



CommunityWorks Monthly Update

Wednesday, August 26, 2026

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[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

All Venues

Problem List Cloud

- New tools for evolving problems, improved classification filters, problem summaries, and HCC indicators, with details below:

The screenshot shows the 'Problem List' interface. At the top, there's a search bar with 'Add As: This Visit' and 'IMO (ICD-10-CM)' dropdowns. Below this is a table of problems. The table has columns: Priority, Problem Name, Onset, Code, Flags, and Actions. The first four rows are under the 'This Visit' tab, and the fifth row is under the 'Ongoing' tab. The 'Resolved' tab is also visible. A 'Classification Filter' dropdown is set to '- Select -'. The 'Tobacco user' problem is shown in the 'Ongoing' tab.

Priority	Problem Name	Onset	Code	Flags	Actions										
1	Chronic obstructive pulmonary disease with (acute) exacerbation	--	J44.1	HCC	☒ This Visit Evolve ☐ Ongoing										
2	Knee pain	--	M25.562	--	☒ This Visit Evolve ☒ Ongoing										
3	DMDD (disruptive mood dysregulation disorder)	--	F34.81	--	☒ This Visit Evolve ☐ Ongoing										
4	Diabetes type I	--	E10.9	HCC	☒ This Visit Evolve ☐ Ongoing										
Ongoing Resolved															
Classification Filter: - Select -															
<table border="1"><thead><tr><th>Problem Name</th><th>Onset</th><th>Code</th><th>Flags</th><th>Actions</th></tr></thead><tbody><tr><td>Tobacco user</td><td>--</td><td>175325014</td><td>--</td><td>☐ This Visit Evolve ☒ Ongoing</td></tr></tbody></table>						Problem Name	Onset	Code	Flags	Actions	Tobacco user	--	175325014	--	☐ This Visit Evolve ☒ Ongoing
Problem Name	Onset	Code	Flags	Actions											
Tobacco user	--	175325014	--	☐ This Visit Evolve ☒ Ongoing											

- Problems component will be renamed to **Problem List**.
- Separation and filtering of Problems into **This Visit** and **Ongoing**.
- Improved Nomenclature Search.
- Display of Classification Filters such as Dietary, Family History, Medical, Nursing, Past Medical History, Patient Stated, SDOH, Social History, Surgical History.
- Ability to **Evolve** Problems; a new ability to change the problem's code as the problem evolves. It also allows the ability to view a timeline of the problem's evolution.
- Narrative for Problem Summary can be viewed from the problem detail pane.
- **Resolve** action allows a treated or managed problem that is now considered clinically stable to be resolved. The problem will now show as part of the patient's problem history
- **Remove** action is the ability to remove an incorrect problem on the patient's chart.
 - The problem will be cancelled but still discoverable.
- Ability to Favorite Problems.

- Problem Summary is a narrative summary to all ongoing problems. This is intended to provide a brief synopsis of the management of that problem and current state.
 - If multiple problem summaries exist, the user can see all prior problem summaries by selecting the **View History** hyperlink. A comment icon will display if problem summary or comments are documented.
- HCC will now display in the **Flags** column.
 - HCC are tracked and reset on a calendar year basis (January 1 – December 31).
 - Diagnosis captured during this period determines the patient's Risk Adjustment Factor (RAF) for the following year's payment. Even if a condition is ongoing, it must be re-documented every year to be included in the risk score.

The screenshot shows the 'Problem Detail' window for a 'CHF exacerbation'. It includes a 'Problem List' table with columns for Priority, Problem Name, and Onset. Below this is a 'Classification Filter' dropdown. The 'Problem Summary' section contains a narrative summary of the condition. The 'Problem Information' section includes fields for Confidentiality, Confirmation, Responsible Provider, and Reviewed Date/Time.

The screenshot shows a table with columns for Problem Name, Onset, Code, Flags, and Actions. The 'CHF exacerbation' row is highlighted, showing a flag for 'HCC - Due'.

Problem Name	Onset	Code	Flags	Actions
CHF exacerbation	--	2973838013	HCC - Due	☐ This Visit ☒ Ongoing
Tobacco user	--	175325014	--	☐ This Visit ☒ Ongoing

STD Tri Panel

- STD Tri Panel - Chlam trach/ N. gonorr. and Trichomonas has been replaced with Chlamydia/ N gonorrhoeae and T. vaginalis RNA TMA QST.
 - Update any order favorites to ensure that the correct order is used.

Behavioral Health

Brief Adherence Rating Scale (BARS)

- The Brief Adherence Rating Scale (BARS) has replaced the Brief Med Adherence Rating Scale (BARS) PowerForm.

Documentation Updates

- Selecting **+Add** next to Documentation on the blue banner bar will direct to the Dynamic Documentation screen.

CommunityWorks Monthly Update

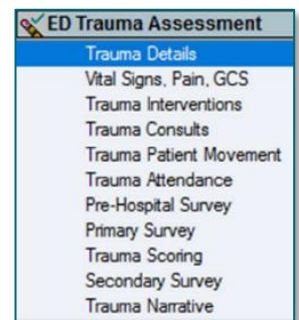
Emergency

Launchpoint Button

- The LaunchPoint button will be removed from the toolbar for positions that do not contain LP in the name.
 - If LaunchPoint is expected and no longer available, please submit a ticket.

ED Trauma Assessment

- The ED Trauma Assessment is being updated in iView in preparation for the Emergent Event – Trauma Documentation planned to go live at the end of the year.
 - Trauma activation details and Trauma Initiate/Upgrade will move into Trauma Details and Trauma Attendance.
 - Prior to Arrival and Mechanism of Injury will move into a new **Pre-Hospital Survey** section.
 - Additional new sections include **Vital Signs/Pain/GCS, Primary Survey, Trauma Interventions, Trauma Consults, Trauma Patient Movement, and Trauma Narrative.**



Future Changes

To Be Determined

- Instead of using POC PowerForms, POC result values can be entered into the Point of Care Result Entry tool. Coming by end of year 2026.
- Reverse Interaction Checking will automatically run each time new allergies are entered and can be run at any time by clicking **Reverse Allergy Check** button.
 - **Interaction is found:** Red warning populates with details. This is not auto dismissed.
 - **No interaction is found:** Green checkmark with text **Success. No Drug Interaction found.** This message will auto-dismiss after five seconds.
- MyExperience Replacement
 - **MyExperience will be replaced with Role Profiles.** In the future, if more than one role exists there will be a prompt to choose a role when logging into an application.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.
