MatrixCare Application Update

WHEN: **Wednesday, October 28, 2026**

WHERE: **The change will affect the following venue(s):**

- Home Care and Hospice

WHO: **The change will affect the following staff at the above noted locations:**

- Clinicians
- Physicians
- Schedulers

WHAT: The MatrixCare Clinical App now offers updated appointment type options when scheduling visits from Assess & Eval (A&E) orders and PRN visits. The update also includes changes to how height and weight measurements populate the OASIS assessment.

Assess & Eval (A&E) Orders

- Clinicians can now select **Initial Visit** when scheduling a visit from an A&E order, rather than having the appointment type default to **Follow-up Visit – General**.

PRN Visits

- Users can now select the appropriate appointment type: **Unscheduled**, **Follow up visit – General**, or **Follow up – General**—when scheduling a PRN visit from the Clinical App.

OASIS: Height and Weight

- Based on CMS's July OASIS guidance, height and weight measurements entered in the flowsheet that fall outside the ranges below now populate the OASIS assessment with the lowest or highest allowed value, rather

than “(-) Not assessed/no information.” Measurements below the range use the minimum; measurements above the range use the maximum.

- **Height (50–80 inches):** Values below 50 populate as 50; values above 80 populate as 80.
- **Weight (65–440 pounds):** Values below 65 populate as 65; values above 440 populate as 440.

WHY: These updates reduce manual scheduling corrections, improve visit classification, and align OASIS height and weight documentation with CMS guidance.

****PLEASE NOTE: This mailbox is not monitored.****

Please direct any questions to the Health Informatics team using this link.