



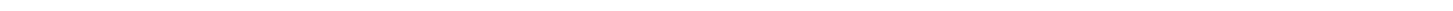
CommunityWorks Upgrade

Wednesday, January 7, 2026

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[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

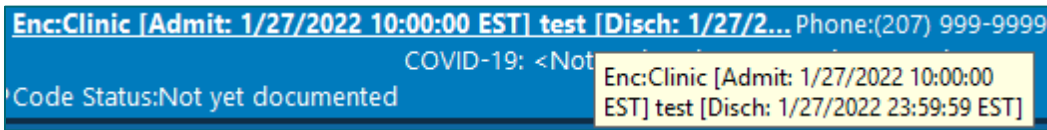
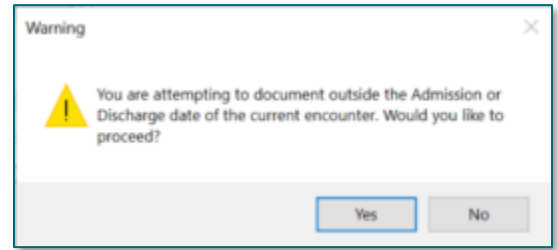


CommunityWorks Monthly Update

All Venues

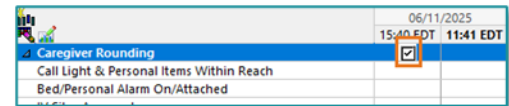
iView Alert

- Documenting outside of an encounter timeframe (Admit Date/Time and Discharge Date/Time) in iView will populate an alert.
 - To check admission and discharge date/time, hover over encounter information in the banner bar.



- If documentation is necessary:

- Update the time column for when the assessment or data was obtained in iView.
- If more than one cell needs to be documented and it is appropriate to document outside of the admit and discharge date/time window, activate the entire section to only get the alert once and not each time a cell is clicked. Performing this action will greatly reduce workflow interruption.
- The alert logic is based purely on the encounter in which you are documenting and the window of time the encounter is registered for. Continue normal documentation processes. For example: If you typically document on a patient's encounter outside the time in which patient is physically being seen, continue doing so.

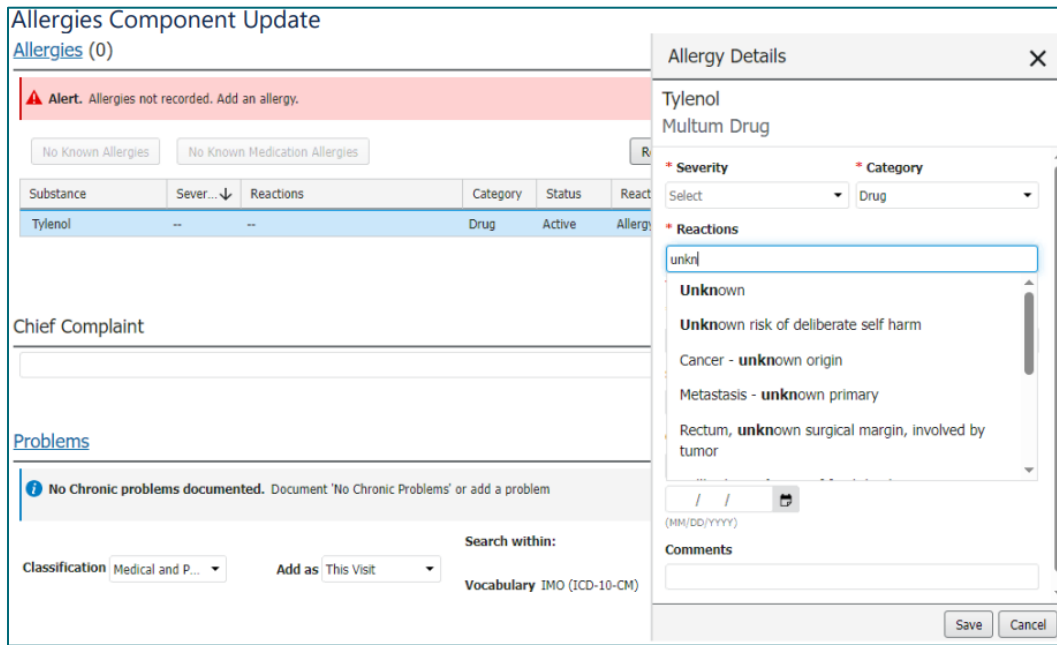


Dynamic Group

- Dynamic Groups will no longer inactivate if documented on an active patient encounter.
- In addition, dynamic groups from discharged encounters will no longer display within an active patient encounter to prevent documenting on previous dynamic groups.

Allergy Update

- A new option for Unknown is added to the reactions field within the allergy component.



Laboratory

Review Queue

- Patient Location is available in the Review Queue.
- The new filter will display the nurse unit, room number, and bed number of the patient location.

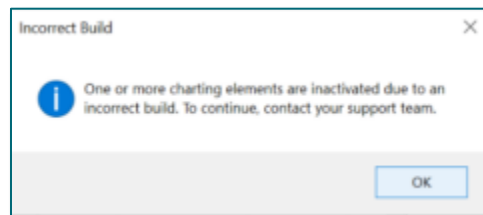
Priority	Accession	Collection	Order	Review	Name: MRN	Location	Order Date	Physician	Diagnosis	Worklist	Queue	Order S...
1	ST - Stat	25-084...	3/25/20...	UA w M...	Unread	JA... 000271...	BW Hospital / ED / ED14 / A	3/25/2025 12:1...	Niema...		Genera...	Comple...
2	ST - Stat	25-090...	3/31/20...	Troponi...	Unread	ST... 000020...	BW Hospital / ED / CARD1 / A	3/31/2025 8:33...	Gerber...		Genera...	Comple...
3	ST - Stat	25-104...	4/14/20...	COVID...	Unread	GI... 000262...	BW Hospital / ED / ED13 / A	4/14/2025 9:20...	Niema...		Genera...	Comple...
4	ST - Stat	25-104...	4/14/20...	D-Dimer	Unread	GI... 000262...	BW Hospital / ED / ED13 / A	4/14/2025 9:19...	Niema...		Genera...	Comple...
5	ST - Stat	25-111...	4/23/20...	Troponi...	Unread	ST... 000020...	BW Hospital / ED / CARD1 / A	4/21/2025 9:41...	Gerber...		Genera...	Comple...
6	ST - Stat	25-114...	4/24/20...	COVID...	Unread	GI... 000262...	BW Hospital / ED / ED12 / A	4/24/2025 4:27...	Niema...		Genera...	Comple...

CommunityWorks Monthly Update

Known Issue

PowerForm Alert

- This alert will only fire if there is an incorrect build within a PowerForm. If alert is seen, please enter a ticket so it can be fixed. PowerForm is still able to be saved after clicking OK



For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.
