



Netsmart Login Update

WHEN: Wednesday December 10, 2025

WHO: This change will affect the following staff, who are Bcc'd on this e-mail:

- Staff using Laptops

WHAT: Staff who use a laptop to connect to Netsmart (host mode) will see a visual update to the landing pages. Along with this update, the application used to manage passwords will be updated, but usernames and passwords will remain the same.



- **Netsmart Cloud**

- **1st Page, Login Page:** This page will have a visual update. It is the first screen where you enter your network username and the password managed by Netsmart Self-Service.
- **2nd Page, Netsmart storefront:** This view will also be updated, select PROD Homecare Client to login to Netsmart.



- **Netsmart Self-Service**

- This application allows you to reset your password for accessing the Netsmart storefront.

WHY: This update is occurring to improve user experience.

****PLEASE NOTE: This mailbox is not monitored.****

[Please direct any questions to the Health Informatics team using this link.](#)

