



March 2026

Table of Contents

Clinical staff (tablet users).....	2
Enhancements.....	2
OASIS Updates	2
Resolved Issues	2
OASIS	2
Drug/Drug Interaction.....	2
Password Management	2
Friends & Family	2
Known Issues	2

Host Users (Laptop)	3
Resolved Issues:	3
Diagnosis	3
Frequently Asked Questions.....	3
Where is the Sync Status	3
Accidentally tapped Start Visit?	3
How do I navigate the Calendar?.....	3
Important Reminders	4
Resetting cache	4
Turning off your iPad	4
Marking a visit as Unmade or Patient Refused	4

Clinical staff (tablet users)

Enhancements

OASIS Updates

- **New OASIS E2 templates**
 - **OASIS E2 v26.1** will be used **beginning April 1, 2026**.
 - Any assessment **prior** to that date needs to be the **OASIS E1** template.
 - Reminder, when appropriate use the normal button.

Resolved Issues

OASIS

- SN Nursing OASIS
 - **Weeping** option is now available to document under **Right Lower Extremity Edema**.
- OT OASIS
 - **Nutritional approaches responses now save correctly on Discharge Assessments.**
 - **Special Treatments, Procedures and Programs will allow for all questions to function independently** when None of the Above is selected.

Drug/Drug Interaction

- Drug/Drug interaction is now displaying the correct data on the tablet.

Password Management

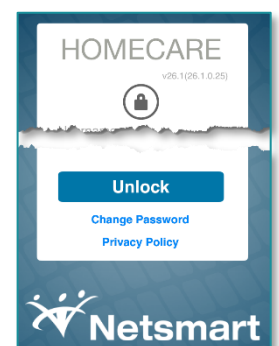
- Staff will now be able to use Password Reset functionality.
 - [Netsmart - Changing Password on Tablet](#)

Friends & Family

- Friends and Family addresses now display, tap the arrow to display.

Known Issues

- iOS 26.4 may affect the Homecare app, certain screens may not be rendered correctly, including missing navigation elements such as back arrows.



Host Users (Laptop)

Resolved Issues:

Diagnosis

- Diagnosis will now display correctly and not duplicate.

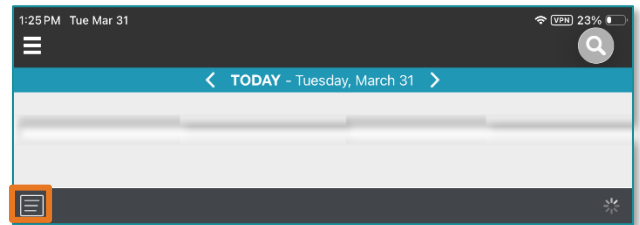
Addresses

- Tabbing out of the zip code field will no longer produce an error.

Frequently Asked Questions

Where is the Sync Status

- Look for the small box with moving lines at the lower left to monitor sync progress.



Accidentally tapped Start Visit?

- **Do NOT tap *End Visit* or add documentation.**
- Return to the Today screen and tap the Undo arrow to cancel the visit.

How do I navigate the Calendar?

- Patient Calendar
 - Tap **Calendar** above the month view on the left to open your calendar.
 - Tap **Show Details** (lower left) to view Visit Frequencies.
 - Tap **All** (top right of the box) to see all frequencies.
- Delete Multiple Visits
 - Tap the three dots and select **Delete Visits**.
 - Edit the **End Date** to 3 months out to extend beyond the cert period.
 - Tap Filter to load upcoming billable visits and use the left column checkboxes to select visits to delete.
- Staff Calendar
 - Tap Staff and enter a last name to view a schedule.
 - Enter **Una** to view Unassigned visits.
 - If assigning a visit, notify Scheduling.

Important Reminders

Resetting cache

- Recommendation: Reset your cache at the beginning of your day to help prevent issues.
 - **If you have documentation in Netsmart which has not been submitted, this will be deleted and cannot be retrieved.**
- Before resetting your cache, you must log out of Netsmart first.
 - Place your finger at the bottom middle of the screen then slowly swipe up about halfway.
 - Swipe the blue box for Homecare up and off the screen.
 - If you do not log out first, the system will attempt to reset your cache the next time you log in.
 - If the reset cache message appears, swipe up so you are back to the main screen. Tap the Settings icon and inactivate Reset Cache.

Turning off your iPad

- Turning off the iPad is important to allow automatic updates to occur.
 - Charge the iPad before turning it off.
 - If the iPad is plugged in after turning it off, it may turn itself back on.

Marking a visit as Unmade or Patient Refused

- If the visit is cancelled before traveling to see the patient and is not moved to later in the week/month, the visit is marked as **Unmade**.
- If the visit was refused/patient was not home or available after traveling to the home, change the visit type to **Patient Refused** with visit.