailbox is not monitored.****

Please direct any questions to the Health Informatics team using [this link](#).