Northern Light Health | **Optum**

From the Office of Health Informatics

CommunityWorks Monthly Update

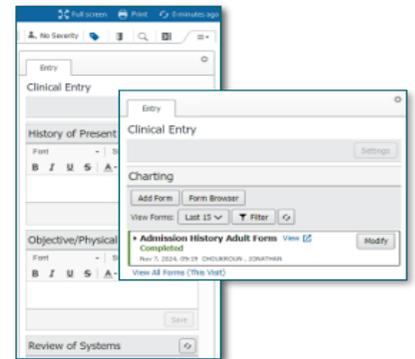**Monday, July 21, 2025**

Table of Contents

[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)
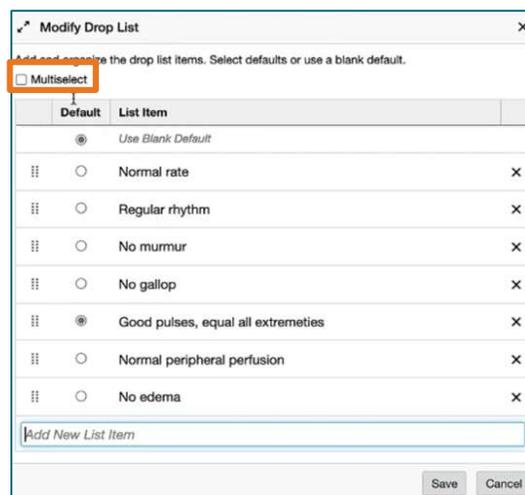
All Venues

Clinical Entry Workspace

➢ **Clinical Entry Workspace is new integrated charting which provides workflow efficiencies.**

- Located on the right side of the MPages.

- Providers and nurses will document components that feed their Dynamic Documentation Notes and the Patient Discharge Summary.

- Provides an efficient method to search for and open PowerForms.
    - PowerForms can be saved as a favorite.

- View PowerForm documentation.

- For more information, see Dynamic Documentation Changes Flyer

- Data tokens in Auto Texts will not be supported. Auto Texts containing a Data Token will be replaced with an underscore (_) if the Auto Text is inserted into the Workspace documentation components. Utilize smart templates as opposed to Data Tokens in Auto Text. Data Tokens could still be used if Auto Text is inserted in the Dynamic Documentation Note Editor screen.
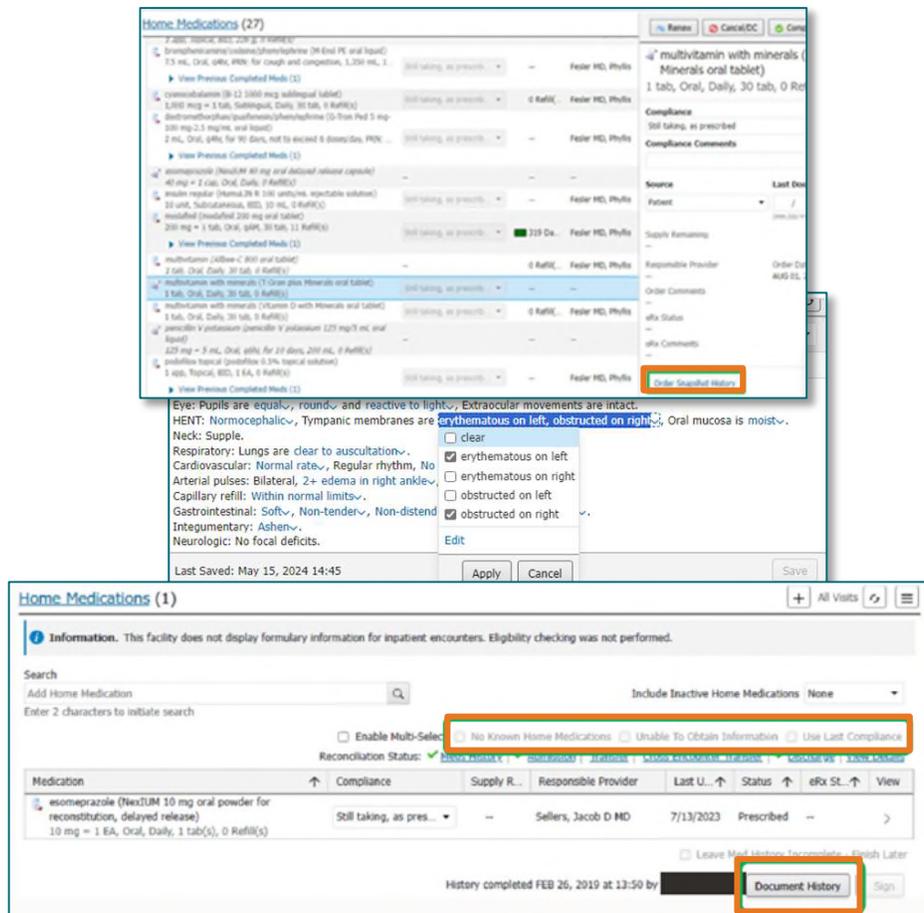
Multi-Select Drop Lists (MSDL)

➢ **MSDL allows for multiple selections within a single drop list increasing efficiency in documentation.**

➢ **The new Clinical Entry Workspace integrated charting will allow clinicians to edit the drop list selections by selecting the Edit button.**

Home Medications

➢ **In the home medications component, inactive medications can be viewed along with active medications to allow for a more complete medication history.**

➢ **Select an order from the Home Medications component to open the Order Snapshot History on a side panel view. This displays a medication history overview.**

➢ **This enhancement streamlines the home medication documentation process by introducing the ability to add home medications directly from the component, thereby increasing clinical efficiencies and improving workflows.**

➢ **In the Home Medications component, the All Visits button allows users to view Orders across all encounters. When toggled to All Visits, a new filter option, Include Inactive Orders, with a default value of 18 months selected, is displayed. When selecting All Visits, the system displays all available visits for the selected patient and the following settings are activated by default:**

- Include Inactive Orders filter is enabled and set to Last 18 Months.

- Group By filter is set to Encounter.

- Show Inpatient Orders checkbox is cleared.

Procedures Component

➢ **The Procedures documentation component is updated from a single-contributor to a multi-contributor model allowing collaborative contribution from the care team.**

Order Profile

➢ **The Order Profile component is updated to allow option to see across encounters. To view across encounters the All Visits button must be selected. When selecting All Visits, the system displays all available visits for the selected patient and the following settings are activated by default:**

- Include Inactive Orders filter is enabled and set to Last 18 Months.

- Group By filter is set to Encounter.

- Show Inpatient Orders checkbox is cleared.

Nursing

MAR Documentation

➢ **The ability to unchart documentation that was not done by the clinician uncharting is no longer available. This will allow uncharting MAR documentation to be only for Nurse Manager positions and avoid any patient safety issues of clinicians uncharting documentation that is not theirs. The Unchart button will be dithered out except for these positions.**
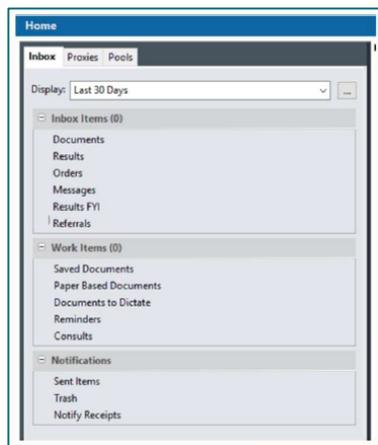
Referral Management

Auto Text

➢ **For faster documentation, Auto Texts can now be utilized in the comments section of Referral Management.**

Ambulatory

Referrals

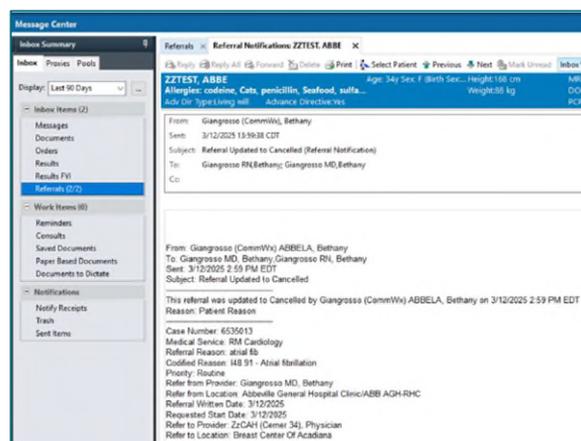➢ **Referrals Folder will be added to Message Center. Referral Status Notifications are sent in Message Center when internal referrals are cancelled or rejected.**

- For any referral case that is updated to 'Cancelled' or 'Rejected', automated messages will be sent to both the referring provider and the assigned coordinator, which can be found in the Referrals Folder within Message Center.

Rehab

Swallowing Exam

➢ Clinical Swallowing Exam and Swallowing Treatment sections in SLP Powerforms are updated with the Drink and Transitional Food Grids to IDDSI language.

Surgery

Hospital Outpatient Quality Reporting

➢ New Hospital Outpatient Quality Reporting form "PROM Survey Instrument (PRO-PM)" is now available for documentation. This form can be accessed from "PRO Tools" or "Additional Assessments" Adhoc Folder.
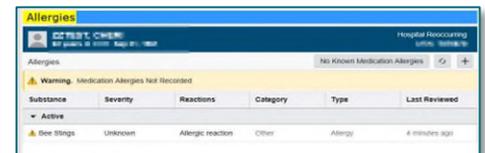
Lab

Type O Blood Transfusion

➢ Types O Negative and O Positive Whole Blood units can now be crossmatched and transfused to untyped and non-Type O patients with an override if client policies and procedures allow it.

Future Changes

To Be Determined

➢ Instead of using POC PowerForms, POC result values can be entered into the Point of Care Result Entry tool.

➢ In OT/PT/SLP forms, duplicate charges and charge sections will be removed. New 'Time Spent With Patient' sections for OT/PT/SLP acute, inpatient, outpatient, and long-term care PowerForms will replace those sections.

➢ Allergies will be updated with a new look and feel for a more user-friendly experience.

- No changes to the MPage component at this time, the update will occur in patient's charts, forms, scheduling appointment book, PharmNet, and RadNet.

➢ Nursing Bedside Swallow Screen

- Nursing Swallow Screen protocol is no longer supported. The Yale Swallow Protocol will be implemented when Oracle has established copyright permissions.

➢ Reverse Interaction Checking will automatically run each time new allergies are entered and can be run at any time by clicking Reverse Allergy Check button.

- **Interaction is found**: Red warning populates with details. This is not auto dismissed.

- **No interaction is found:** Green checkmark with text **Success. No Drug Interaction found.** This message will auto-dismiss after 5 seconds.

➢ **MyExperience Replacement**

- **MyExperience will be replaced with Role Profiles**. In the future, if more than one role exists there will be a prompt to choose a role when logging into an application.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please place a ticket to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.

Return to Table of Contents