



Home Care and Hospice Referrals

WHEN: Wednesday, October 1, 2025

WHO: The change will affect the following staff, who are Bcc'd on this e-mail:

- Intake Staff

WHAT: Home Care and Hospice referrals for NLH ambulatory primary care and specialty practices will now be managed within Oracle Health's (Cerner) Referral Management Tool, along with Message Center to communicate with referring offices as the need arises.

- CarePort will still be used to manage inpatient and out of system referrals.

WHY: The process will allow intake to have a streamlined referral process for all patients. Referral throughput will be visible in the Cerner patient record for the sending office to follow-up on.

****PLEASE NOTE: This mailbox is not monitored.****

[Please direct any questions to the Health Informatics team using this link.](#)