# HRS/Cerner Interoperability

## Education Strategy and Important Dates – PromisePoint is OPEN!

**WHAT:** Remote Patient Monitoring (RPM) and Chronic Care Monitoring (CCM) data, obtained through HRS, will flow to a patient's Cerner Oracle chart in real time, along with nursing and provider documentation performed as part of the RPM and CCM.

### Highlights of What is Changing

- Documentation performed in HRS by Telehealth staff immediately available within Cerner Oracle
- Provider Telehealth documentation available within Cerner Oracle.

**NOTE:** The data and documentation will be visible with other vital sign data and provider documents in a patient record.

**WHY:** To remove manual processes and improve the bi-directional exchange of data.

**WHEN:** **Monday, August 18, 2025**

**WHERE:** **At the following NLH Member Organization(s):**
- Home Care and Hospice

**WHO:** **The change will affect the following staff:**
- Home Care and Hospice Telehealth Nurses

**EDUCATION STRATEGY:** **Online Promise Point Simulation Education** **Available Now!**
- Curriculum Name: **HC&H Tele-Health Monitoring - Clinical**
  - URL: www.promisepoint.com/northernlighthealth
- **Flyer-based education**
- **Drop-in Education Session(s)** (strongly recommended)
  - These Sessions will be held **remotely** as follows:
    - Session 1 **– September 10, 2025, 9 - 10 am, click here to join**

- Session 2 – **September 10, 2025, 2 - 3 pm, click [here](#) to join**
- Session 3 – **September 11, 2025, 7 - 8 am, click [here](#) to join**

**HOW:**

## Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
  - **URL:** [www.promisepoint.com/northernlighthealth](http://www.promisepoint.com/northernlighthealth)
  - **Username:**
    - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
    - **Contracted Employees:** Username provided at the time of hire
  - **Initial Password:** password
    - Initial password is all lowercase.
    - If PromisePoint password has been previously set-up, please use that password.
  - **Need a password reset?** [Click this link to reach out to Health Informatics](#) (resets are available M-F, 08:00-16:30).

  **IMPORTANT: Video education must be completed before go-live.**

**KEY UPCOMING DATES:**

| | |
|---|---|
| Date: Aug. 18 | **PromisePoint Simulation Education Opens** |
| Date Range: Sept. 10 & 11 | **Drop-in Q&A Sessions Occur** |
| Date: Sept. 14 | **DUE: All Assigned Education** |
| Date: Sept. 15 | **Go-Live (Remote Support by Health Informatics)** |

## A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

**\*\*PLEASE NOTE: This mailbox is not monitored.\*\***

[Please direct any questions to the Health Informatics team using this link.](#)