



Netsmart Update – Version 25.3

WHEN: October 1, 2025

WHO: The change will affect the following staff, who are Bcc'd on this e-mail:

- House of Comfort Staff

WHAT: Netsmart version 25.3 introduces a new Hospice patient assessment tool, **Health Outcome and Patient Evaluation (HOPE)**, which requires more frequent assessments and includes a **Symptom Follow-up Visit (SFV)** requirement for moderate or severe pain and non-pain **Symptom Impact scoring (J2051)** at specific time points. This update also includes enhancements to **Home Care** and **OASIS Assessments**.

HOPE Updates

- Assessment Version: In-Patient Assessment version 25.2
- New Service Codes and Templates are available:
 - **Hospice Election**
 - Pediatric Visits:
 - **Pediatric Admission**
 - **Pediatric Recertification**
 - **Pediatric Routine Visit**
 - **Pediatric Live DC w/visit**
 - **Pediatric Death Visit**
 - Hope Update Visit 1: **HUV1**
 - Occurs between days 6-15 after the patient's Hospice Admission.
 - Hope Update Visit 2: **HUV2**
 - Occurs between days 16-30 after a patient's Hospice Admission.
 - Symptom Follow-Up Visit: **SFV**
 - Occurs within two calendar days if section J2051: Symptom Impact item/s have at least one score of moderate or severe.

