



CommunityWorks Monthly Update

Wednesday, April 29, 2026

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[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

All Venues

Pain Assessment

- Pain documentation is being standardized and simplified across all venues.
- Older tools are being removed and replaced with cleaner, conditional workflows across iView and PowerForms.
- This new conditional logic will save clicks, and the assessment will only be fired when needed.
 - iView is now grouped by different pain scales and the ability to self-report pain.
- PowerForms are now using conditional logic.
 - If pain present is documented as Yes, the new pain assessment form will open.
 - If additional Pain is documented as Yes, the new additional pain section will open.
 - If the patient is unable to self-report pain, the appropriate observational pain assessment tool will open (FLACC, NIPS, NPASS, PAINAD, RIPS, CPOT, or CHEOPS), based on the patient population.

The screenshot displays the 'Pain Assessment' form in iView. The form is organized into several sections: 'Pain Location' (listing various body parts like Abdomen, Arm, Back, etc.), 'Laterality' (Left, Right), 'Quality' (Aching, Burning, etc.), 'Time Pattern' (Acute, Chronic, etc.), 'Onset' (Gradual, Sudden), 'Duration', 'Pain Negatively Impacts' (Sleep, Work, etc.), and 'Pain Assessment Tools'. The 'Pain Assessment Tools' section is expanded, showing a list of tools including Face, FLACC, Legs, FLACC, Activity, FLACC, Cry, FLACC, Consolability, FLACC, FLACC Score, Breathing In/Out of Vocalization, PAINAD, Negative Vocalization, PAINAD, Facial Expression, PAINAD, Body Language, PAINAD, Consolability, PAINAD, PAINAD Score, Self Report Pain, Nonpharmacological Therapy, Pharmacological Therapy, Response to Current Year, Response to Current Month, Response to Current Time, Count Backward 20 to 1, State Months in Reverse Order, Repeat Memory Phrase, Orientation Memory Concentration Score, OMC Test Score Indication, Pain Interventions, Secondary Pain Site, and Additional Pain Sites.

Emergency

Discharge Instructions

- Discharge instructions are updated to be easier to read with font size changes and minimal reformatting. They also include suicide and crisis resources.

Pharmacy

Medication Label

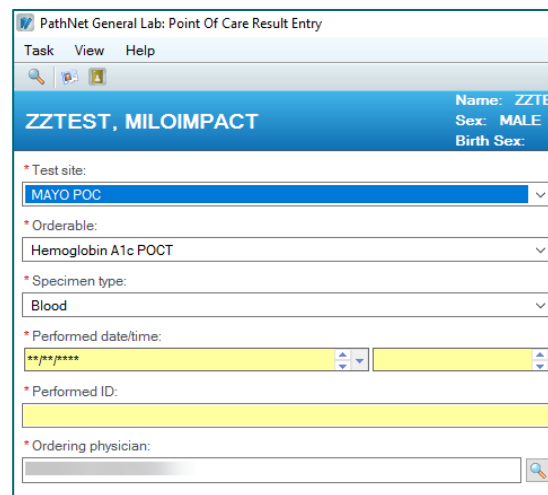
- Medication labels will now show clearer administration routes, brand names when available, and order numbers to support safe medication use.

Suspend Orders

- The option to suspend orders is being removed. Orders should be cancelled and reordered to avoid safety gaps.

HGB A1C order

- New point-of-care order Hemoglobin A1C POC (RE) order is now available for use and will replace the Hemoglobin POC order.
 - To enter result, navigate to the **Point of Care Result Entry** tool in the banner bar.
 - Fill out the **Point of Care Result Entry** form.
 - Click **Verify**.
 - Navigate to **Tasks** and right-click and chart task as **Done**.



Rehabilitation

Reference Range Updates

- New standardized Subjective/General Information sections are being added for PT, OT, and SLP.
 - To prevent duplicate documentation with the addition of the Subjective/General Information sections, some fields were removed from existing sections as they will be available elsewhere within PowerForms.
 - There may be additional required fields in the Subjective/General Information sections that were not initially in PowerForms. These will vary by discipline.
 - There may be other existing Subjective related sections that will remain in PowerForms at this time that are inclusive of free text documentation fields.

Surgery

Case Attendees

- Case Attendees will now be available in the MAYO PreOp Nursing Record to help document when multiple clinicians are caring for the patient pre-operatively.

Scheduling

- Preop Diagnosis, Anticipated Anesthesia Type, Anticipated Patient Type are now mandatory fields when scheduling a surgical procedure. PAT Required and ERAS Protocol Specified by Surgeon are new optional fields when scheduling a surgical procedure.

Future Changes

To Be Determined

- Instead of using POC PowerForms, POC result values can be entered into the Point of Care Result Entry tool. A few orders will roll out monthly until the end of year 2026.
- Outdated surgery forms are being replaced with standardized perioperative assessments and improved scheduling workflows in June 2026.
- Reverse Interaction Checking will automatically run each time new allergies are entered and can be run at any time by clicking Reverse Allergy Check button.
 - **Interaction is found:** Red warning populates with details. This is not auto dismissed.
 - **No interaction is found:** Green checkmark with text **Success. No Drug Interaction found.** This message will auto-dismiss after five seconds.
- **MyExperience Replacement**
 - **MyExperience will be replaced with Role Profiles.** In the future, if more than one role exists there will be a prompt to choose a role when logging into an application.
- **Anticoagulation**
 - Outdated warfarin trending views and forms are being retired in favor of supported lab, medication, and dosing workflows.
- **Problem List Cloud**
 - New tools for evolving problems, improved classification filters, problem summaries, and HCC indicators.