



Testing Not Performed (TNP) Results

WHAT: When results are returned as TNP from Quest, **review the lab result comment to determine clinical next steps.** Result comments can be viewed when endorsing results in Message Center and within the patient chart on the result details.

TNP examples:

- No sample received
- Sample received but not in time
- Wrong tube color
- Sample amount not enough
- Specimen not labeled
- Specimen not suitable
- Lab error
- Duplicate Test
- Cancelled per Client Request

NOTE: [Click here for more information on Reviewing Laboratory Results.](#)

WHY: This is a reminder for clinical staff to check the comments on TNP results when reviewing a patient's lab orders.

WHEN: Effective Immediately

WHERE: The change will affect the following venue(s):

- Ambulatory/WIC

At the following NLH Member Organization(s):

- All NLH Hospitals

WHO: The change will affect the following staff at the above noted locations:

- Clinical Staff
- Providers