



iPad Device Updates

WHEN: Beginning March 16, 2026

WHO: This change will affect the following staff, who are Bcc'd on this e-mail:

- All Staff

WHAT: NL Home Care and Hospice will be replacing all devices, including those devices used for patient-care documentation. To ensure a smooth transition, **all documentation must be submitted prior to replacing your device. This means you cannot have any open charts or unsubmitted charts at the time of replacement.**

NOTE: As a reminder, documentation is iPad/device specific and not fully uploaded until they are submitted.

WHY: This change is being implemented as part of an initiative to replace devices and migrate to a different carrier.

- This update also changes the application used to update the Netsmart application. Click [here](#) to see the updated instructions.

****PLEASE NOTE: This mailbox is not monitored.****

[Please direct any questions to the Health Informatics team using this link.](#)