



## Remote Patient Monitoring

**WHEN:** Tuesday, September 16, 2025

**WHO:** The change will affect the following staff, who are Bcc'd on this e-mail:

- All Staff

**WHAT:** Remote Patient Monitoring vital signs and documentation from the Telehealth team will no longer be captured in Netsmart, the data will now flow to Oracle Health (Cerner).

### Highlights of What is Changing

- Telehealth documentation, including vital signs and notes from the Telehealth team, will no longer flow into Netsmart.
- Active Home Care and Hospice patients:
  - Continue to send a task for a referral to this service.
  - Continue to document a Telehealth Care Plan and document education provided.
  - Vital signs taken during a visit using the Telehealth equipment will need to be documented in Netsmart under Clinical Monitoring.

**WHY:** The new integration will update workflow for these services, reducing dual registrations, and improving the integration with Oracle Health (Cerner) to streamline workflows and billing opportunities.

**\*\*PLEASE NOTE: This mailbox is not monitored.\*\***

[Please direct any questions to the Health Informatics team using this link.](#)